

Discussion of Resolution No. 424
– Establishing an Americans with
Disabilities Act (ADA) Grievance
Procedure and Designating the
City's ADA Coordinator



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Background

- City currently working on various compliance components of ADA
- Title II of ADA requires that the City designate an ADA Coordinator and adopt and publish ADA Grievance Procedures
- Adoption of proposed Resolution No. 424 would provide for this

Proposed Resolution No. 424

- ADA Coordinator responsible for coordinating the efforts to comply with Title II and investigate any complaints
 - Code Enforcement and Customer Response Team Supervisor designated
- Grievance Procedures outline process for resolving complaints of disability discrimination against the City in a prompt and equitable manner
 - Complainants have 60 days to file a complaint
 - Complaint should be in writing; Grievance Form can also be used
 - City will meet with complainant within 15 days and respond in writing within 15 days
 - Complainant may seek reconsideration by the City Manager within 15 days

Recommendation

- No action is required tonight; opportunity for Council to discuss
- Adoption of Resolution No. 424 is scheduled for August 13, 2018

