

Amendment #1 to the City's 2017-2027 Comprehensive Collection Contract with Recology

April 1, 2019



Agenda

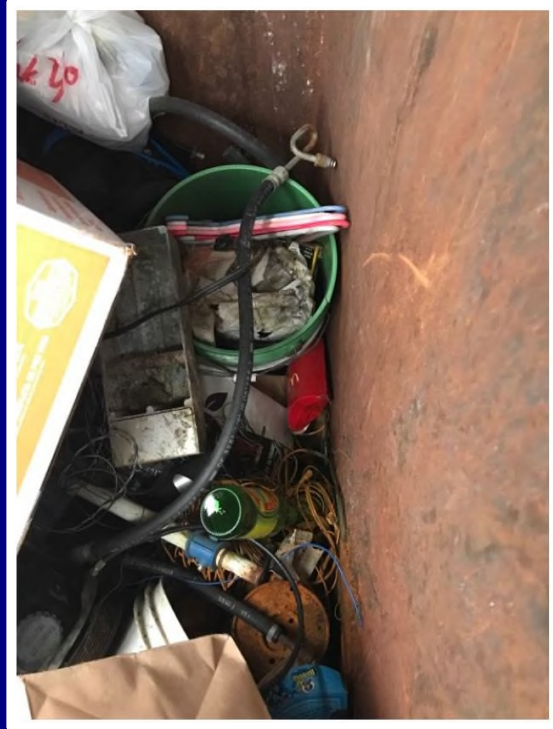
Recology Amendment

- Background
- Plan to Reduce Contamination
- Success in Other Communities
- Questions

Ordinance 858

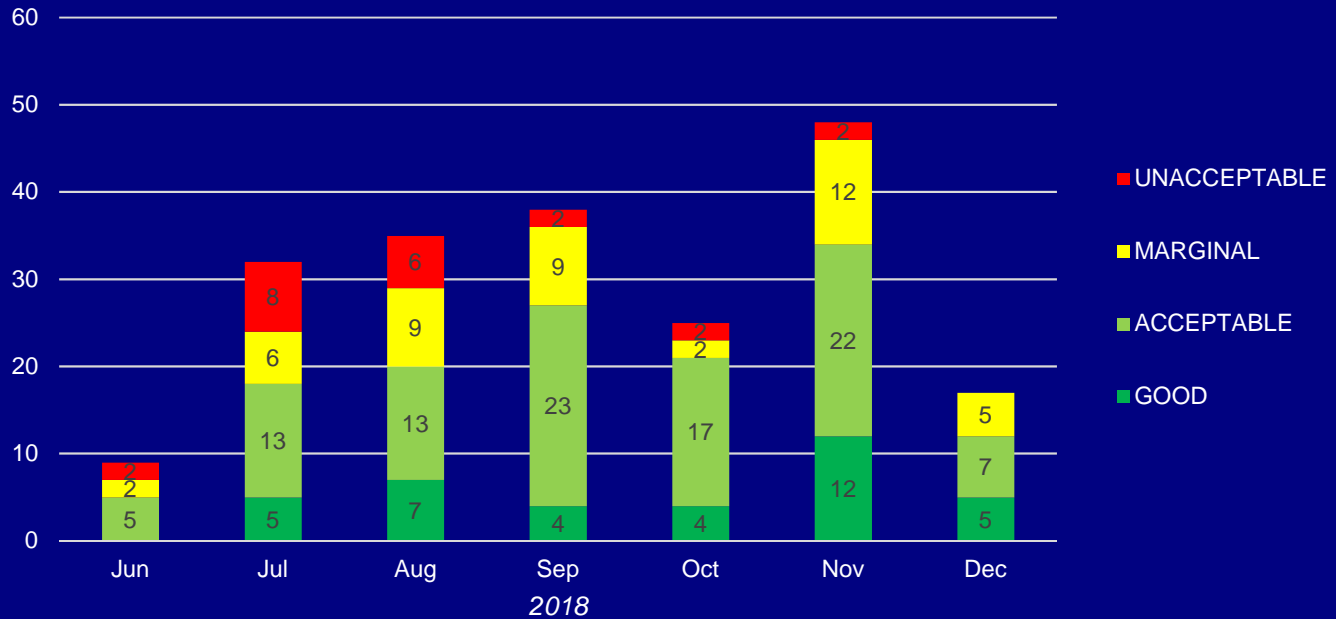


Recycling Challenges



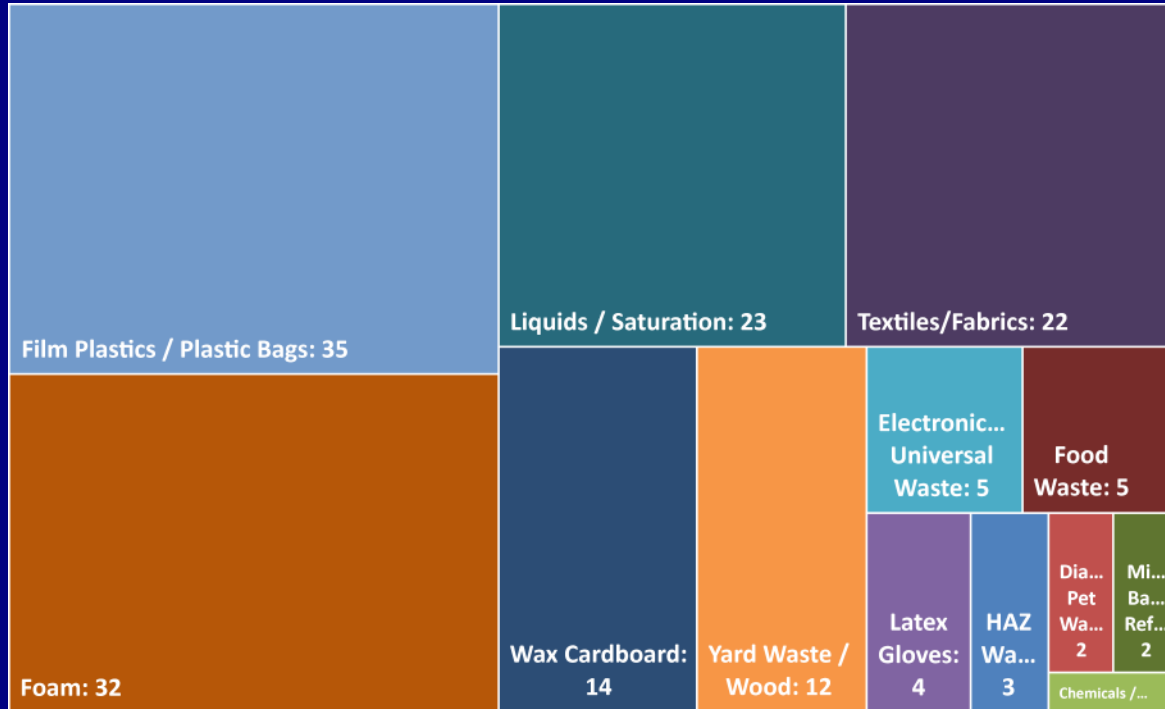
Recycling Challenges

RECYCLING AUDITS- SHORELINE



Recycling Challenges

TOP CONTAMINANTS IDENTIFIED IN RECYCLING- SHORELINE NOVEMBER 2018



Recology Contract Amendment

Amendment Goals

- Contamination level from the customer
 - No greater than 5% collected Recyclables
 - No greater than 3% collected Compostables
- Support maximum cost-effective recovery



Recology Contract Amendment

Key element of the Amendment is the “Plan to Reduce Contamination in Customers’ Recyclables and Compostables Containers”

- and -

Support of improvements at the MRF that improve material quality



Plan to Reduce Contamination in Customers' Recyclables

1. Materials list change
2. Communication
3. Education
4. Incentives
5. Contamination Reduction at the Customer
6. Monitoring and Reporting Changes



Contamination Reduction at the Customer

Recology will conduct visual recycling and compost audits for customers.

- Visual audit and determine if recycle contamination by volume are above 5%.
- If contamination is present, a notification tag is placed on cart/container and Recology creates a contamination report using Go Canvas App with photos identifying specific contamination.
- Follow up communication with customer includes a phone call, letter and a site visit.

Contamination Reduction at the Customer

Customer Recyclable cart/container will be tagged and collected for the first 2 times contamination is identified by auditing team with a yellow colored contamination tag. The cart/container will be collected as garbage at no additional cost to the customer.



Contamination Reduction at the Customer

On the third and every subsequent audit, the Customer will be tagged and rejected each time because an unacceptable level of contamination in the Recyclables is present with an orange colored contamination tag. The cart/container will be collected as garbage and a contamination fee applied.



Contamination Reduction at the Customer

Recology may remove the customer's Recyclables and/or Compostables container if egregious contamination is on-going with no response from customer.



Success

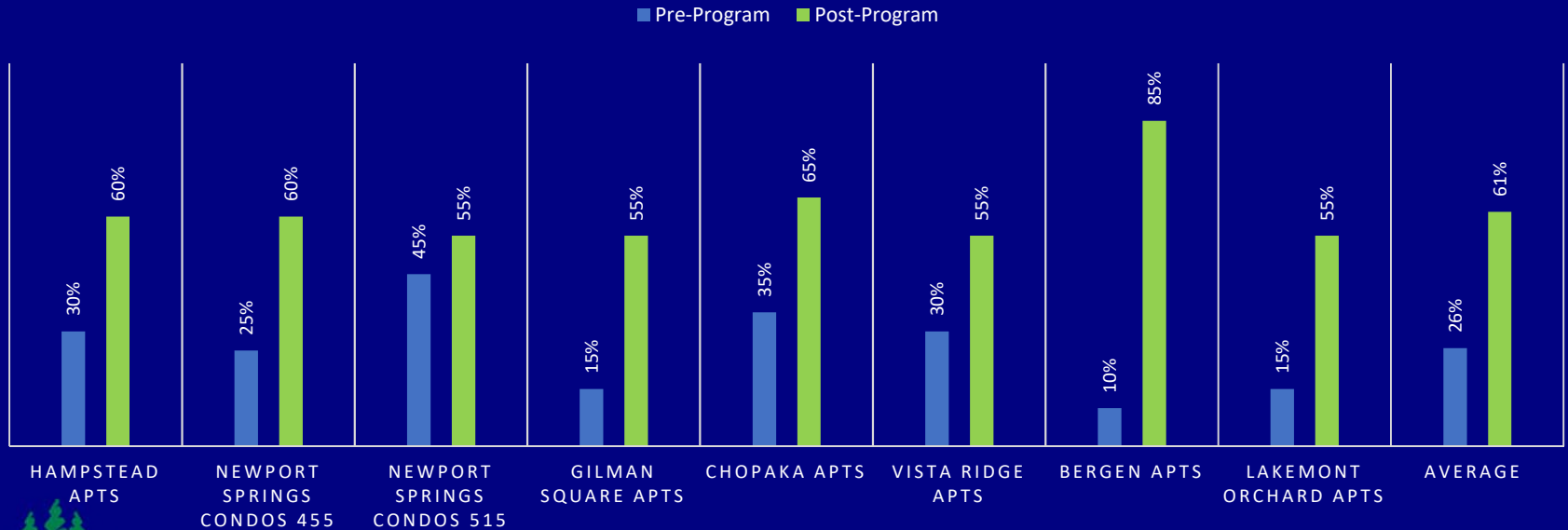
Waste Wise Program - Waste Wise is a behavior change program designed to educate residents at multi-family properties

- Waste Wise has been implemented in 14 properties throughout cities served by Recology.
- 100% of participating properties experienced decreased levels of contamination and increased waste diversion - average diversion rate of 36%.
- Bergen Apartments in Issaquah had waste diversion levels improved by 75%.



Success

WASTE WISE WASTE DIVERSION RATES



Success

Golden Dumpster Award Program - recognizes businesses that have made significant achievements in the areas of resource conservation and recycling best practices such as

- Implemented Styrofoam recycling at a downtown Seattle property, now regularly filling up several 4-yard containers each month.
- Utilizing newsletters to continue tenant education for their commercial building on recycling “right”.



Success

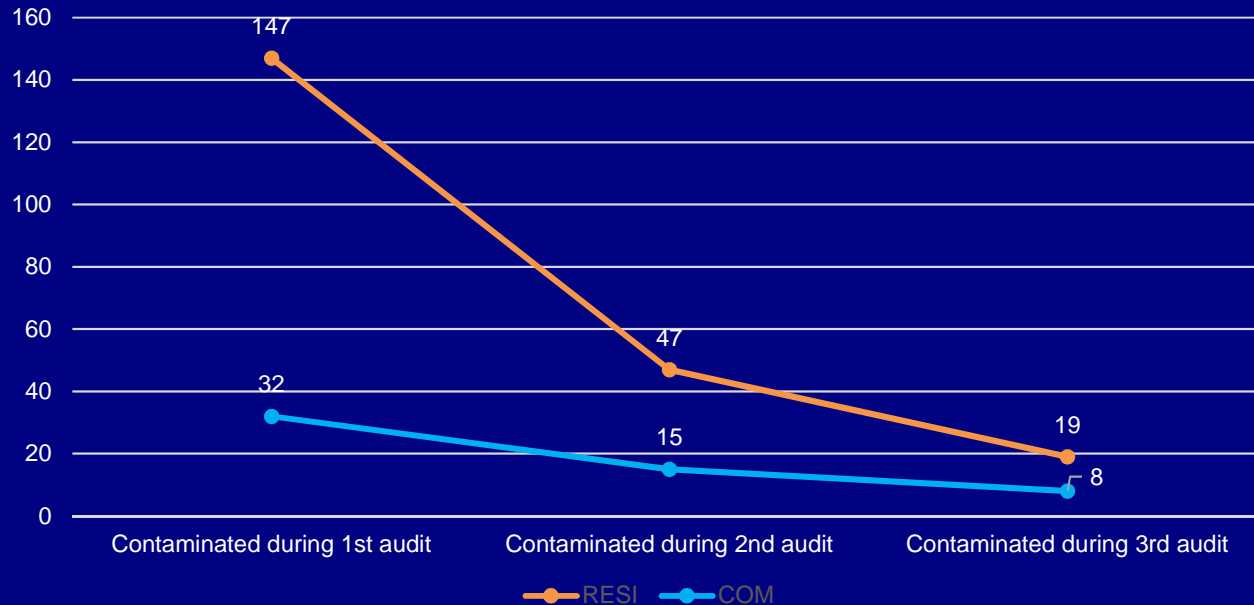
Bothell Recycling Contamination Pilot – Audited 951 residential and commercial containers and provided outreach to customers with high levels of contamination

- 147 residential customer carts were found to exceed the contamination threshold - only 19 remained contaminated on the third subsequent visit (78% reduction).
- For commercial customers, a 75% reduction in contaminated customers was seen due to the outreach via phone calls.



Successes

Contaminated Customers Residential vs. Commercial



Rates and Fees

An rate increase of

\$1.35/month single-family

\$2.25/cubic yard multi-family

\$2.25/cubic yard commercial

Contamination fee

\$20/per cart for single-family

\$25/cubic yard multi-family & commercial

Effective June 1, 2019



2019 Shoreline Rates		Current Rates	Rates after the Amendment
	Service Level	Total Service Fee	Total Service Fee
Monthly	One 32 gallon Garbage Cart	\$ 10.07	\$ 11.42
Weekly	One 10 gallon Micro-Can	\$ 12.92	\$ 14.27
Residential	One 20-gallon Garbage Cart	\$ 18.97	\$ 20.32
Curbside	1 32/35-gallon Garbage Cart	\$ 25.06	\$ 26.41
Service	1 45-gallon Garbage Cart	\$ 34.69	\$ 36.04
	1 60/64-gallon Garbage Cart	\$ 39.77	\$ 41.12
	1 90/96-gallon Garbage Cart	\$ 49.79	\$ 51.14
	Contamination Charge (per cart, per contract amendment)	\$ -	\$ 20.00
Weekly	One 20-gallon Garbage Cart	\$ 17.46	\$ 18.43
Commercial	1 32/35-gallon Garbage Cart	\$ 20.85	\$ 22.51
Can and	1 45-gallon Garbage Cart	\$ 25.17	\$ 27.41
Cart	1 60/64-gallon Garbage Cart	\$ 30.84	\$ 33.96
	1 90/96-gallon Garbage Cart	\$ 38.77	\$ 43.15
Weekly	1 Cubic Yard Container	\$ 203.20	\$ 232.43
Commercial	1.5 Cubic Yard Container	\$ 403.78	\$ 447.62
Detachable	2 Cubic Yard Container	\$ 604.34	\$ 662.80
Container	3 Cubic Yard Container	\$ 804.91	\$ 892.59
(compacted)	4 Cubic Yard Container	\$ 1,005.49	\$ 1,122.40
Commercial	1 Cubic Yard, 1 pickup/week	\$ 95.93	\$ 105.67
Detachable	1 Cubic Yard, 2 pickups/week	\$ 185.30	\$ 204.79



Recent Public Comment

How is Recology's auditing of recyclables different from Seattle checking garbage cans a few years ago?



Questions



FROM



TO





Ordinance 858

Ordinance No. 858 will amending SMC 3.01.500 Solid Waste Rate Schedule to reflect this amendment to Recology Contract



