

Currents – News from the City of Shoreline

October 2022 – Volume 24 No. 8

Resident Satisfaction Survey

Shoreline residents continue to give their community high marks according to the results of the most recent Resident Satisfaction Survey. Eighty-nine percent of residents rate Shoreline as an excellent or good place to live. Residents also expressed high levels of satisfaction with City parks and recreation programs and facilities (71%), and overall quality of services provided by the City (62%).

However, there are some areas that have shown a decrease in satisfaction levels compared to 2018 and 2020. The two areas with the most significant declines are around public safety and code enforcement. ETC Institute, who conducts the survey for us, has indicated that many cities have experienced similar decreases in satisfaction levels during this time. We will continue to look at ways to address residents' concerns and understand what is driving the decrease in satisfaction levels.

The area where residents felt the City should place the most emphasis over the next two years was the overall response to homelessness. Other issues that residents felt should receive more emphasis were the overall quality of police services offered by the City; the overall quality of human services; the overall effectiveness of the City's efforts to sustain environmental quality; and the overall quality of the City's parks and recreation programs and facilities.

When compared with results nationally, satisfaction ratings for the City rated above the U.S. average in 26 of the 35 areas assessed. We rated significantly higher than the U.S. average (a difference of 5% or more) in 20 of these areas. And regionally, satisfaction ratings for the City rated above the average for the Northwest Region in 26 of the 35 areas assessed. The City rated significantly higher than this average (difference of 5% or more) in 20 of these areas.

The City conducts a random sample survey every other year to measure satisfaction with services and to help determine community priorities. ETC Institute, a professional research company that works with local governments across the country, sent surveys to a random sample of Shoreline households asking residents for their opinions on topics such as maintenance, public safety, customer service, and quality of life. Eight hundred households responded to the surveys.

COVID-19 Impacts

In addition to asking our usual questions, we also asked residents about the effects of the COVID-19 Pandemic on their households. Twenty-four percent of respondents stated they were still experiencing financial impacts as a result of the pandemic. Fifty-five percent of respondents had worked remotely during the pandemic and 79% of them said they planned on continuing to work remotely, either full-time (26%) or hybrid in-person/remote (53%).

Shoreline as a place to live	
Excellent	32%
Good	57%
Neutral	9%

Poor	3%
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Overall Quality of Service Provided by the City	
Very Satisfied	12%
Satisfied	50%
Neutral	32%
Dissatisfied	7%

City as a Place to Raise Children	
Shoreline	85.7% satisfied
NW Region	54% satisfied
United States	62.4% satisfied

Quality of Parks & Recreation Programs and Facilities	
Shoreline	70.8% satisfied
NW Region	49.8% satisfied
United States	50.6% satisfied

More information

Communications Program Manager Eric Bratton
 ebratton@shorelinewa.gov, 206-801-2217
 Full survey results: shorelinewa.gov/satisfaction

Election Day – Tuesday, Nov. 8

Two ballot drop boxes in Shoreline

King County Elections provides two secure ballot drop boxes in Shoreline. Drop boxes will be open 24 hours a day beginning October 20.

Locations:

Shoreline Library

345 NE 175th Street

Shoreline Park & Ride

18821 Aurora Avenue N

Climate Action Plan – Public comments on draft open through October 10

We are updating Shoreline’s Climate Action Plan (CAP) to reduce community-wide greenhouse gas emissions and prepare our city for the impacts of climate change. The CAP also identifies climate action strategies that improve equity, well-being, and a strong economy for our community.

Over the past several months, we have gathered community input to ensure the actions we take to address climate change benefit everyone in Shoreline. Thank you to everybody who has contributed feedback to date!

Review and comment on the draft CAP

The draft CAP is now ready for review, and we want to hear from you!

Visit ShorelineCAP.konveio.com or scan the QR code to add your comments directly to the draft CAP. Public comments are open through October 10.

Your participation will ensure our final plan better reflects our community's priorities.

Stay Informed

Sign up for enotifications

Receive City news, project updates, meeting agendas, and event notifications by email!

You can choose which topics you'd like to subscribe to and update your preferences at any time.

Learn more and sign up: shorelinewa.gov/alert

Social media

Follow us on Facebook or Twitter for up-to-date news and information:

facebook.com/ShorelineWA

twitter.com/shorelinewagov

View recorded webinars, meetings, and more:

youtube.com/cityofshoreline

Cottage Housing Open House

Wednesday, Oct. 5

6:30 - 8:30 p.m.

Online via Zoom

The City will host a virtual open house to discuss cottage housing on October 5. The open house will provide attendees an opportunity to both learn about cottage housing and provide feedback about this type of housing before draft regulations are prepared.

More information

shorelinewa.gov/cottagehousing

Become an Adopt-A-Drain volunteer!

Say hello to fall and goodbye to clogged drains!

Join Shoreline's Adopt-A-Drain volunteer program and commit to keeping a storm drain near your house clear of leaves and other debris. By joining, you help the city: Prevent nearby flooding keep your neighborhood clean, and protect local streams, lakes, and Puget Sound!

Storm drains and ditches flow directly into Shoreline's natural waters. Any leaves, trash, or even natural debris picked up along the way can smother fish eggs, harm stream bugs, and pollute the water with phosphorous and other nutrients.

When debris builds up in storm drains and ditches, they get clogged. Clogged drains and ditches can cause flooding that affects either you, your whole neighborhood, and even your downhill neighbors.

[Sign up and more information](#)

Interested volunteers can sign up shorelinewa.gov/adopt-a-drain. City policy requires all volunteers to be fully vaccinated against COVID-19. You can find more information on the application.

Is there a storm drain near you that is already clogged? Call the City main line at 206-801-2700 to report it.

[Other questions?](#)

Contact Janelle Vu at <mailto:jvu@shorelinewa.gov>.

North Sound RADAR Program Update

Maintaining a safe community for all is of paramount importance to City leadership. The North Sound RADAR Program provides Shoreline Police with additional tools when responding to 911 calls in our community. The program serves individuals in the cities of Bothell, Kenmore, Kirkland, Lake Forest Park, and Shoreline. The five cities share a Program Manager and Mental Health Professional (MHP) Navigators. Participation in RADAR allows these North King County cities to share information and resources necessary to serve people in crisis effectively and efficiently.

Since the program's inception in 2016, MHP Navigators have partnered with police officers to move people experiencing crisis into community-based and long-term systems of care to reduce reliance on the crisis and criminal legal systems and to improve outcomes. In 2021, the City Council expressed interest in the RADAR program expanding to serve people during a crisis instead of following up later, transitioning the program from a referral model to a co-responder model. A co-responder model would allow for a MHP Navigator to accompany a police officer when responding to and often taking the lead on engaging with the individual in crisis. The goal of the co-responder model is to connect people to community-based services quicker; reduce trips to the emergency room and/or time in jail; and reduce use-of-force incidents between police and individuals with behavioral health and/or developmental disabilities.

In 2021, the RADAR program served 394 unique individuals in crisis and had a total of 978 encounters across the five cities. Of those people served, 27% indicated that they were experiencing homelessness; 29% self-reported a behavioral health disability; and 29% were successfully linked to community-based care. The five partner cities are now solidifying plans to expand coverage to 24 hours a day, 7 days a week. During high need hours, multiple teams of MHP Navigators will be accessible throughout the region. The cities are also working on siting a crisis triage center within one of the five cities, which would be a place for people in crisis to go, either taking themselves or being taken by first responders or loved ones. Without it, people are taken to the emergency room or jails, neither of which have consistently connected people to community-based and long-term systems of care.

More information
shorelinewa.gov/radar

2023-2024 Biennial Budget Adoption Schedule

Proposed 2023-2024 Biennial Budget and 2023-2028 Capital Improvement Plan (CIP)

The City Manager will present her Proposed 2023-2024 Biennial Budget to the City Council on October 10.

The Council meeting schedule for the budget process is in the table below. The public is encouraged to participate. All meetings will begin at 7 p.m. and will be held in a hybrid format with both in-person at City Hall and online attendance via Zoom allowed.

Presentation of City Manager's Proposed Budget and CIP	October 10
Department Presentations	October 17
Continued Department Presentations and discussion	October 24
Public Hearing with special emphasis on 2021 Regular and Excess Property Tax Levies	November 7
Public Hearing on Budget and CIP	
Public Hearing on Budget and CIP	November 14
Adoption of Budget, CIP, fee schedules, salary schedules, and regular and excess property tax levies	November 21

More information
shorelinewa.gov/budget

City Manager Debbie Tarry awarded Excellence Award in Management by WCMA

At this year's Washington City/County Management Association's annual conference, Shoreline City Manager Debbie Tarry was awarded the Excellence Award in Management.

Those who nominated Debbie said she "is a visionary, diplomatic, and strong leader who cares about her people and who also is not afraid to act boldly in service to her city and to the larger community. She lives her values and her commitment to equity and inclusion. She knows that sometimes the right thing is the hard thing, and she is not afraid to be the first to try a new idea or implement a cutting-edge policy."

The Shoreline City Council appointed Tarry as the City Manager in January 2014. She served as Shorelines Assistant City Manager from 2011-2013, and as Shoreline's Finance Director for 11 years prior to that. She has also worked in finance and budgeting for the City of Mill Creek, LINK Transit for Chelan and Douglas Counties, and the City of Wenatchee.

Tarry announced her retirement earlier this year and her last day will be November 2. Throughout her tenure at Shoreline, Tarry has been involved in most of the critical decisions the City has faced over the past 22 years. From the Aurora Corridor improvements to climate action and sustainability; from light rail station area planning to sidewalks and transportation infrastructure improvements; and from

expanding the City's human services efforts to building an anti-racist community, Tarry has always worked to build a better community for Shoreline residents.

The King County Conservation Futures Board recommends granting Shoreline \$5.2 million for park acquisitions

Earlier this year, the King County Conservation Futures Board recommended Shoreline receive \$5.2 million in Conservation Futures Tax (CFT) grants to purchase more park land. The City is seeking \$3.2 million for parcels already purchased next to Rotary Park in the 185th Station Subarea. The City is also seeking \$2 million for a wooded half-acre parcel at 192nd Street just west of the King County Metro Park & Ride. King County Executive Dow Constantine agreed to the recommendation and included it in his submittal to the King County Council, which will formally adopt the recommendations in November. Once approved, King County will disburse the funds in early 2023.

The parcels adjacent to Rotary Park equal 1.16 acres in total. The purchase of these parcels will allow for the expansion of public land and open space adjacent to Rotary Park as identified in the PROS Plan and the voter approved Parks Levy, which is the source of the 50% match required by CFT funding for these parcels.

Nearby residents and other community members have urged the City to secure the 192nd parcel to preserve the green space for its canopy, habitat, and other environmental benefits. It will also provide trails and limited recreation facilities that will fit within the 15% maximum developed area allowed under CFT rules. Community members helped secure a letter of support from King County Councilmember Rod Dembowski, who recommended the City pursue County funding.

Shoreline's 2017-2023 Parks, Recreation, and Open Space (PROS) Plan identifies the need for 95 acres of additional parkland citywide to maintain a level of service of 7.38 acres per 1,000 population. The purchase of these parcels help the City in achieving this goal.

Glassblowing Comes to Shoreline

Saturday, Oct. 15, 1:00 to 6:00 p.m.

Cafe Aroma, 506 NE 165th Street

Artist Dan Friday (Lummi) will be glassblowing live in Shoreline as part of REFRACT: The Seattle Glass Experience, a multi-day, regional festival celebrating the Pacific Northwest's reputation as an international destination for glass. Watch as Dan Friday sculpts molten hot glass into something beautiful. Win fun prizes as you answer glass trivia questions. This free outdoor event has timed ticketing to ensure safe viewing. We encourage you to make advance ticket reservations at the Eventbrite link below. Open to all ages. ADA Accessible. Rain or shine.

Additional free workshops on October 5 and 10 from 7:00 - 8:00 p.m. Join curator Jodie Nelson for a live masterclass, The Pacific Northwest: A Glass Mecca. Hear stories about Seattle becoming an international destination for glass art. Register online at the Eventbrite link below.

[More information](#)

Reserve Your Free Ticket on Eventbrite: <https://bit.ly/DanFriday>

refractseattle.org

shorelinewa.gov/art

Introducing Cinema Shoreline

Celebrating Made-in-Shoreline Movies!

The City of Shoreline as well as fellow Shoreline Film Office partner organizations Shoreline Community College and ShoreLake Arts, invite you to attend a special screening of East of the Mountains, starring Tom Skerritt and Mira Sorvino, later this month at Shoreline's historic Crest Cinema Center. Building on the success of last fall's local premiere of Shoreline-made The Paper Tigers, we are looking forward to ShoreLake Arts' newest annual event, Cinema Shoreline. Cinema Shoreline is a celebration of community pride in our role in the local media-production industry with a night dedicated to showcasing locally-made films, enjoying a red-carpet experience and panel discussion with local film industry leaders and filmmakers, and seeing our very own city on the silver screen. More information is available at shorelakearts.org. We hope to see you there!

And, welcoming the Seattle Latino Film Festival to Shoreline!

This month, as we celebrate National Hispanic Heritage Month, we are also looking forward to the 14th Annual Seattle Latino Film Festival (SLFF), at the Shoreline Community College Theater October 7-15. SLFF includes international filmmakers, producers, and actors with the specific purpose of engaging the Seattle community with cross-cultural perspectives, and to create a forum to explore those perspectives. It is the only event of its kind in the Pacific Northwest. More information at SLFF.org/.

To learn more about the ways we support our thriving local media production industry through the Shoreline Film Office, visit us on the web at shorelinewa.gov/filmoffice.

City of Shoreline Directory

Frequently Requested Services

- Code Enforcement & Customer Response Team: (206) 801-2700, crteam@shorelinewa.gov
- Facility rentals: Outdoor rentals 206-801-2333, Indoor rentals 206-801-2600
- Permit Services: 206-801-2500, pcd@shorelinewa.gov
- Shoreline Wastewater Utility:
 - Billing & service requests: (206) 546-2494, wwcustomerservice@shorelinewa.gov
 - After-hours sewer emergencies: 206-801-2700
- Spartan Recreation Center: 206-801-2600, shorelineparks@shorelinewa.gov

City Departments & Divisions

- Administrative Services: 206-801-2300, fince@shorelinewa.gov
- City Council: 206-801-2213, council@shorelinewa.gov
- City Clerk's Office: 206-801-2230, clk@shorelinewa.gov
- City Manager's Office: 206-801-2214, cmo@shorelinewa.gov
- Community Services: 206-801-2331
- Human Resources: 206-801-2243, hradmin@shorelinewa.gov
- Planning & Community Development: 206-801-2500, pcd@shorelinewa.gov
- Public Works: 206-801-2400, pubwrks@shorelinewa.gov

- Recreation, Cultural, and Community Services: (206) 801-2600, shorelineparks@shorelinewa.gov

Online Services

Visit shorelinewa.gov/online for links to a full staff directory and frequently requested services such as service requests, wastewater utility bill payment, business licenses, public records requests, and more.

City Facilities

- City of Shoreline City Hall, 17500 Midvale Avenue N, Shoreline, WA 98133
 - 206-801-2700
 - Monday - Friday, 8:00 a.m. - 5:00 p.m.
- Richmond Highland Recreation Center, 16554 Fremont Avenue N, Shoreline, WA 98133
 - 206-801-2600
 - Open to participants during scheduled program hours.
- Shoreline Police Department, 17500 Midvale Avenue N, Shoreline, WA 98133
 - Emergencies: 911
 - Non-emergency line: 206-296-3311
 - Police station front desk: 206-801-2710
 - Lobby: Monday - Friday 8:30 a.m. - 5:00 p.m.
- Spartan Recreation Center, 202 NE 185th Street, Shoreline, WA 98155
 - 206-801-2600
 - Monday - Thursday 7:00 a.m. - 8:00 p.m.
 - Friday 7:00 a.m. - 5:00 p.m.
 - Saturday 8:00 a.m. - 3:00 p.m. (Sept-June), 8:00 a.m. - noon (July-Aug)

Contact your Shoreline City Council

- Mayor Keith Scully, 206-801-2202, kscully@shorelinewa.gov
- Deputy Mayor Betsy Roberston, 206-396-5807, brobertson@shorelinewa.gov
- Doris Fujioka McConnell, 206-801-2204, dmccconnell@shorelinewa.gov
- Laura Mork, 206-801-2207, lmork@shorelinewa.gov
- Eben Pobee, 206-801-2201, epobee@shorelinewa.gov
- John Ramsdell, 206-330-3948, jramsdell@shorelinewa.gov
- Chris Roberts, 206-391-2733, croberts@shorelinewa.gov
- Contact all Councilmembers, (206) 801-2213, council@shorelinewa.gov

City Council Meetings

Mondays at 7:00 p.m.

Hybrid meetings in-person and online via Zoom

City Hall Council Chambers, 17500 Midvale Avenue N

Agendas: shorelinewa.gov/councilmeetings