## Adoption of Resolution No. 394

Establishing Recreation Program Refund Policies and Procedures



# Purpose

- Define circumstances and terms
- Describe the steps to refund payment
- Set refund standards



#### **Process**

PRCS, ASD, and City Attorney collaboration

PRCS Board review and approval



# Policy Implications

- Consistent public messaging
- Administrative efficiencies
- Formalize current standard operating procedure
- No budget implications



### Recommendation

The adoption of Resolution 394



#### **Questions? Comments?**

