

# **Findings Report for a Statistically Valid Citizen Satisfaction Survey**



Submitted to

**The City of Shoreline, WA**

**By**



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July 2014

# Contents

Executive Summary.....	Section 1
Charts and Graphs .....	Section 2
Trends .....	Section 3
Benchmarks .....	Section 4
Matrices .....	Section 5
GIS Maps.....	Section 6
Tabular Data .....	Section 7
<u>Cross Tabular Data by:</u>	
Gender and Hispanic Ancestry.....	Section 8
Total Household Income .....	Section 9
Household Types .....	Section 10
Length of Residency.....	Section 11
Race and Ethnicity.....	Section 12
Respondent Residence.....	Section 13
Survey Instrument .....	Section 14

**Section 1**  
***Executive Summary***

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# *City of Shoreline, WA*

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## *Citizens Satisfaction Survey* **Executive Summary Report**

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### **Overview of the Methodology**

ETC Institute conducted a City of Shoreline Citizen Satisfaction Survey Summer of 2014 to help the City's ongoing effort to provide quality services that the people of Shoreline need and value. The survey was designed to obtain statistically valid results from households throughout the City of Shoreline. The survey was administered by mail, web and phone.

ETC Institute worked extensively with the City of Shoreline officials in the development of the survey questionnaire. This work allowed the survey to be tailored to issues of strategic importance.

A seven-page survey was mailed to a random sample of 3,500 households throughout the City of Shoreline. Approximately three days after the surveys were mailed each household that received a survey also received an automated voice message encouraging them to complete the survey. In addition, about two weeks after the surveys were mailed ETC Institute began contacting households by phone. Those who had indicated they had not returned the survey were given the option of completing it by phone.

The goal was to obtain a total of at least 800 completed surveys. ETC Institute met that goal with a total of 878 surveys completed. The results of the random sample of 878 households have a 95% level of confidence with a precision rate of at least +/-3.2%.

The following pages summarize major survey findings.

## Major Findings:

- ❖ **Respondent Overall Satisfaction with Services Provided by the City of Shoreline:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (87%) are satisfied with the *overall quality of City parks and recreation programs and facilities*. Other similar satisfaction levels include: Overall quality of police services (76%), overall quality of services provided by the City (73%) and overall effectiveness of efforts to sustain environmental quality (68%).
- ❖ **City Services Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Based on the sum of respondents top three choices, (55%) of households believe that *overall flow of traffic and congestion management* in Shoreline should receive the most emphasis over the next two years. Other services that should receive the most emphasis include: Overall quality of police services (38%), overall effectiveness of efforts to sustain environmental quality (35%), overall quality of human services (34%) and overall quality of City parks and recreation programs and facilities (31%).
- ❖ **Respondent Overall Satisfaction with Maintenance Services Provided by the City of Shoreline:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (82%) are satisfied with garbage and recycling provider services. Other similar levels of satisfaction include: Overall cleanliness of City streets and other public areas (71%), overall maintenance of City streets (69%) and adequacy of storm drainage services in your neighborhood (66%).
- ❖ **Maintenance Services Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Based on the sum of respondents top two choices, (30%) believe that *overall maintenance of City streets* should receive the most emphasis by City leaders over the next two years. Other maintenance services include: Maintenance of sidewalks in Shoreline (30%), adequacy of City street lighting in your neighborhood (29%), overall cleanliness of City streets and other public areas (23%) and maintenance of streets in your neighborhood (20%).
- ❖ **Respondent Overall Satisfaction with Enforcement of City Codes and Ordinances:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (49%) are satisfied with the enforcement of graffiti removal from private properties. Other similar levels of satisfaction include: Enforcing clean-up of garbage, junk or debris on private property (43%) and enforcing removal of abandoned or junk autos (41%).
- ❖ **City Codes and Ordinances Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Fifty-one percent (51%) of respondent households believe that *enforcing clean-up of garbage, junk or debris on private property* should be the highest priority for City leaders over the next two years. Other highest priorities include: Enforcement of graffiti removal from private property (19%) and enforcing removal of abandoned or junk autos (18%).

- ❖ **Respondent Overall Satisfaction with Public Safety Services:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (76%) are satisfied with the *overall quality of local police protection*. Other similar levels of satisfaction include: Enforcement of local traffic laws (63%), the City’s efforts to prevent crime (63%) and enforcement of prostitution laws (52%).
- ❖ **Public Safety Services Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Based on the sum of respondents top two choices, (52%) believe the *City’s efforts to prevent crime* should receive the most emphasis over the next two years. Other public safety services that should receive the most emphasis include: Enforcement of property crime laws (38%), overall quality of local police protection (30%) and enforcement of drug laws (25%).
- ❖ **Respondent Rating of How Safe they Feel:** Based on the sum of respondents who felt either “very safe” or “safe,” (92%) felt safe in *their own neighborhoods during the day*. Other similar safety ratings include: Overall feeling of safety in Shoreline (80%), in other public areas in Shoreline (70%) and in their own neighborhood a night (69%).
- ❖ **Ways Respondents Receive Information About City Issues, Projects, Services and Events:** Eighty-eight percent (88%) of respondent households learn about City issues, projects, services and events through the *City newsletter*. Other ways respondents receive information include: City’s park and recreation guide (68%), City website (28%), television news (24%) and online resources (24%).
- ❖ **Respondent Overall Satisfaction with City Communications:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (83%) are satisfied with the *quality of the content in the City’s newsletter*. Other similar levels of satisfaction include: Efforts to provide info on major City issues (68%) and availability of information about City services, meetings and events (66%).
- ❖ **Respondent Overall Satisfaction with Items that May Influence Perceptions of the City:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (77%) are satisfied with the overall image of the City. Other similar levels of satisfaction include: Overall effectiveness of the City manager and staff (61%) and overall quality of leadership by the City’s elected officials (59%).
- ❖ **Respondent Level of Agreement with the Statement: “I trust the City of Shoreline to spend my tax dollars responsibly”:** Fifty-two percent (52%) of respondents *somewhat agree* that they trust the City of Shoreline to spend their tax dollars responsibly. Other levels of agreement include: Strongly agree (17%), somewhat disagree (14%), no opinion (10%) and strongly disagree (6%).

- ❖ **Respondent Rating of Aspects of the City of Shoreline:** Based on the sum of respondent households who rated the aspect of the City of Shoreline as either “excellent” or “good,” (91%) rated the City of Shoreline as a place to live as either excellent or good. Other similar ratings include: As a place to raise children (89%), overall quality of life in the City (79%) and as a place with a variety of housing choices (67%).
- ❖ **Respondent Rating of the Overall Condition of their Neighborhood:** Sixty-nine percent (69%) of respondents rate the condition of their neighborhood as *good*. Other rating include: Excellent (18%), below average (12%) and poor (1%).
- ❖ **Whether or Not Respondents Think the City of Shoreline is Moving in the Right Direction:** Based on the percentage of respondents without not provided, (90%) of respondents *think that the City of Shoreline* is moving in the right direction. Ten percent (10%) of respondents *do not think* that the City of Shoreline is moving in the right direction.
- ❖ **Respondent Households Satisfaction with Parks and Recreation:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (86%) are satisfied with the *maintenance of City parks*. Other similar levels of satisfaction include: Maintenance of City playgrounds (83%), walking and biking trails in the City (80%) and outdoor athletic fields (76%).
- ❖ **Parks and Recreation Items Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Based on the sum of respondents top two choices, (46%) believe that *maintenance of City parks* should receive the most emphasis by City leaders over the next two years. Other parks and recreation items that should receive the most emphasis over the next two years include: Preservation of open space (34%) and walking and biking trails in the City (29%).
- ❖ **Respondent Households Satisfaction with Transportation and Land Use:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (57%) are satisfied with the *availability of public transportation options*. Other similar levels of satisfaction include: Availability of sidewalk on major streets and routes (50%), availability of bicycle lanes (46%) and City’s efforts for supporting alternative means of transportation (44%).
- ❖ **Transportation Items Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years:** Based on the sum of respondents top two choices, (39%) believe the *availability of sidewalks near residence* should receive the most emphasis by City leaders over the next two years. Other transportation items that should receive the most emphasis include: Availability of public transportation options (37%), traffic calming measure in neighborhood (31%), availability of sidewalks o major street and routes (29%) and availability of bicycle lanes (12%).

- ❖ **Respondent Households Satisfaction with Capital Investments:** Based on the sum of respondents who are either “very satisfied” or “satisfied,” (75%) are satisfied *with parks improvements*. Other similar levels of satisfaction include: Trails and paths (75%), roads and streets (74%), storm water improvements (70%) and building and facilities (68%).
- ❖ **How Important Respondents Feel it is to Continue Making Capital Investments to Shoreline Facilities:** Fifty percent (50%) of respondents feel that it is *very important* to continue making capital investments to Shoreline facilities. Other levels of importance include: Somewhat important (34%), not sure (13%) and not important (4%).
- ❖ **Respondents Level of Support for the City’s Long-Term Emphasis on Economic Development:** Forty-six percent (46%) of respondent households are very supportive of the City’s long-term emphasis on economic development. Other levels support include: Somewhat supportive (35%), not sure (15%) and not supportive (4%).
- ❖ **Strategies for Increasing Revenue Respondent Households Most Support:** Based on the sum of respondent top three choices, (59%) most support *the renewal of the 2010 basic public safety, parks and recreation, and community services, maintenance and operation levy*. Other most important strategies for increasing revenue include: Explore implementing a business and occupation tax on Shoreline businesses (54%), increase fees for City services, such as recreation program fees and building permit fees (51%) and increase sales tax or car licensing fees to fund street maintenance (45%).

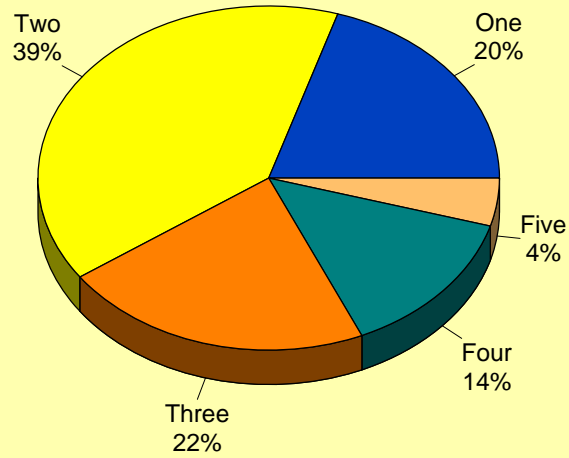


**Section 2**  
***Charts and Graphs***

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## Q1. Demographics: Amount of People Living in Respondent Households

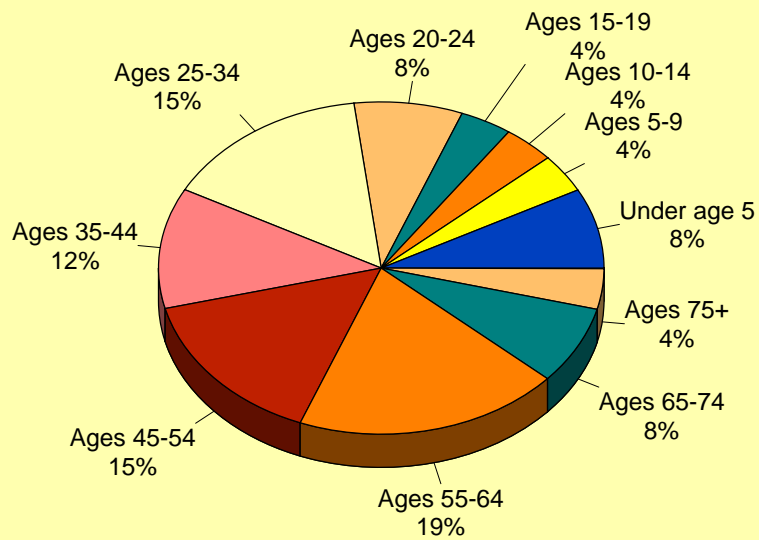
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

## Q2. Demographics: Ages of People Living in Household

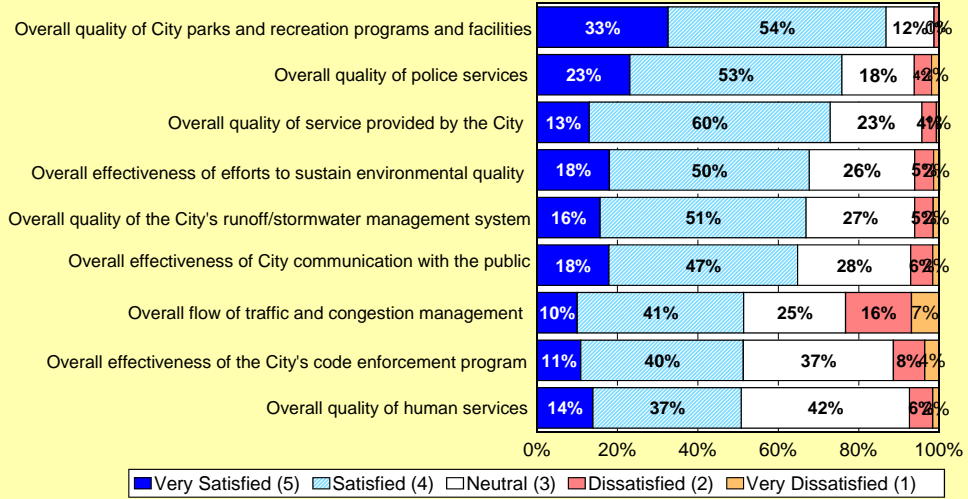
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

### Q3. Respondent Overall Satisfaction with Services Provided by the City of Shoreline

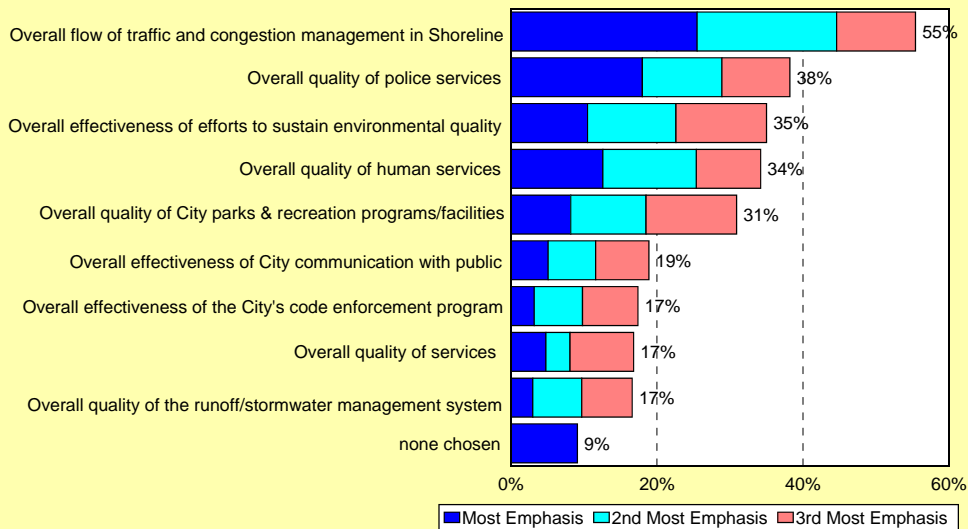
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q4. City Services Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years

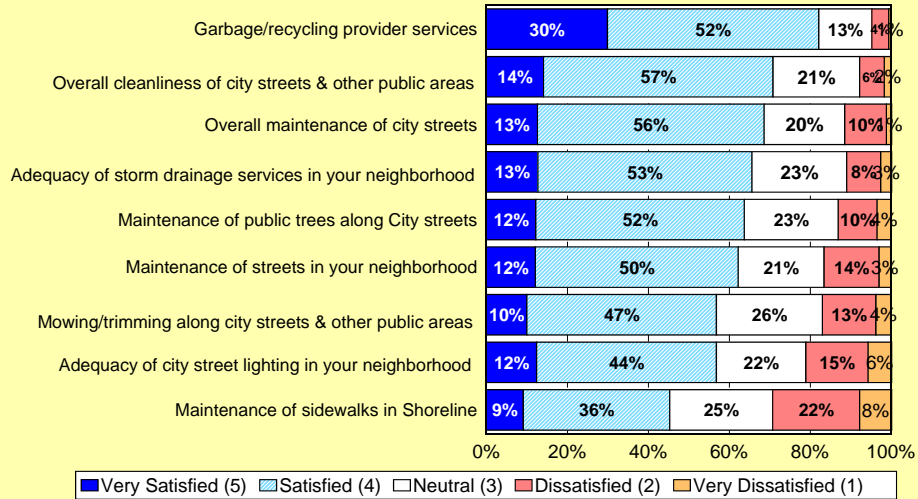
by percentage of respondents (based on top 3 choices)



Source: ETC Institute for the City of Shoreline (2014)

## Q5. Respondent Overall Satisfaction with Maintenance Services Provided by the City of Shoreline

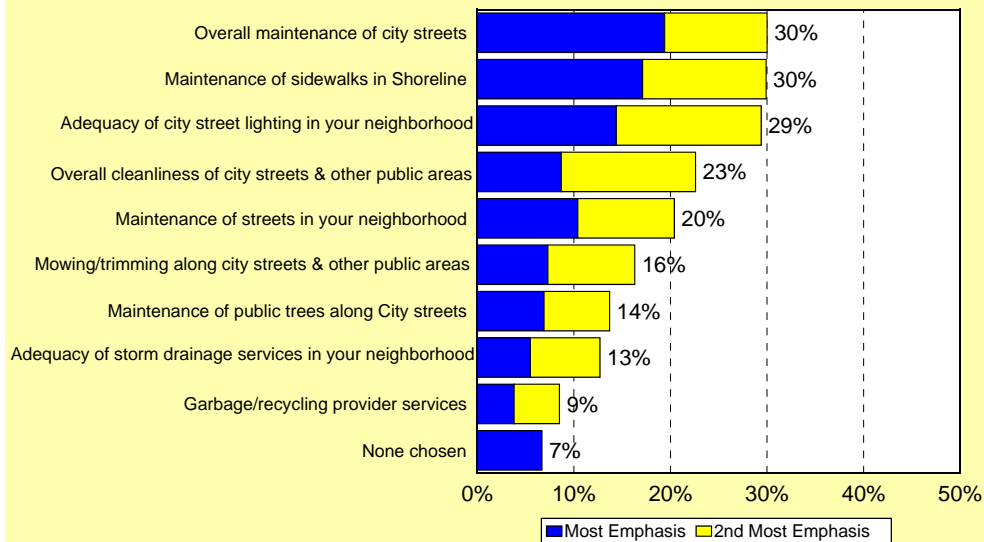
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

## Q6. Maintenance Services Respondents Believe Should Receive the Most Emphasis by City Leader Over the Next Two Years

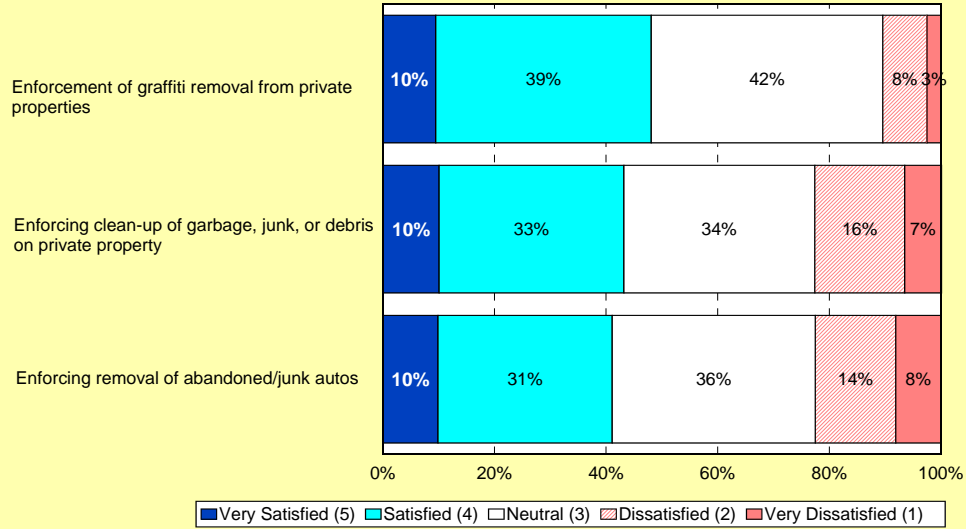
by percentage of respondents (based on top 2 choices)



Source: ETC Institute for the City of Shoreline (2014)

### Q7. Respondent Overall Satisfaction with Enforcement of City Codes and Ordinances

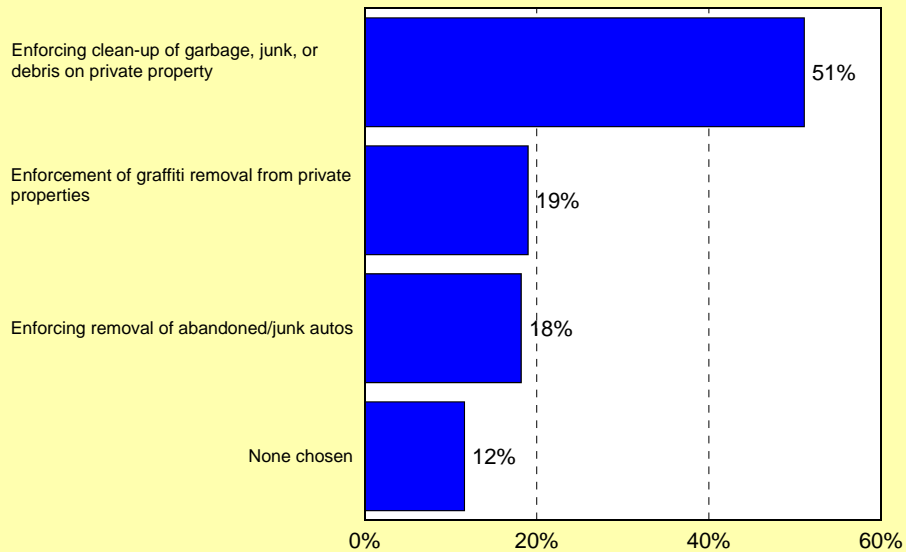
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q8. City Codes and Ordinances Respondents Believe Should Receive the Most Emphasis by City Leader Over the Next Two Years

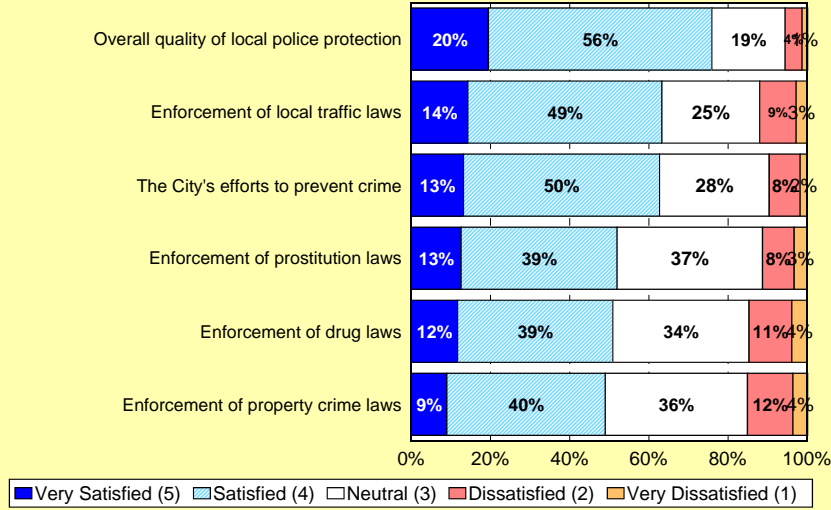
by percentage of respondents



Source: ETC Institute for the City of Shoreline (2014)

### Q9. Respondent Overall Satisfaction with Public Safety Services

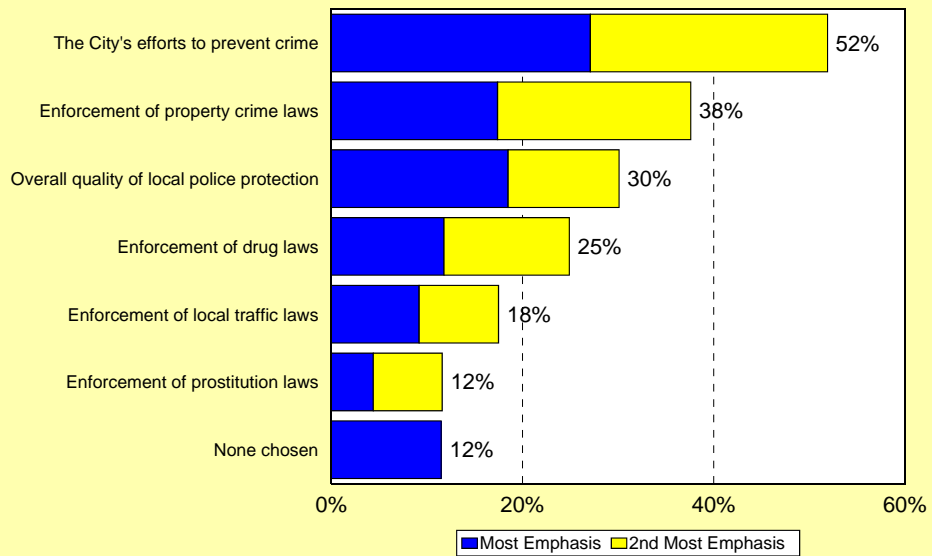
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q10. Public Safety Services Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years

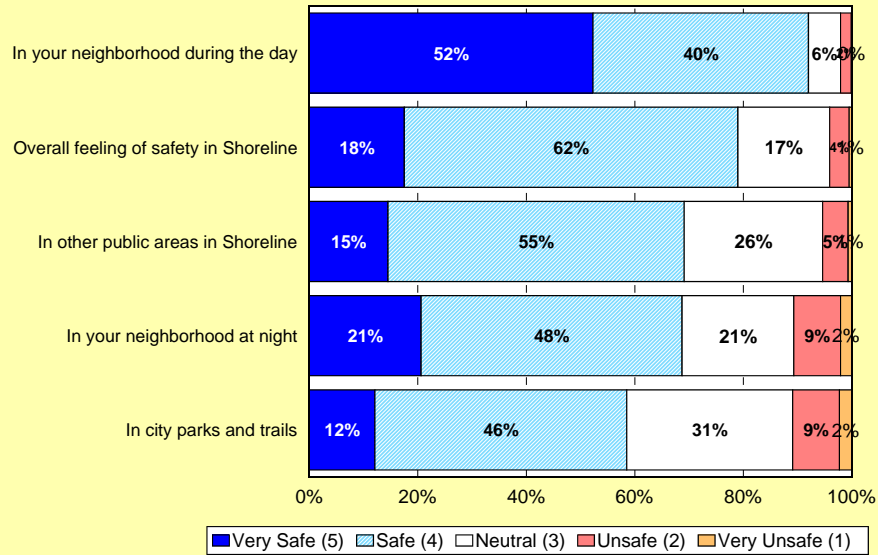
by percentage of respondents (based on top 2 choices)



Source: ETC Institute for the City of Shoreline (2014)

## Q11. Respondent Rating of How Safe they Feel

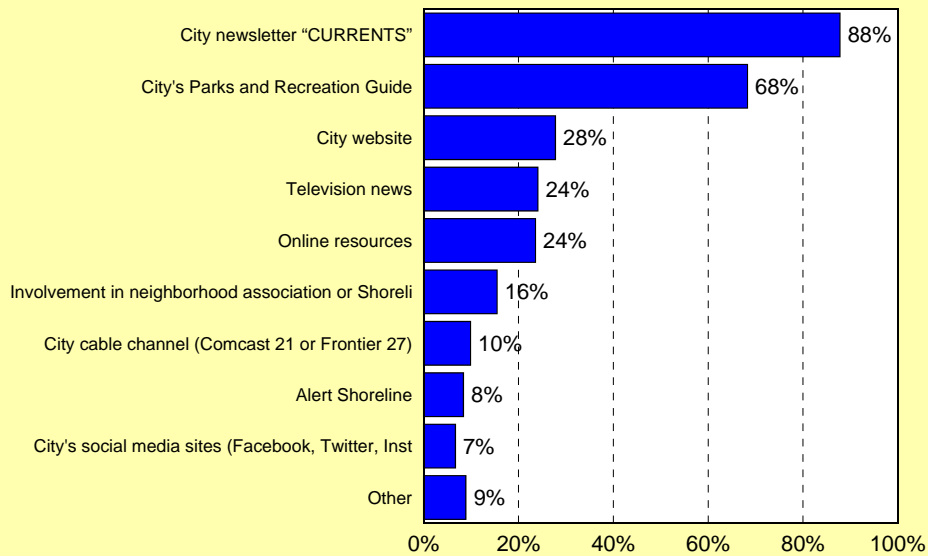
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

## Q12. Ways Respondents Receive Information About City Issues, Projects, Services and Events

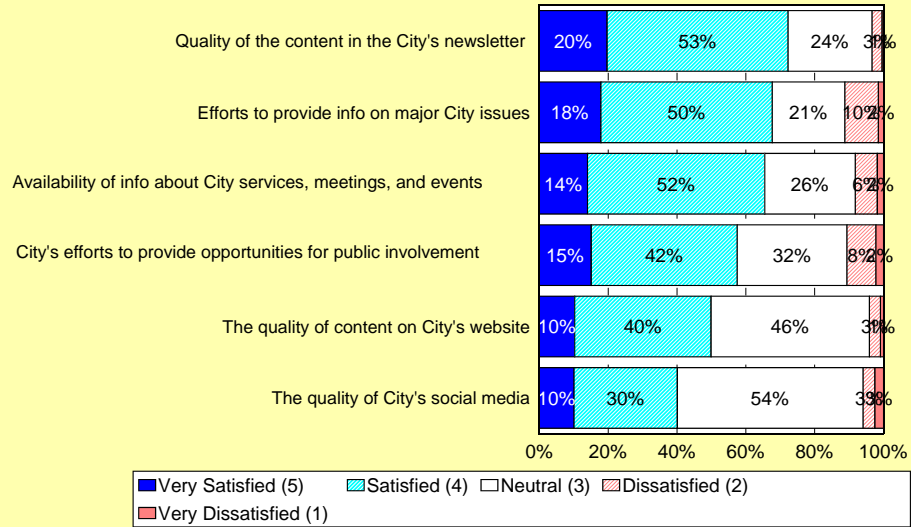
by percentage of respondents



Source: ETC Institute for the City of Shoreline (2014)

### Q13. Respondent Overall Satisfaction with City Communications

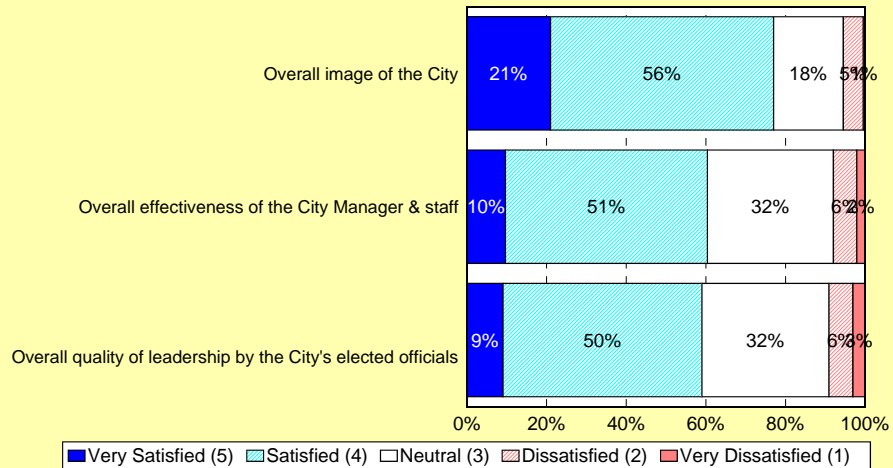
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q14. Respondent Overall Satisfaction with Items that May Influence Perceptions of the City

by percentage of respondents (excluding "don't know")

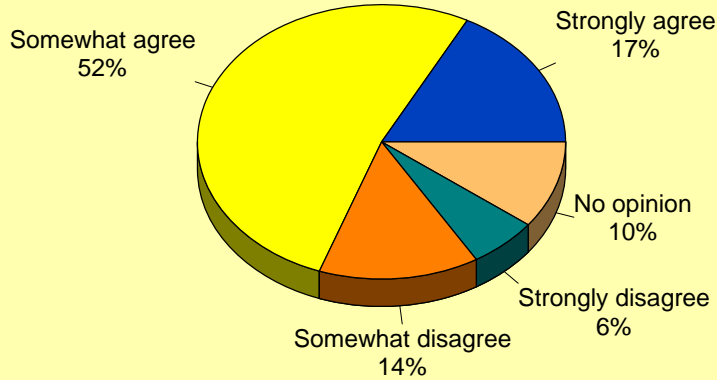


Source: ETC Institute for the City of Shoreline (2014)



**Q15. Respondent Level of Agreement with the Statement:  
"I trust the City of Shoreline to spend my tax dollars responsibly"**

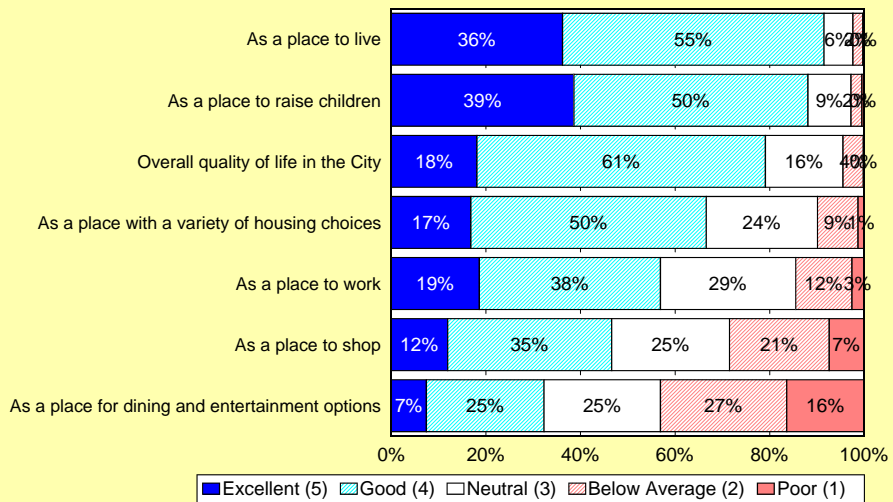
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

**Q16. Respondent Rating of Aspects of the City of Shoreline**

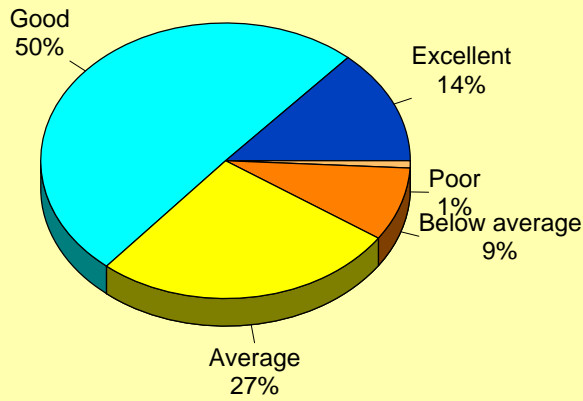
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q17. Respondent Rating of the Overall Condition of their Neighborhood

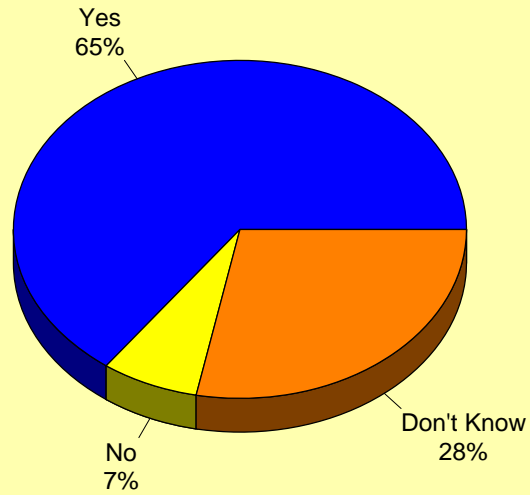
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

### Q18. Whether or Not Respondents Think the City of Shoreline is Moving in the Right Direction

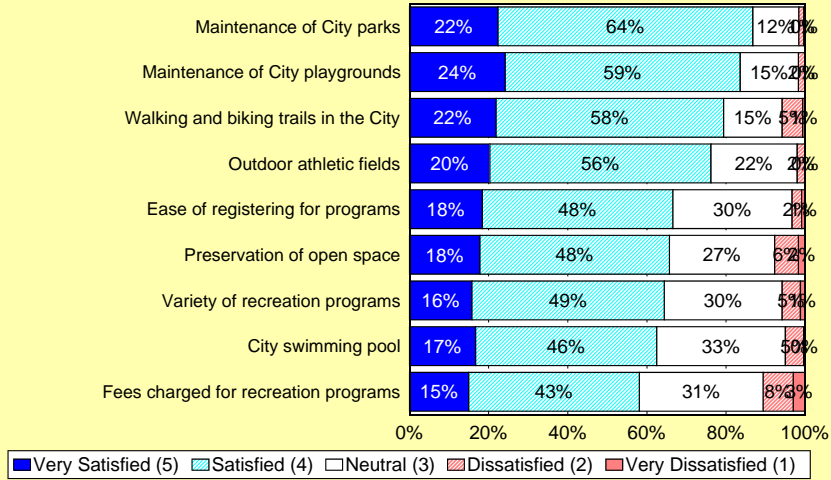
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

## Q19. Respondent Households Satisfaction with Parks and Recreation

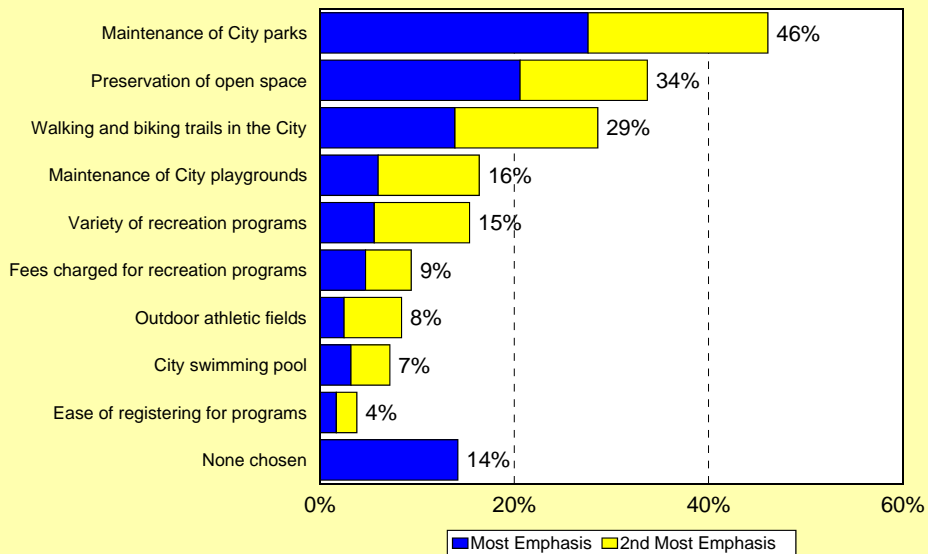
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

## Q20. Parks and Recreation Items Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years

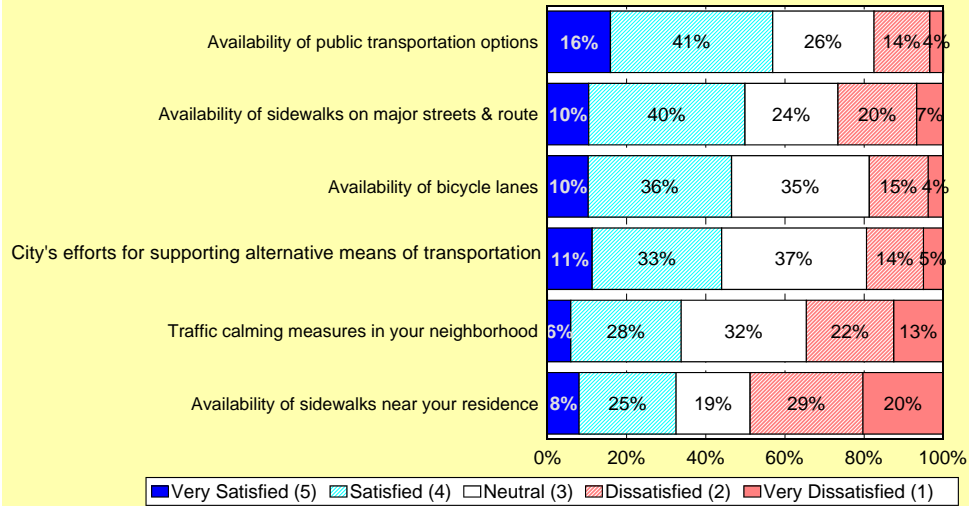
by percentage of respondents (based on top 2 choices)



Source: ETC Institute for the City of Shoreline (2014)

## Q21. Respondent Households Satisfaction with Transportation and Land Use

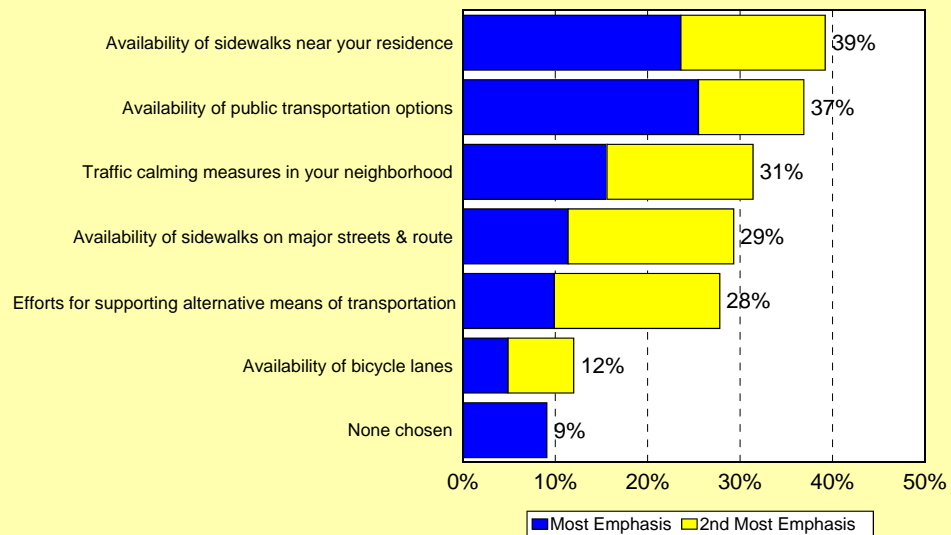
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

## Q22. Transportation Items Respondents Believe Should Receive the Most Emphasis by City Leaders Over the Next Two Years

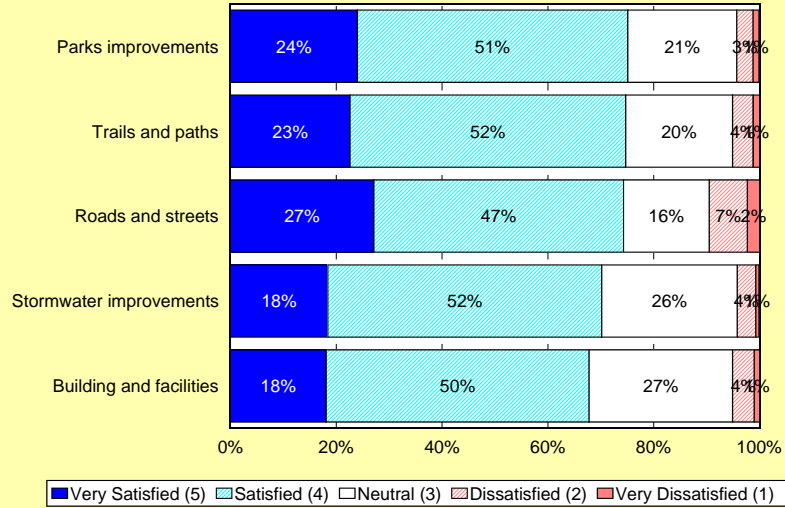
by percentage of respondents (based on top 2 choices)



Source: ETC Institute for the City of Shoreline (2014)

### Q23. Respondent Households Satisfaction with Capital Investments

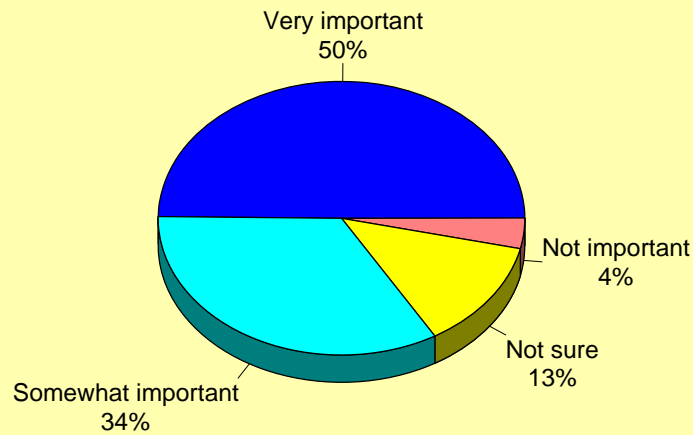
by percentage of respondents (excluding "don't know")



Source: ETC Institute for the City of Shoreline (2014)

### Q24. How Important Respondents Feel it is to Continue Making Capital Investments to Shoreline Facilities

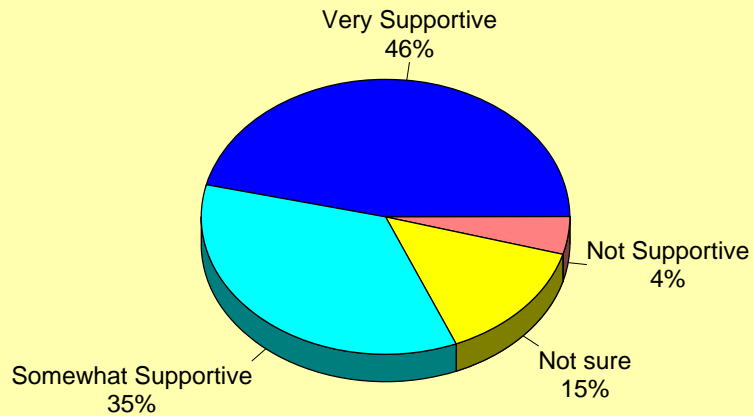
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

## Q25. Respondents Level of Support for the City's Long-Term Emphasis on Economic Development

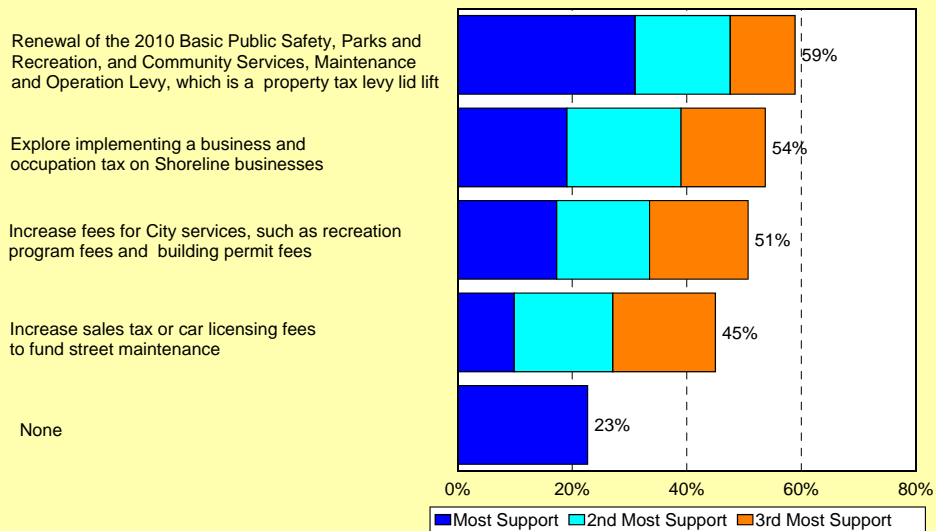
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

## Q26. Strategies for Increasing Revenue Respondent Households Most Support

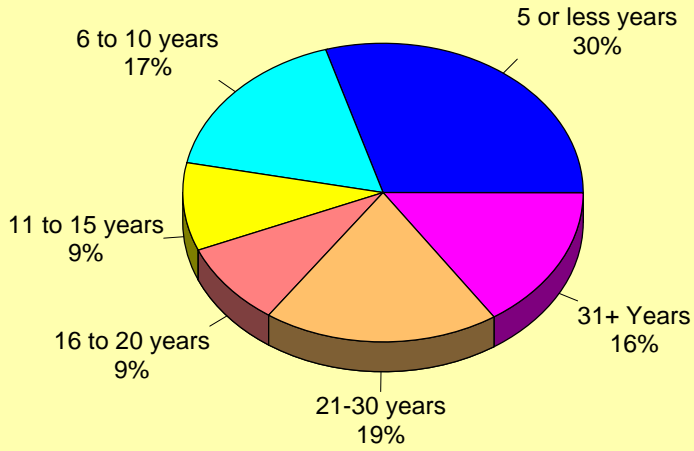
by percentage of respondents (based on top 3 choices)



Source: ETC Institute for the City of Shoreline (2014)

### Q27. Demographics: Number of Years Respondents Have Lived in the City of Shoreline

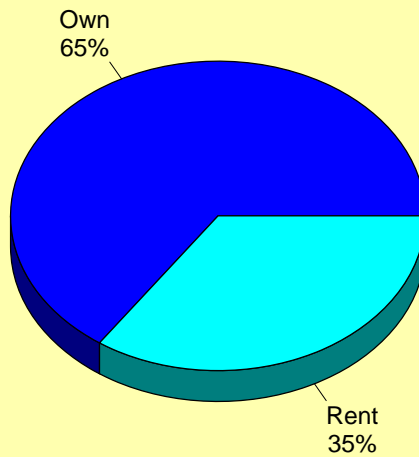
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

### Q28. Demographics: Whether Respondent Own or Rent

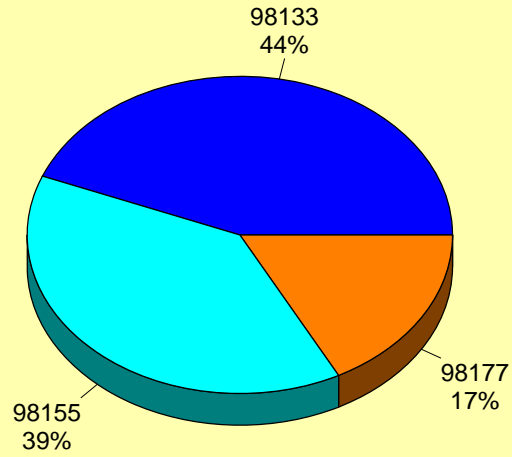
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

### Q29. Demographics: Respondent Zip Code

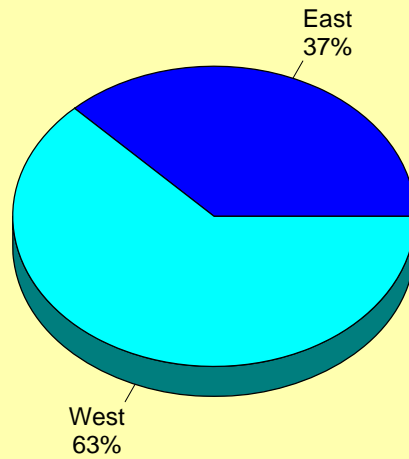
by percentage of respondents



Source: ETC Institute for the City of Shoreline (2014)

### Q30. Demographics: Do You Live East or West of I-5?

by percentage of respondents (excluding "not provided")

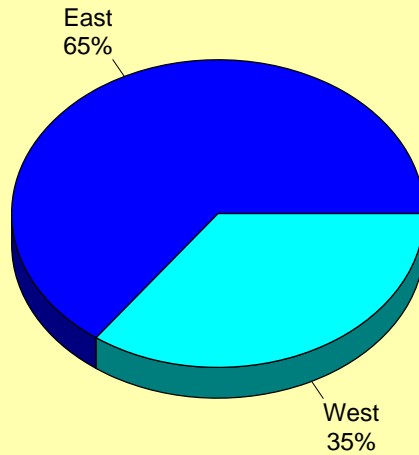


Source: ETC Institute for the City of Shoreline (2014)



### Q31. Demographics: Do You Live East or West of Aurora Avenue N?

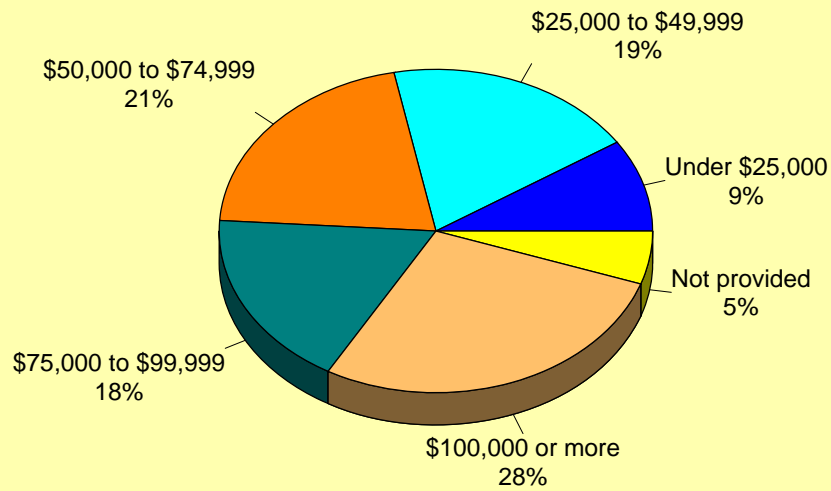
by percentage of respondents (excluding "not provided")



Source: ETC Institute for the City of Shoreline (2014)

### Q32. Demographics: Household Income

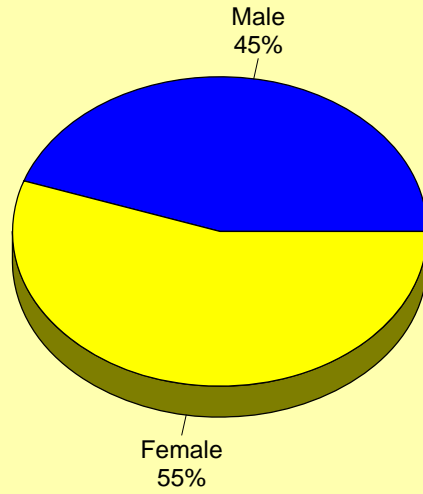
by percentage of respondents



Source: ETC Institute for the City of Shoreline (2014)

### Q33. Demographics: Gender

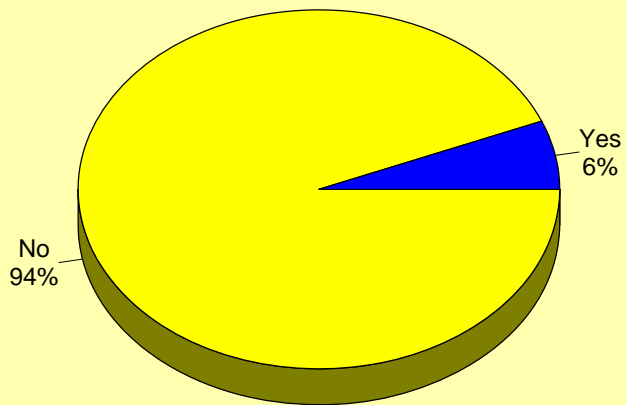
by percentage of respondents



Source: ETC Institute for the City of Shoreline (2014)

### Q34. Demographics: Are You or Members of Your Household of Hispanic or Latin Ancestry?

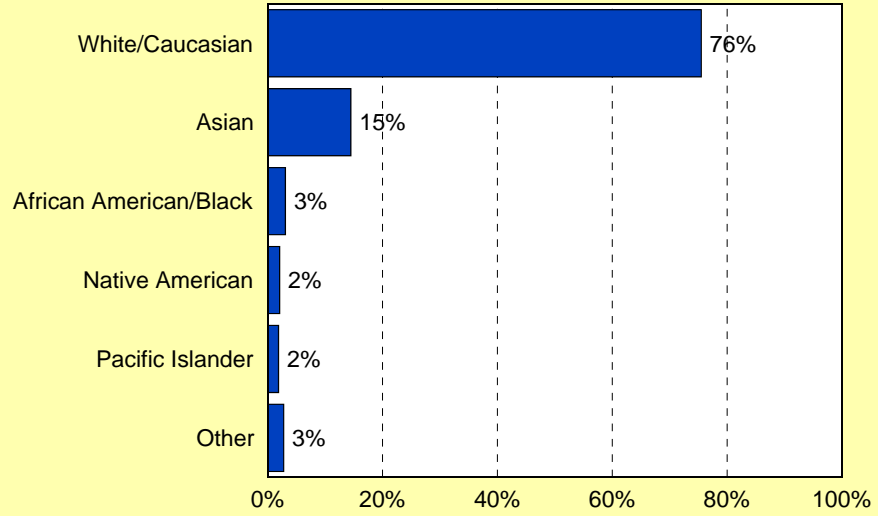
by percentage of respondents (excluding not provided)



Source: ETC Institute for the City of Shoreline (2014)

### Q35. Demographics: Race and Ethnicity

by percentage of respondents (excluding not provided)



Source: ETC Institute for the City of Shoreline (2014)

# **Section 3**

## *Trends*

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# DirectionFinder® Survey

## Analysis of Trends for 2004, 2008, 2010, 2012 and 2014

### Overview

Every two years the City of Shoreline conducts a community survey to assess resident satisfaction with the delivery of major city services. The charts on the following pages show how the results of the City's 2004, 2008, 2010 and 2012 surveys compare to the results of the City's 2014 survey. Given the sample size of both surveys, changes of 5% or more were statistically significant.

Some of the significant changes are described below.

### Significant Changes

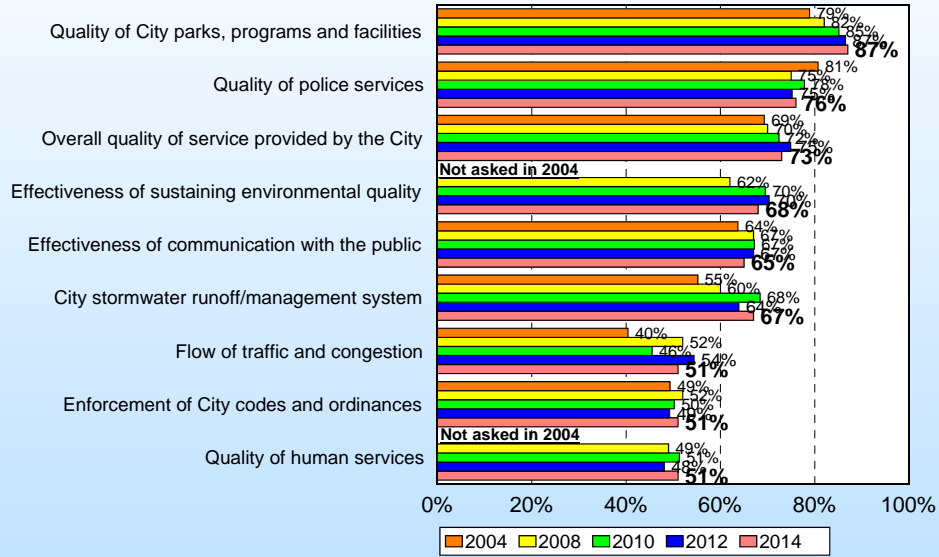
- **Satisfaction with Major Categories of City Services.** Among the seven major categories of city services that were assessed in 2004, 2008, 2012 and 2014, listed below are some of the significant improvements:
  - Satisfaction with flow of traffic and congestion has increased 11% from 40% in 2004 to 51% in 2014.
  - Satisfaction with city stormwater runoff/management system has increased 12% from 55% in 2004 to 67% in 2014.
  - Satisfaction with the effectiveness of sustaining environmental quality has increased 6% from 62% in 2008 to 68% in 2014.
  - Satisfaction with the overall quality of service provided by the City has increased 4% from 69% in 2004 to 73% in 2014.
- **Perceptions of City Maintenance.** Satisfaction with the overall maintenance of City streets has increased 14% from 55% in 2004 to 69% in 2014. In addition, satisfaction with the overall cleanliness of City streets/public areas has increased 7% from 64% in 2004 to 71% in 2008, and satisfaction with the adequacy of storm drainage has also increased 11% from 55% in 2004 to 66% in 2014.



- **Perceptions of City Codes and Ordinance.** Satisfaction with the overall quality of leadership of elected officials had increased 12% from 47% in 2004 to 59% in 2012 and maintained in 2014. In addition, satisfaction with the overall effectiveness of City Manager and City staff has increased 12% from 49% in 2004 to 61% in 2014, and satisfaction with the overall image of the City has increased 8% from 69% in 2004 to 77% in 2014.
- **Items That Influence the Perception of the City.** Satisfaction with enforcing the clean-up of litter and debris has increased 10% from 33% in 2004 to 43% in 2014. In addition, satisfaction with the enforcing the removal of abandoned autos has increased 5% from 36% in 2004 to 41% in 2014.
- **Shoreline Moving in the Right Direction.** The percentage of residents who think the City of Shoreline is moving in the right direction has increased 7% from 58% in 2004 to 65% in 2014.
- **Ways Residents Get Information about City Issues.** The percentage of residents who get information about City issues, services, and events through the City newsletter “CURRENTS” has increased 10% from 78% in 2004 to 88% in 2014.

### Q3. Overall Satisfaction With City Services by Major Category *Trends - 2004, 2008, 2010, 2012 and 2014*

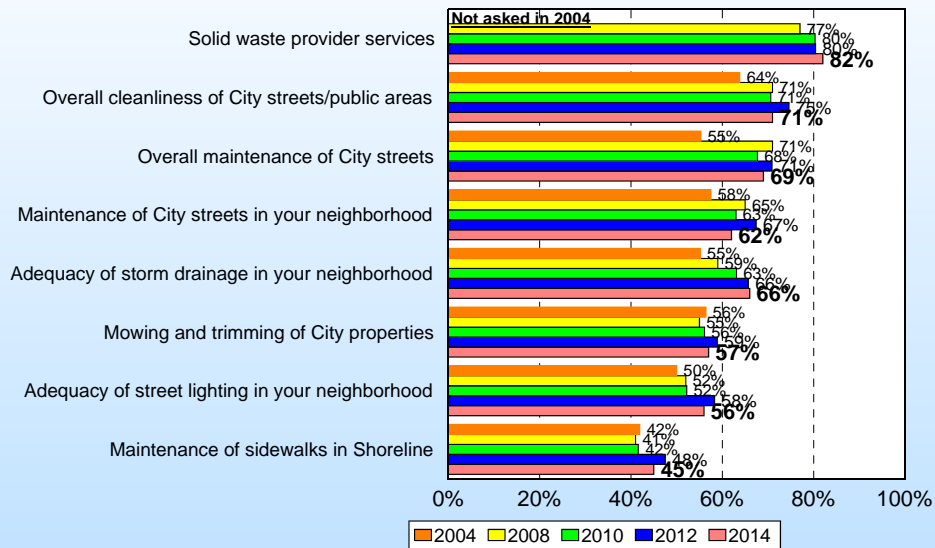
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

### Q5. Satisfaction Ratings for Aspects of City Maintenance *Trends - 2004, 2008, 2010, 2012 and 2014*

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

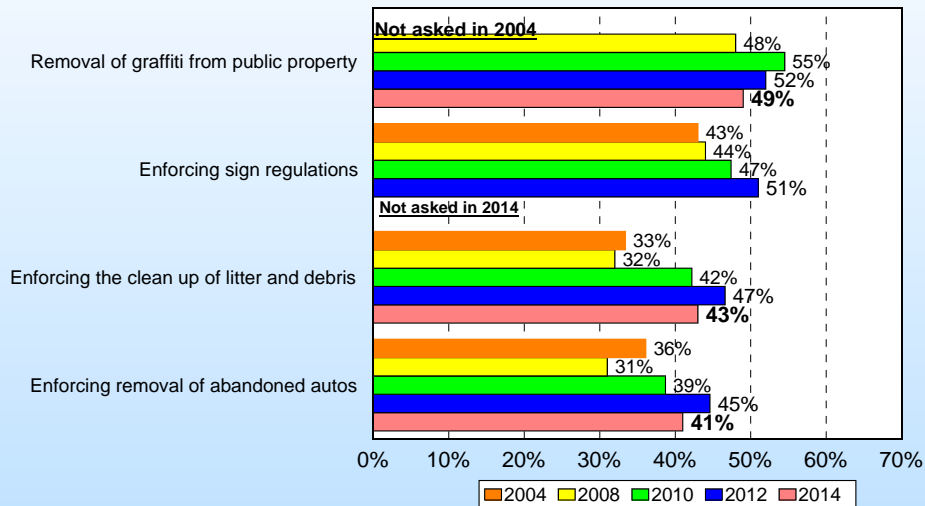


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q7. Satisfaction Ratings for the Enforcement of City Codes and Ordinances

### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

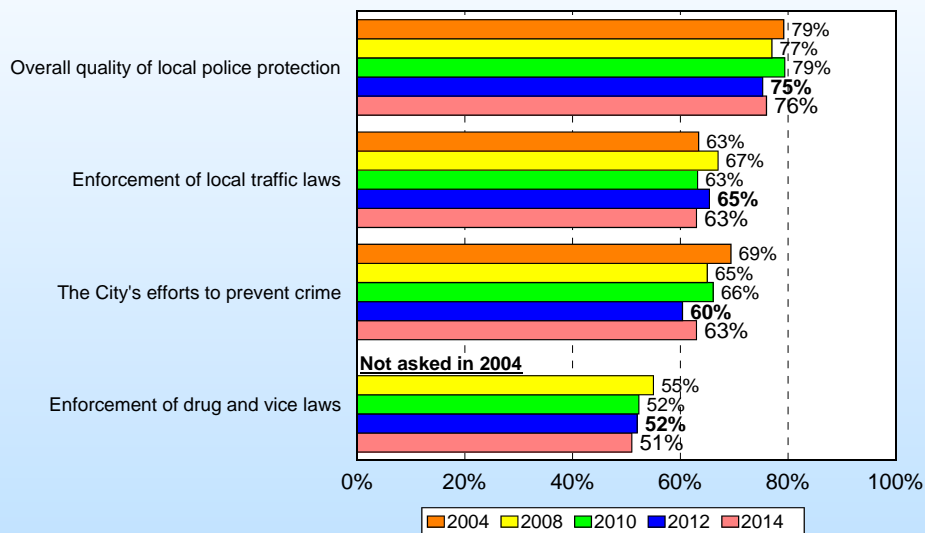


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q9. Satisfaction Ratings for Various Aspects of Public Safety

### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

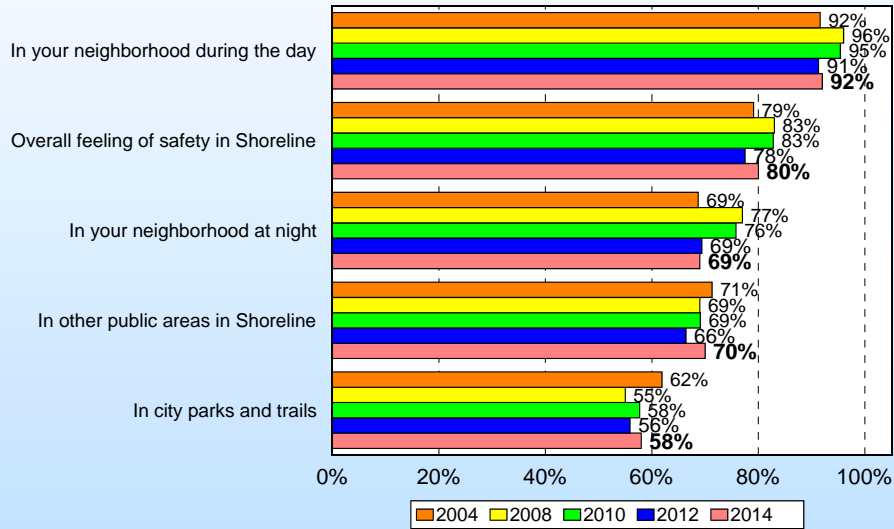


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)



## Q11. Level of Safety in Various Situations Trends - 2004, 2008, 2010, 2012 and 2014

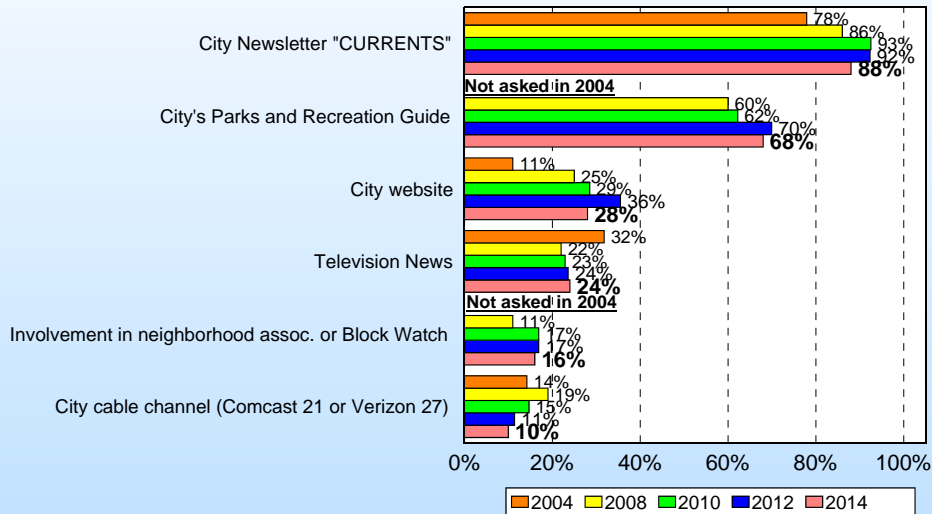
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q12. Ways Residents Get Information About City Issues, Services, and Events Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents (multiple choices could be made)

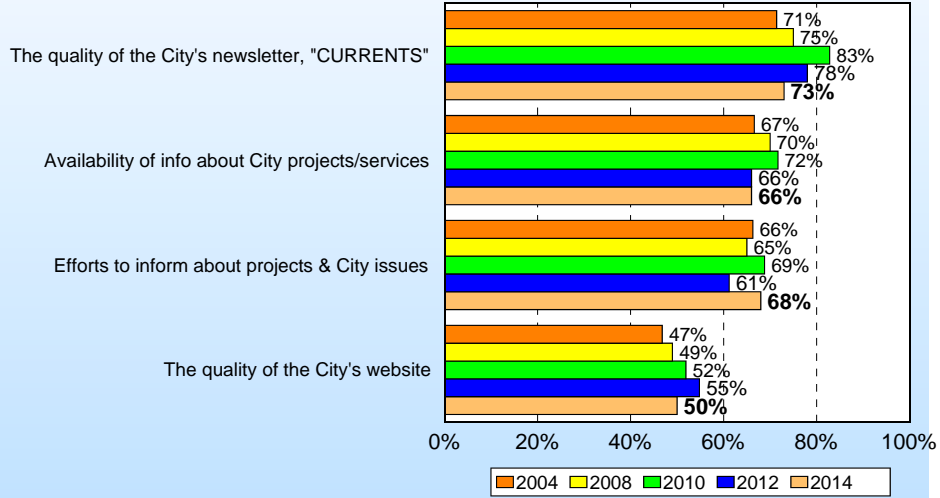


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

### Q13. Satisfaction Ratings for Various Aspects of City Communication

#### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

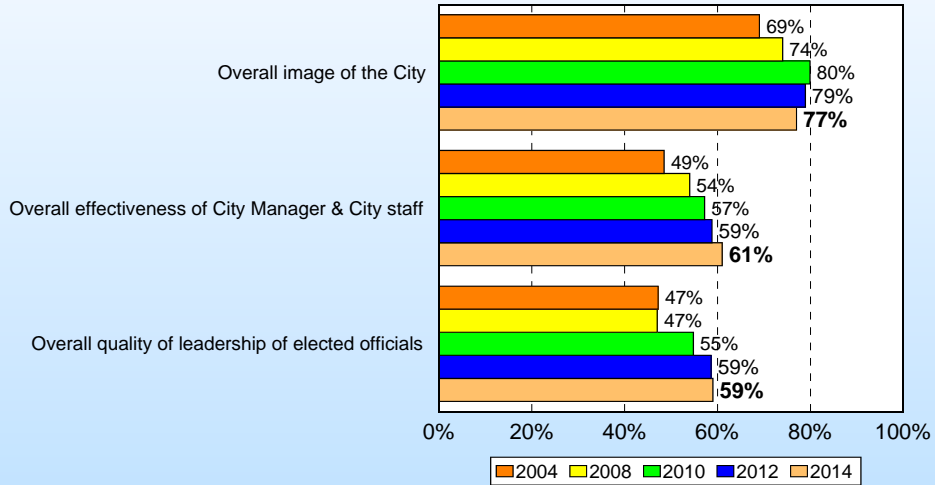


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

### Q14. Satisfaction with Various Items That May Influence Respondents' Perception of the City of Shoreline in

#### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

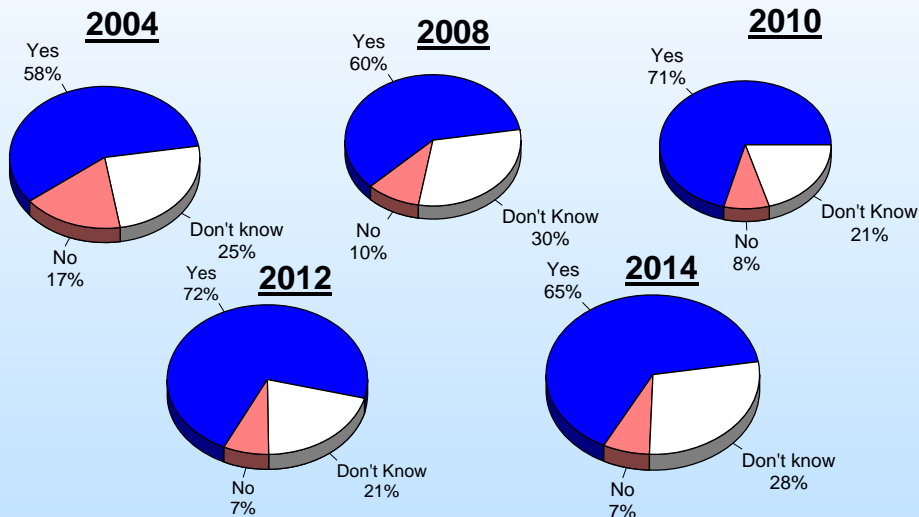


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

### Q16. In General, Do You Think the City of Shoreline is Moving in the Right Direction?

#### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents

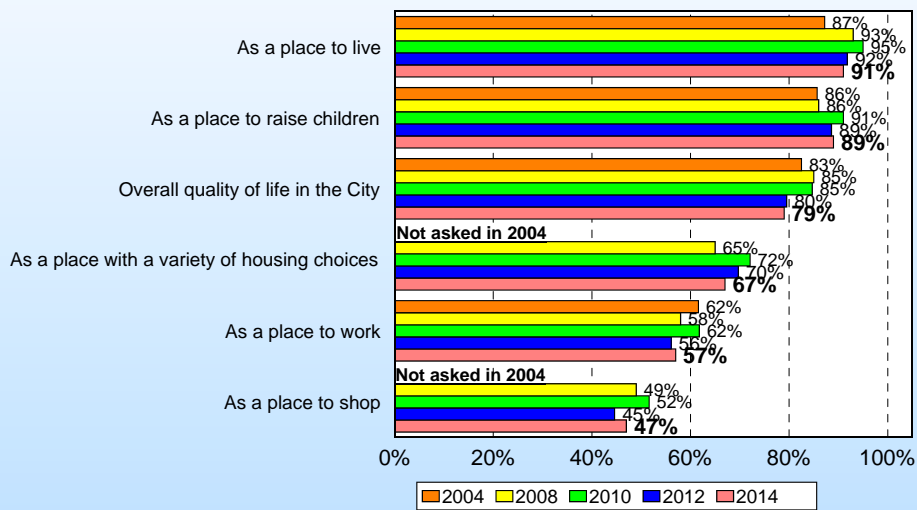


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

### Q17. How Respondents Rate Shoreline as a Place to Live, Work and Raise Children in

#### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

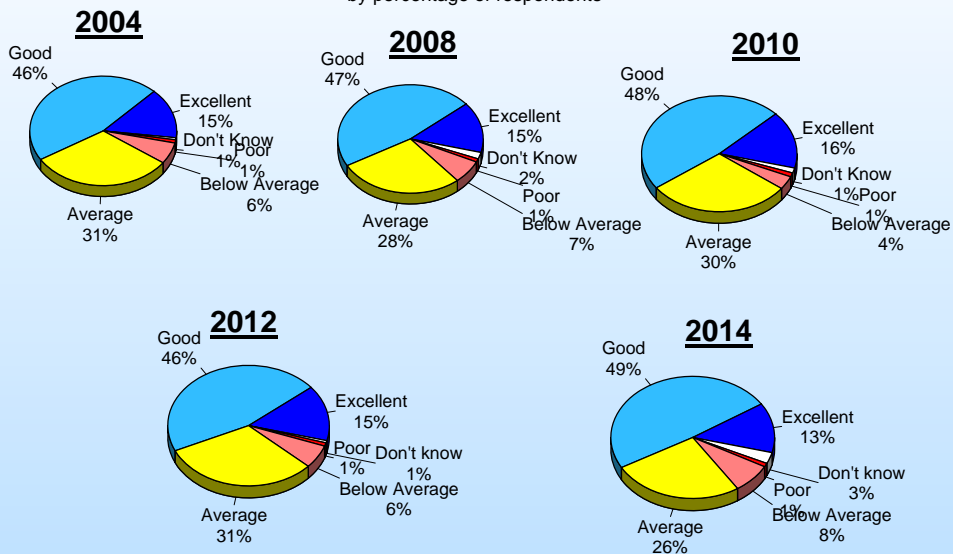


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q18. Overall, How Would Rate the Condition of Your Neighborhood?

### Trends - 2004, 2008, 2010, 2012 and 2014

by percentage of respondents

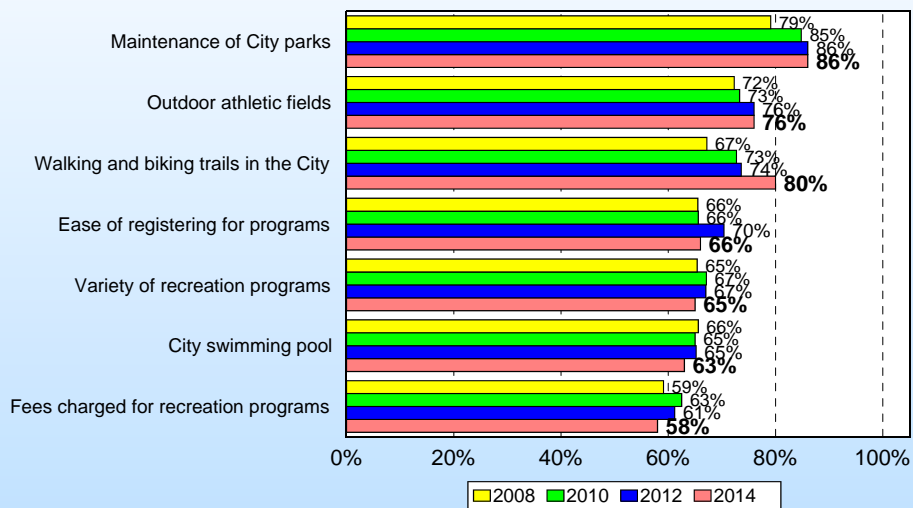


Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q21. Satisfaction with Various Aspects of Parks and Recreation

### Trends - 2008, 2010, 2012 and 2014

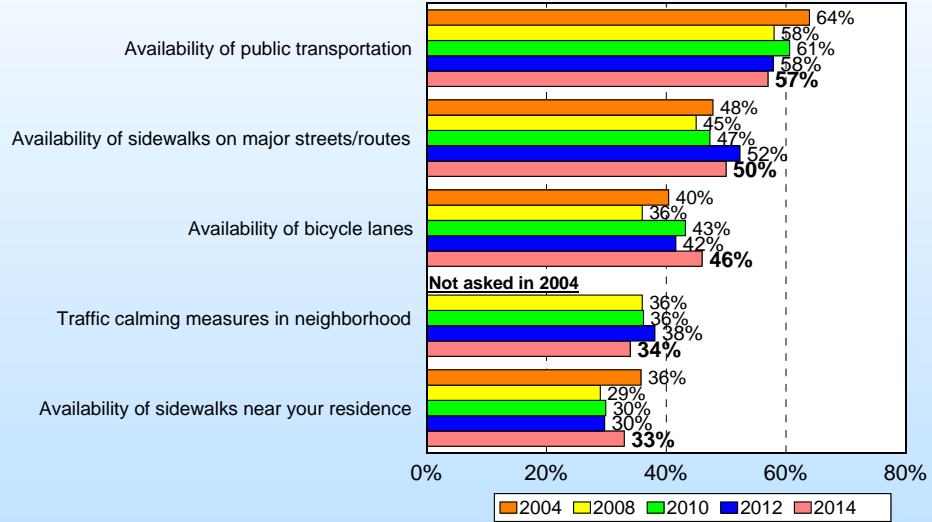
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

## Q23. Satisfaction Ratings for Aspects of Transportation Trends - 2004, 2008, 2010, 2012 and 2014

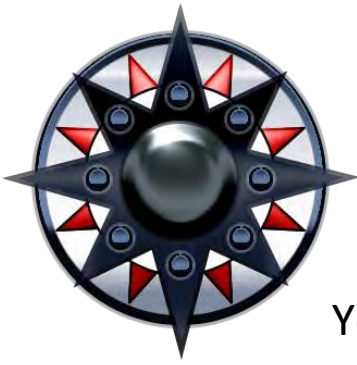
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2014 - Shoreline, WA)

**Section 4**  
***Benchmarks***

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# DirectionFinder Survey

## Year 2014 Benchmarking Summary Report

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### Overview

ETC Institute's DirectionFinder® program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 210 cities and counties in 38 states.

This report contains benchmarking data from three sources. The first source is from a national survey that was administered by ETC Institute during the summer of 2014 to a random sample of 3,500 residents in the continental United States. The second source is from a regional survey administered to 416 residents living in the Northwestern region of the United States; the Northwestern region includes: Idaho, Colorado, Montana, Oregon, Utah, Washington, Nevada and Wyoming. The third source is from individual community surveys that were administered in 35 medium-sized cities (population of 20,000 to 199,999) between January 2009 and August 2012. The “Medium U.S. Average” shown in the performance range charts is the average rating of the 32 cities listed below. The 32 cities included in the performance ranges that are shown in this report are listed below:

- Abilene, Texas
- Auburn, Alabama
- Blue Springs, Missouri
- Bryan, Texas
- Chapel Hill, North Carolina
- Columbia, Missouri
- Coral Springs, Florida
- Davenport, Iowa
- Dothan, Alabama
- Garden City, Kansas
- Hallandale Beach, Florida
- Independence, Missouri
- Kansas City, Kansas
- Lawrence, Kansas
- Lenexa, Kansas
- Mesa County, Arizona
- Newport Beach, California
- Norman, Oklahoma
- Olathe, Kansas
- Overland Park, Kansas
- Panama City, Florida
- Pueblo, Colorado
- Round Rock, Texas
- Saint Joseph, Missouri
- Shoreline, Washington
- Springfield, Missouri
- Tamarac, Florida
- Tempe Arizona
- Vancouver, Washington
- Vestavia Hills, Alabama
- Winchester, Virginia
- Yuma, Arizona

## Interpreting the Performance Range Charts

The charts on the following pages provide comparisons for several items that were rated on the survey. The horizontal bars show the range of satisfaction among residents in medium size communities that have participated in the DirectionFinder® Survey since 2009. The lowest and highest satisfaction ratings are listed to the left and right of each bar. The yellow dot on each bar shows how the results for Shoreline compare to the medium community size national average, which is shown as a vertical dash in the middle of each horizontal bar. If the yellow dot is located to the right of the vertical dash, the City of Shoreline rated above the medium-size national average. If the yellow dot is located to the left of the vertical dash, the City of Shoreline rated below the medium-size community national average.

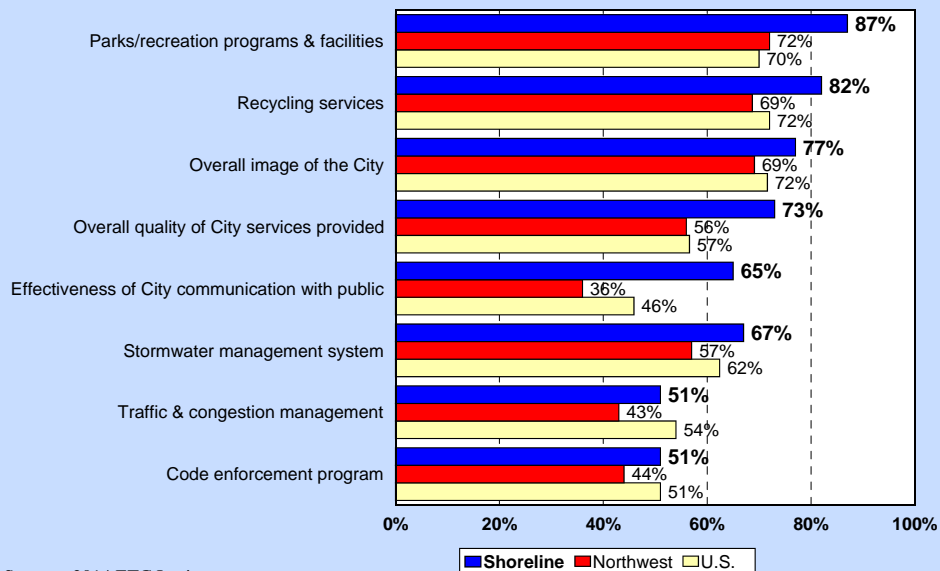


# National Benchmarks

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Shoreline, WA is not authorized without written consent from ETC Institute.**

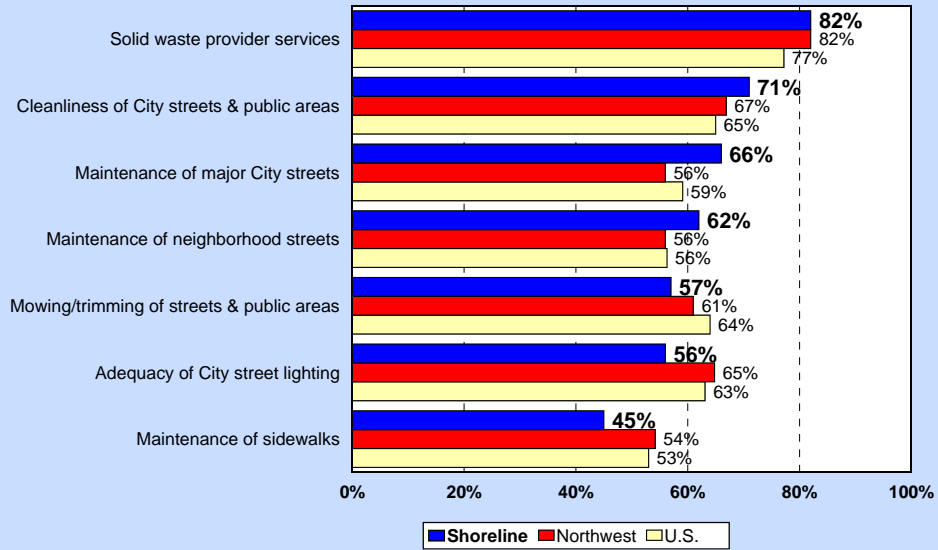
## Overall Satisfaction with Various City Services/Facilities Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



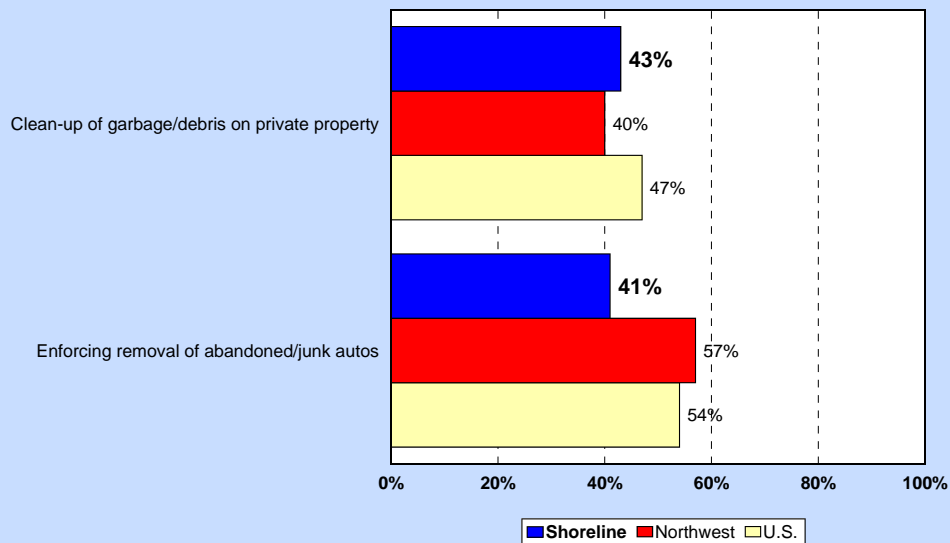
## Overall Satisfaction with City Maintenance Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



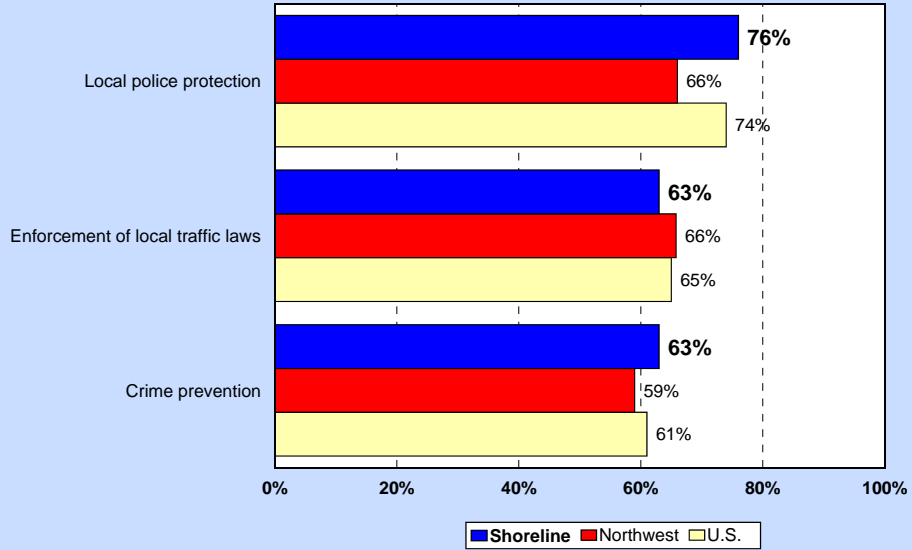
## Overall Satisfaction with City Codes and Ordinances Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



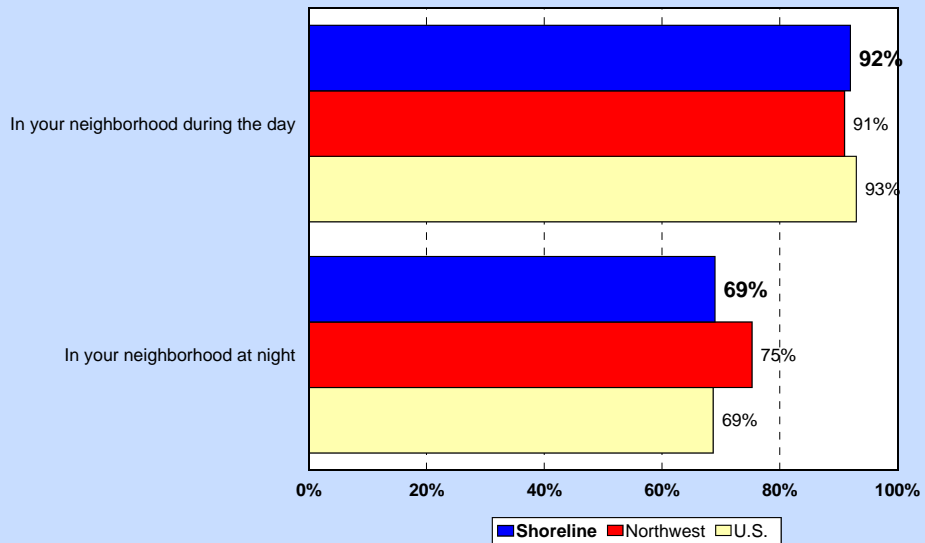
## Overall Satisfaction with Public Safety Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



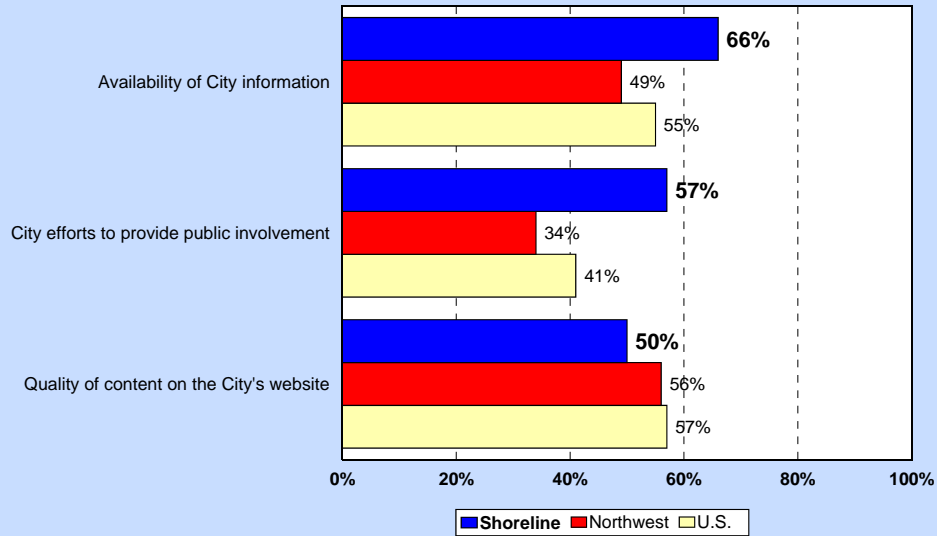
## How Safe Residents Feel in Their Community Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very safe" and 1 was "very unsafe" (excluding don't knows)



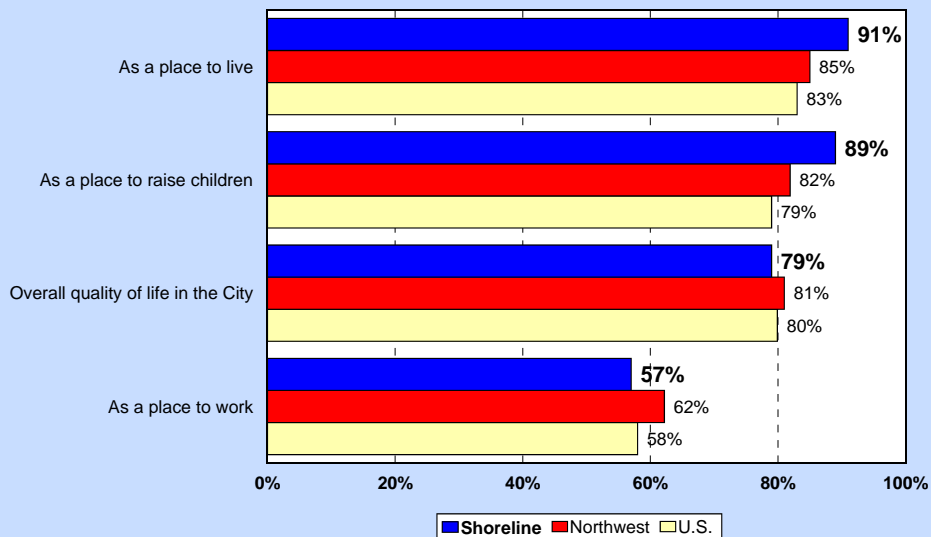
## Overall Satisfaction with Communication Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



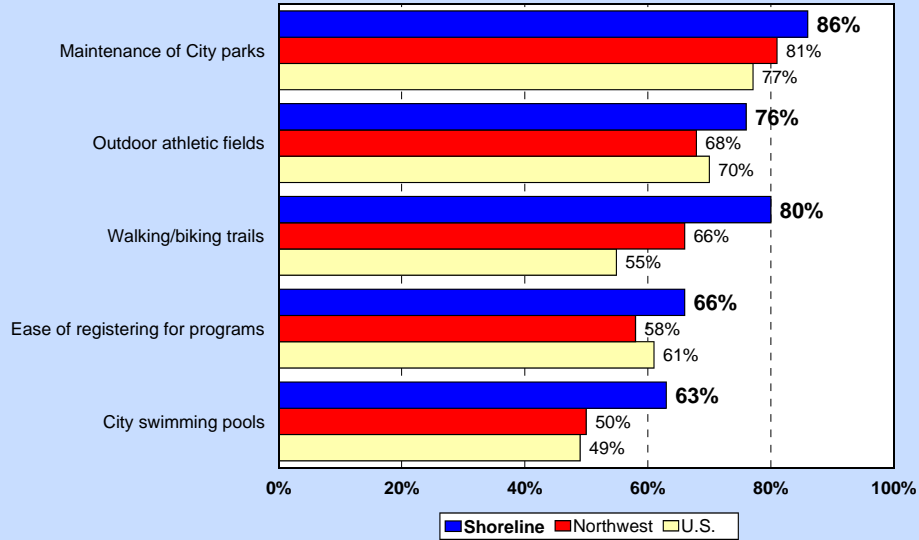
## Overall Ratings of the Community Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "excellent" and 1 was "poor" (excluding don't knows)



## Overall Satisfaction with Parks and Recreation Shoreline vs. Northwest vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale  
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



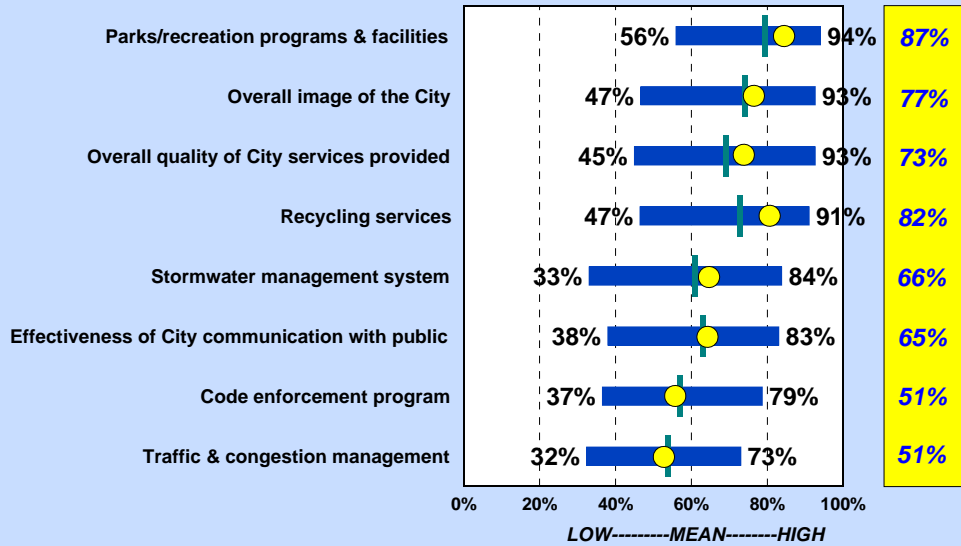
**Medium Size  
Performance Ranges:  
*Population 20,000-199,999***

## Overall Satisfaction With Various City Services and Facilities

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

Medium DirectionFinder Communities - Population 20,000-199,999

● Shoreline

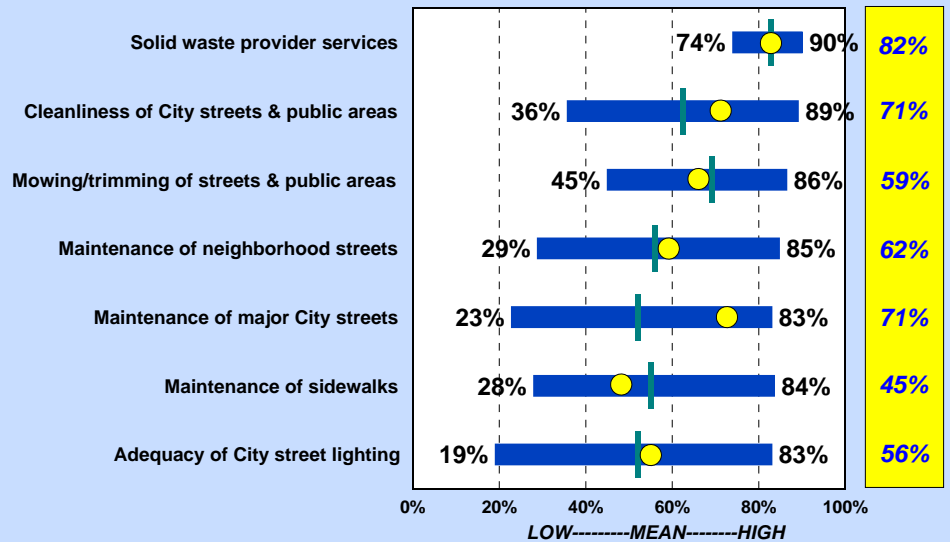


## Satisfaction with Maintenance Services

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

Medium DirectionFinder Communities - Population 20,000-199,999

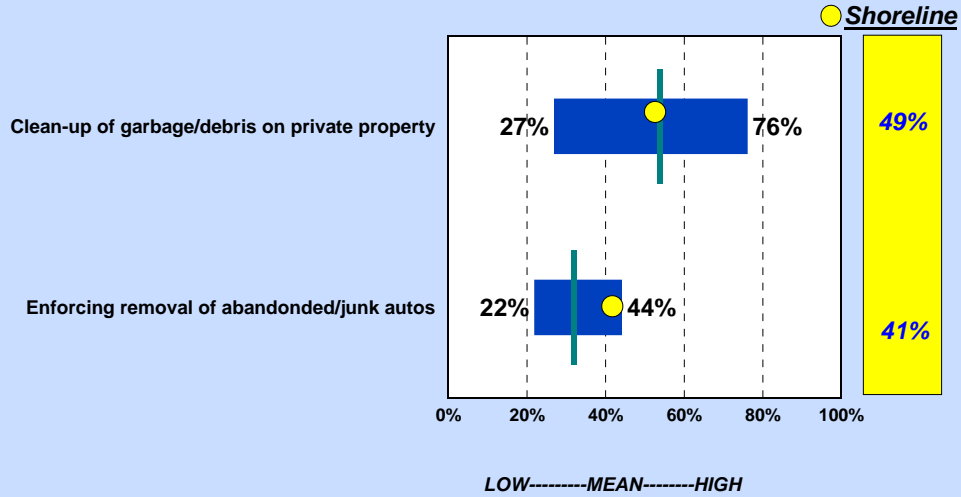
● Shoreline



## Satisfaction with City Codes and Ordinances

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

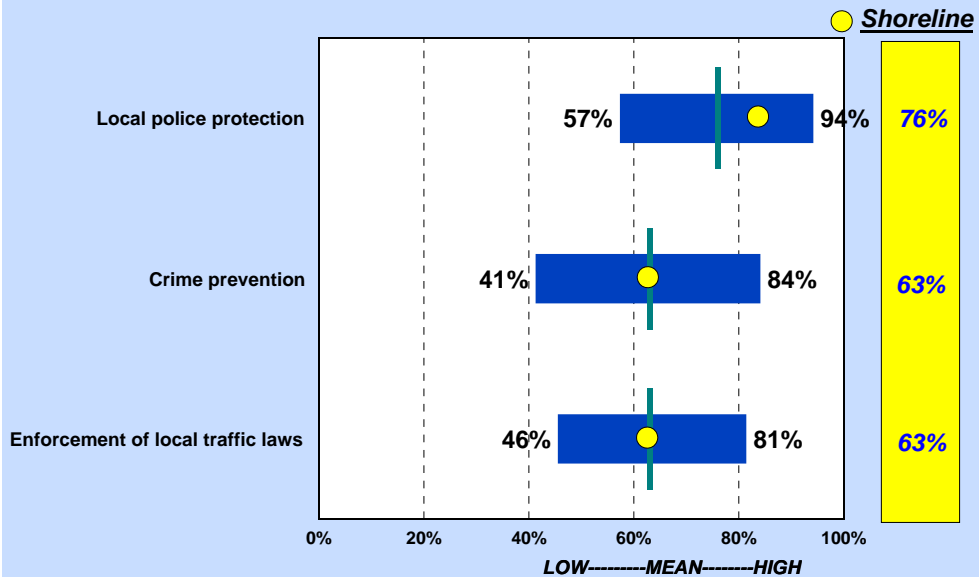
Medium DirectionFinder Communities - Population 20,000-199,999



## Satisfaction with Public Safety

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

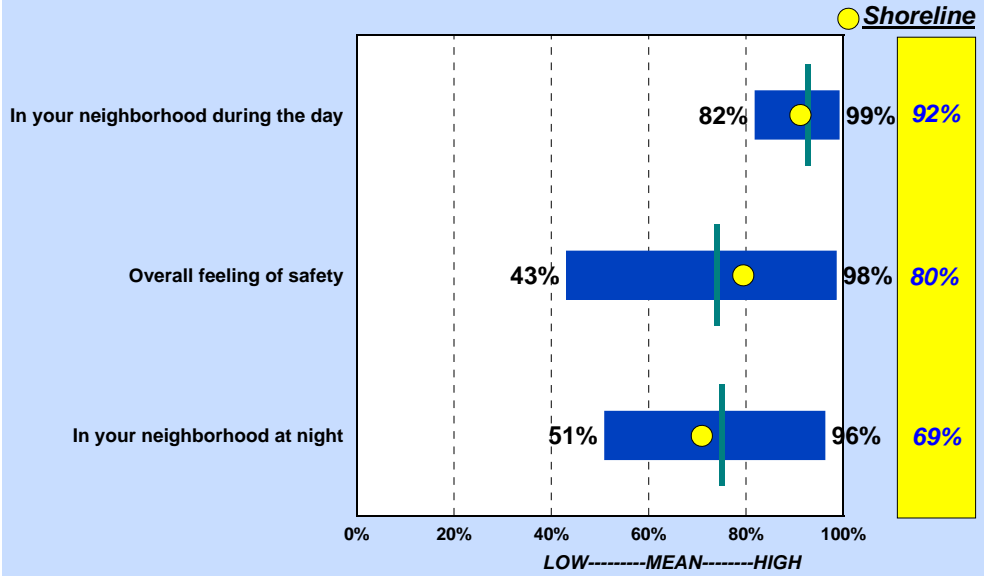
Medium DirectionFinder Communities - Population 20,000-199,999



## Feelings of Safety in the Community

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

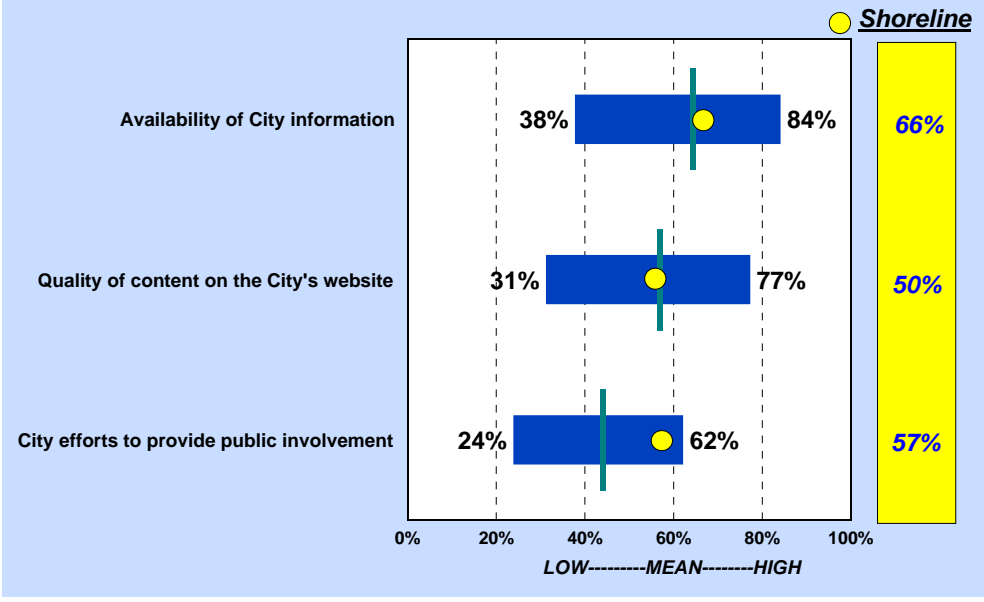
Medium DirectionFinder Communities - Population 20,000-199,999



## Satisfaction with City Communications

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

Medium DirectionFinder Communities - Population 20,000-199,999

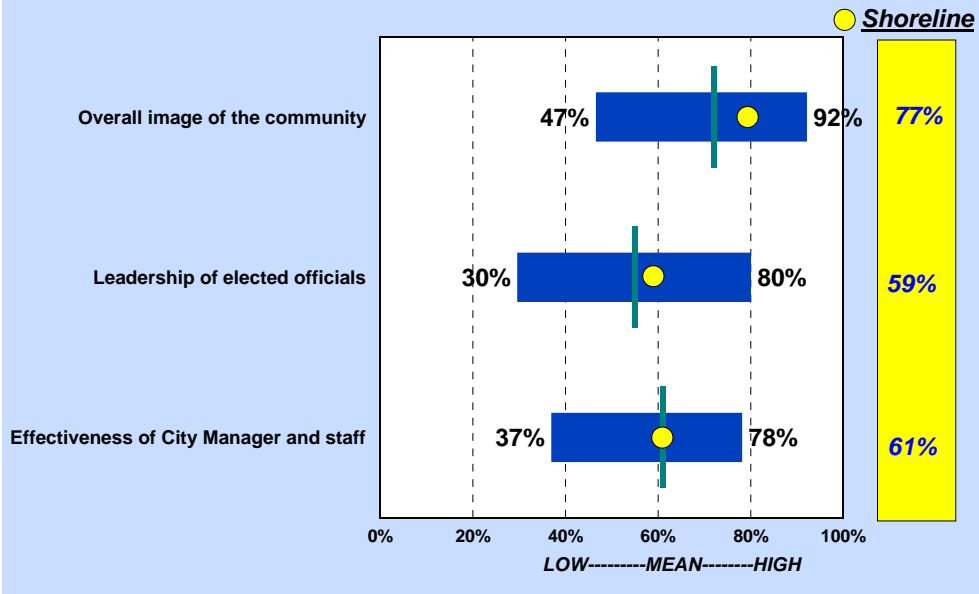




## Satisfaction with Leadership and Quality of Life

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

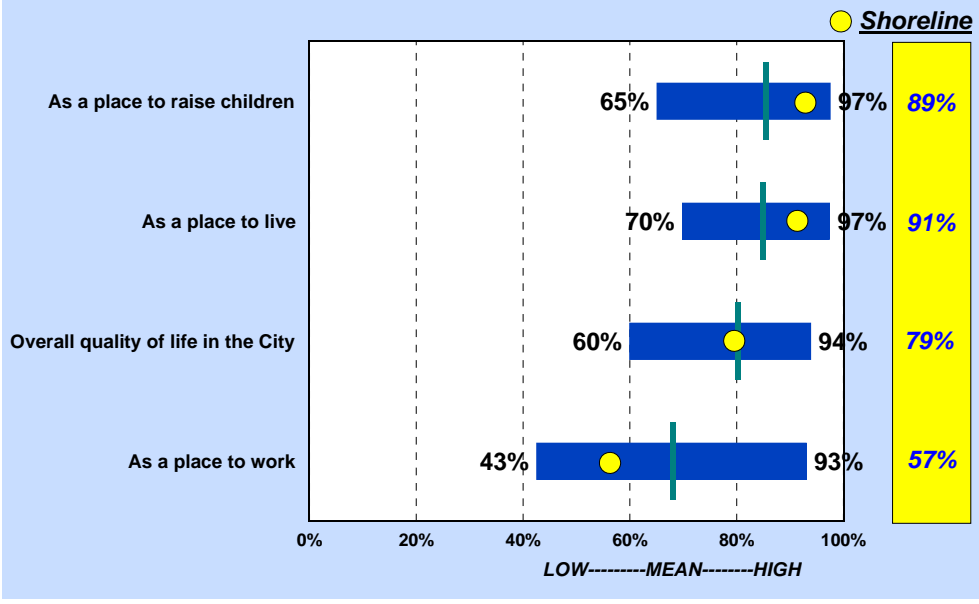
Medium DirectionFinder Communities - Population 20,000-199,999



## Overall Ratings of Community

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

Medium DirectionFinder Communities - Population 20,000-199,999

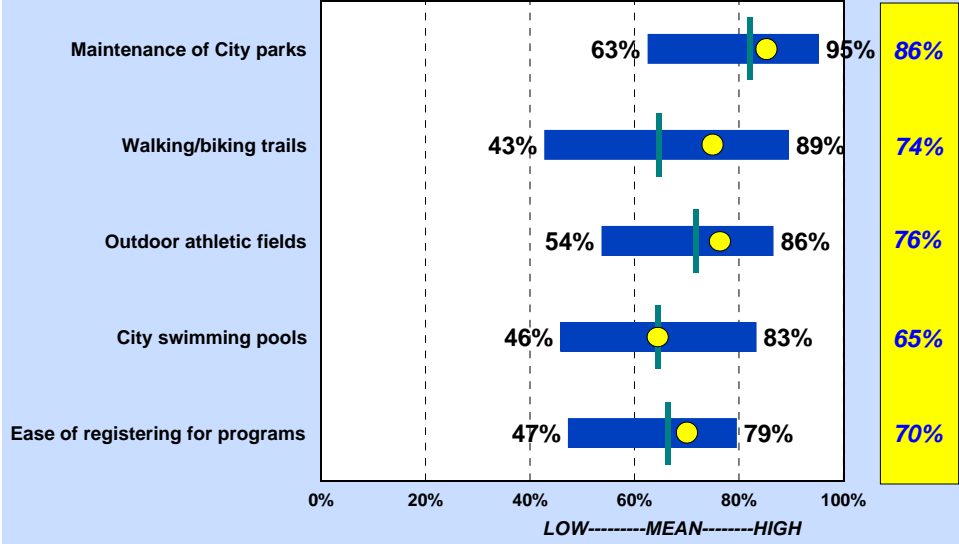


# Satisfaction with Parks and Recreation

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

Medium DirectionFinder Communities - Population 20,000-199,999

● Shoreline



**Section 5**  
*Matrices*

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# Importance-Satisfaction Matrix Analysis

## City of Shoreline, WA

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### Overview

Today, City officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the City is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The City should maintain (or slightly increase) emphasis on items in this area.
- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the City is performing significantly better than customers expect the City to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with City services. The City should maintain (or slightly decrease) emphasis on items in this area.
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the City is not performing as well as residents expect the City to perform. This area has a significant impact on customer satisfaction, and the City should DEFINITELY increase emphasis on items in this area.

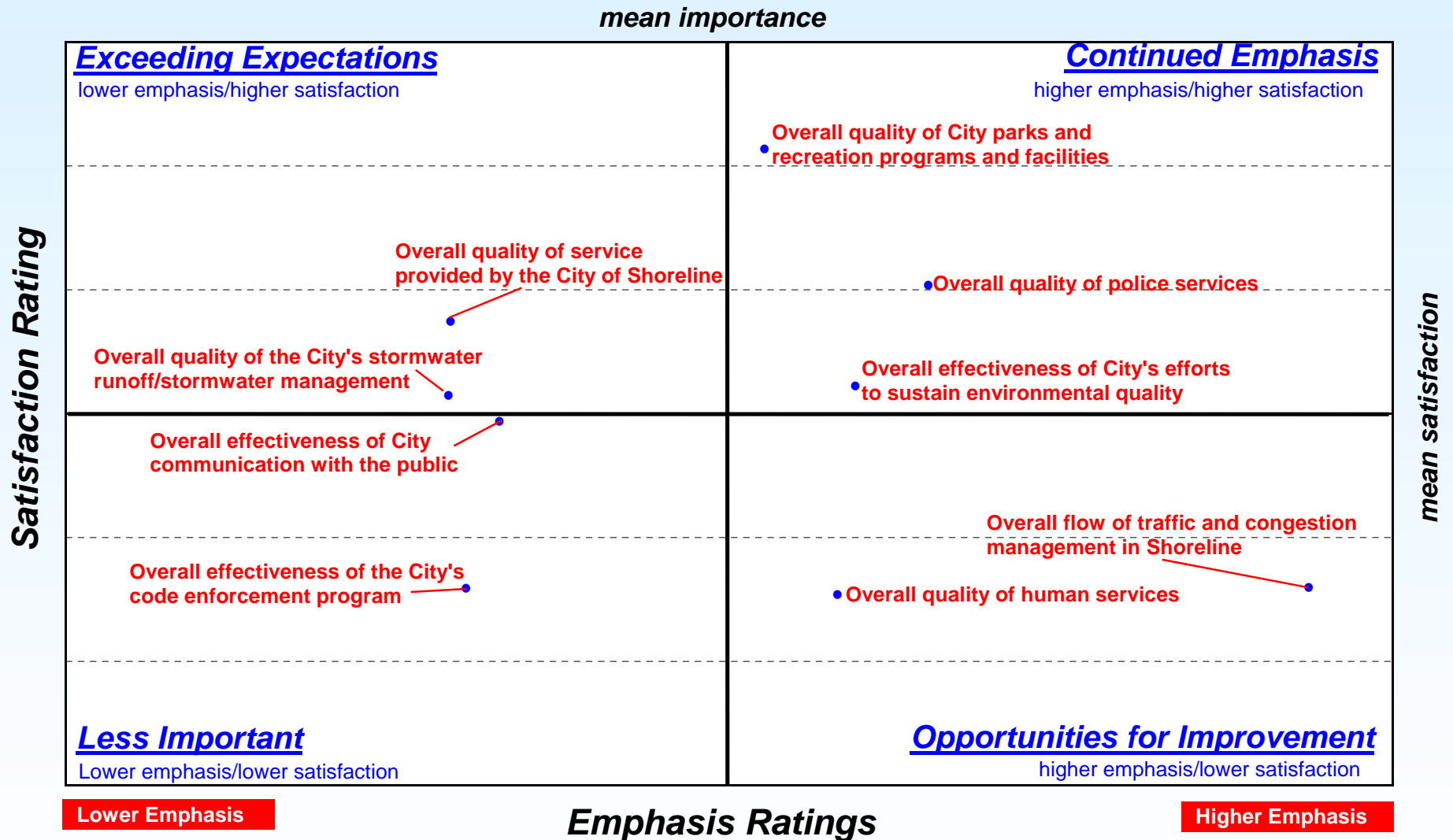
- **Less Important (below average importance and below average satisfaction).** This area shows where the City is not performing well relative to the Park District's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with City services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

Matrices showing the results for the City of Shoreline are provided on the following pages.

# City of Shoreline 2014 Community Survey Importance-Satisfaction Assessment Matrix

## -Quality of Services and Facilities-

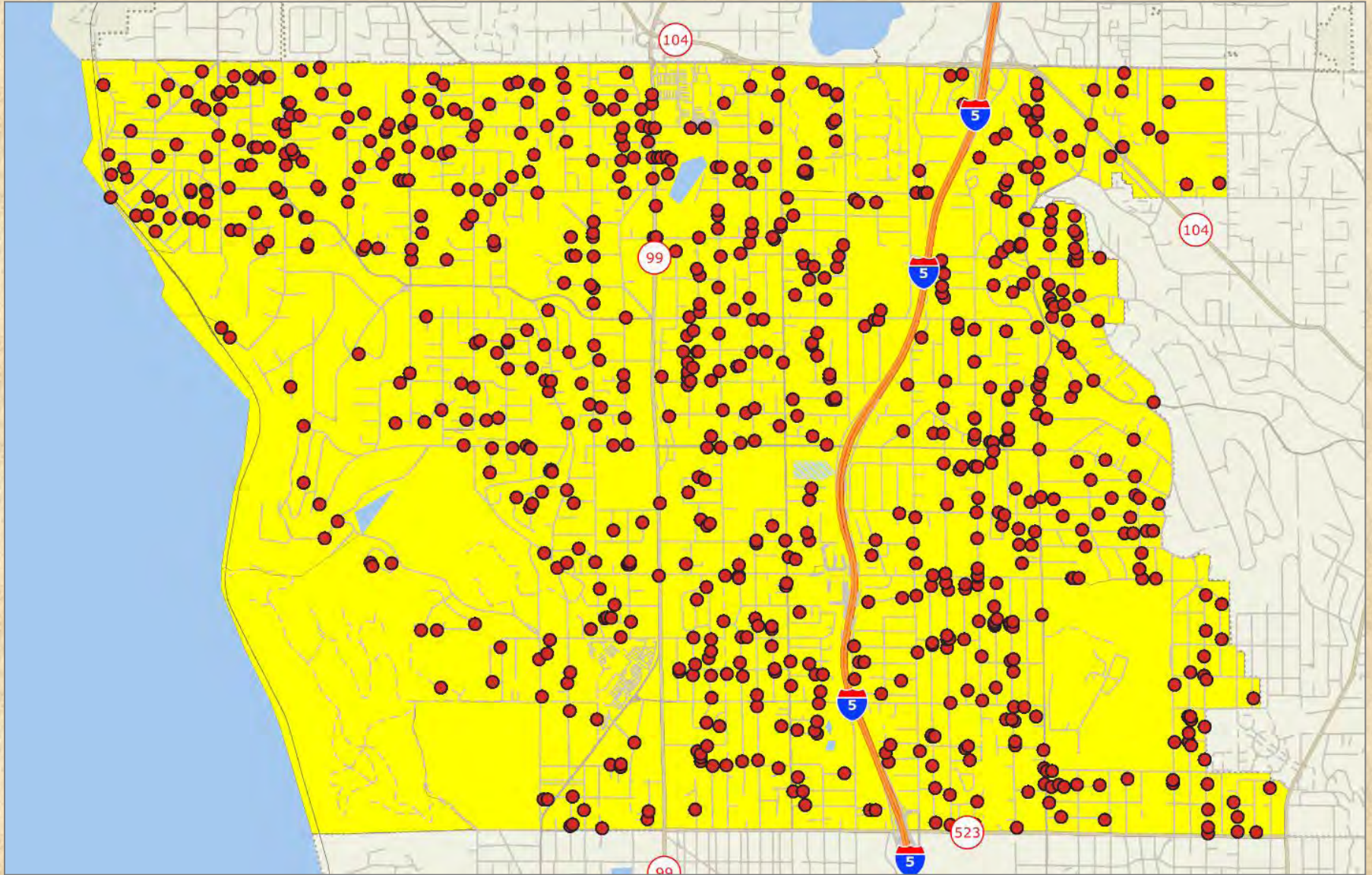
(points on the graph show deviations from the mean satisfaction and importance ratings given by respondents to the survey)



**Section 6**  
***GIS Maps***

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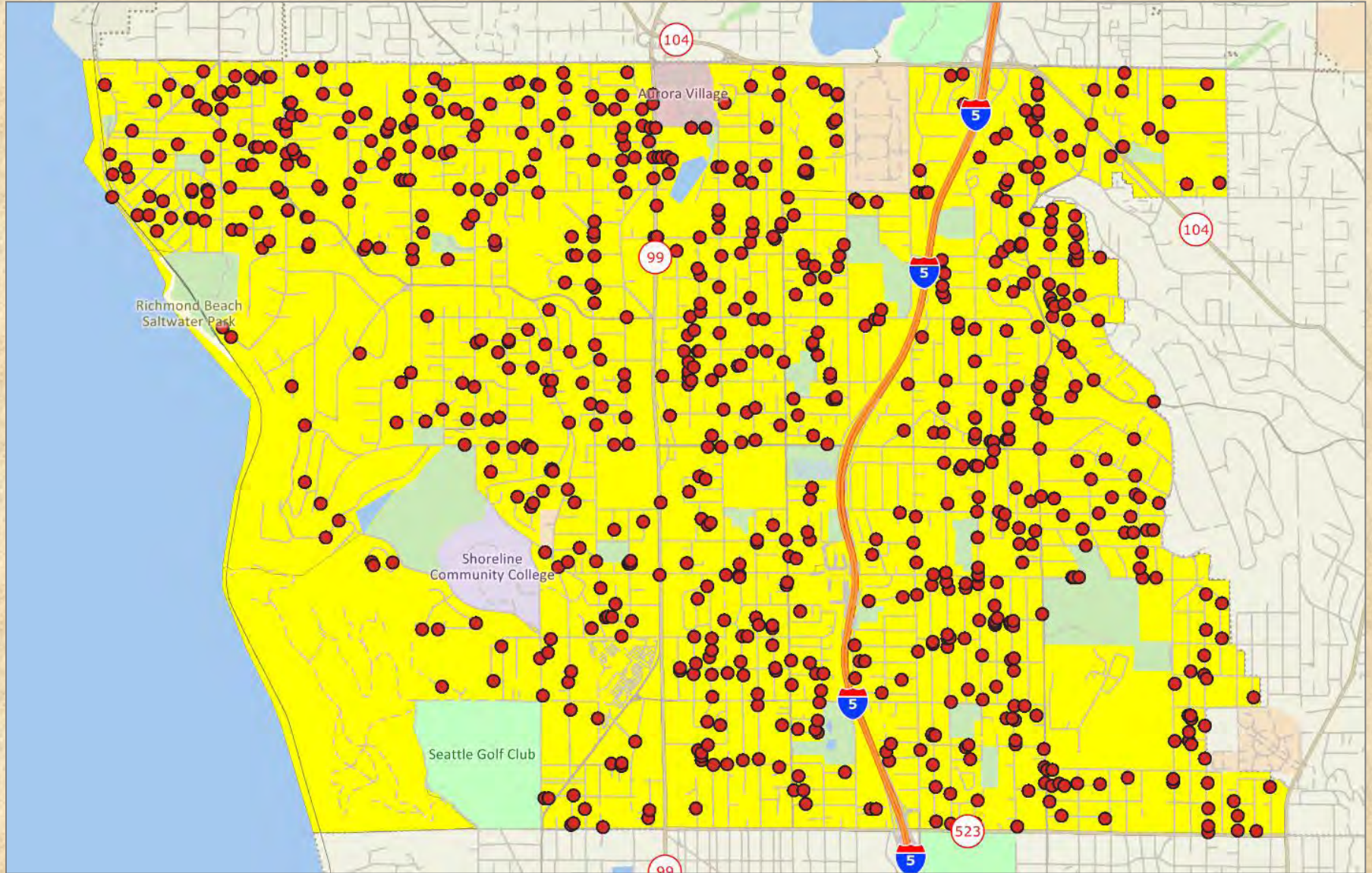
# Location of Survey Respondents



2014 City of Shoreline Citizen Satisfaction Survey



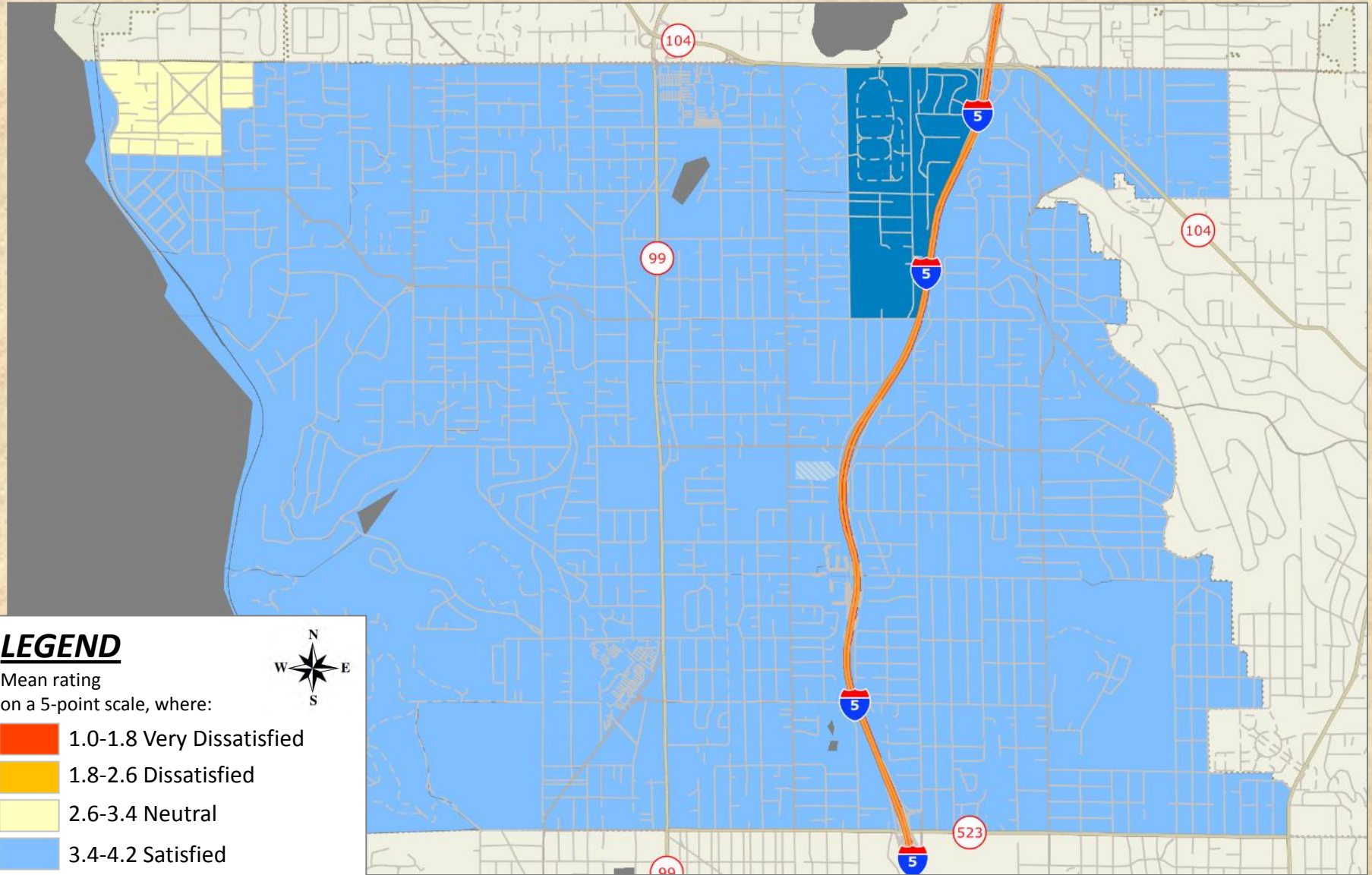
# Location of Survey Respondents



**2014 City of Shoreline Citizen Satisfaction Survey**

# Respondent Satisfaction with Quality of Services and Facilities

# Q3a: Respondent Level Of Satisfaction With Overall Quality of Police Services



## LEGEND

Mean rating on a 5-point scale, where:

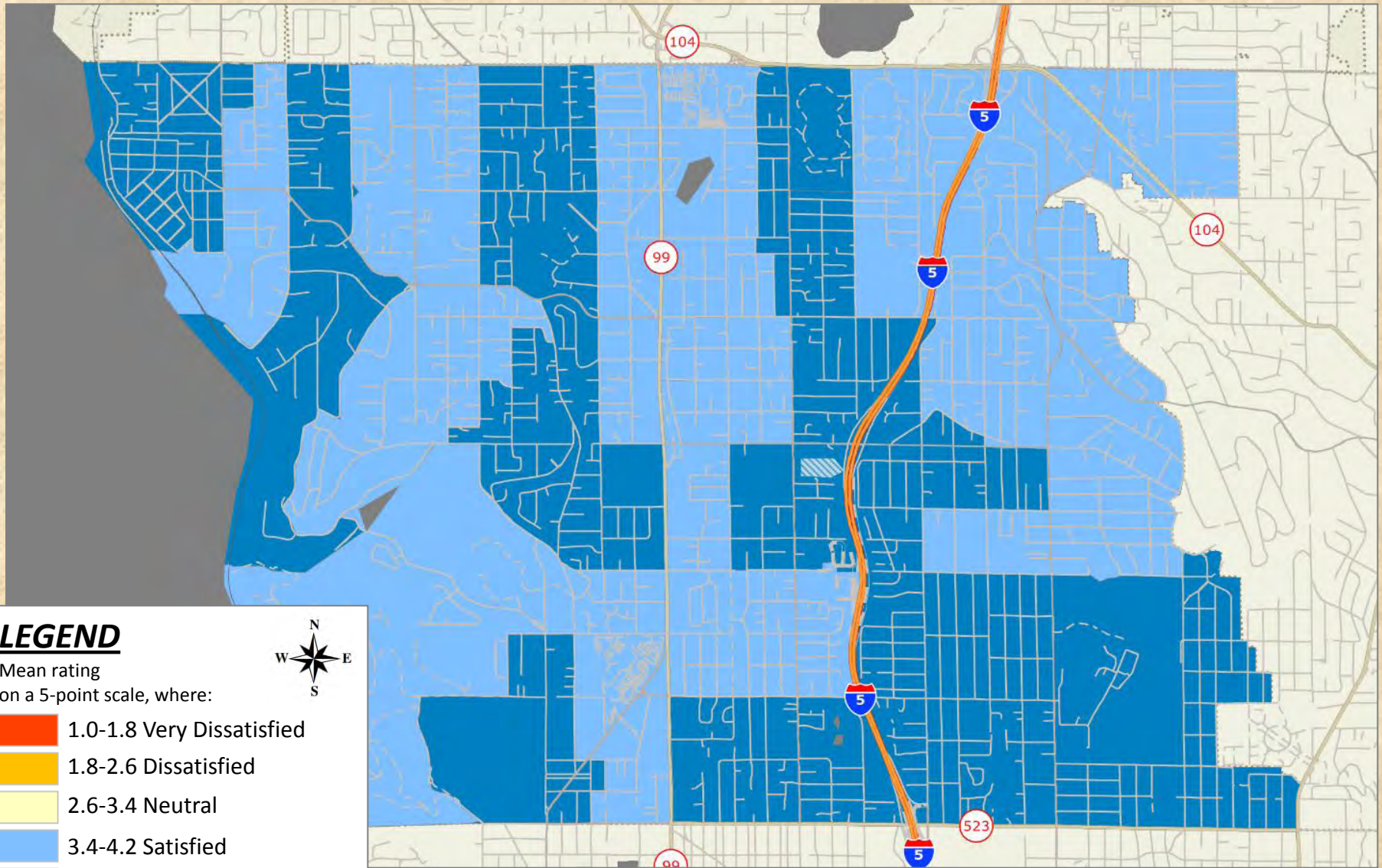
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey







Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3b: Respondent Level of Satisfaction With Overall Quality of City Parks, Recreation Programs and Facilities



## **LEGEND**

Mean rating on a 5-point scale, where:

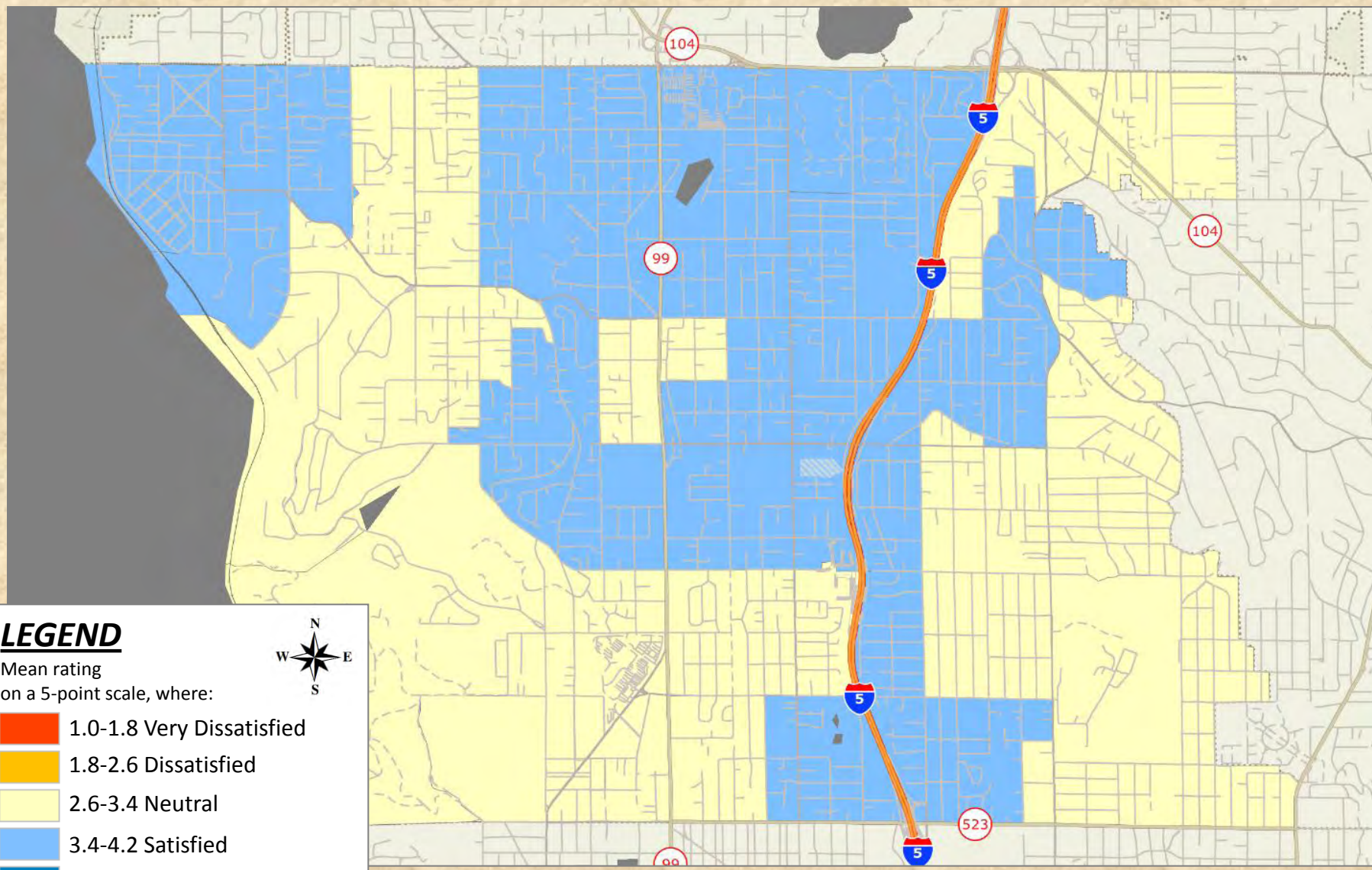
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3c: Respondent Level of Satisfaction With Overall Effectiveness of City's Code Enforcement Programs



## **LEGEND**

Mean rating on a 5-point scale, where:

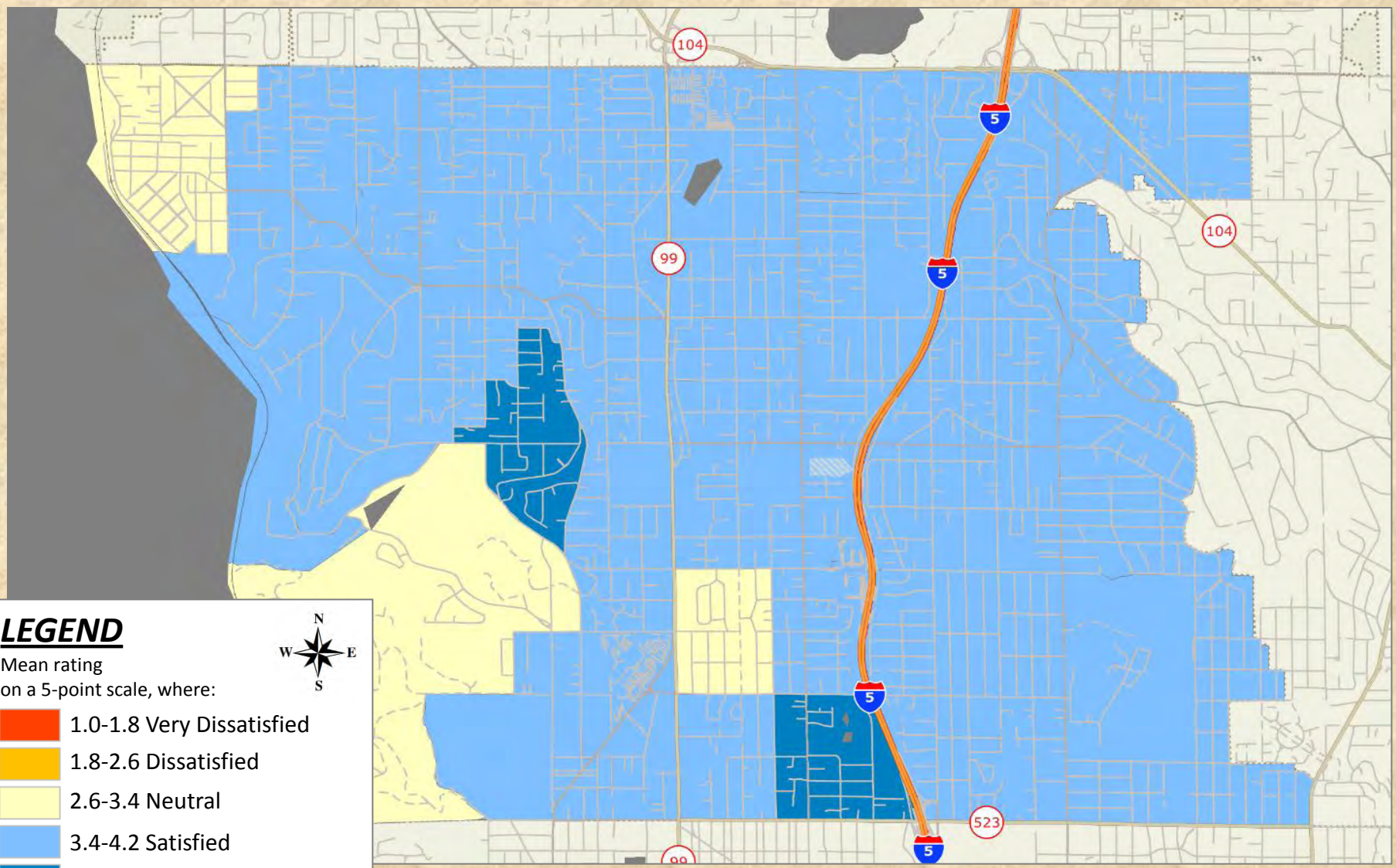
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3d: Respondent Level of Satisfaction With Overall Effectiveness of City Communication With The Public



## **LEGEND**

Mean rating on a 5-point scale, where:

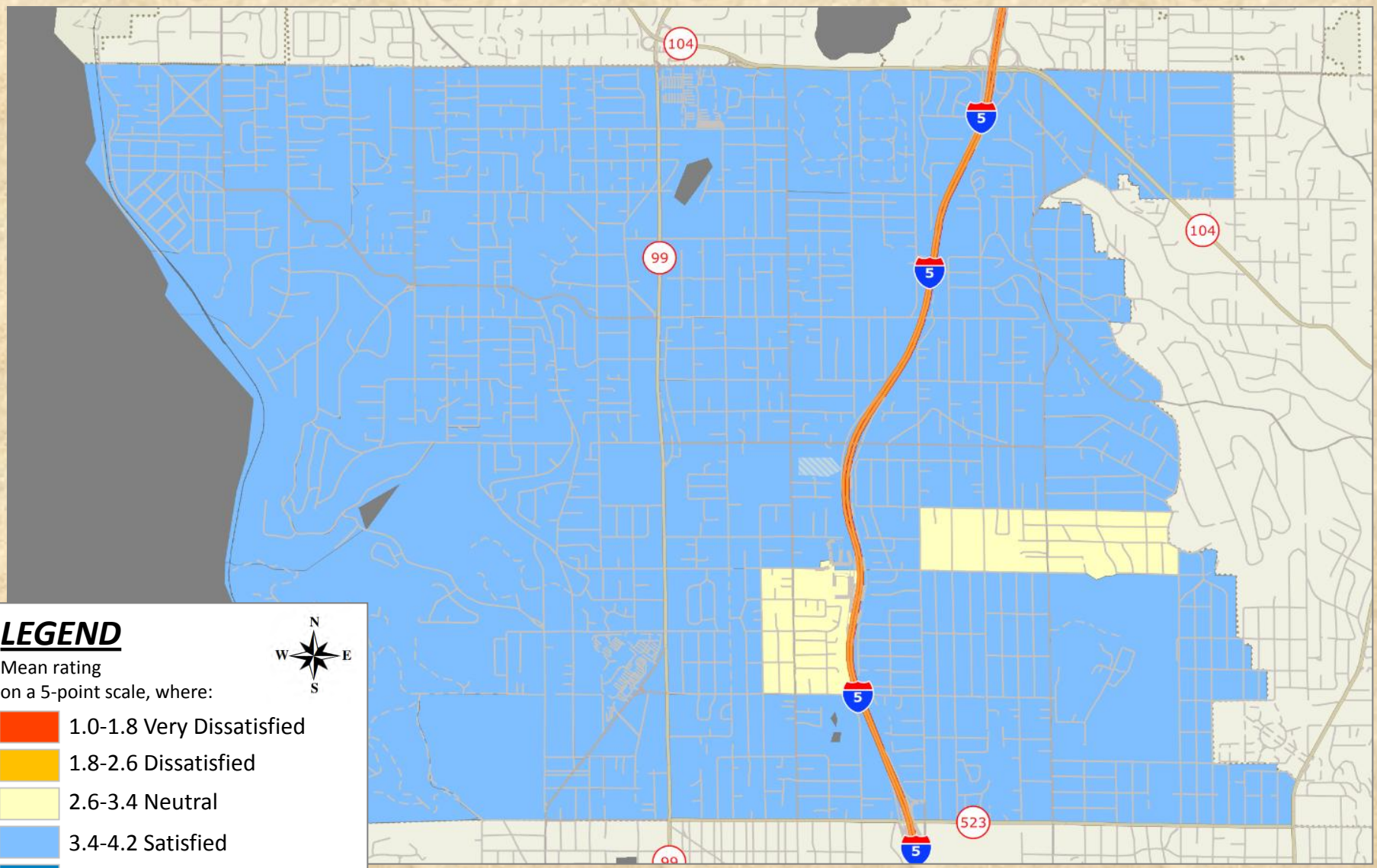
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3e: Respondents Level of Satisfaction With Overall Quality of the City's Stormwater Runoff/ Stormwater Management System



## **LEGEND**

Mean rating on a 5-point scale, where:

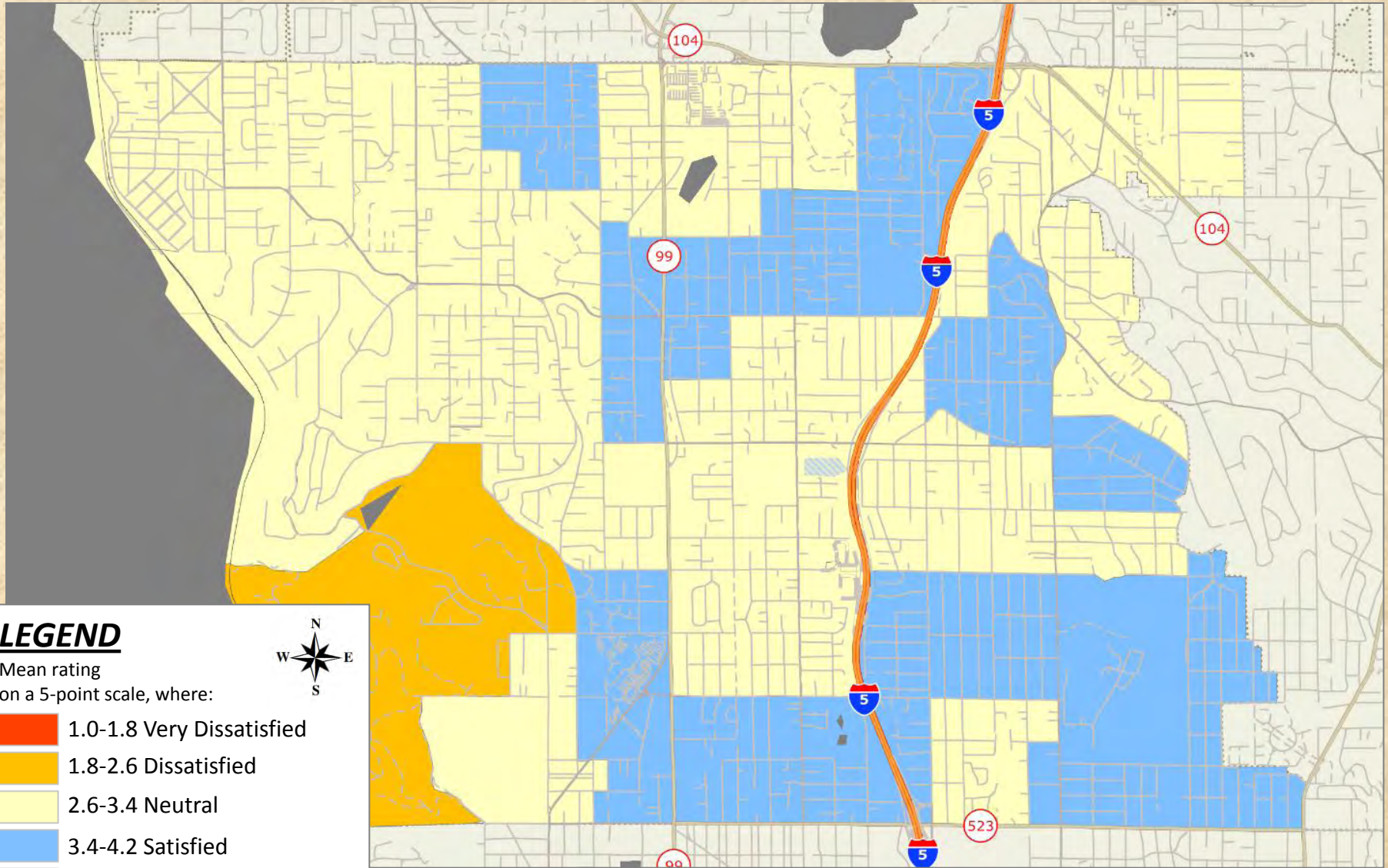
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3f: Respondents Level of Satisfaction With Overall Flow of Traffic and Congestion Management



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

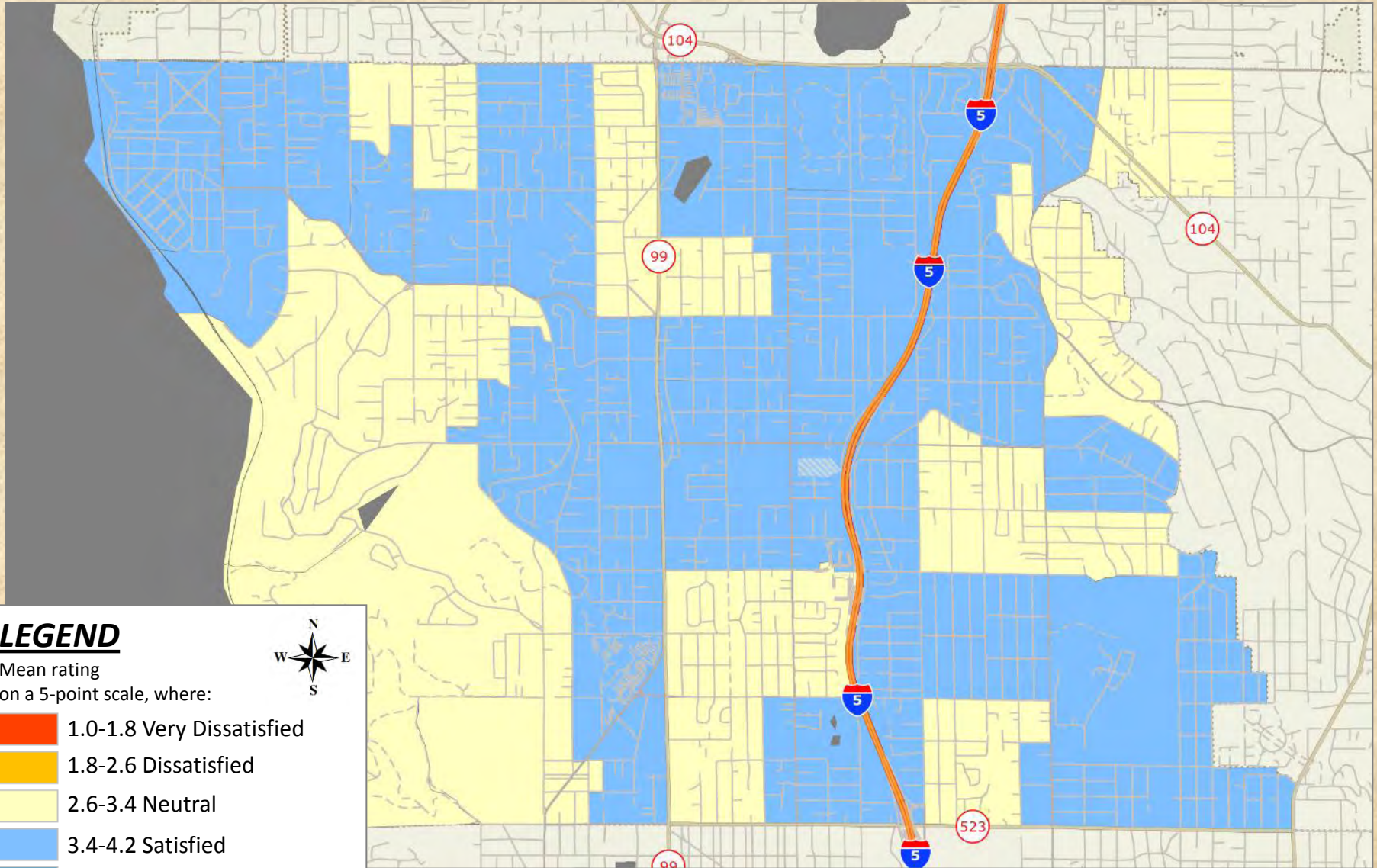


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q3g: Respondents Level of Satisfaction With Overall Quality of Human Services Offered by the City



## LEGEND

Mean rating on a 5-point scale, where:

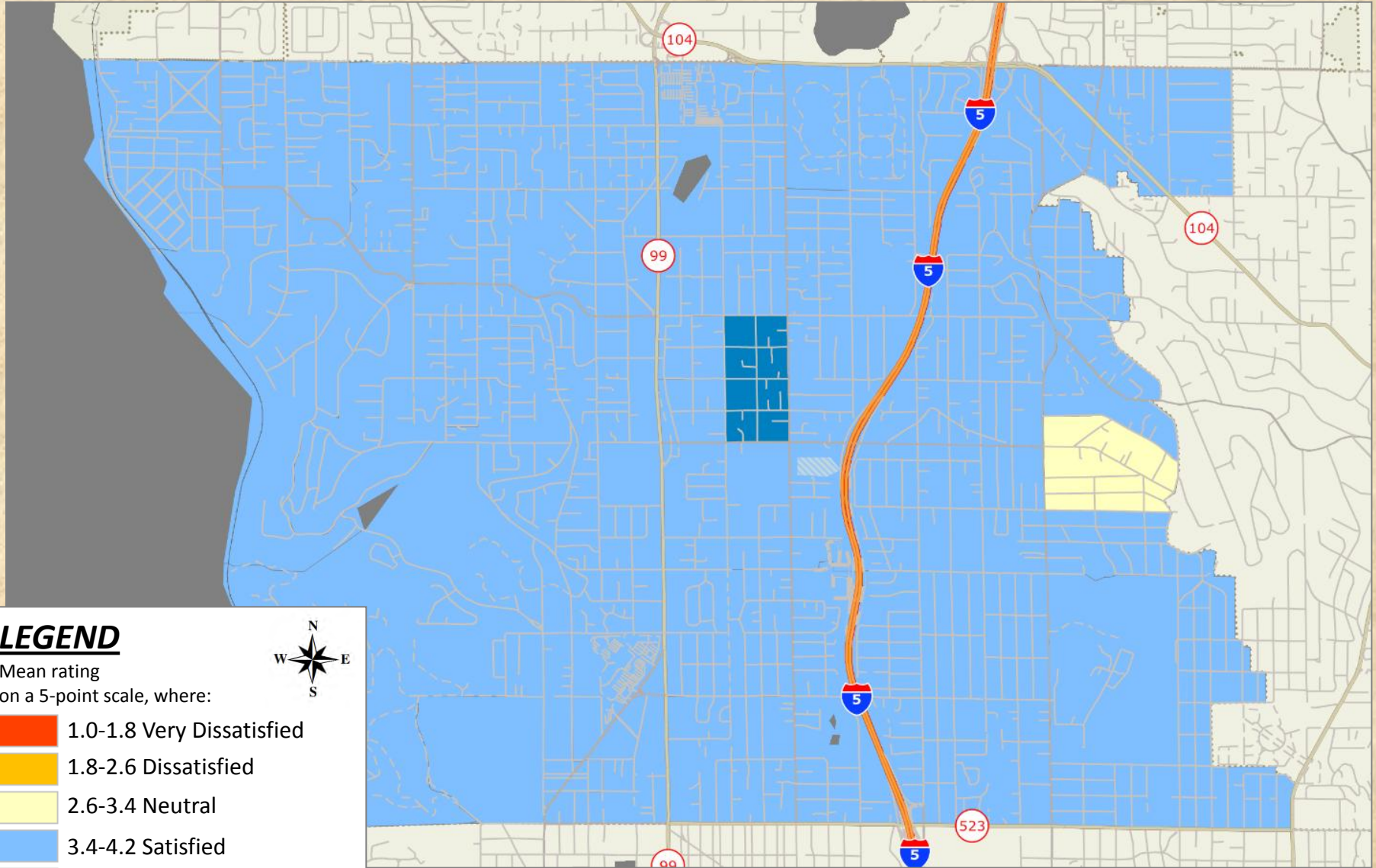
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3h: Respondents Level of Satisfaction With Overall Effectiveness of City's Efforts to Sustain Environmental Quality



## **LEGEND**

Mean rating on a 5-point scale, where:

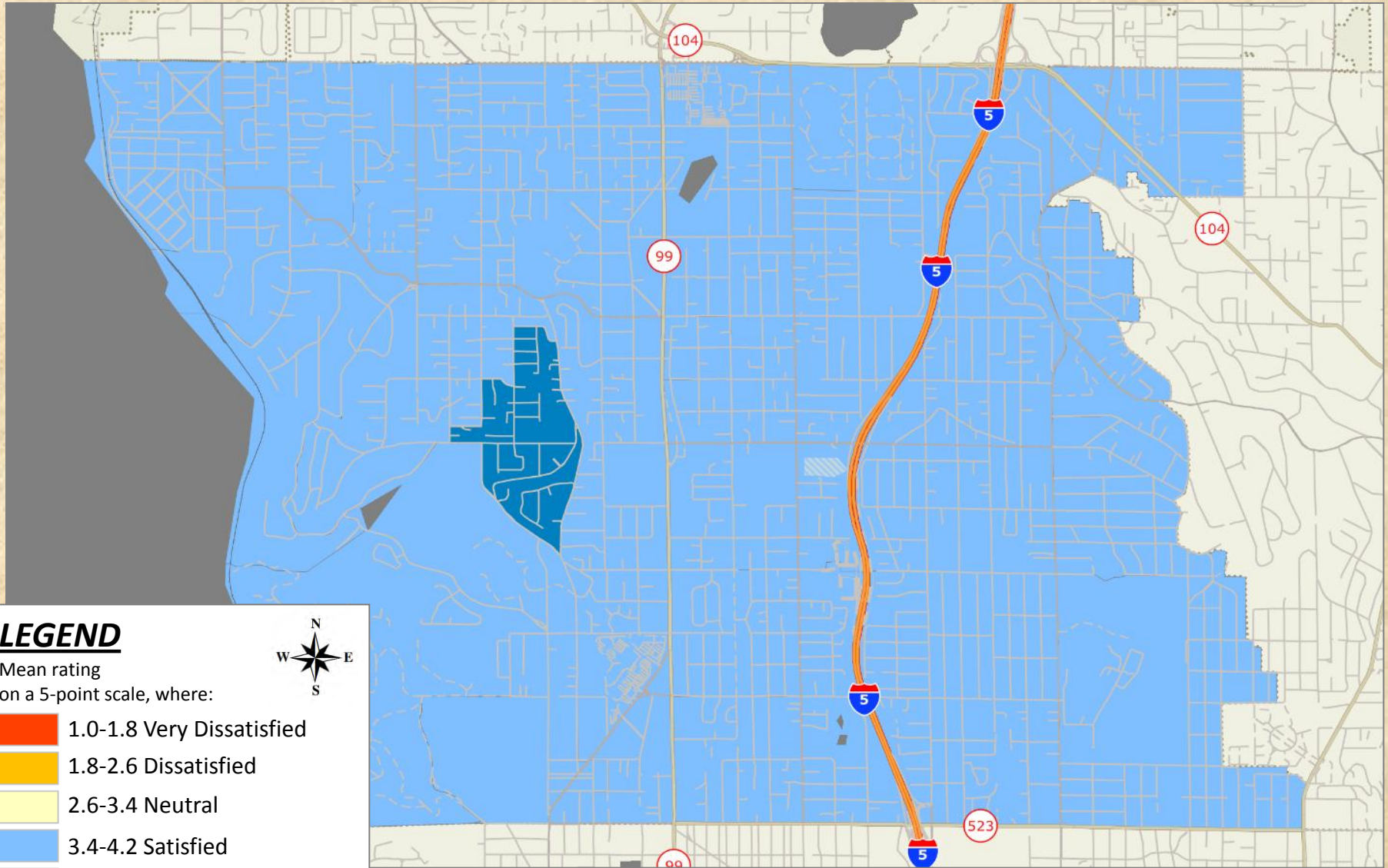
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**




Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q3i: Respondents Level of Satisfaction With Overall Quality of Service Provided by the City



## LEGEND

Mean rating on a 5-point scale, where:

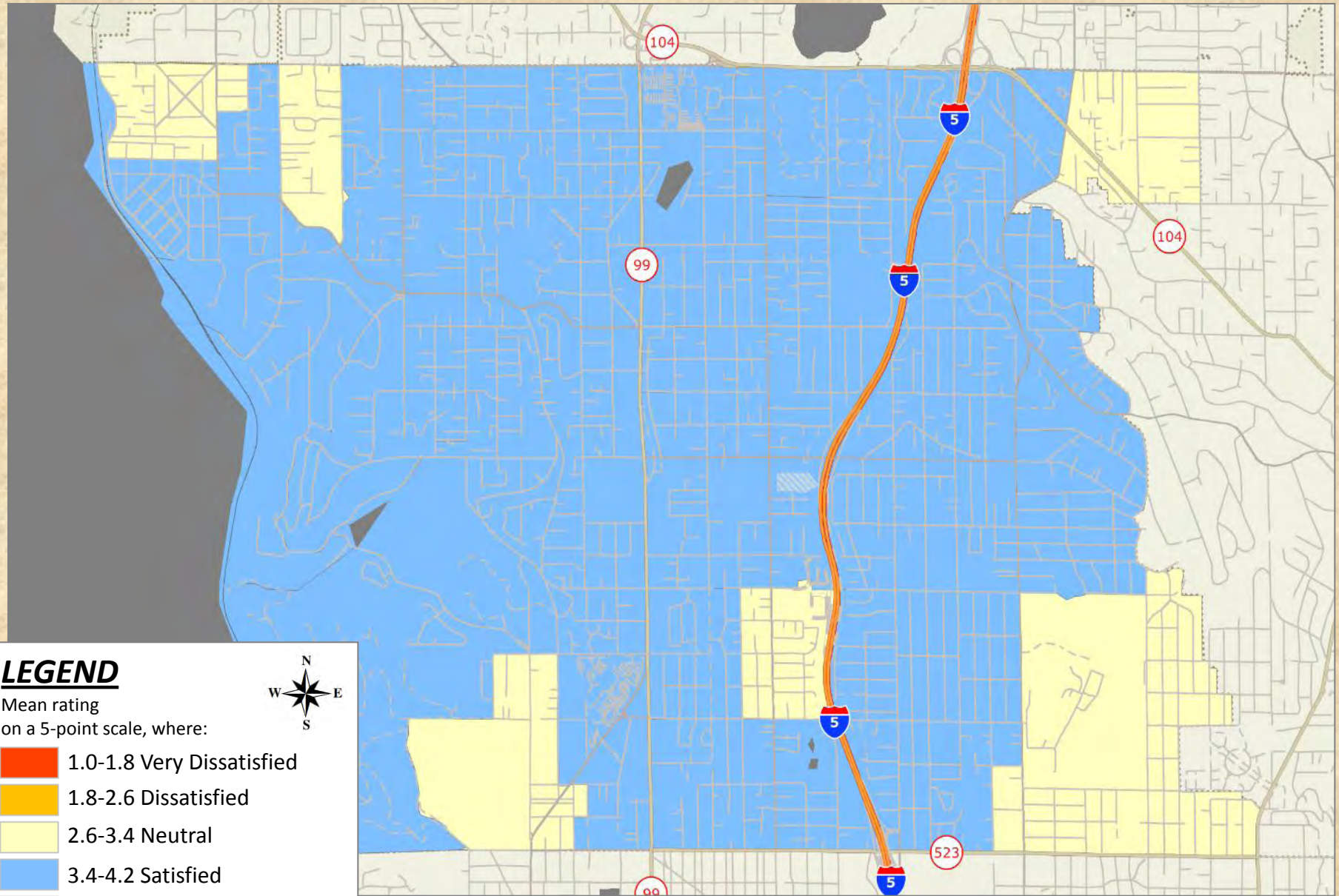
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)

## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Respondent Satisfaction with Maintenance Services

# Q5a: Respondents Level of Satisfaction With Overall Maintenance of City Streets



## LEGEND

Mean rating on a 5-point scale, where:

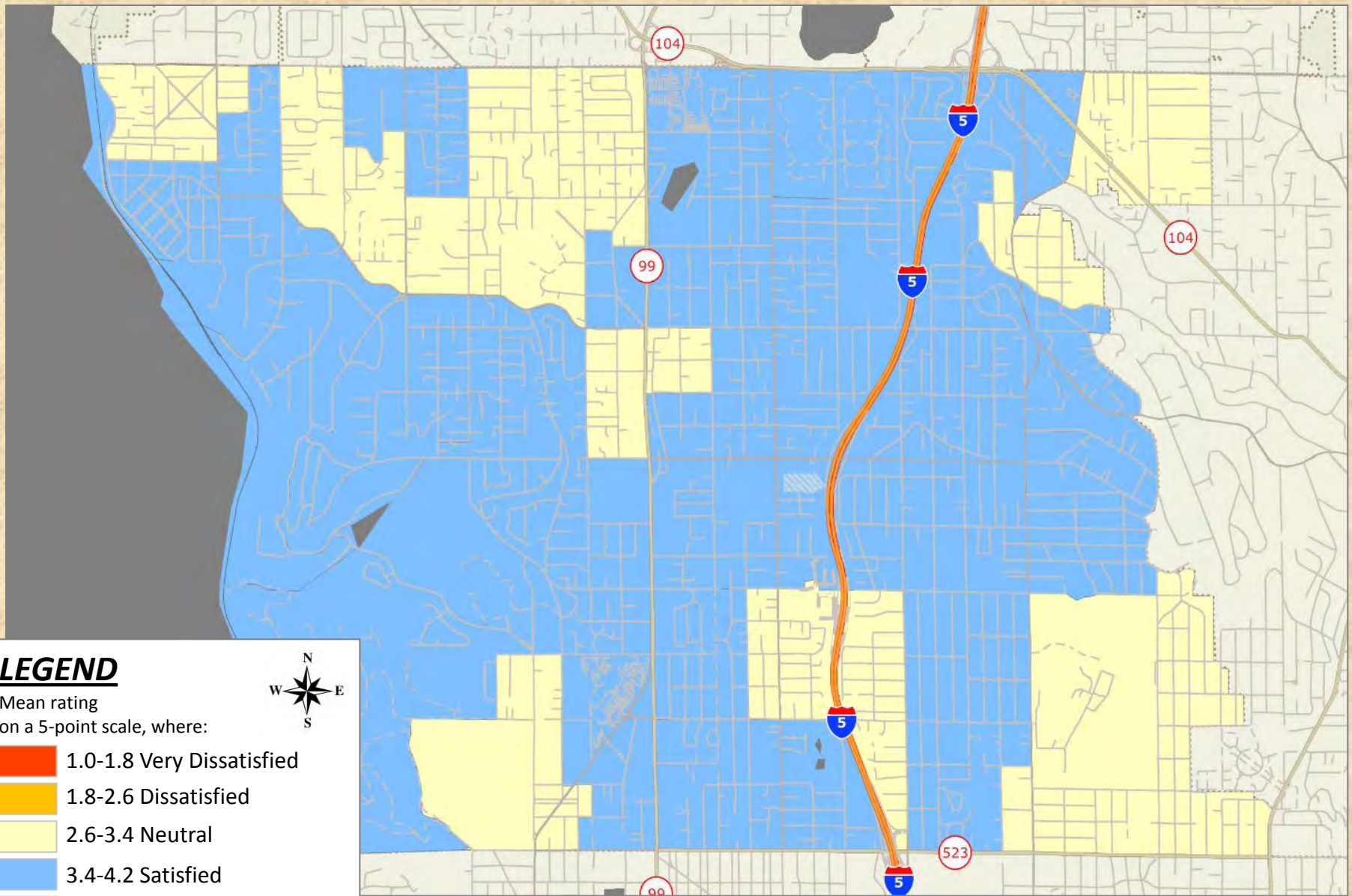
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5b: Respondents Level of Satisfaction With Maintenance of Neighborhood Streets



## LEGEND

Mean rating on a 5-point scale, where:

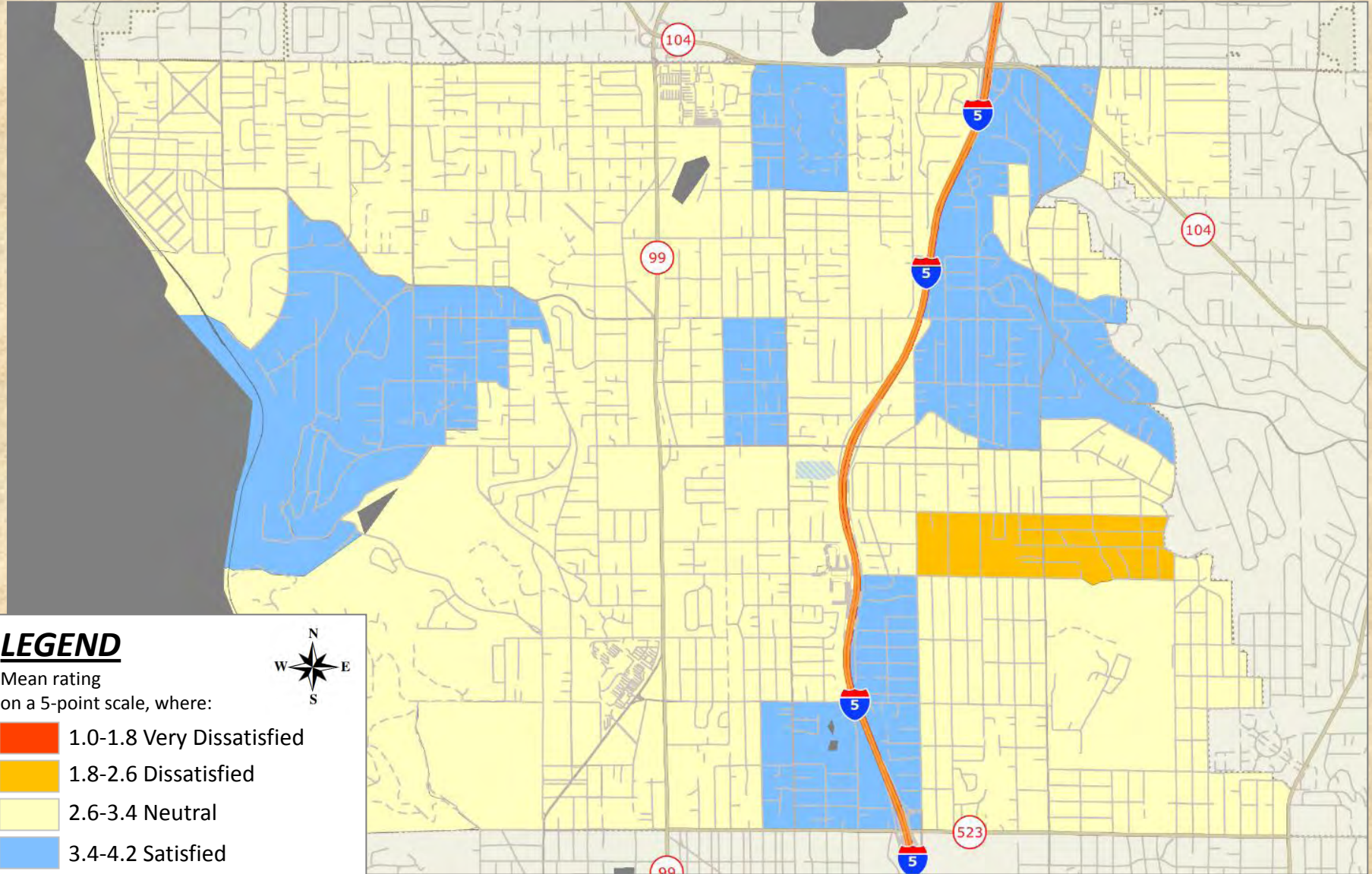
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey






Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5c: Respondents Level of Satisfaction With Maintenance of Sidewalks



## **LEGEND**

Mean rating  
on a 5-point scale, where:

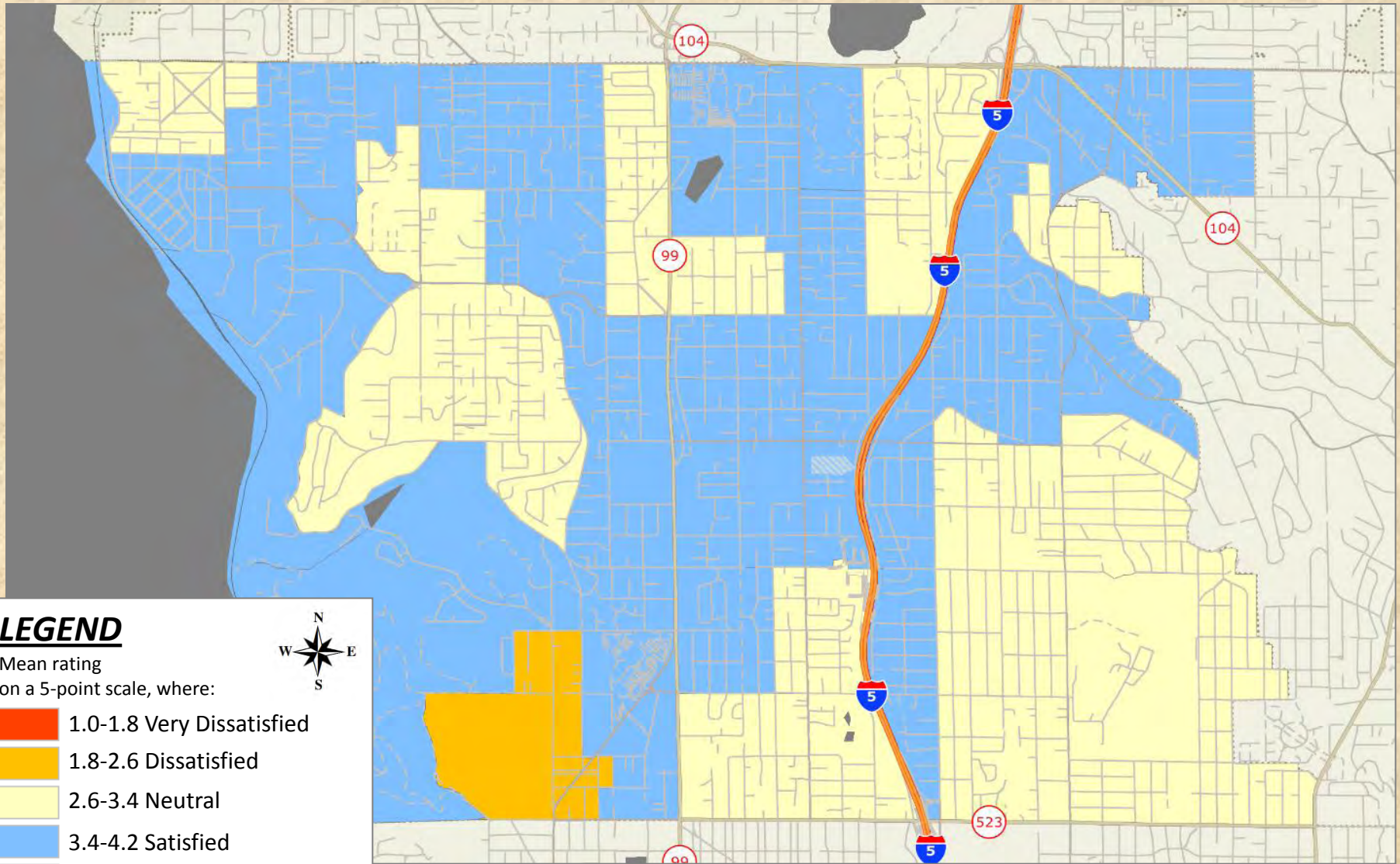
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q5d: Respondents Level of Satisfaction With Mowing and Trimming Along City Streets and Other Public Areas



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

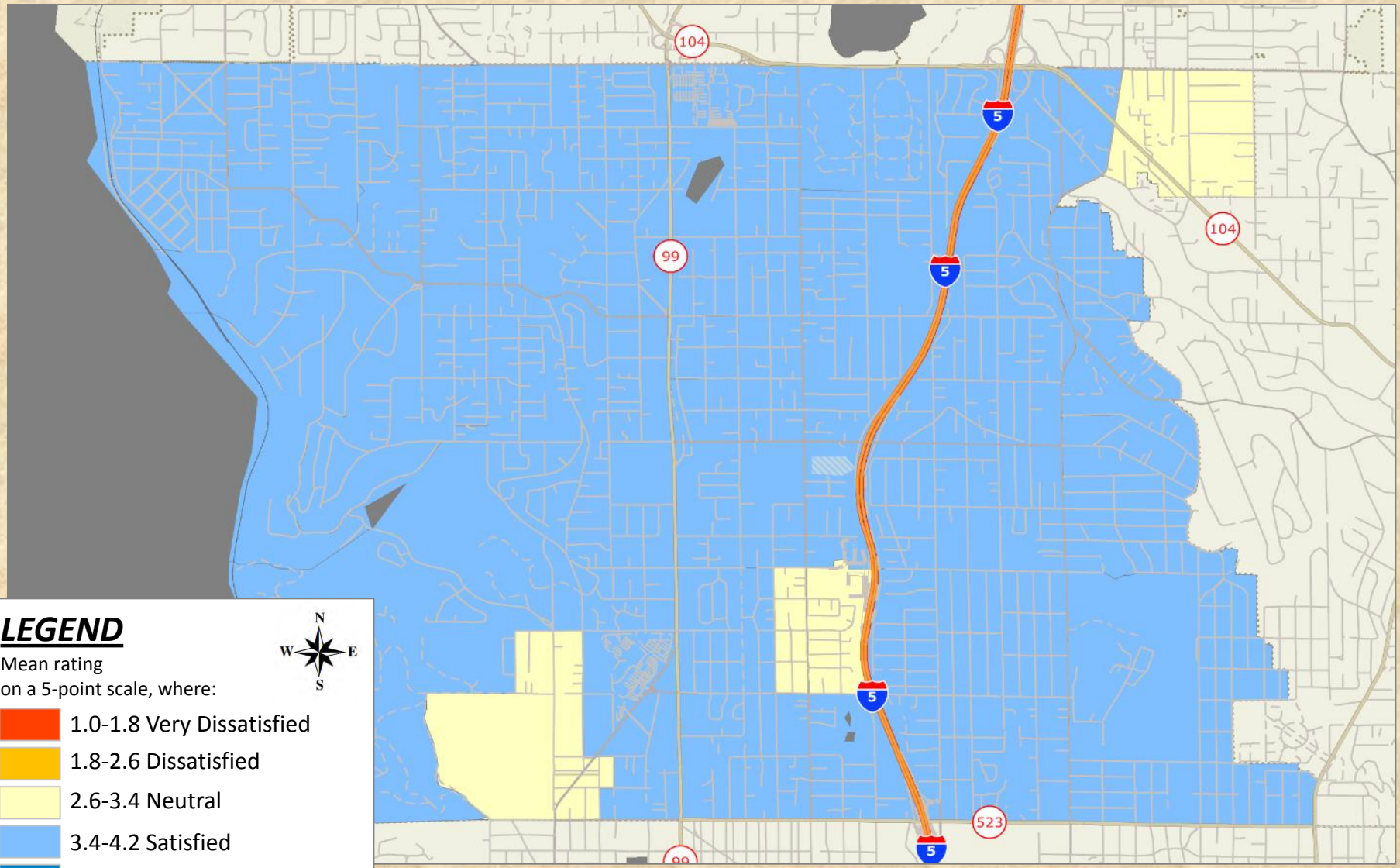


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q5e: Respondents Level of Satisfaction With Overall Cleanliness of City Streets and Other Public Areas



## LEGEND

Mean rating on a 5-point scale, where:

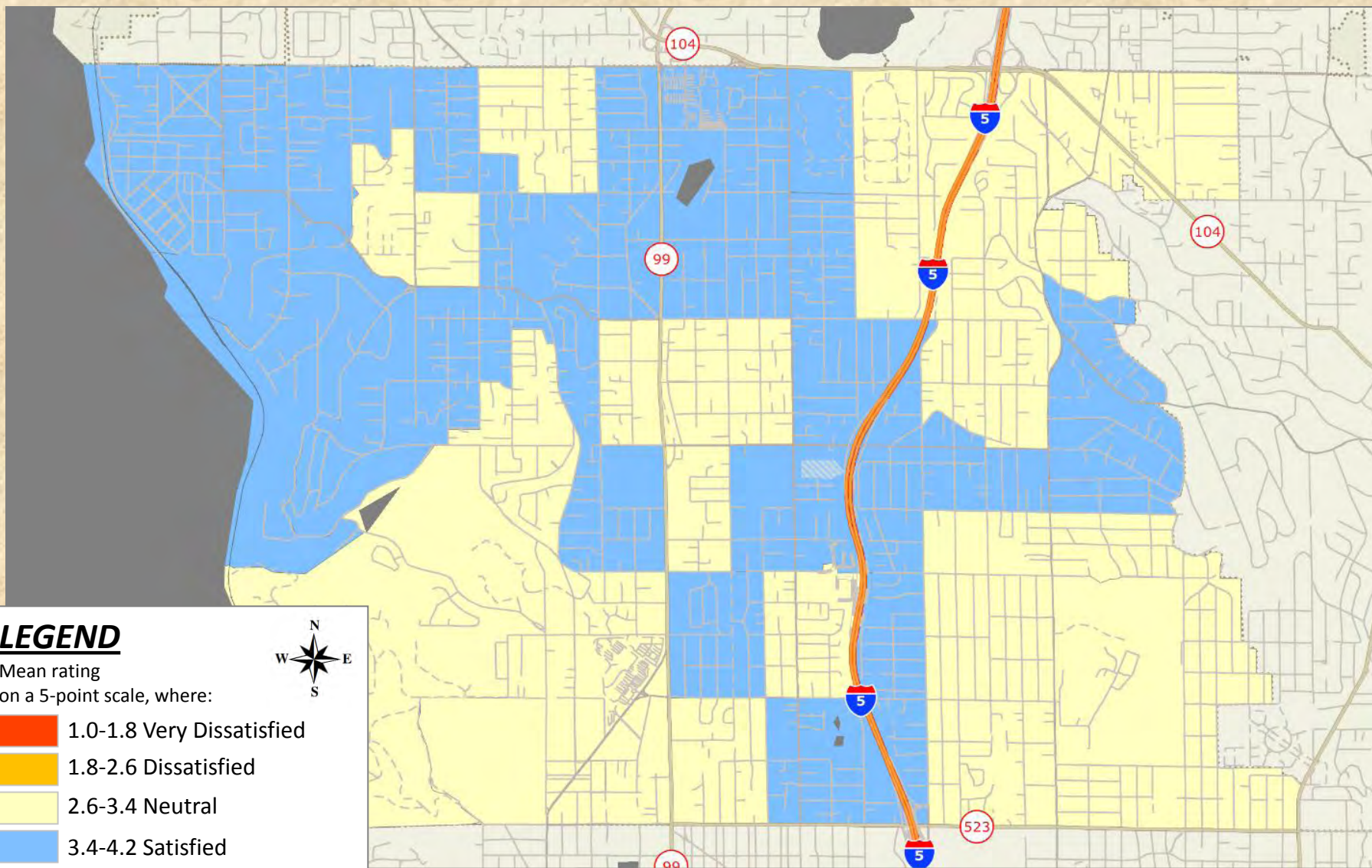
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5f: Respondents Level of Satisfaction With Adequacy of City Street Lighting in Neighborhoods



## LEGEND

Mean rating on a 5-point scale, where:

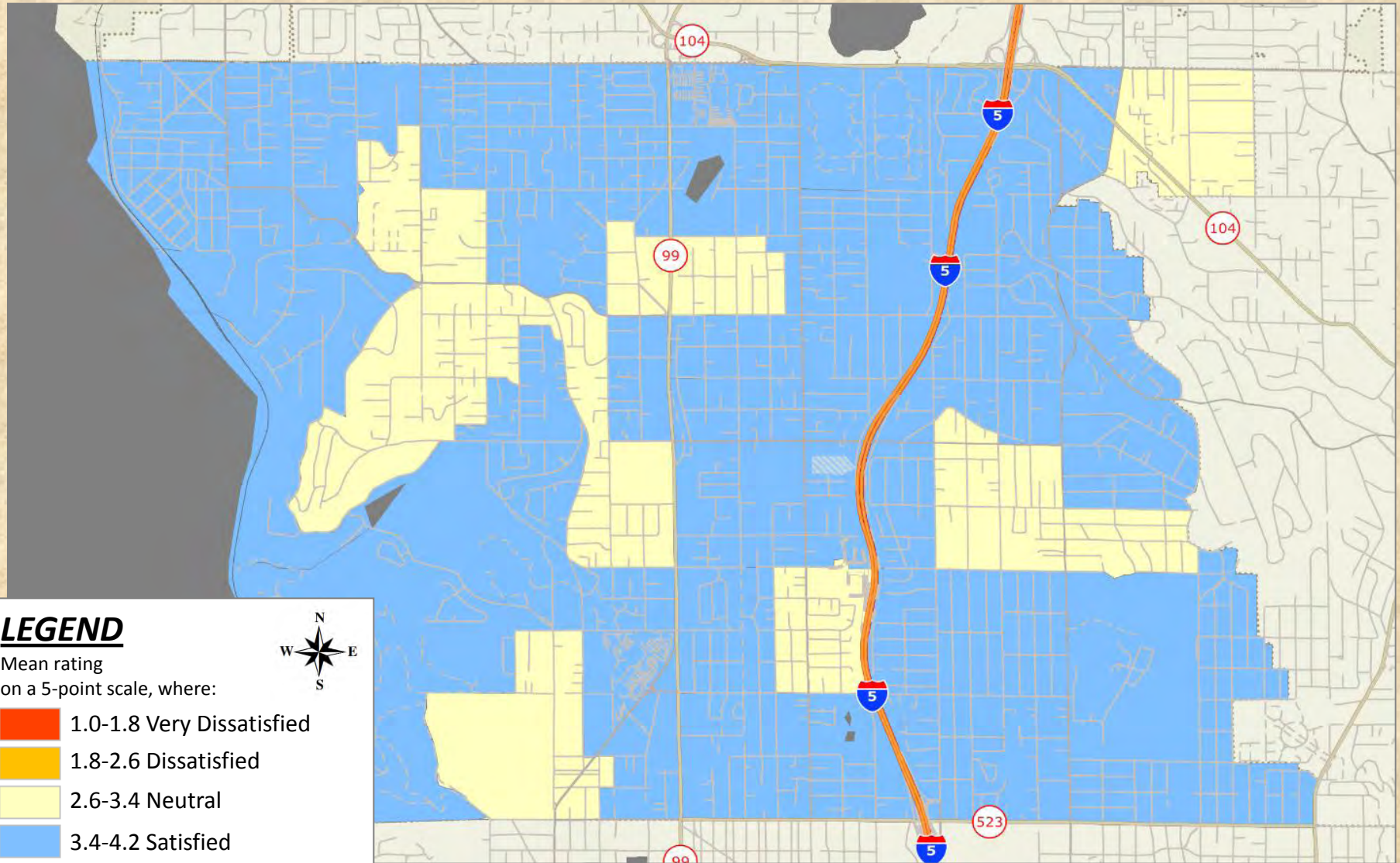
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey







Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5g: Respondents Level of Satisfaction With Adequacy of Storm Drainage Services in Neighborhoods



## **LEGEND**

Mean rating on a 5-point scale, where:

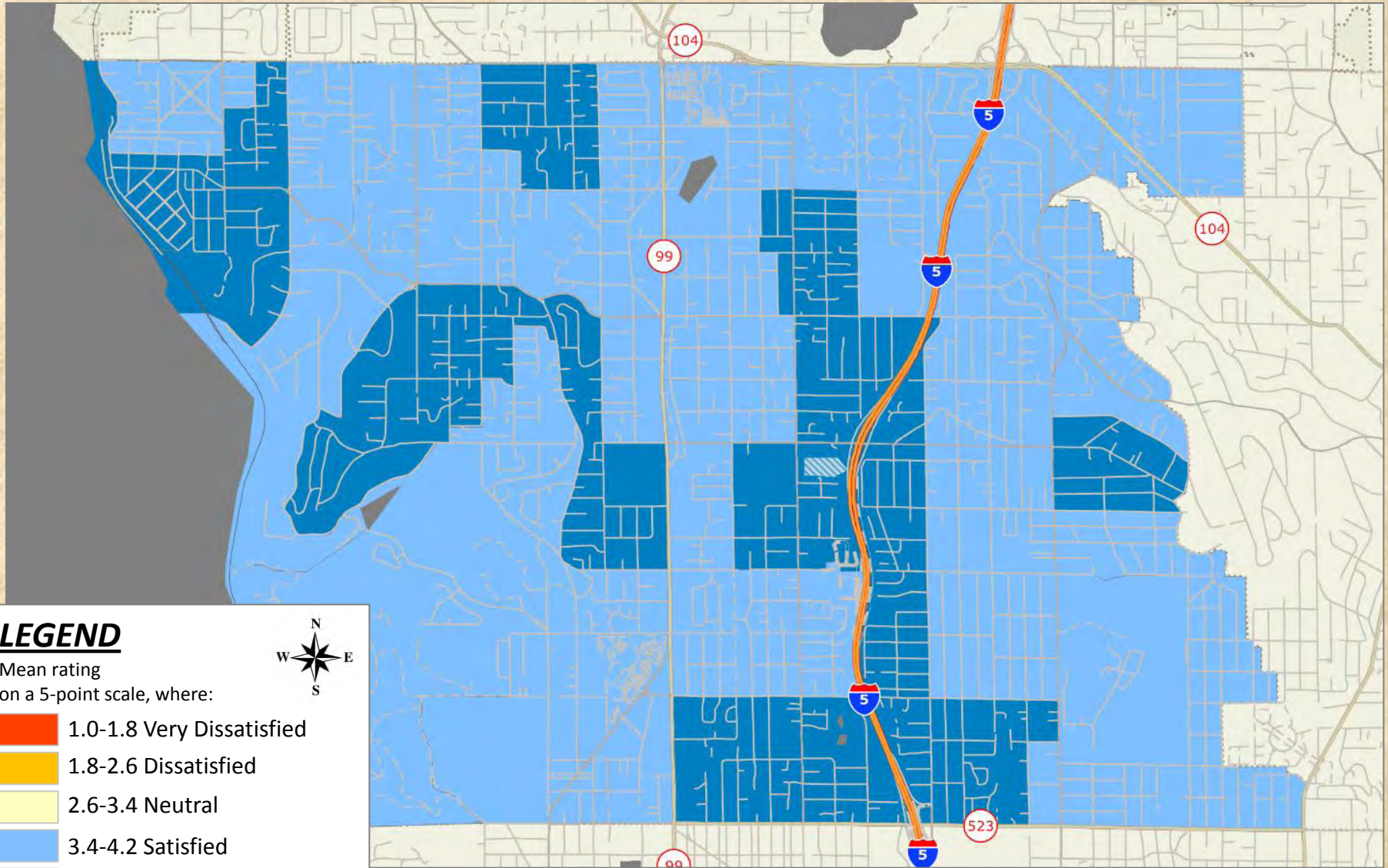
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5h: Respondents Level of Satisfaction With Garbage / Recycling Provider Services



## LEGEND

Mean rating  
on a 5-point scale, where:

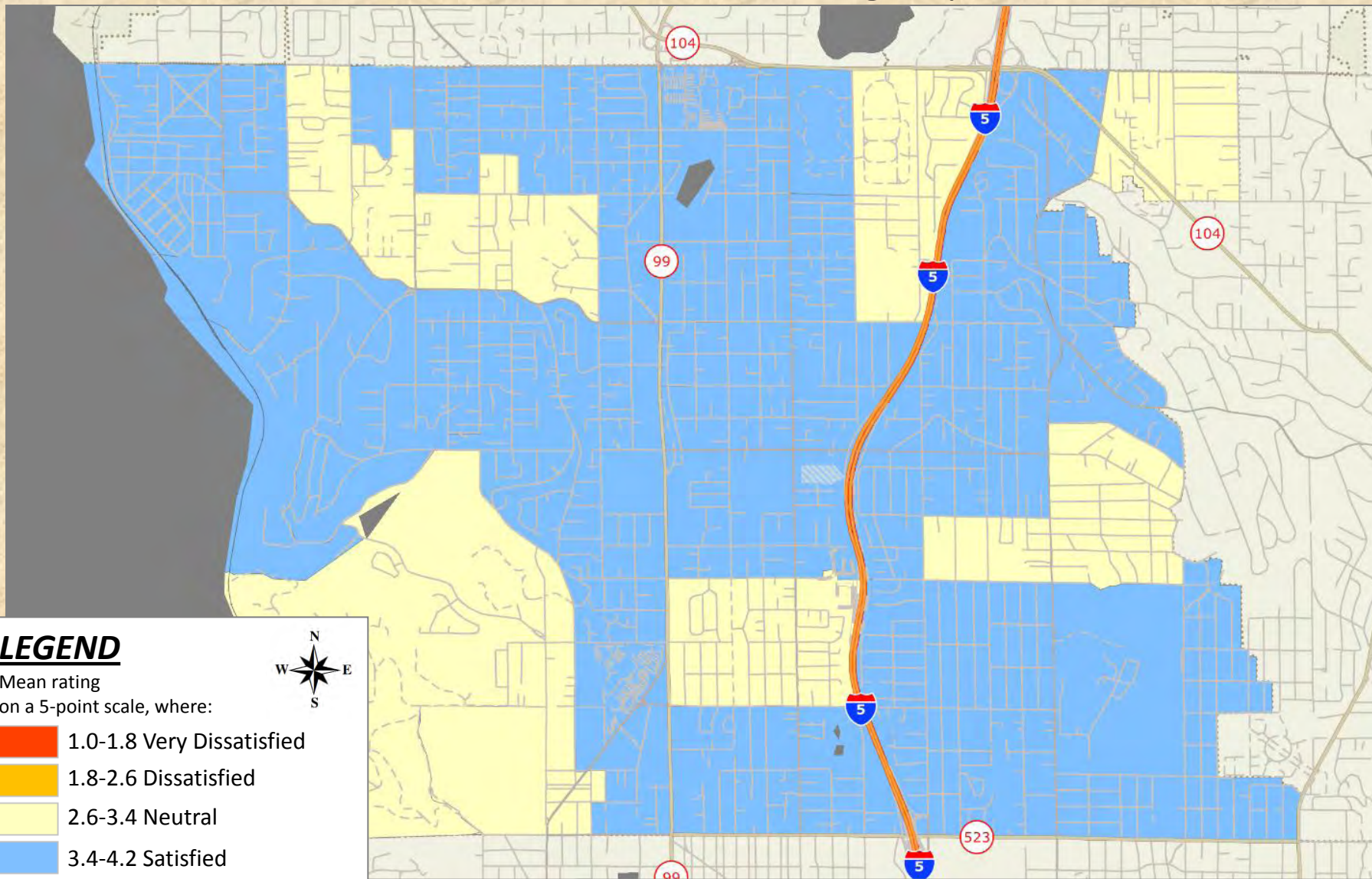
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q5i: Respondents Level of Satisfaction With Maintenance of Public Trees Along City Streets



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

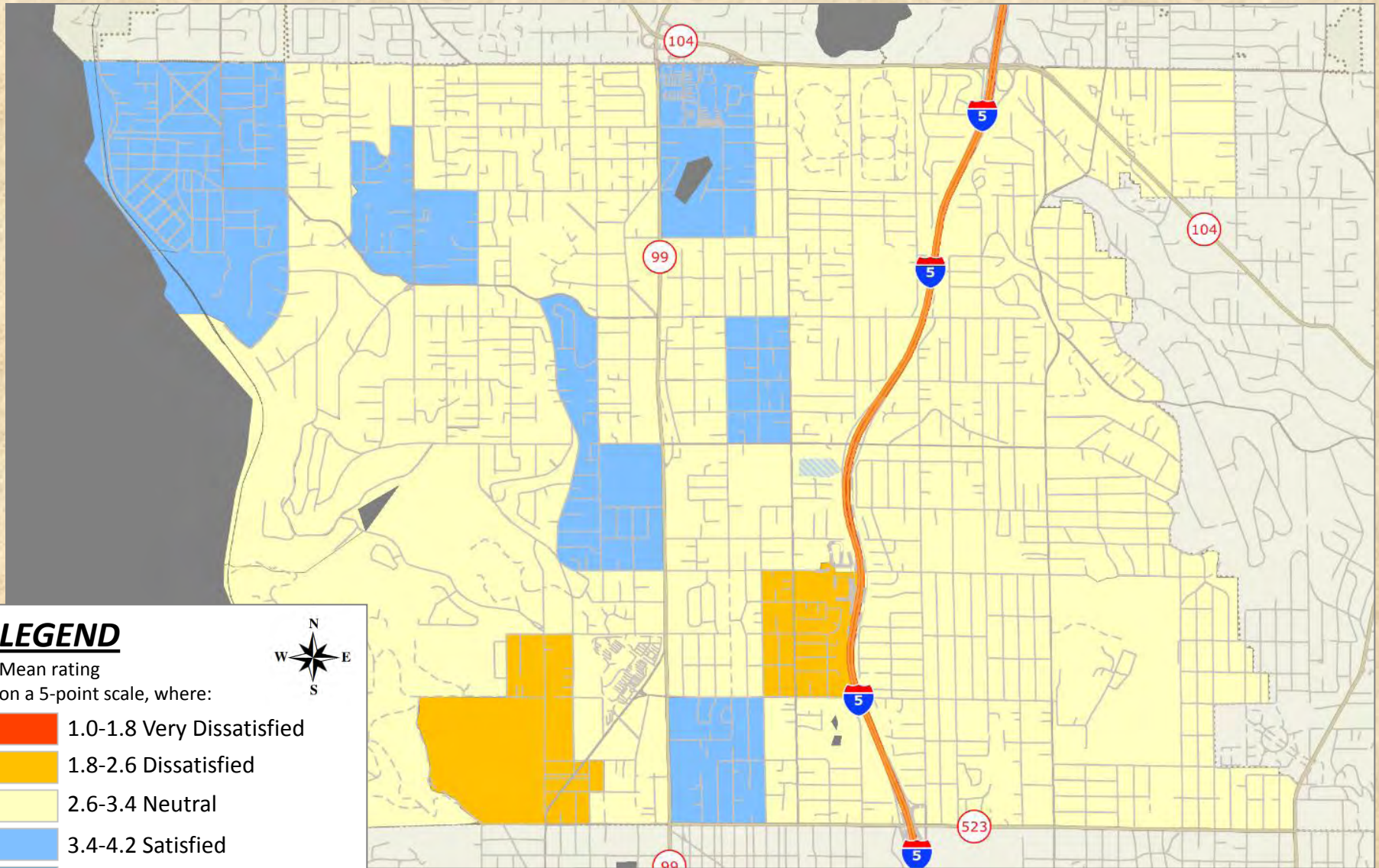


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Respondent Satisfaction  
with Enforcement of City  
Codes and Ordinances

# Q7a: Respondents Level of Satisfaction With Enforcing the Clean-up of Garbage, Junk, or Debris on Private Property



## LEGEND

Mean rating on a 5-point scale, where:

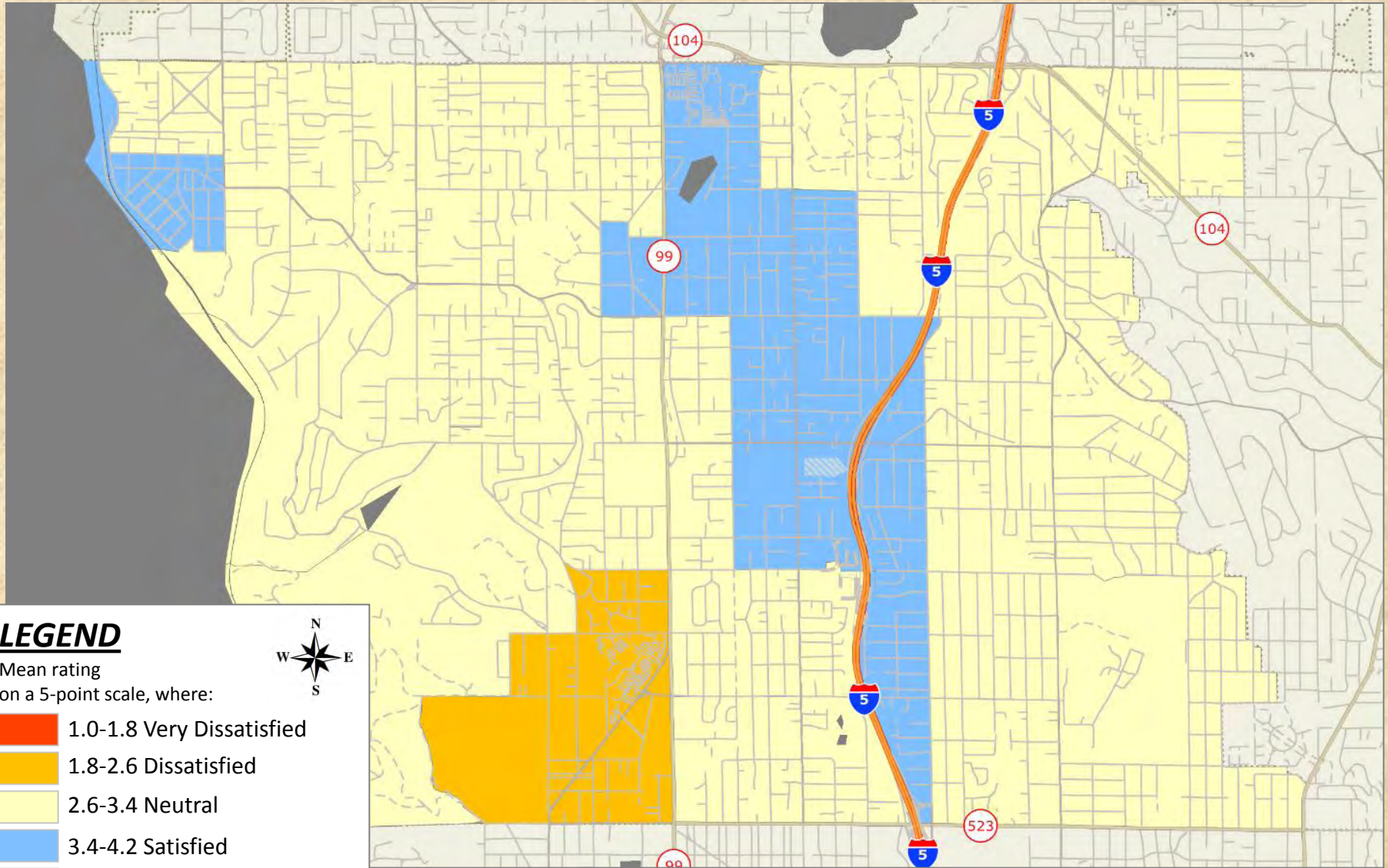
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q7b: Respondents Level of Satisfaction With Enforcing Removal of Abandon/Junk Autos



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

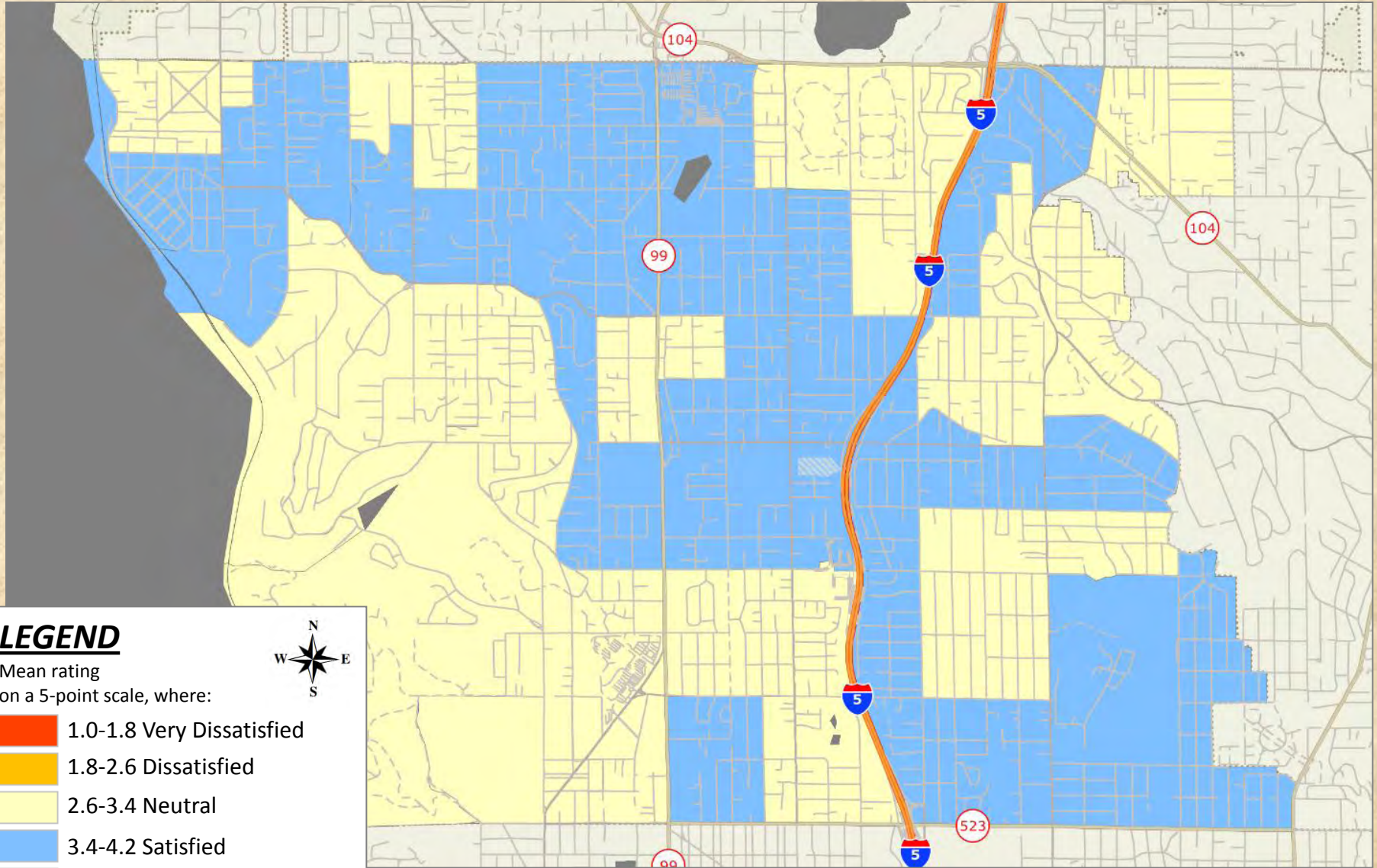


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q7c: Respondents Level of Satisfaction With Enforcement of Graffiti Removal from Private Properties



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

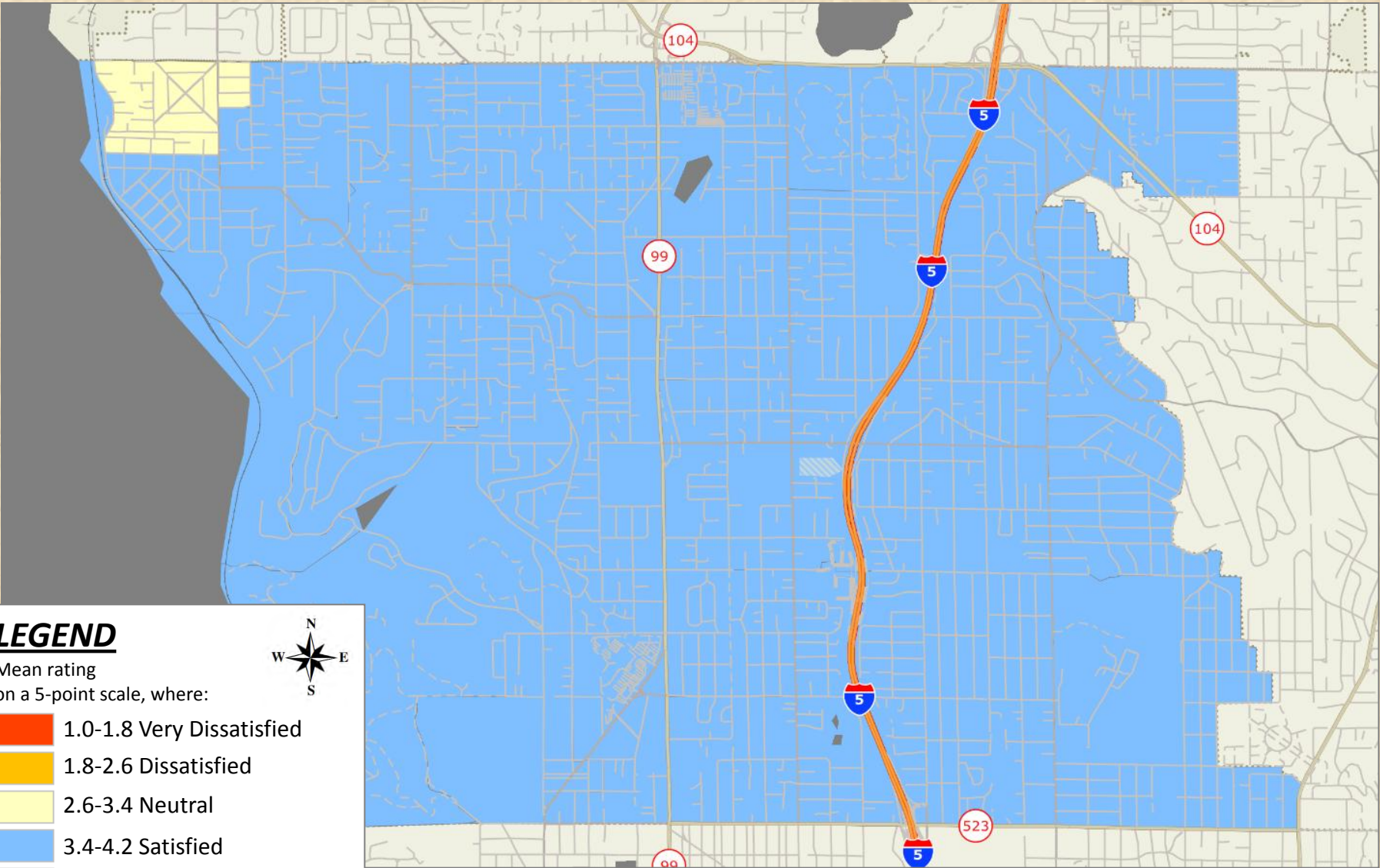


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Respondent Satisfaction with Public Safety

# Q9a: Respondents Level of Satisfaction With Overall Quality of Local Police Protection



## LEGEND

Mean rating on a 5-point scale, where:

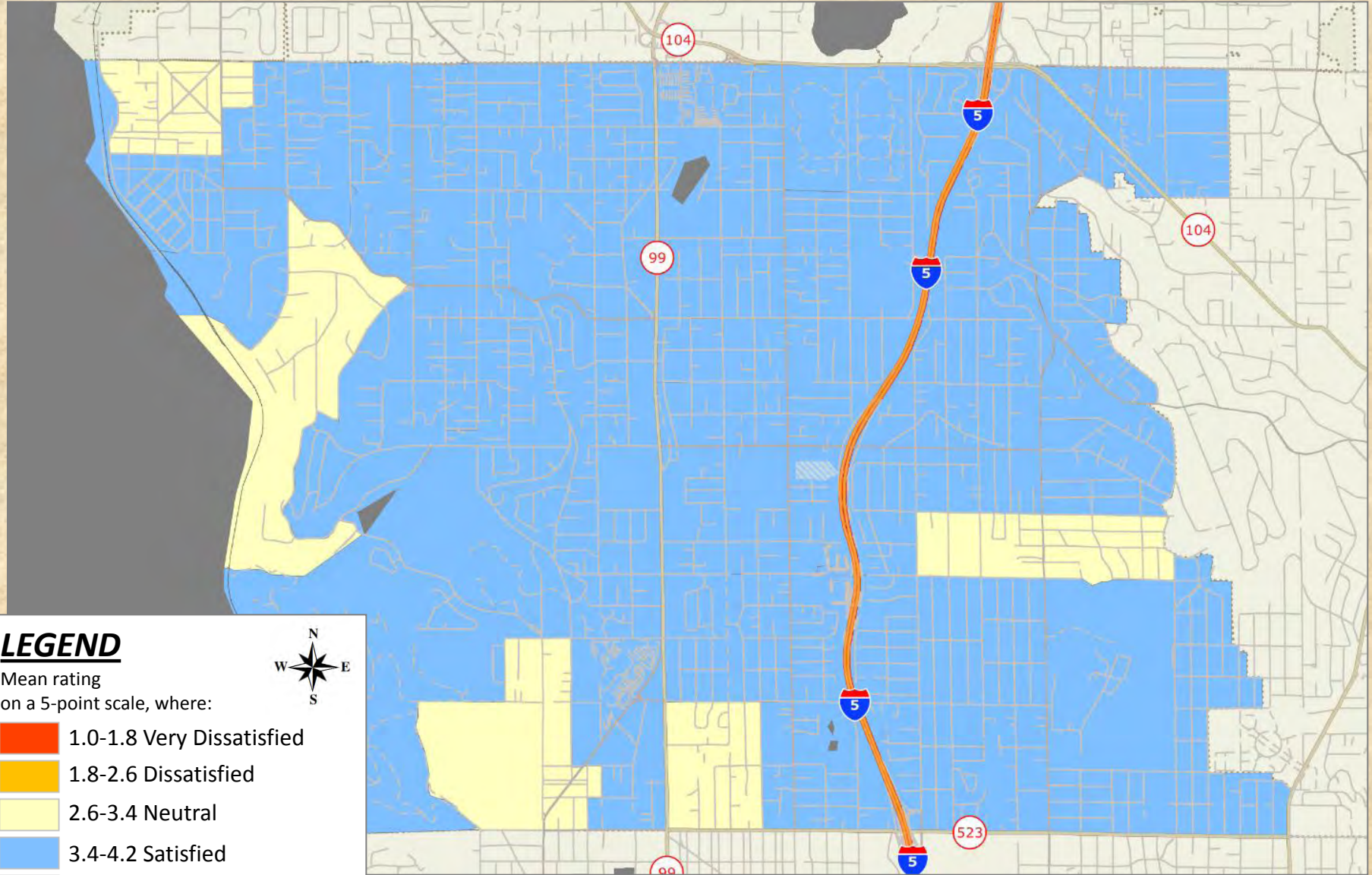
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey





Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9b: Respondents Level of Satisfaction With The City's Efforts to Prevent Crime



## **LEGEND**

Mean rating on a 5-point scale, where:

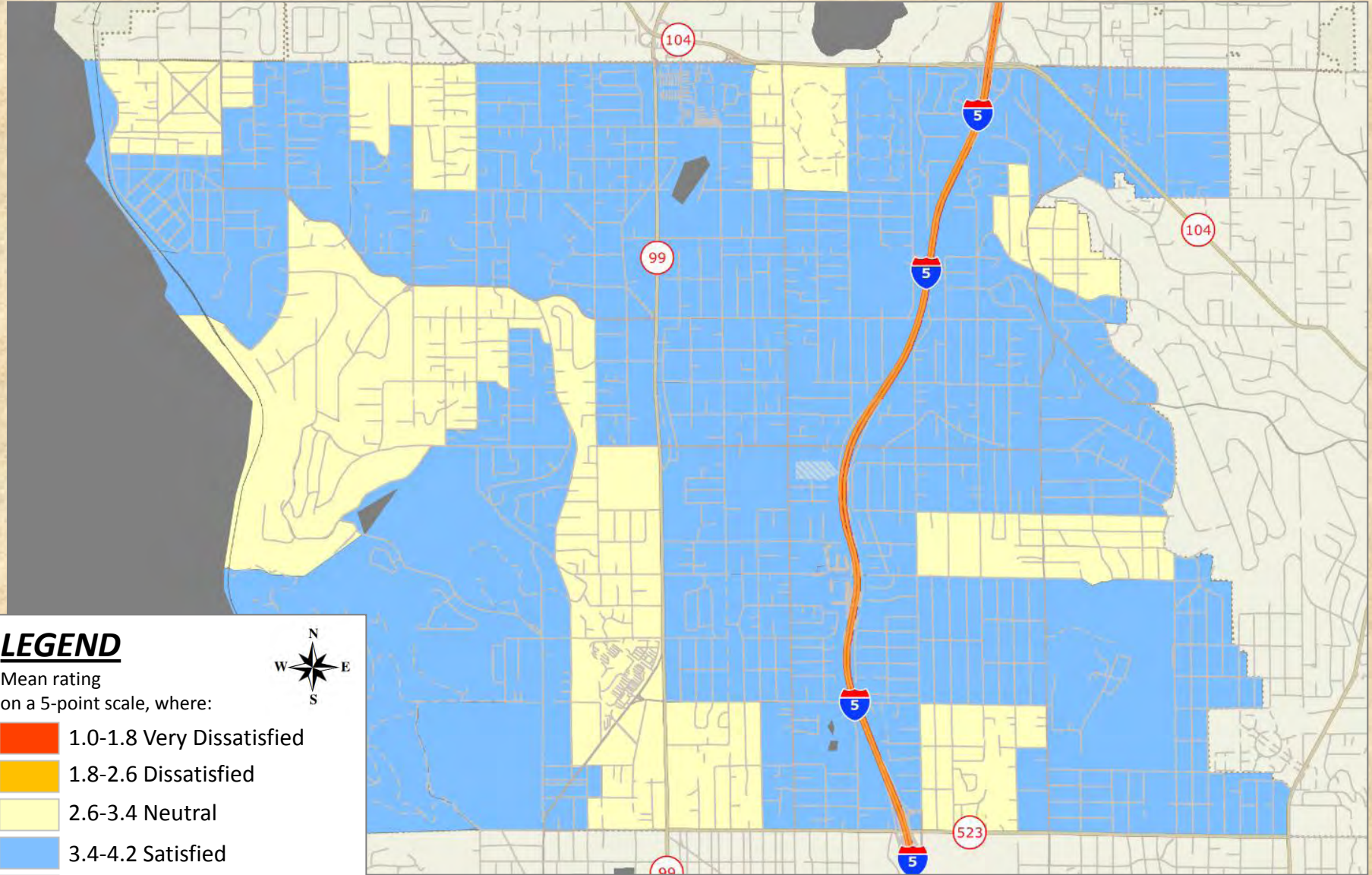
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9c: Respondents Level of Satisfaction With Enforcement of Local Traffic Laws



## LEGEND

Mean rating on a 5-point scale, where:

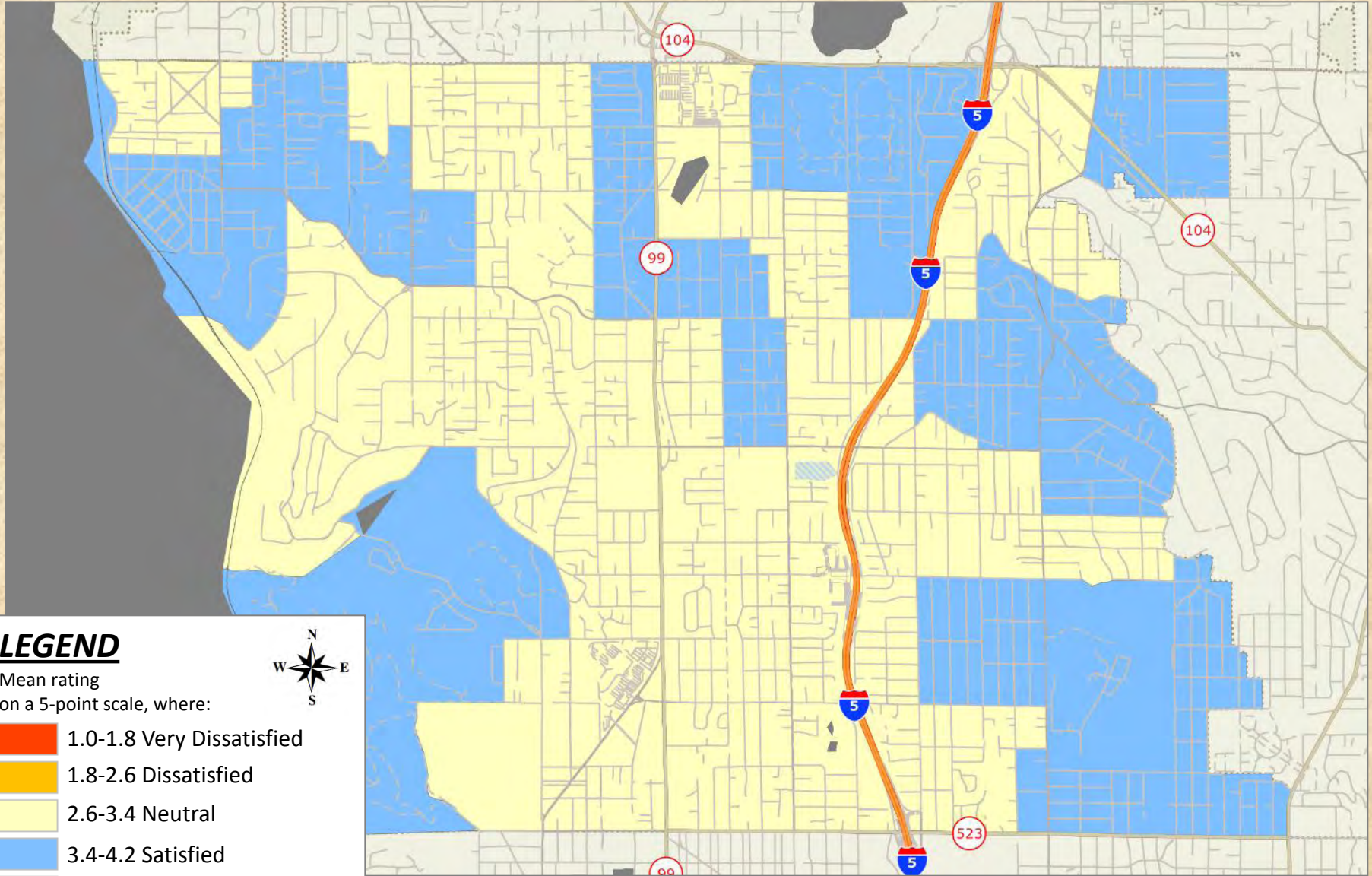
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey




Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9d: Respondents Level of Satisfaction With Enforcement of Drug Laws



## **LEGEND**

Mean rating on a 5-point scale, where:

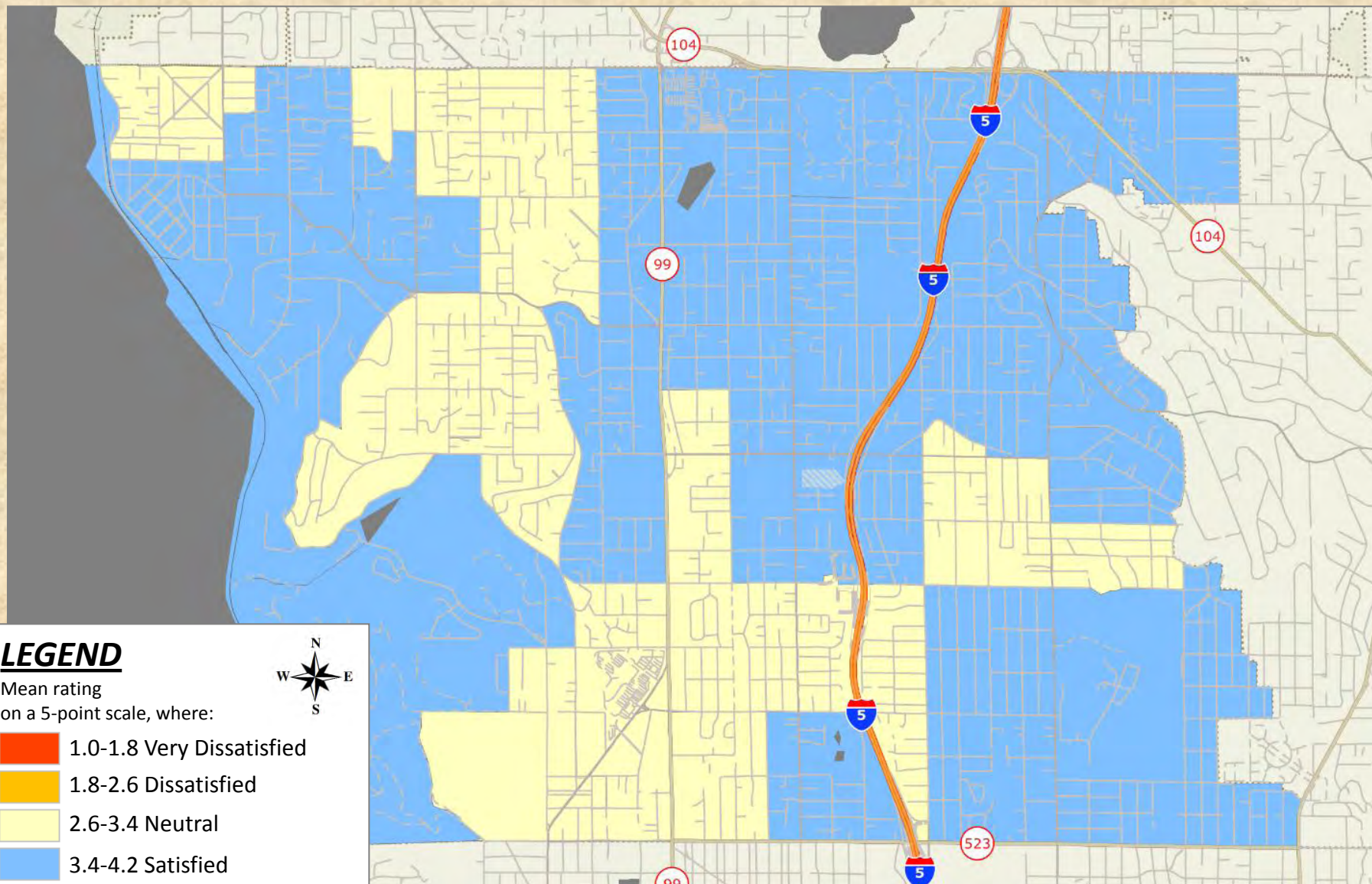
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9e: Respondents Level of Satisfaction With Enforcement of Prostitution Laws



## LEGEND

Mean rating on a 5-point scale, where:

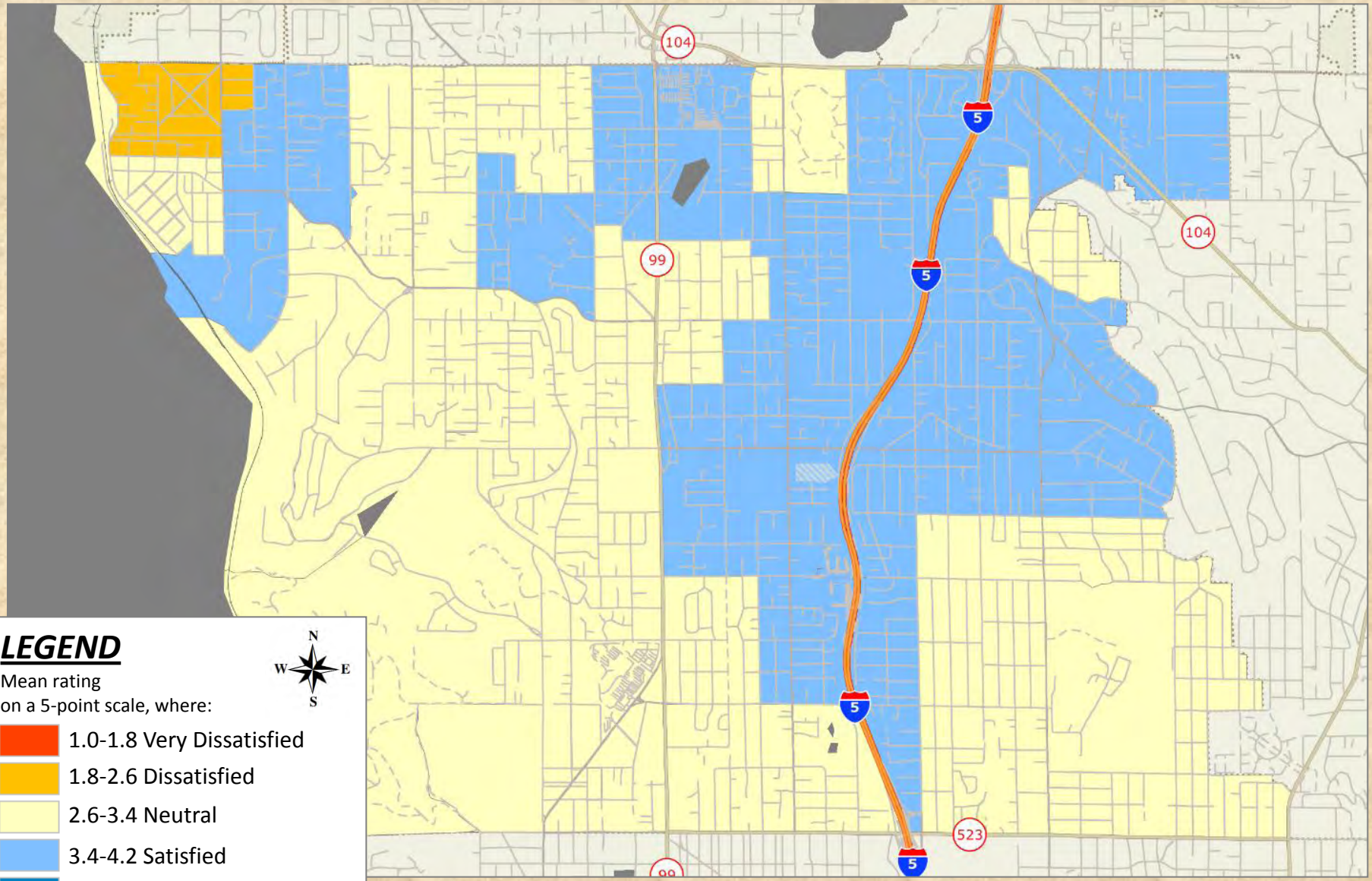
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9f: Respondents Level of Satisfaction With Enforcement of Property Crime Laws



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



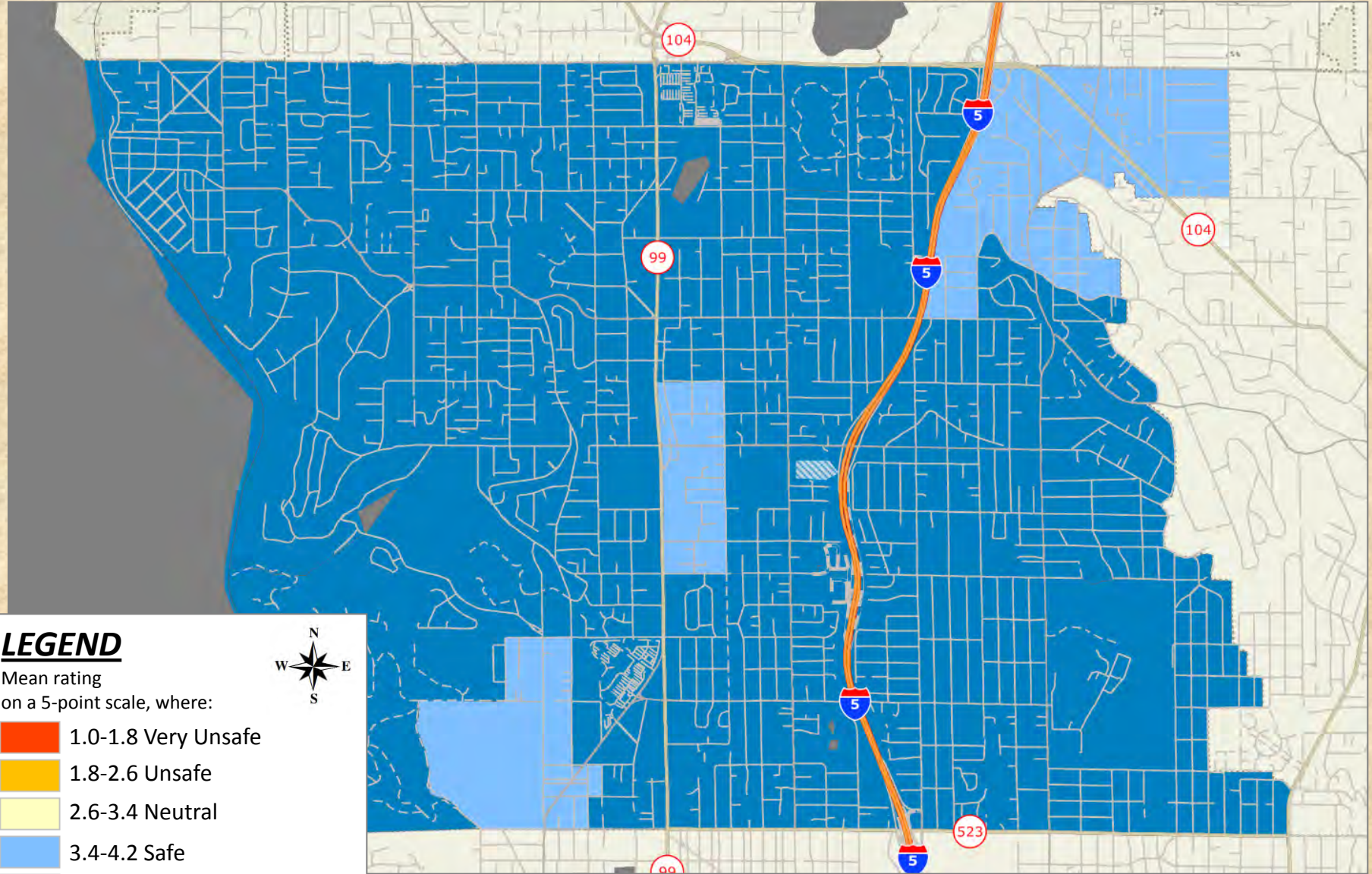
## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Respondent Feelings of Safety

# Q11a: How Safe Respondents Feel in Their Neighborhood during the day



## LEGEND

Mean rating on a 5-point scale, where:

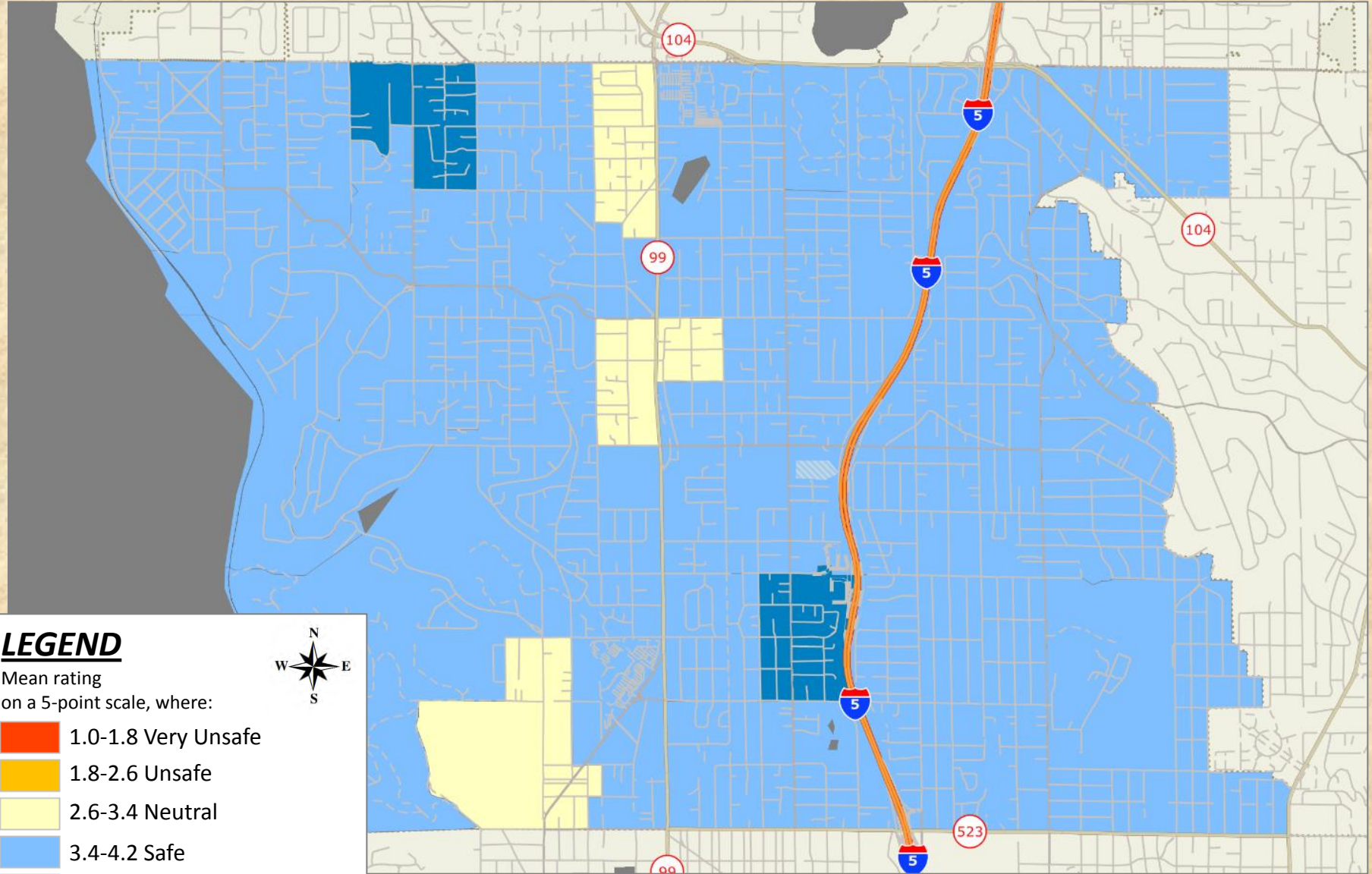
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11b: How Safe Respondents Feel in Their Neighborhood at Night



## LEGEND

Mean rating on a 5-point scale, where:

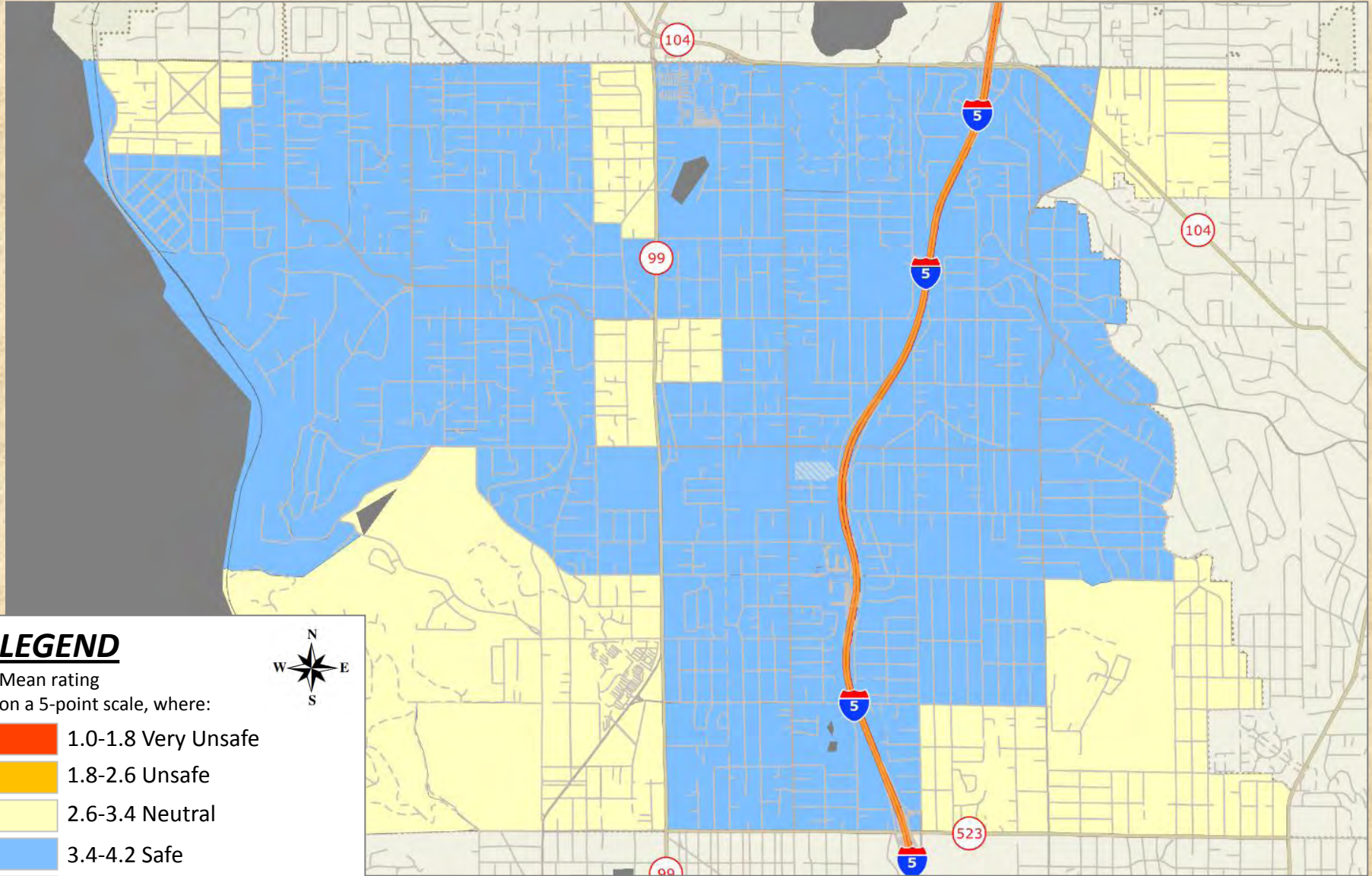
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11c: How Safe Respondents Feel in City Parks and Trails



## LEGEND

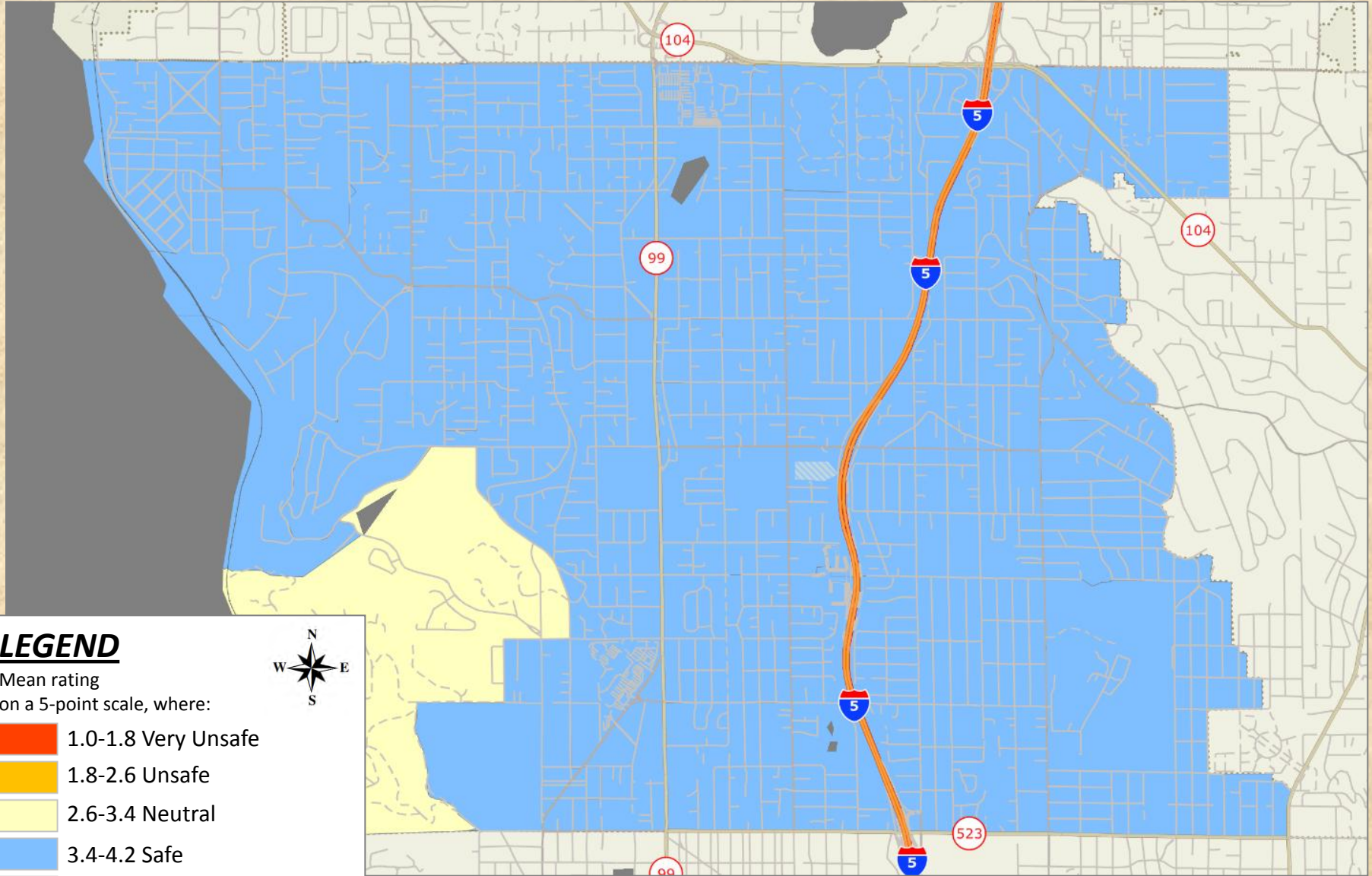
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)

## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11d: How Safe Respondent Feels in Other Public Areas in Shoreline



## LEGEND

Mean rating on a 5-point scale, where:

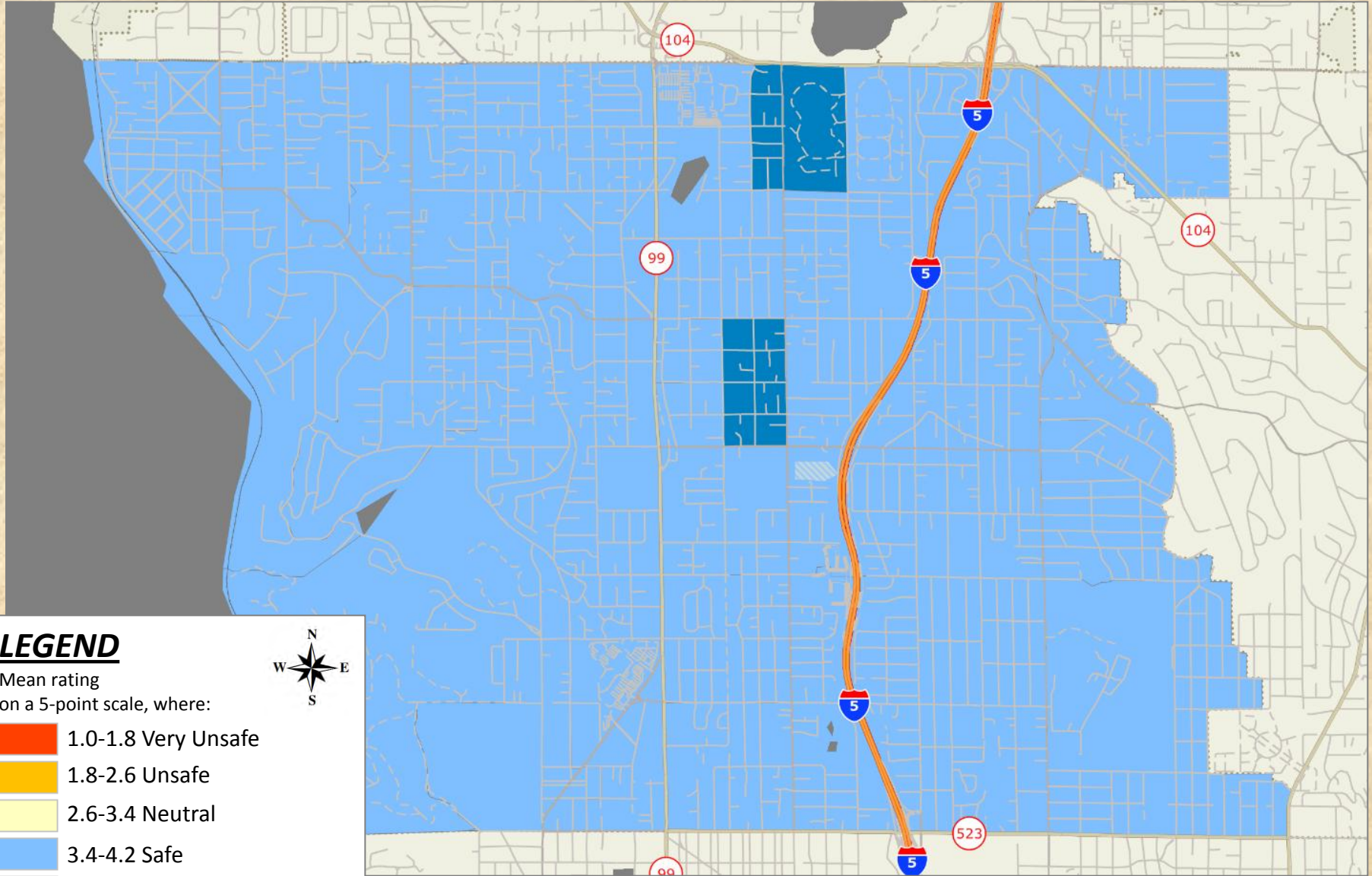
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q11e: How Safe Respondents Feel Overall for Safety in Shoreline



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)

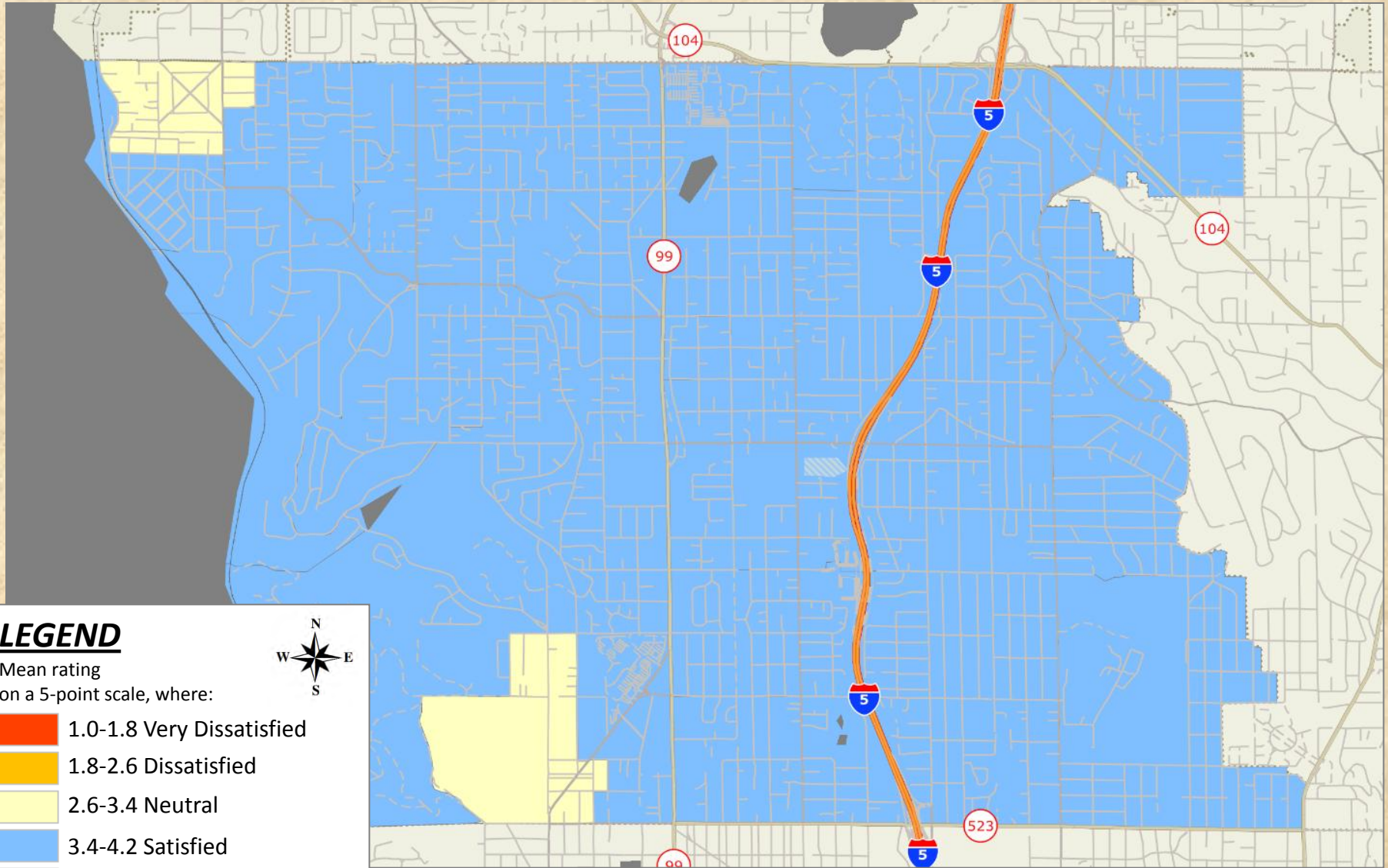


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Respondent Satisfaction  
with Aspects of City  
Communication

# Q13a: Respondents Level of Satisfaction With Availability of Information About City Services, Meetings, and Events



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

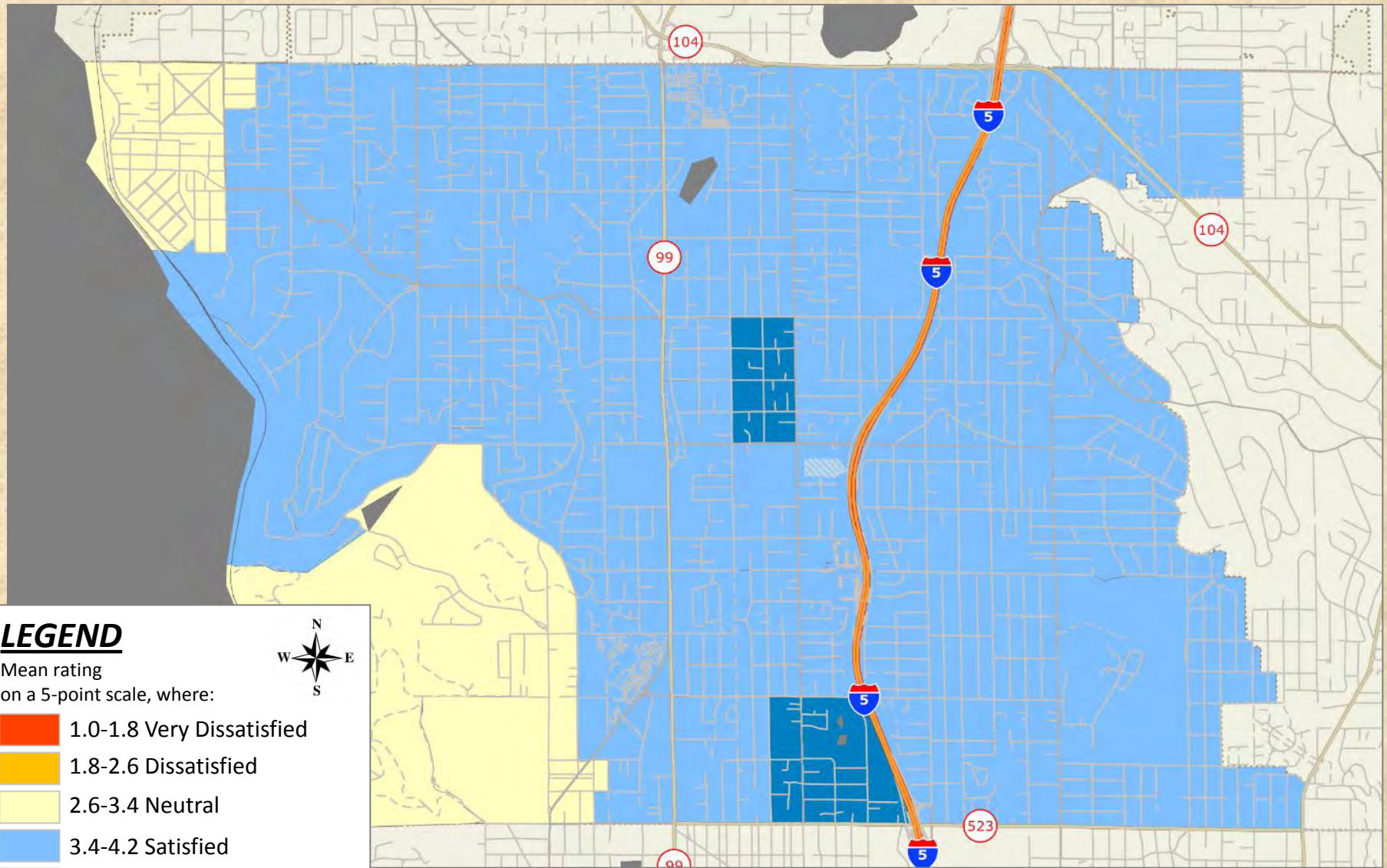


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q13b: Respondents Level of Satisfaction With City's Efforts to Provide Information on Major City Issues



## LEGEND

Mean rating on a 5-point scale, where:

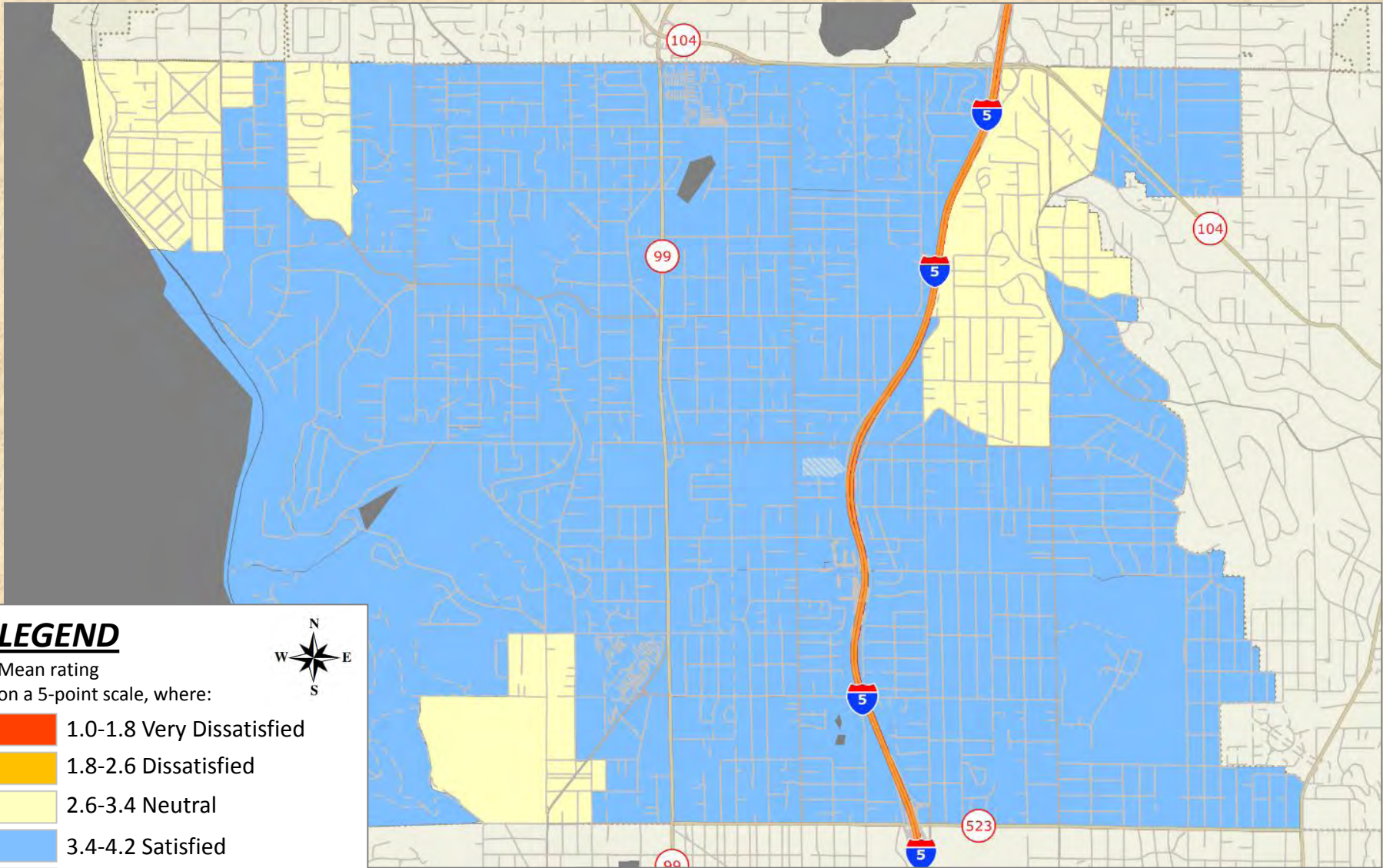
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13c: Respondents Level of Satisfaction With City's Efforts to Provide Opportunities for Public Involvement



### **LEGEND**

Mean rating on a 5-point scale, where:

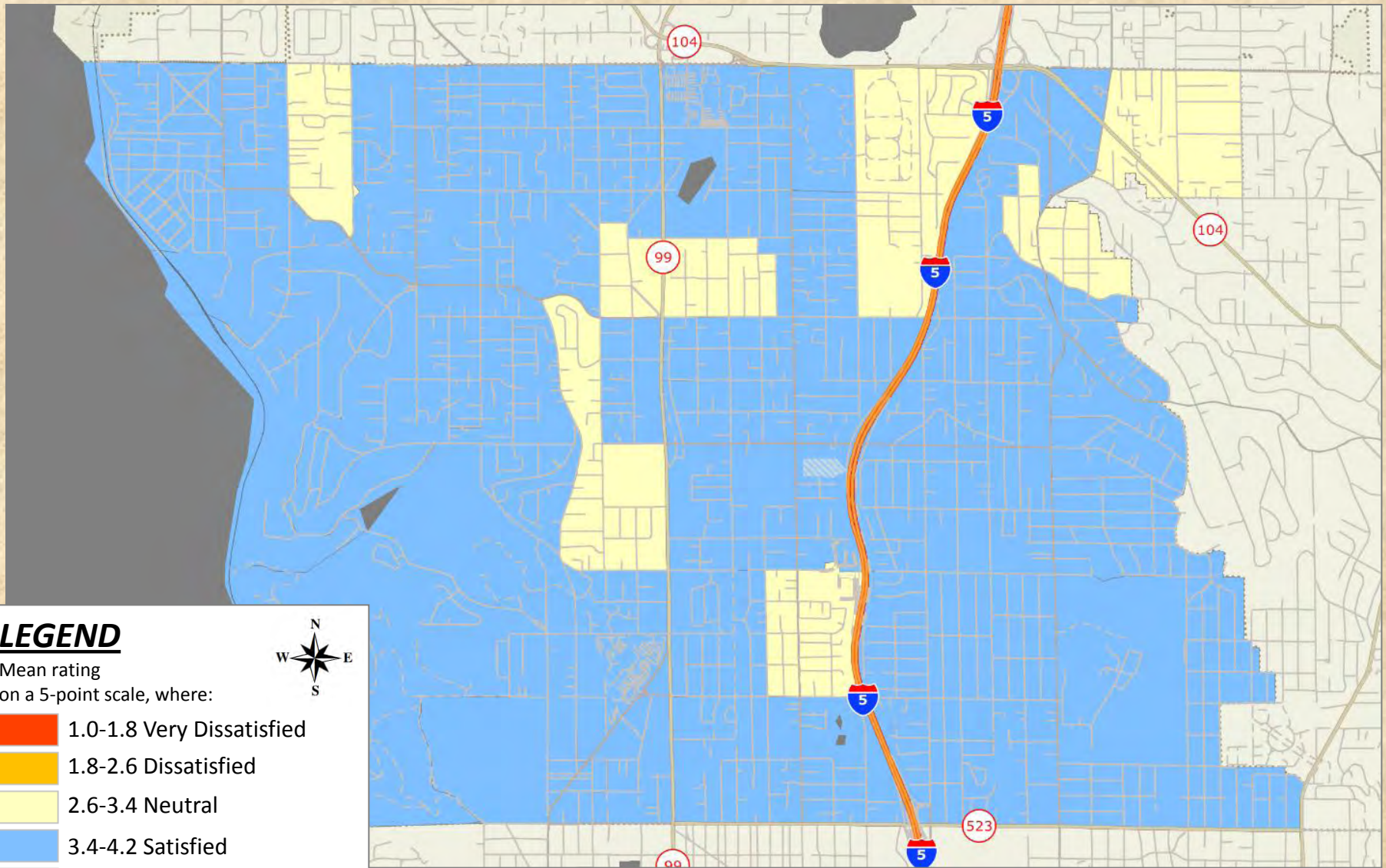
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13d: Respondents Level of Satisfaction With Quality of Content on City's Website



## LEGEND

Mean rating on a 5-point scale, where:

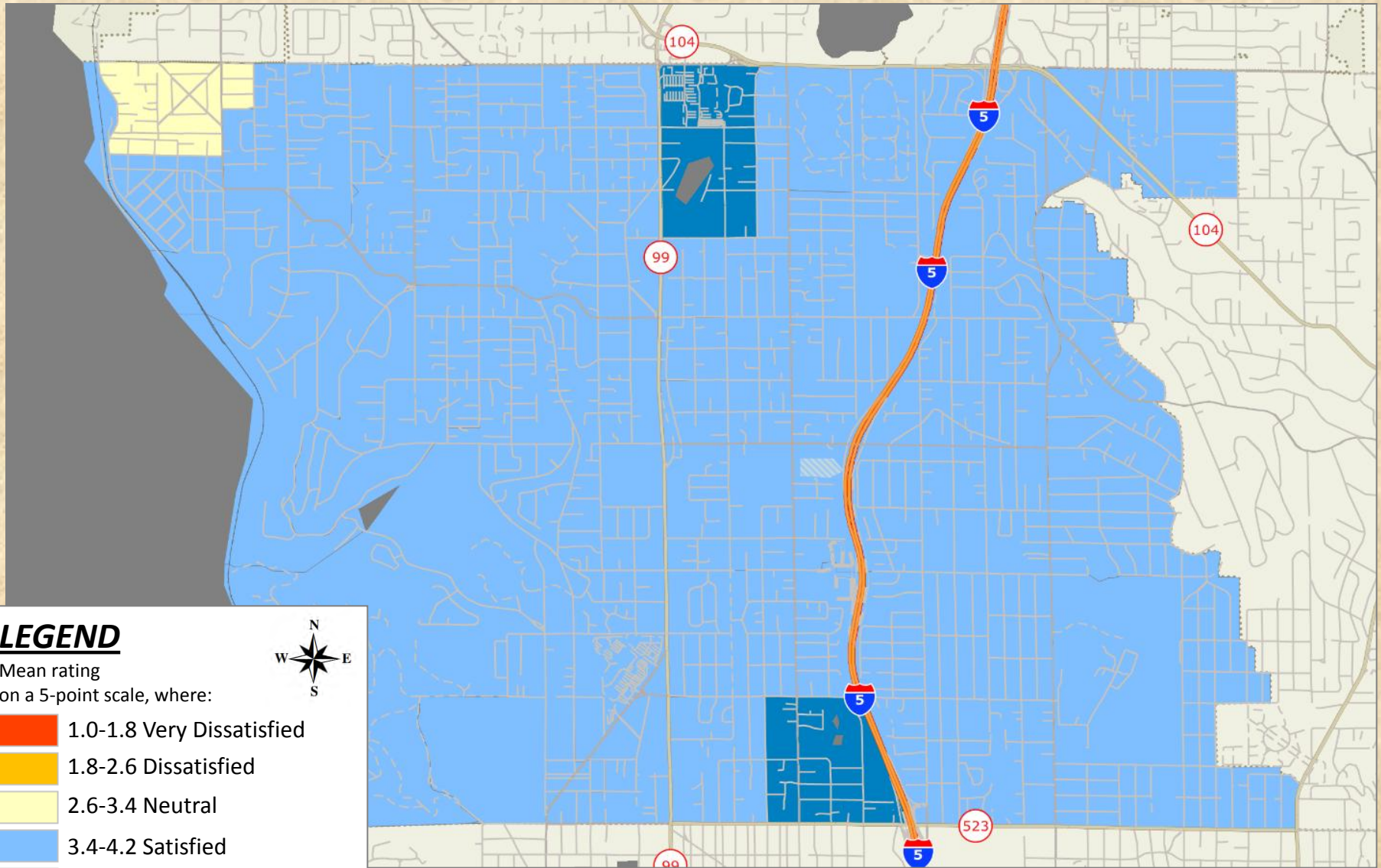
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey







Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q13e: Respondents Level of Satisfaction With The Quality of Content in the City's Newsletter



## **LEGEND**

Mean rating  
on a 5-point scale, where:

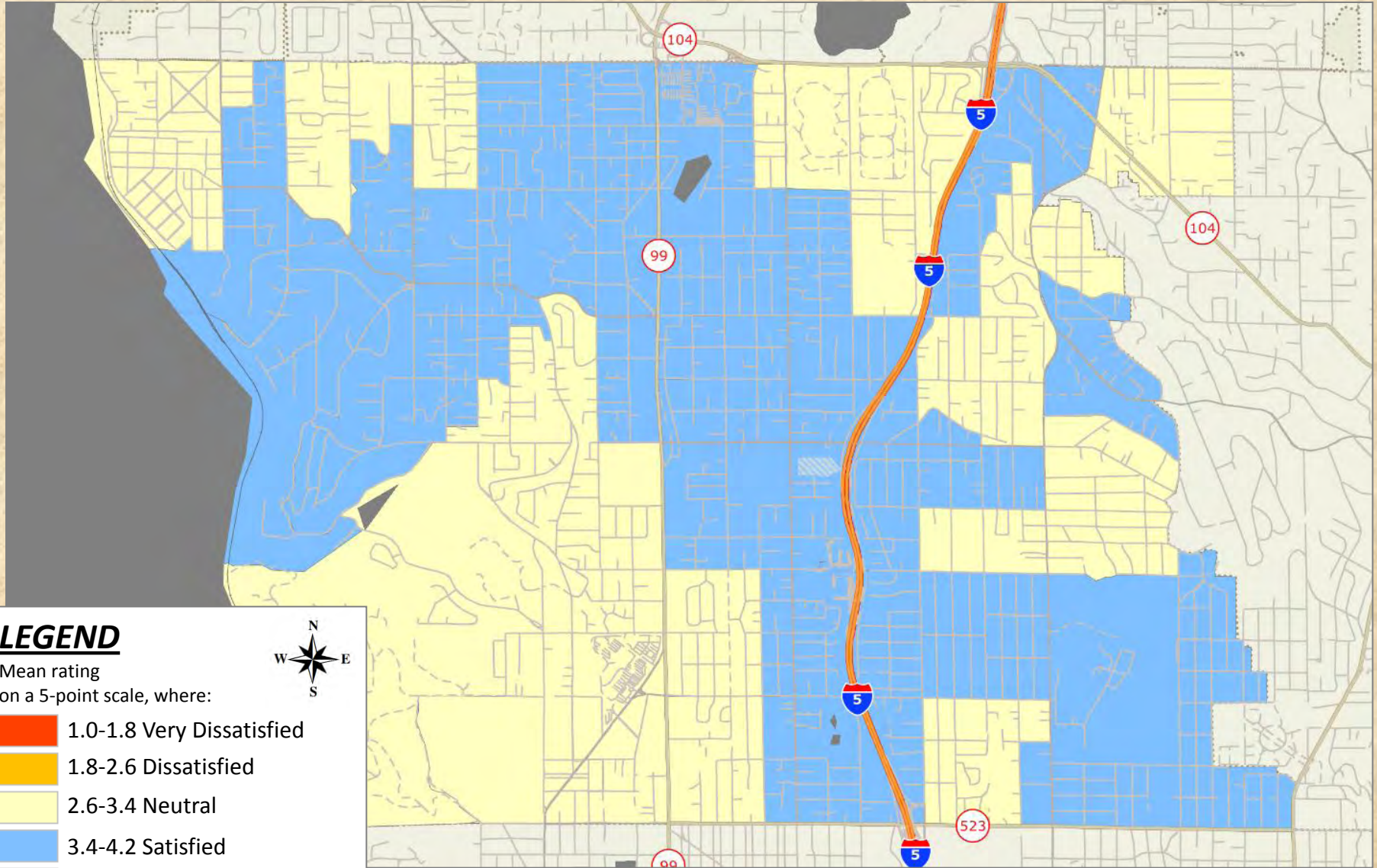
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q13f: Respondents Level of Satisfaction With The Quality of City's Social Media



## LEGEND

Mean rating  
on a 5-point scale, where:

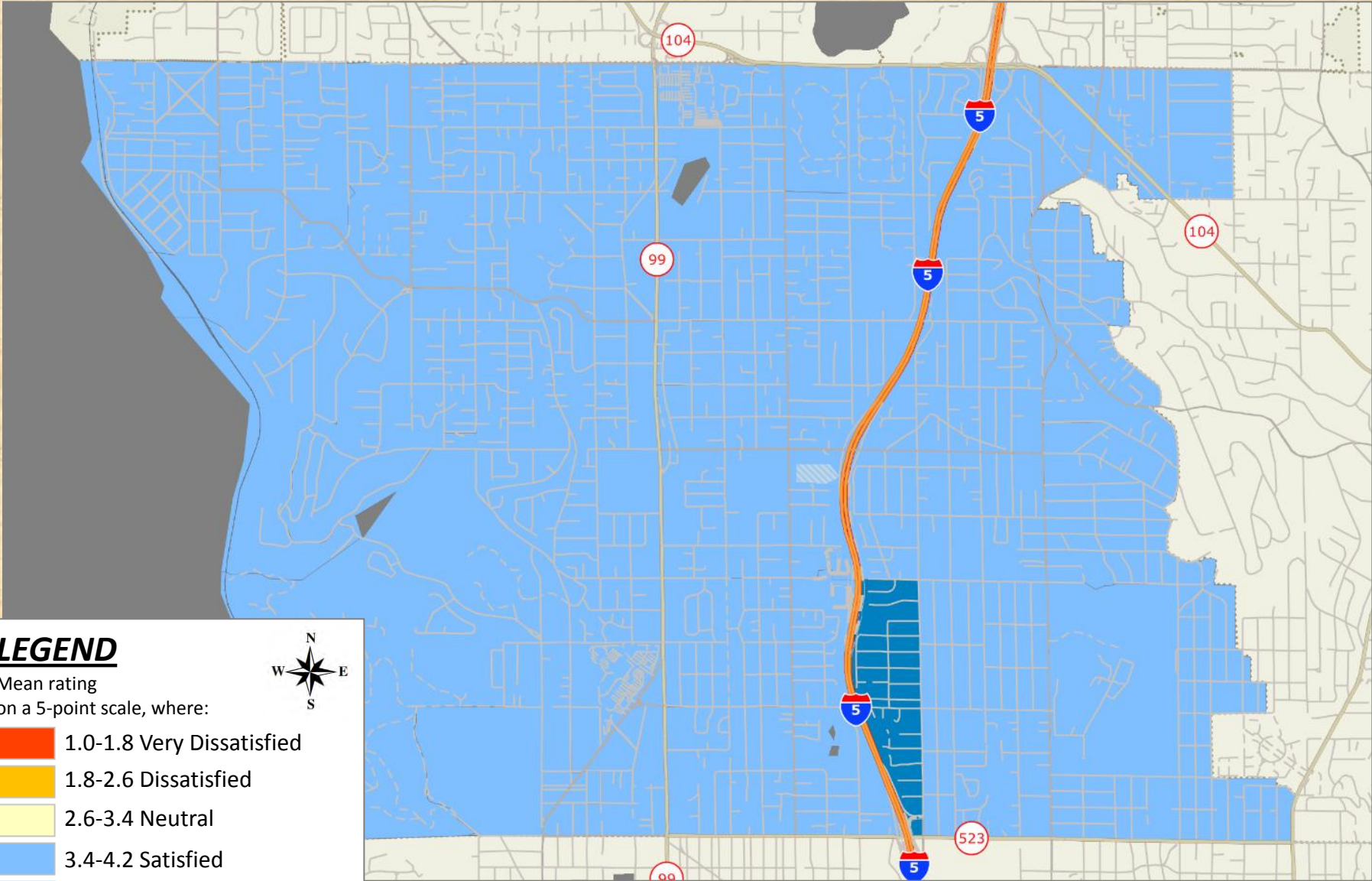
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q14a: Respondents Level of Satisfaction With Overall Image of the City



**LEGEND**

Mean rating on a 5-point scale, where:

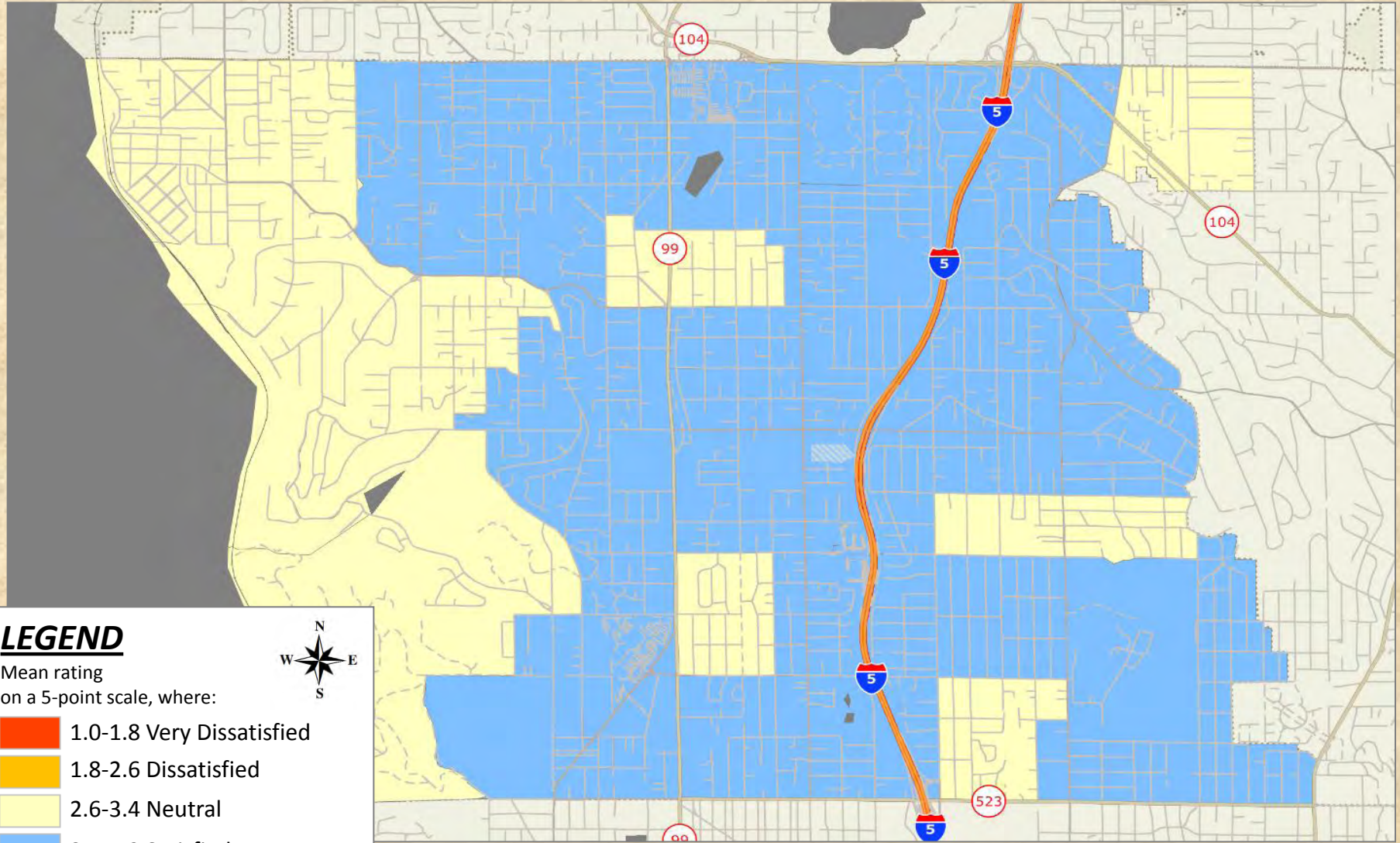
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q14b: Respondents Level of Satisfaction With Overall Quality of Leadership Provided By City's Elected Officials



## LEGEND

Mean rating on a 5-point scale, where:

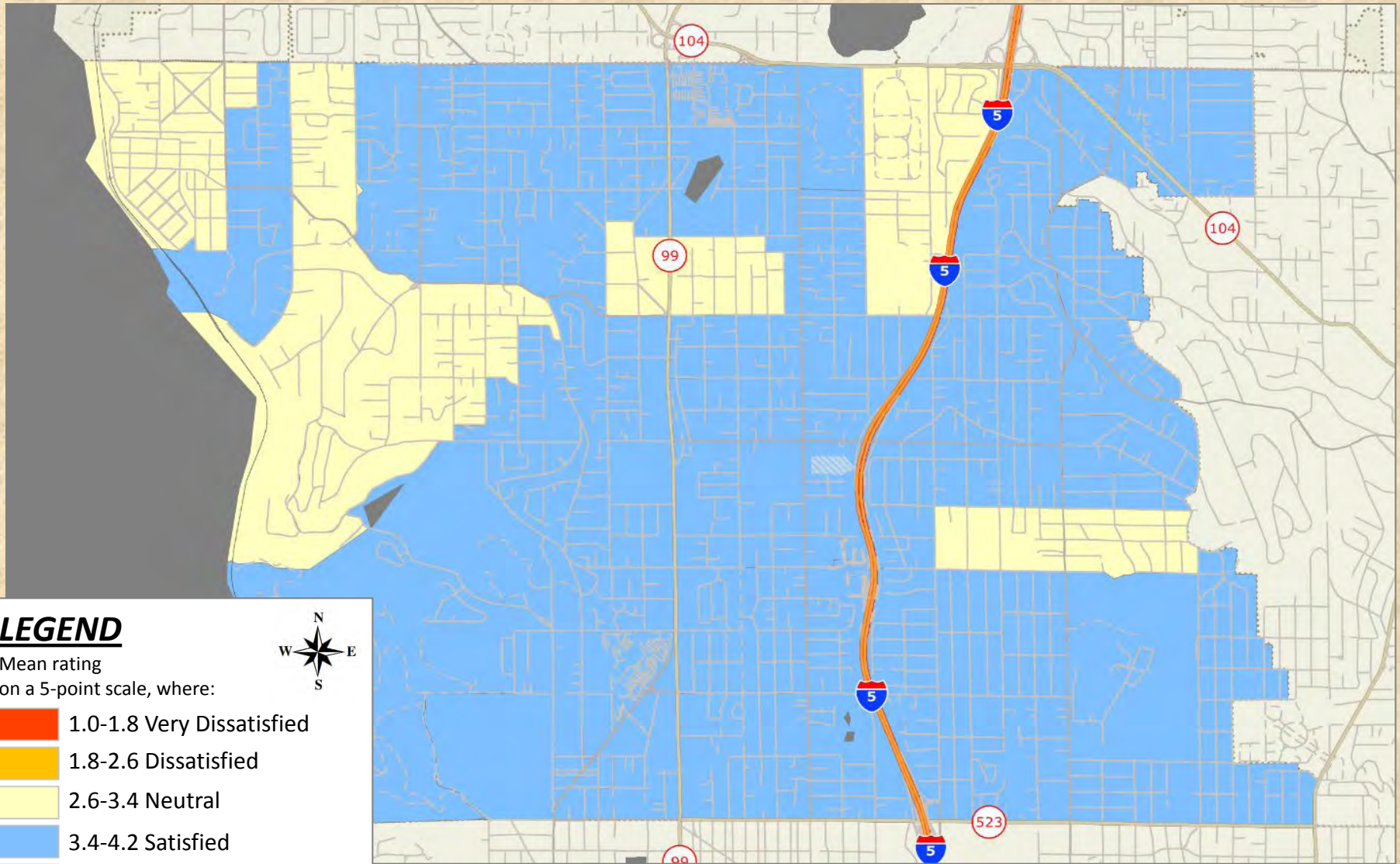
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q14c: Respondents Level of Satisfaction With Overall Effectiveness of the City Manager and City Staff



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

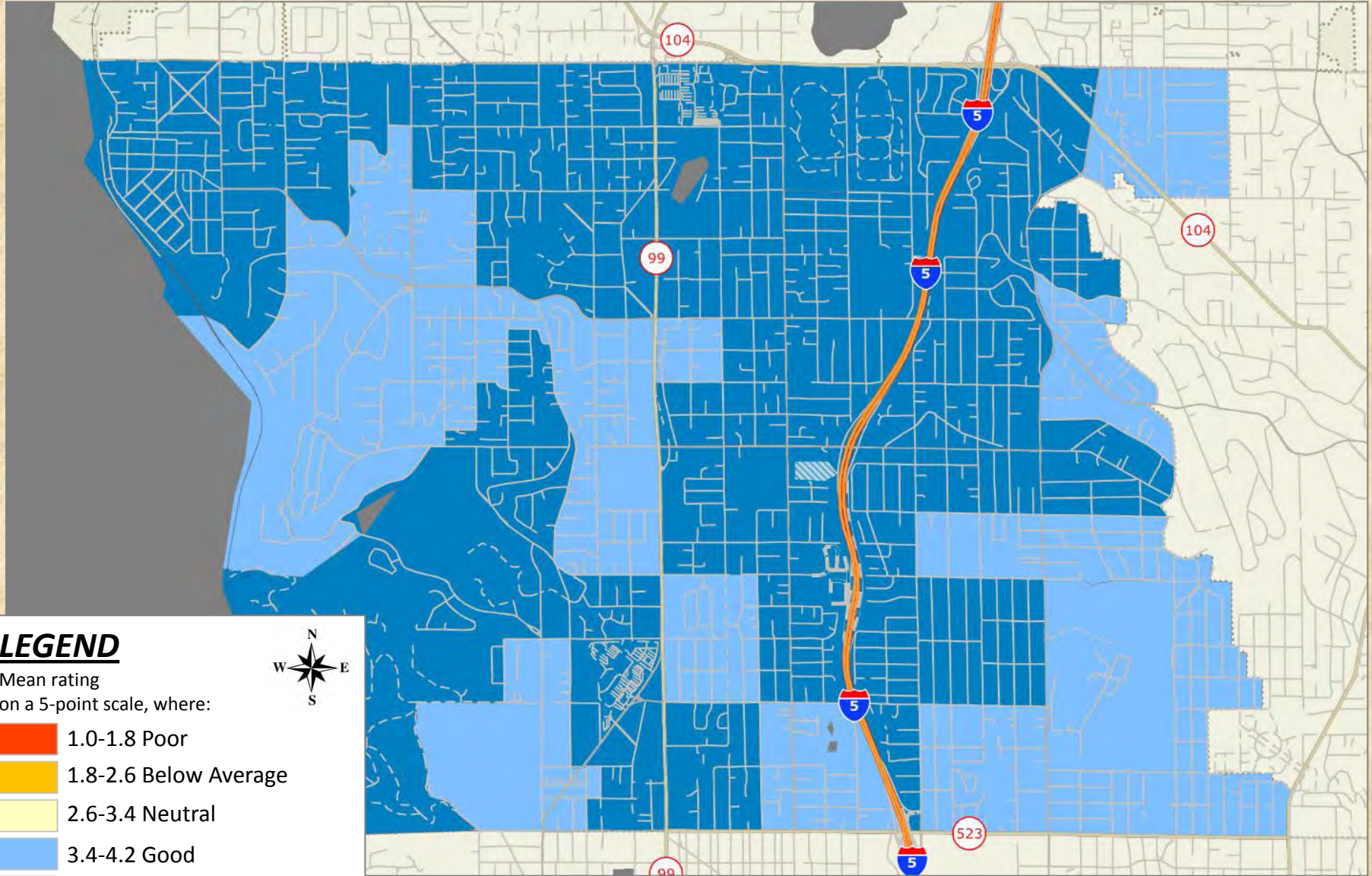
## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Respondent Rating of  
Aspects of the  
City of Shoreline

# Q16a: How Respondents Rate the City of Shoreline As A Place to Live



## **LEGEND**

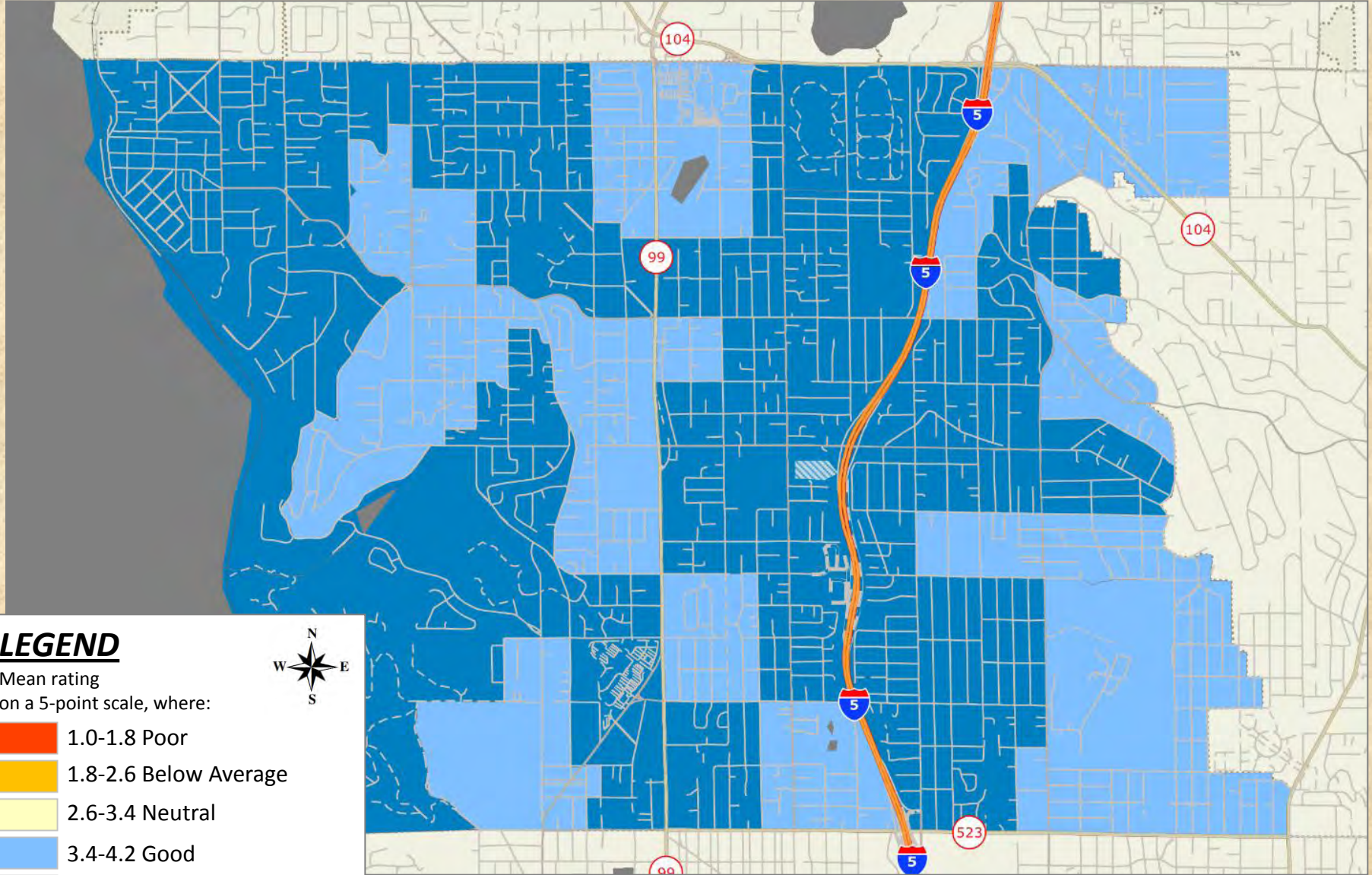
Mean rating  
on a 5-point scale, where:

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)

## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16b: How Respondents Rate the City of Shoreline As A Place to Raise Children



## **LEGEND**

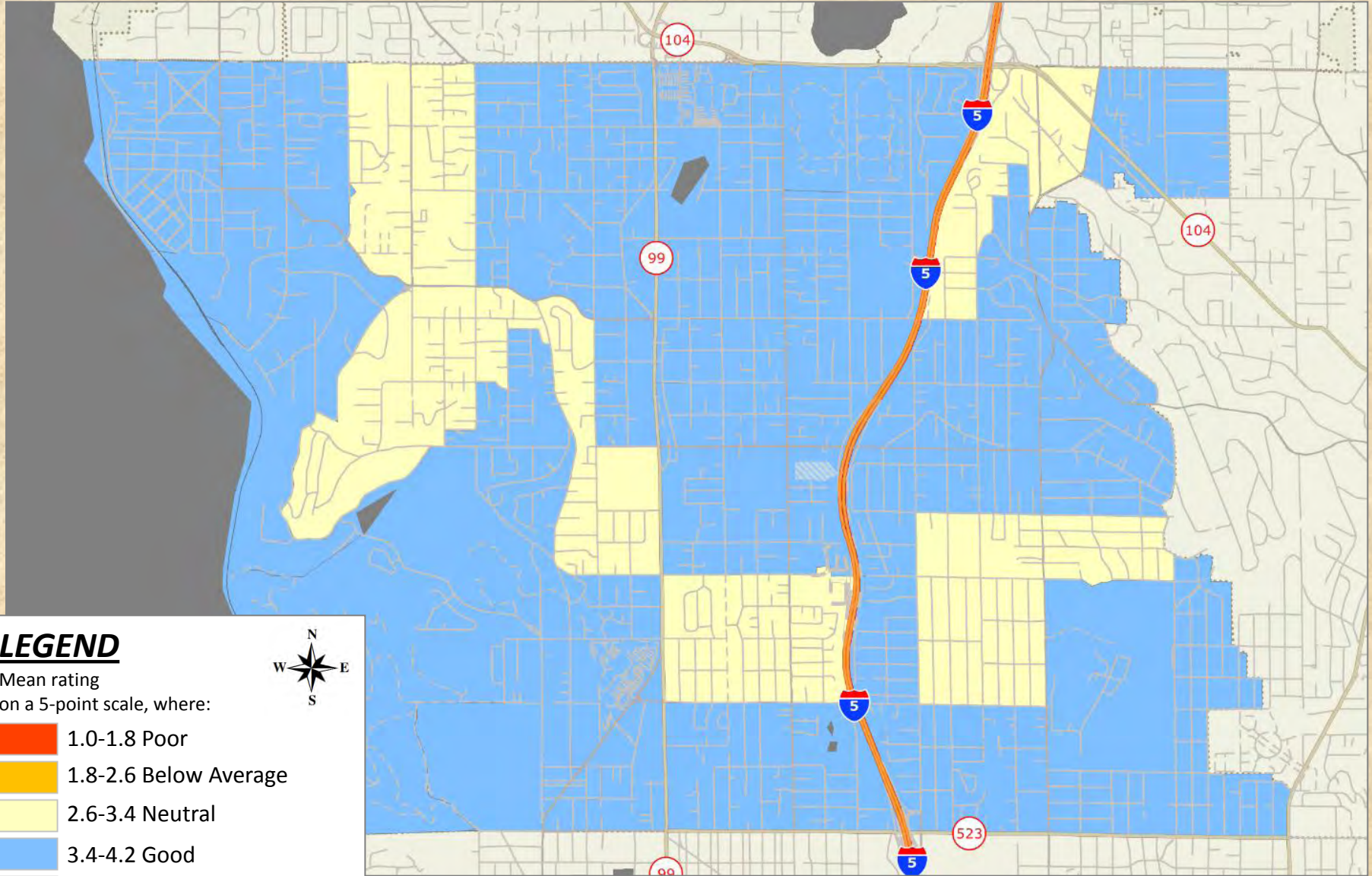
Mean rating  
on a 5-point scale, where:

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)

## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16c: How Respondents Rate the City of Shoreline As A Place to Work



## **LEGEND**

Mean rating  
on a 5-point scale, where:

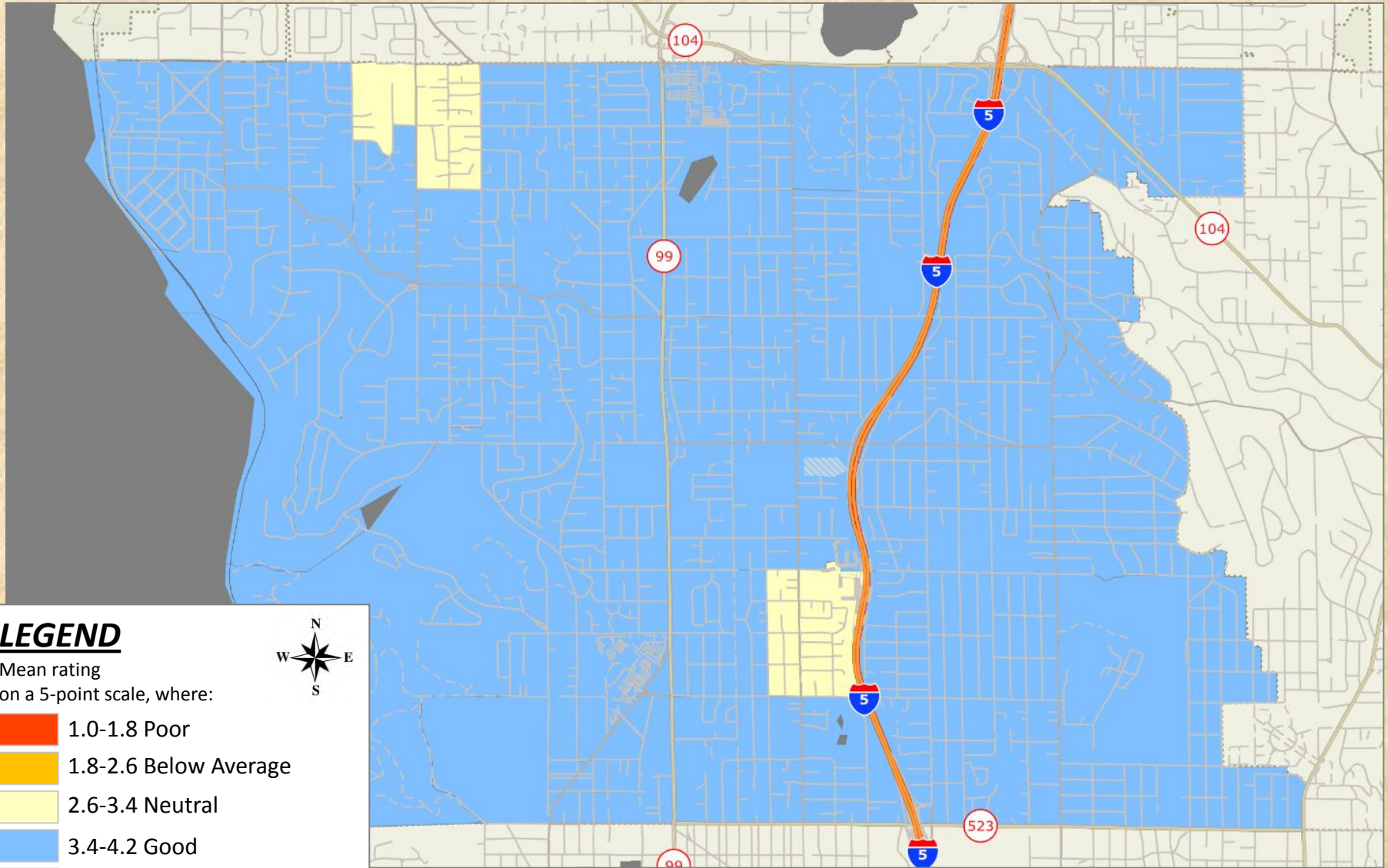
- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16d: How Respondents Rate the City of Shoreline As A Place with a Variety of Housing Choices



## LEGEND

Mean rating  
on a 5-point scale, where:

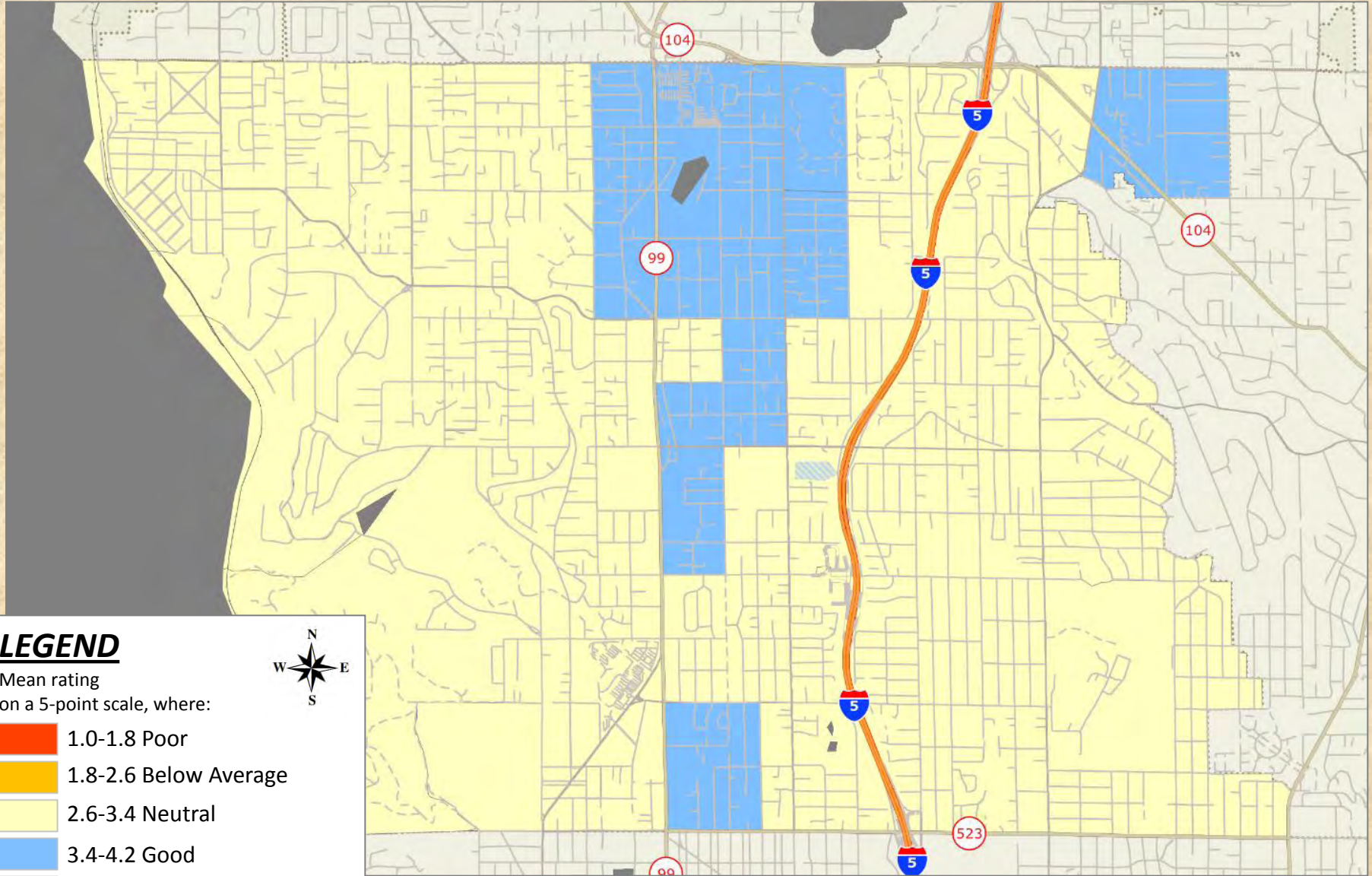
- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16e: How Respondents Rate the City of Shoreline As A Place to Shop



## **LEGEND**

Mean rating  
on a 5-point scale, where:

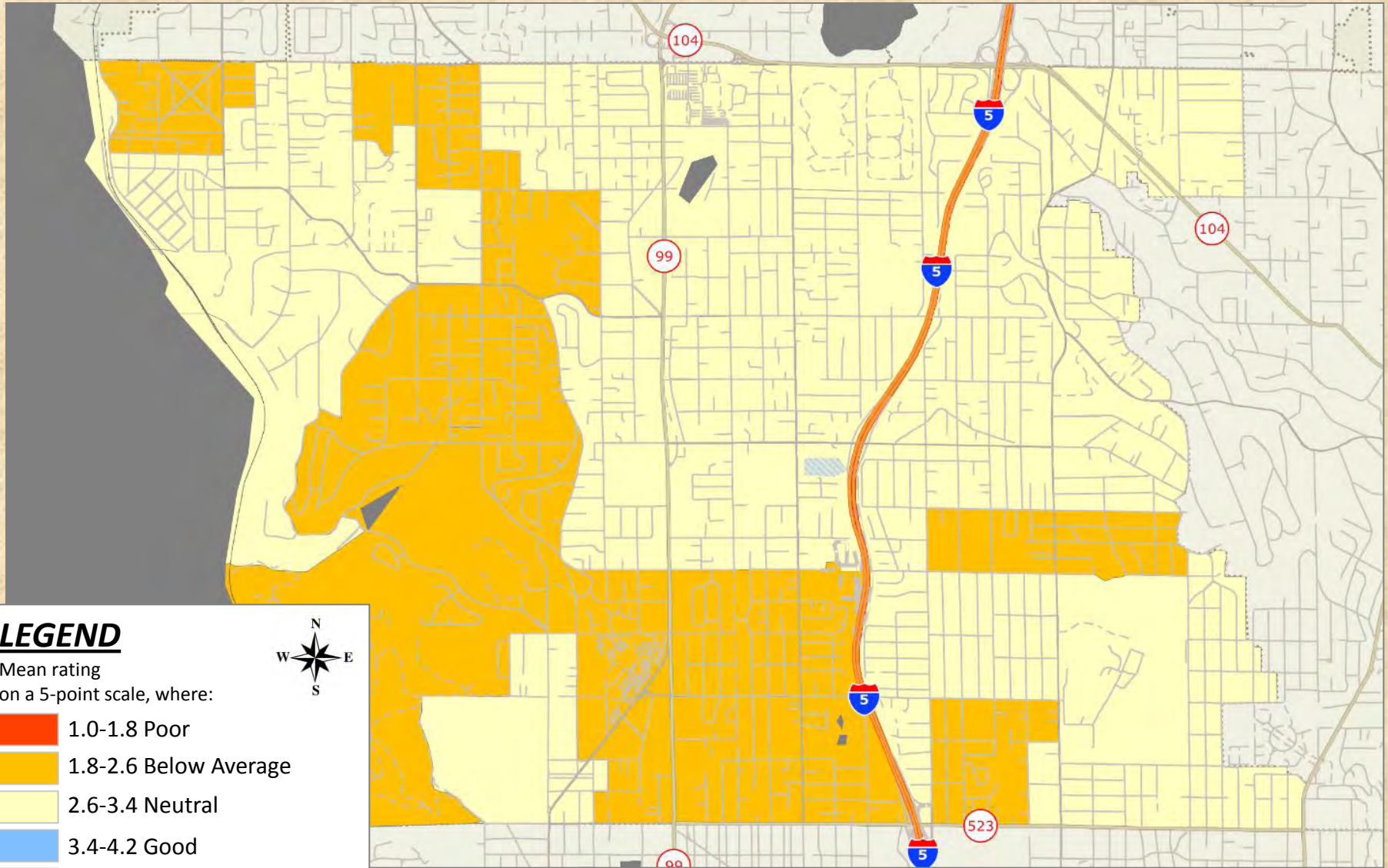
- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16f: How Respondents Rate the City of Shoreline As A Place for Dining and Entertainment Options



## LEGEND

Mean rating  
on a 5-point scale, where:

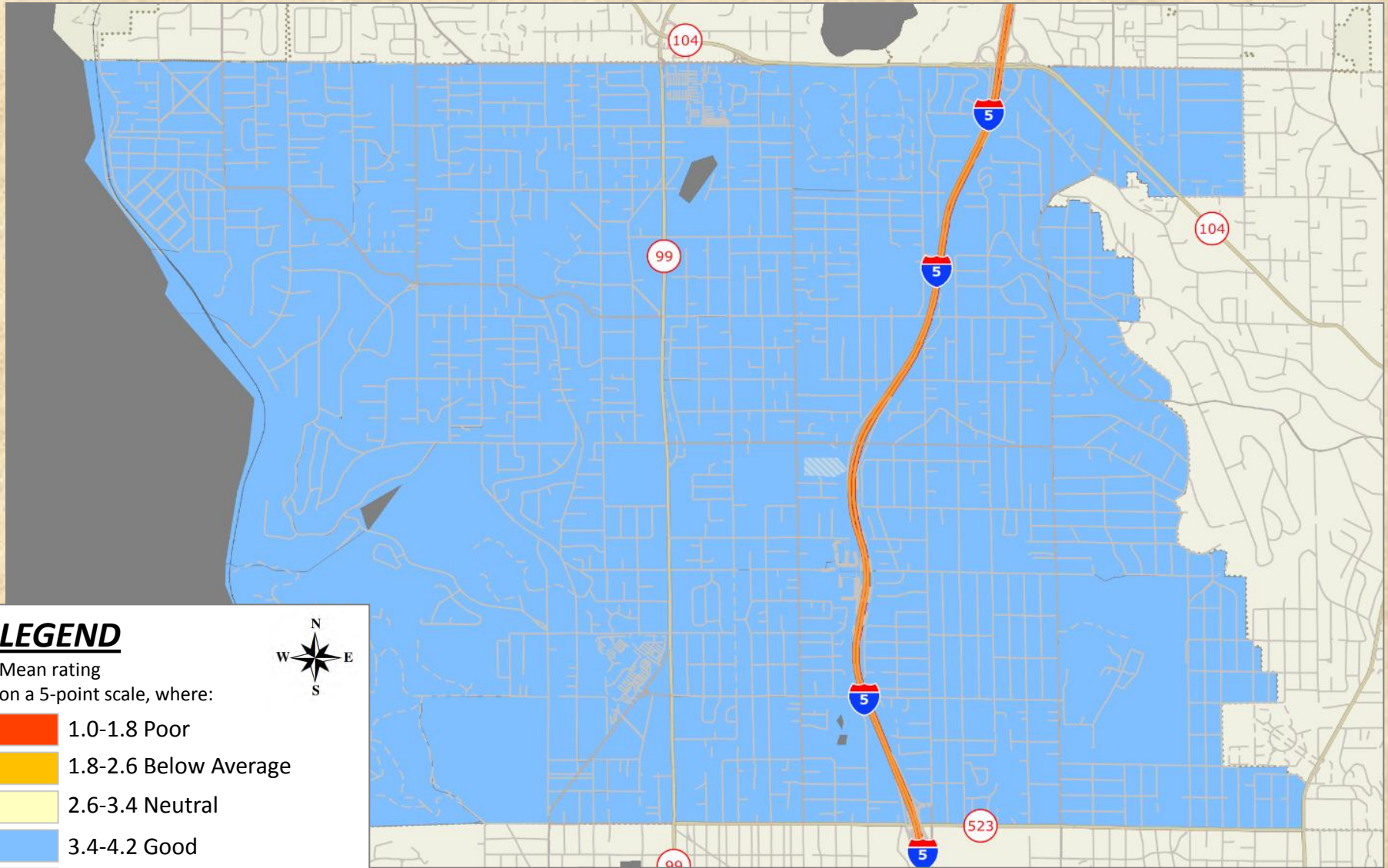
- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q16g: How Respondents Rate the City of Shoreline Overall Quality of Life in the City



## **LEGEND**

Mean rating  
on a 5-point scale, where:

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- Other (no responses)

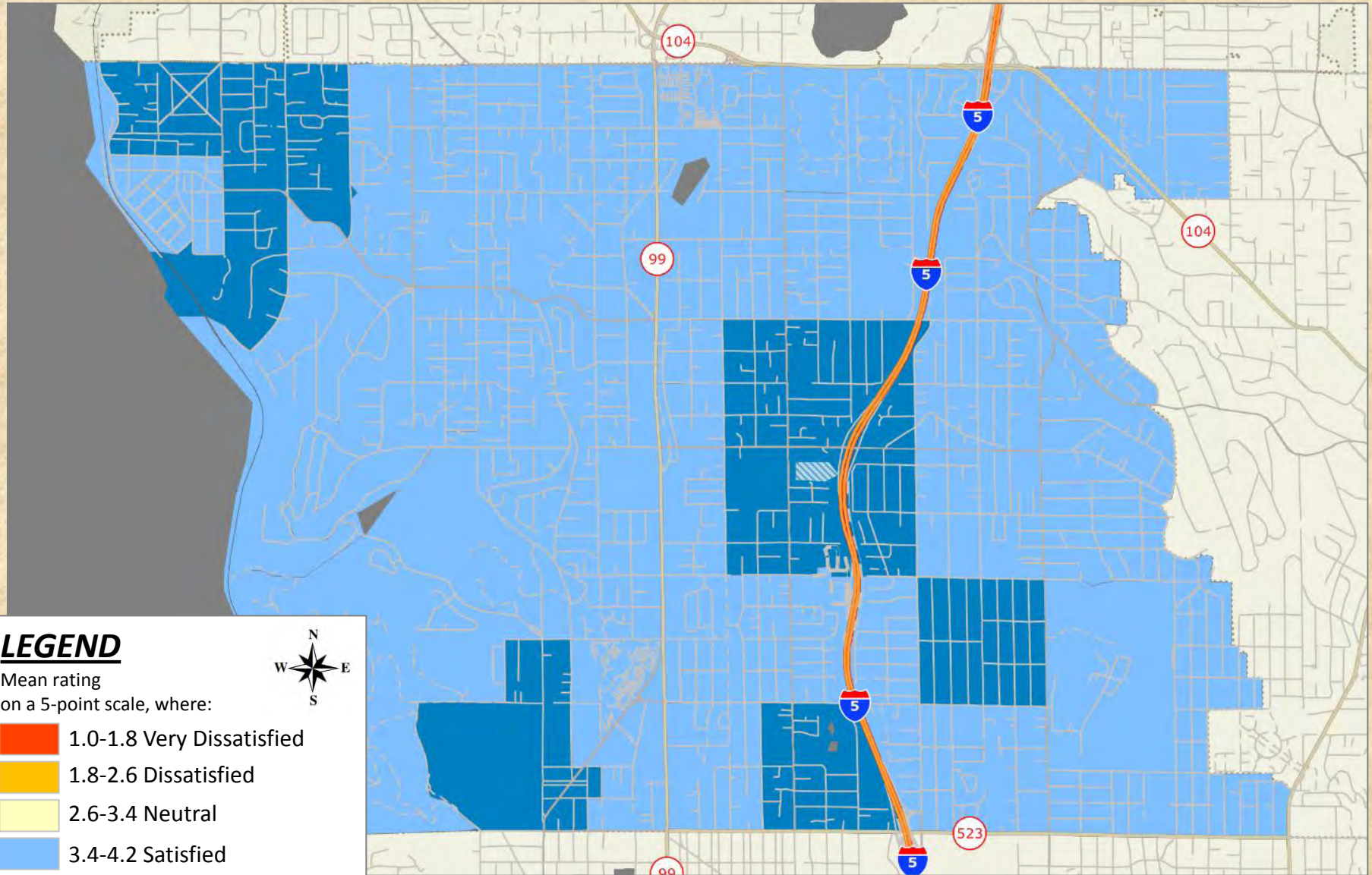
## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)









# Respondent Satisfaction with Parks and Recreation

# Q19a: Respondents Level of Satisfaction With Maintenance of City Parks



## **LEGEND**

Mean rating  
on a 5-point scale, where:

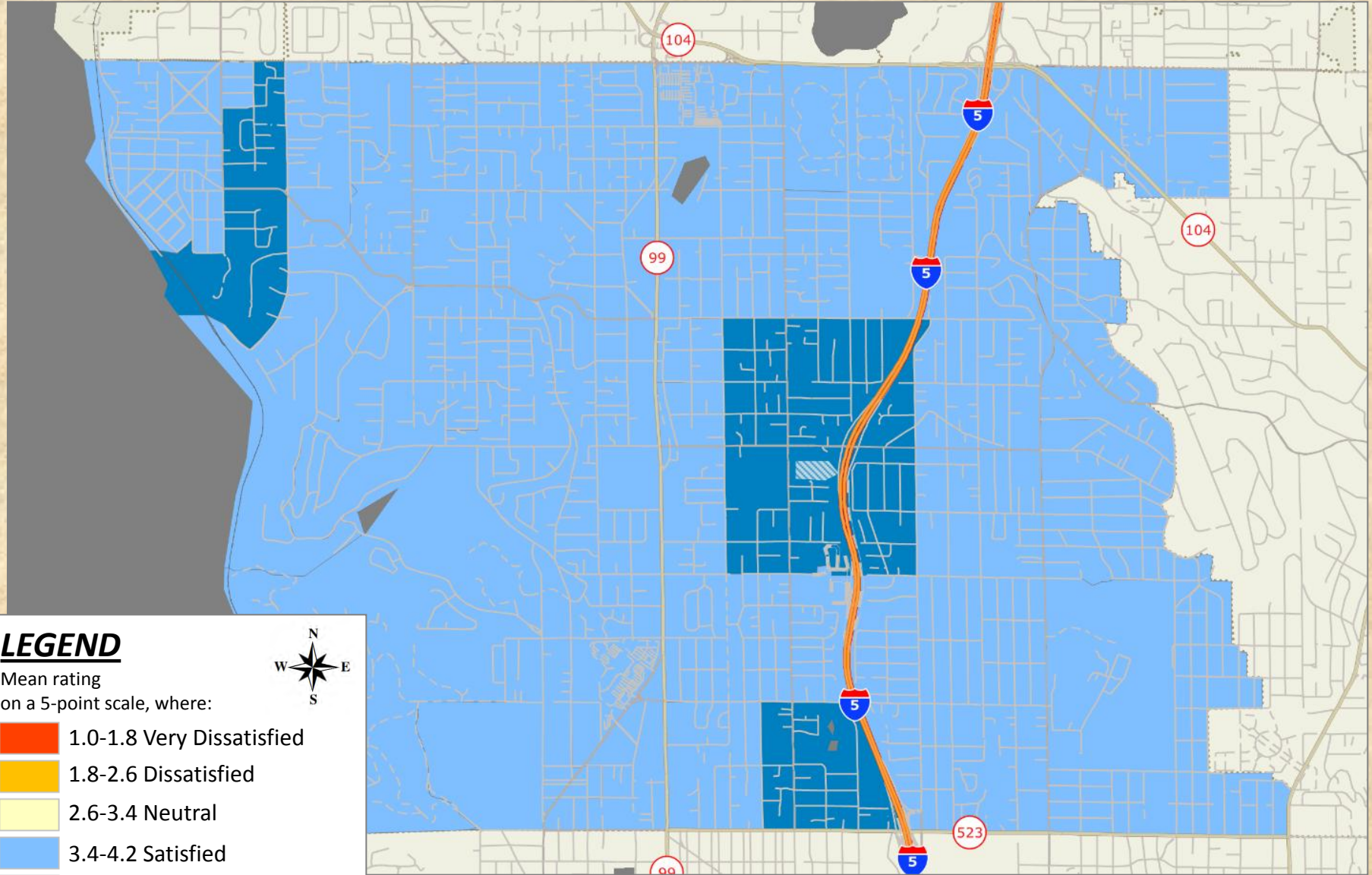
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q19b: Respondents Level of Satisfaction With Maintenance of City Playgrounds



## **LEGEND**

Mean rating  
on a 5-point scale, where:

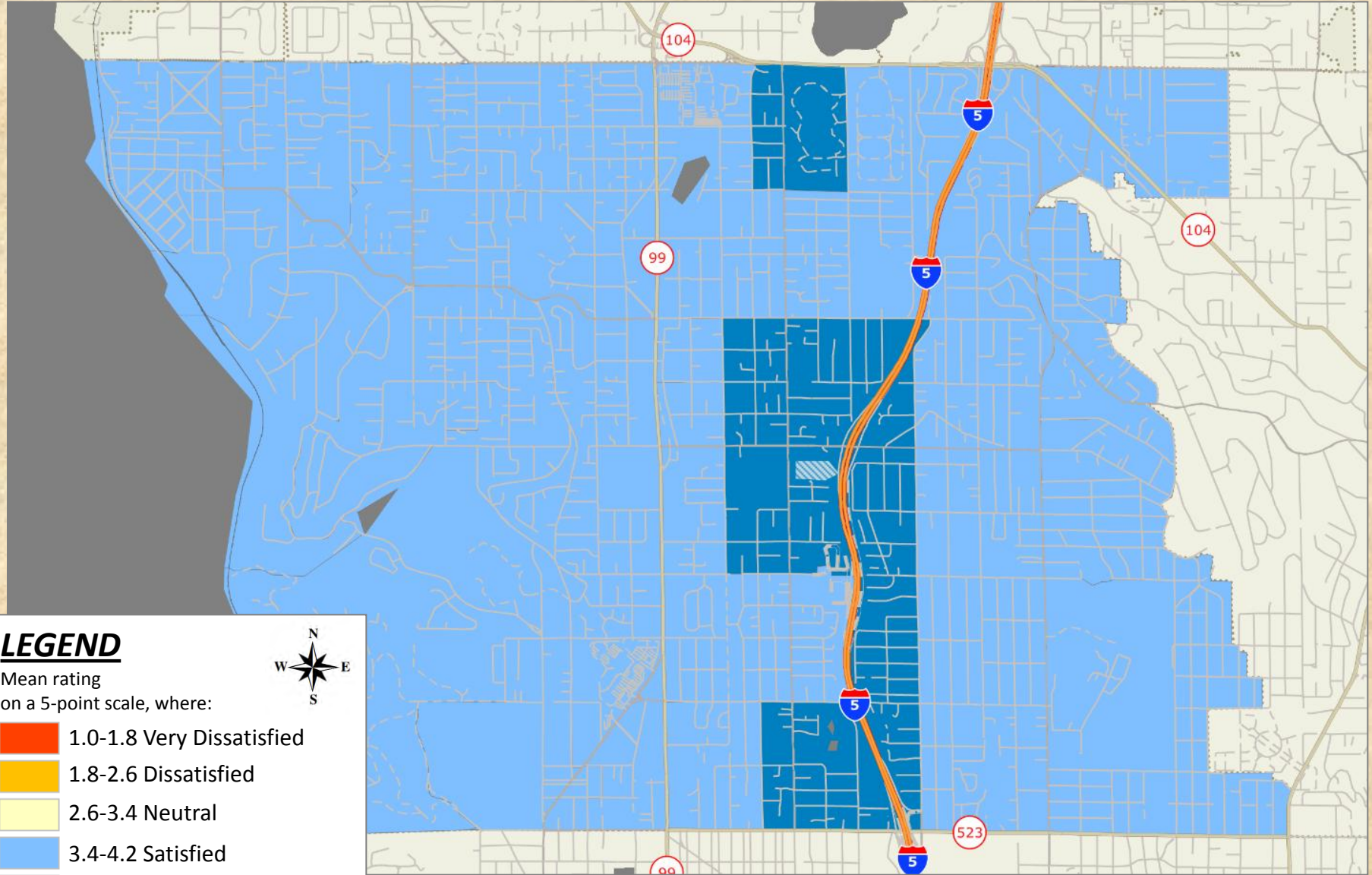
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q19c: Respondents Level of Satisfaction With Walking and Biking Trails in the City



## LEGEND

Mean rating on a 5-point scale, where:

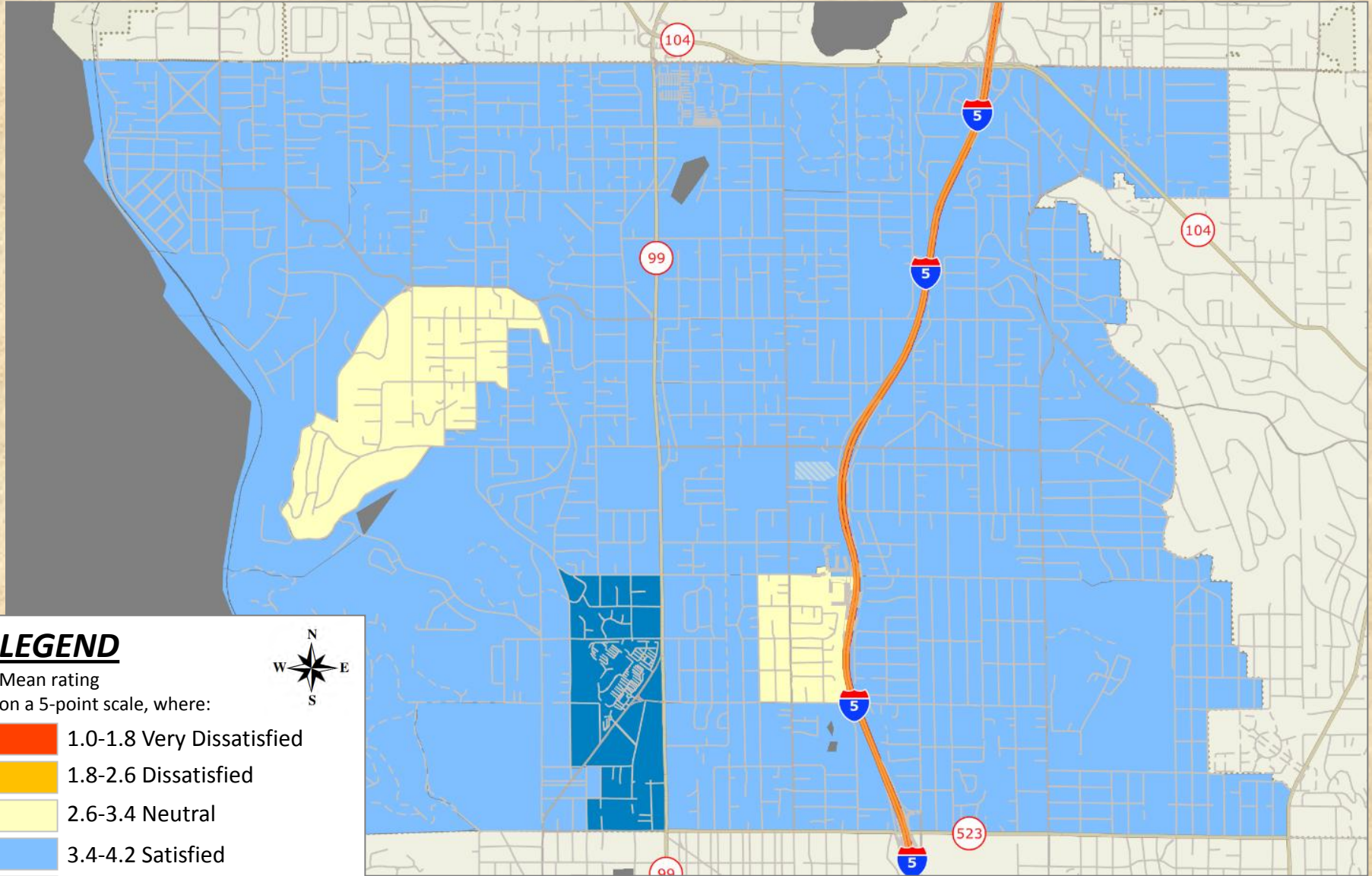
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)





# Q19d: Respondents Level of Satisfaction With City Swimming Pool



## **LEGEND**

Mean rating on a 5-point scale, where:

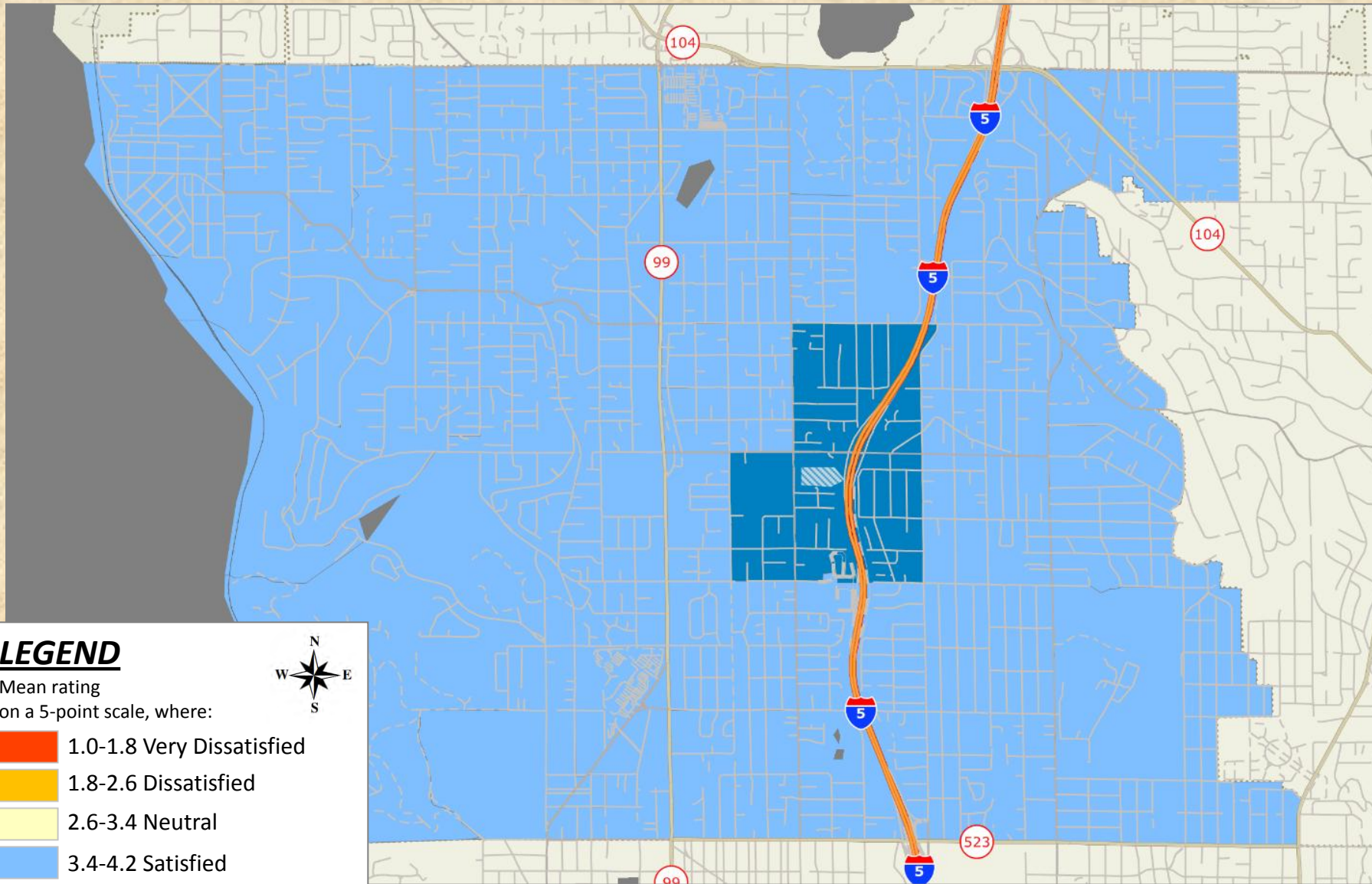


-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)

## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q19e: Respondents Level of Satisfaction With Outdoor Athletic Fields



## **LEGEND**

Mean rating  
on a 5-point scale, where:

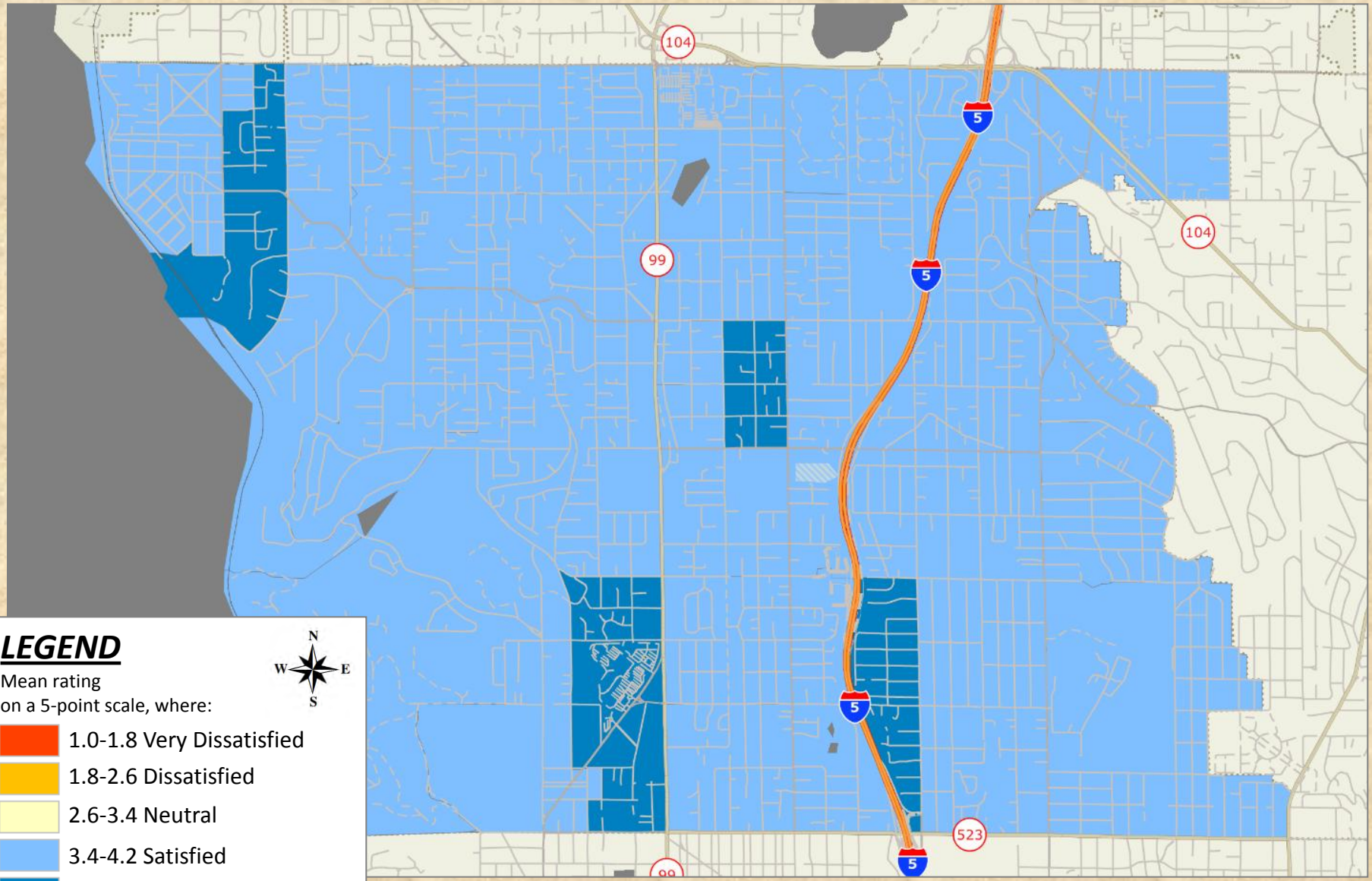
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**


Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q19f: Respondents Level of Satisfaction With Ease of Registering for Programs



## **LEGEND**

Mean rating on a 5-point scale, where:

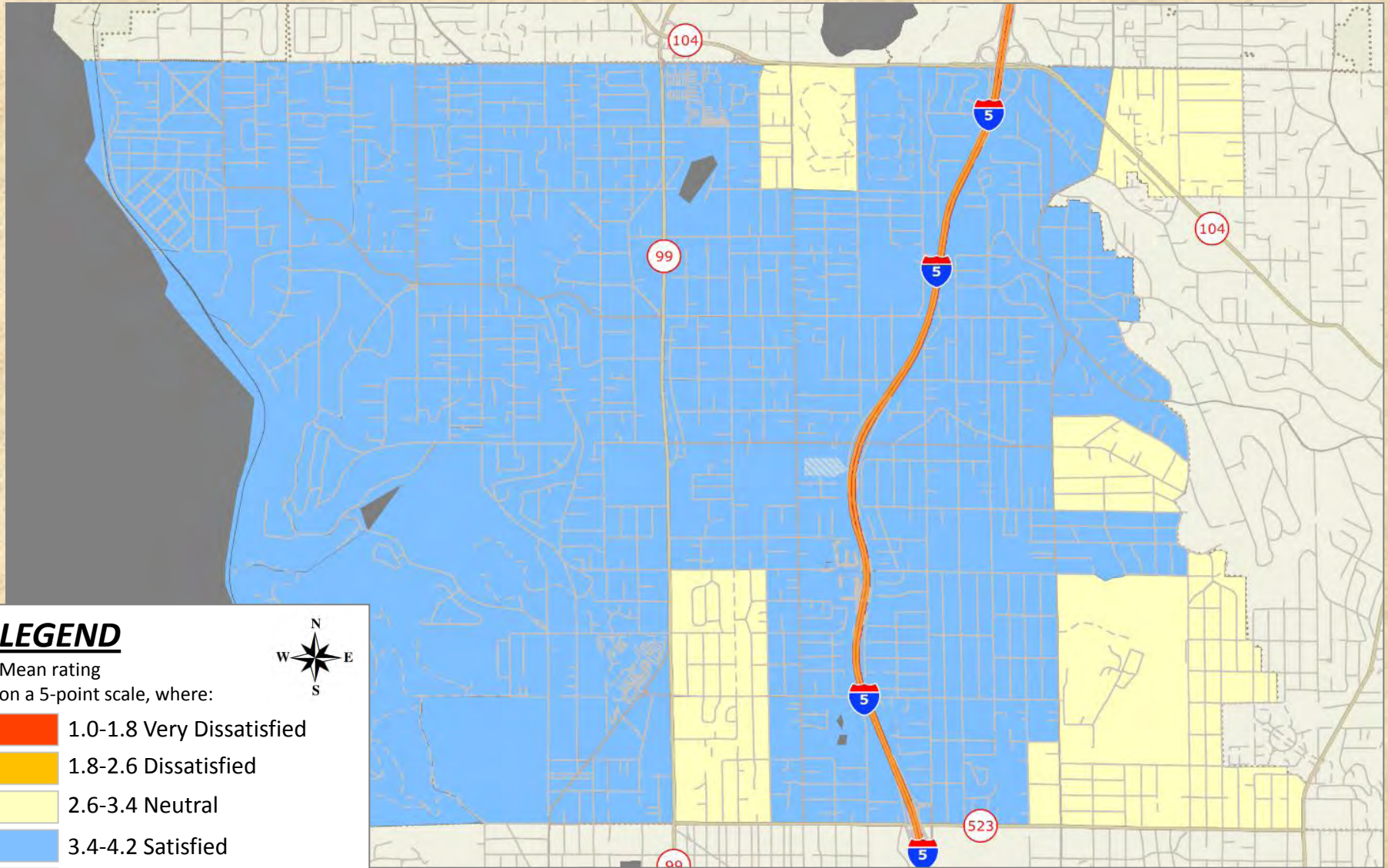
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q19g: Respondents Level of Satisfaction With Fees Charged For Recreation Programs



## LEGEND

Mean rating on a 5-point scale, where:



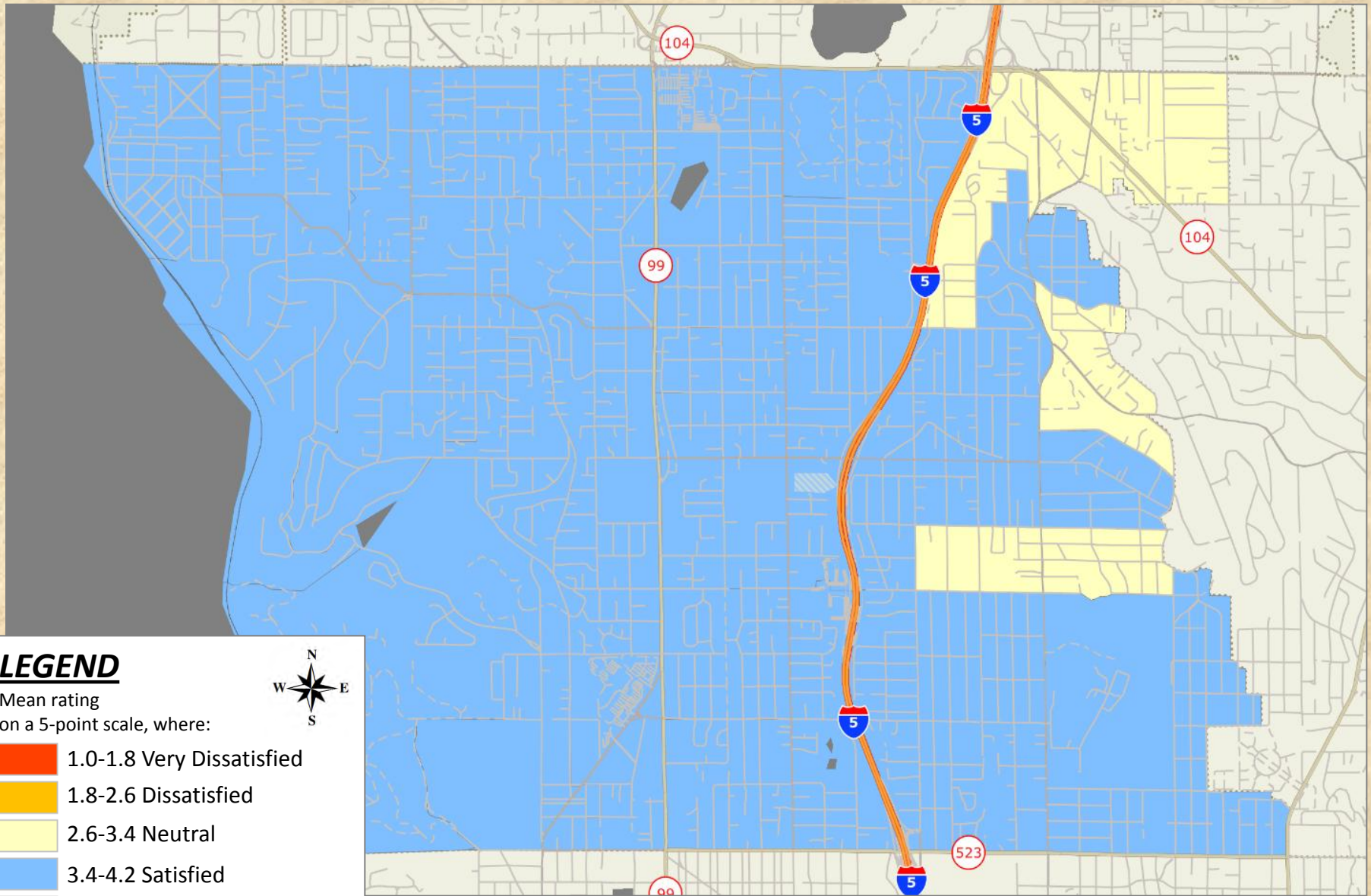
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)







# Q19h: Respondents Level of Satisfaction With Variety of Recreation Programs



## **LEGEND**

Mean rating  
on a 5-point scale, where:

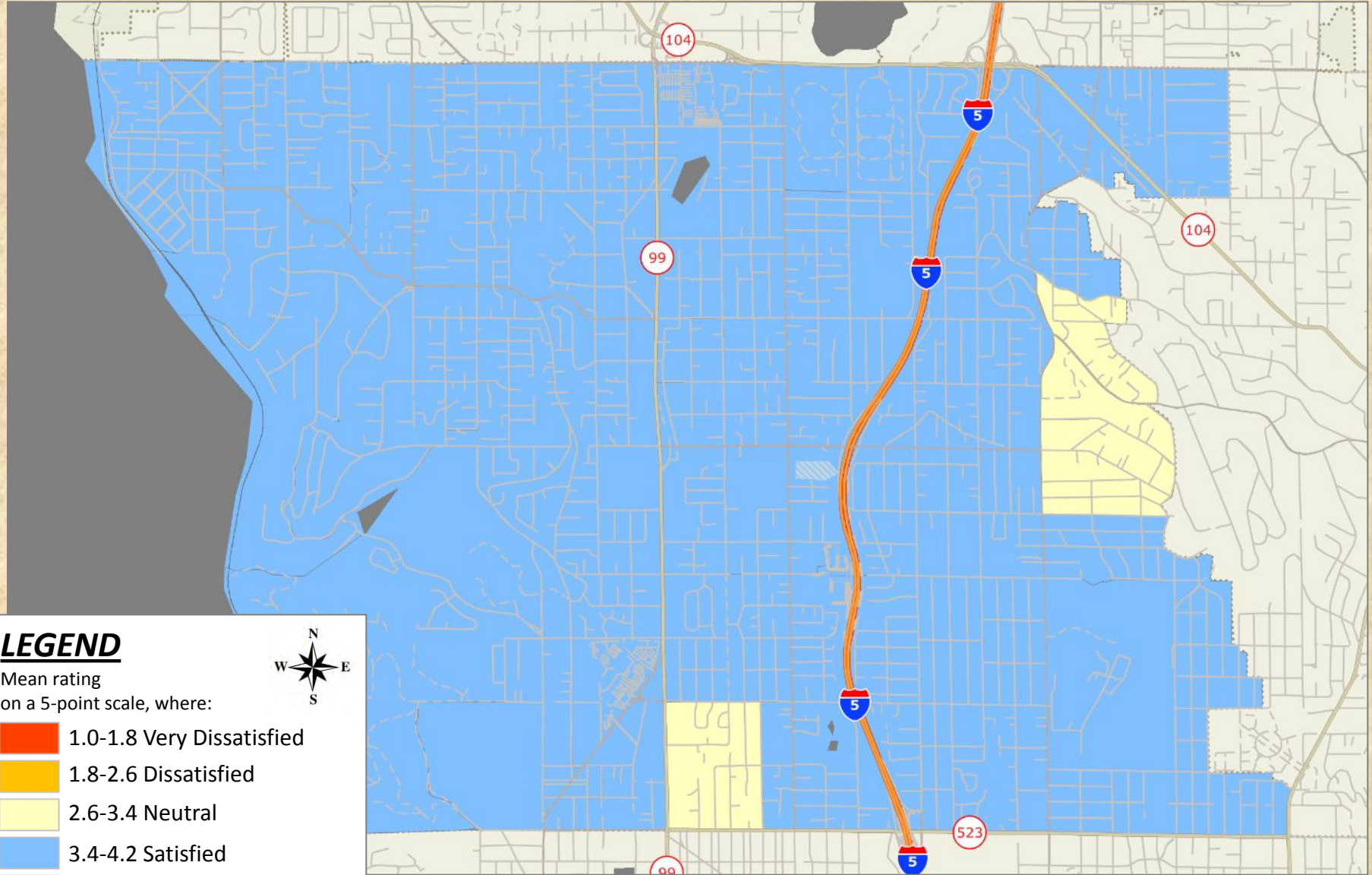


-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)

## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

# Q19i: Respondents Level of Satisfaction With Preservation of Open Space



## **LEGEND**

Mean rating  
on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

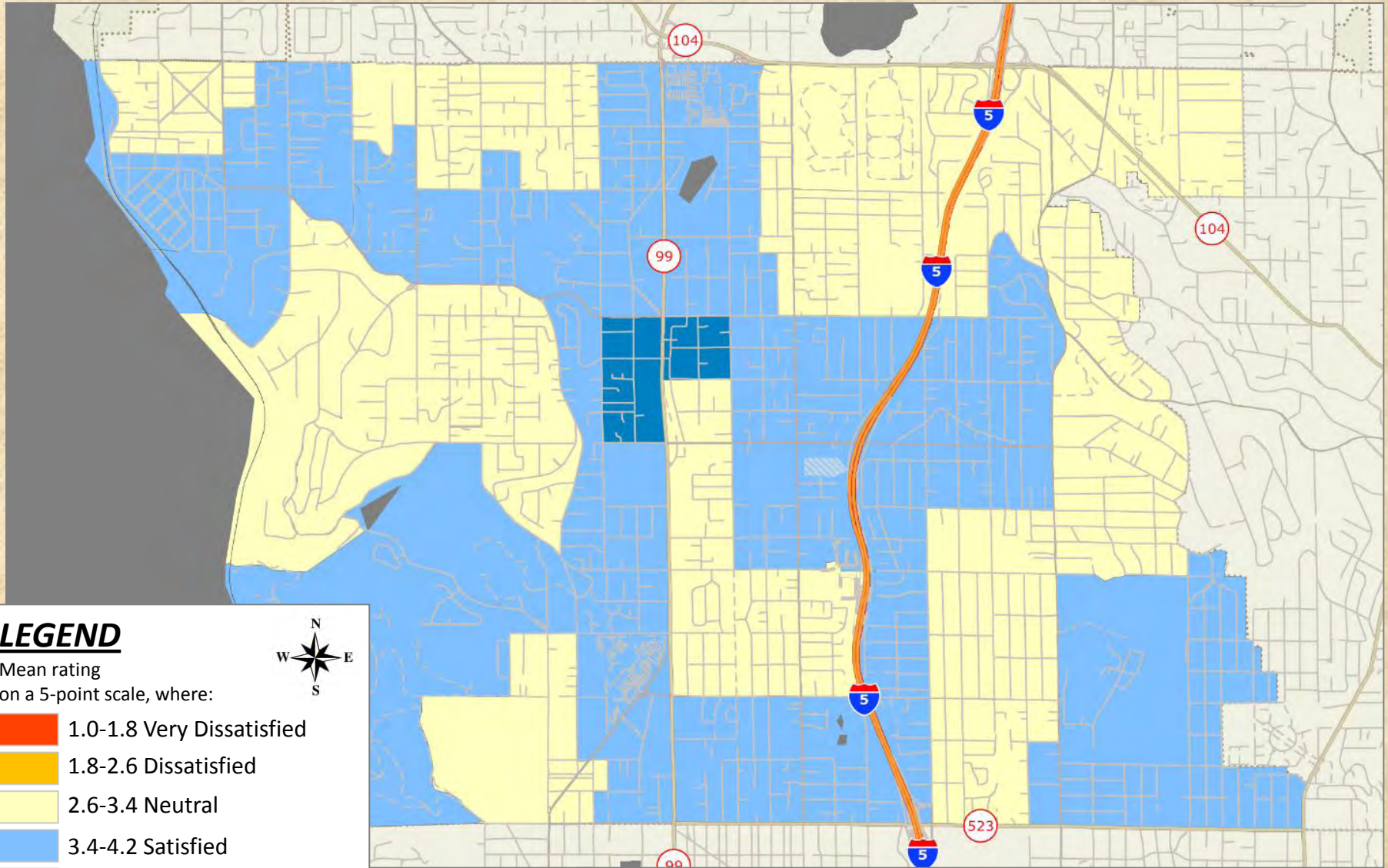


## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

Respondent Satisfaction  
with  
Transportation & Land Use

# Q21a: Respondents Level of Satisfaction With Availability of Public Transportation Options



## LEGEND

Mean rating on a 5-point scale, where:

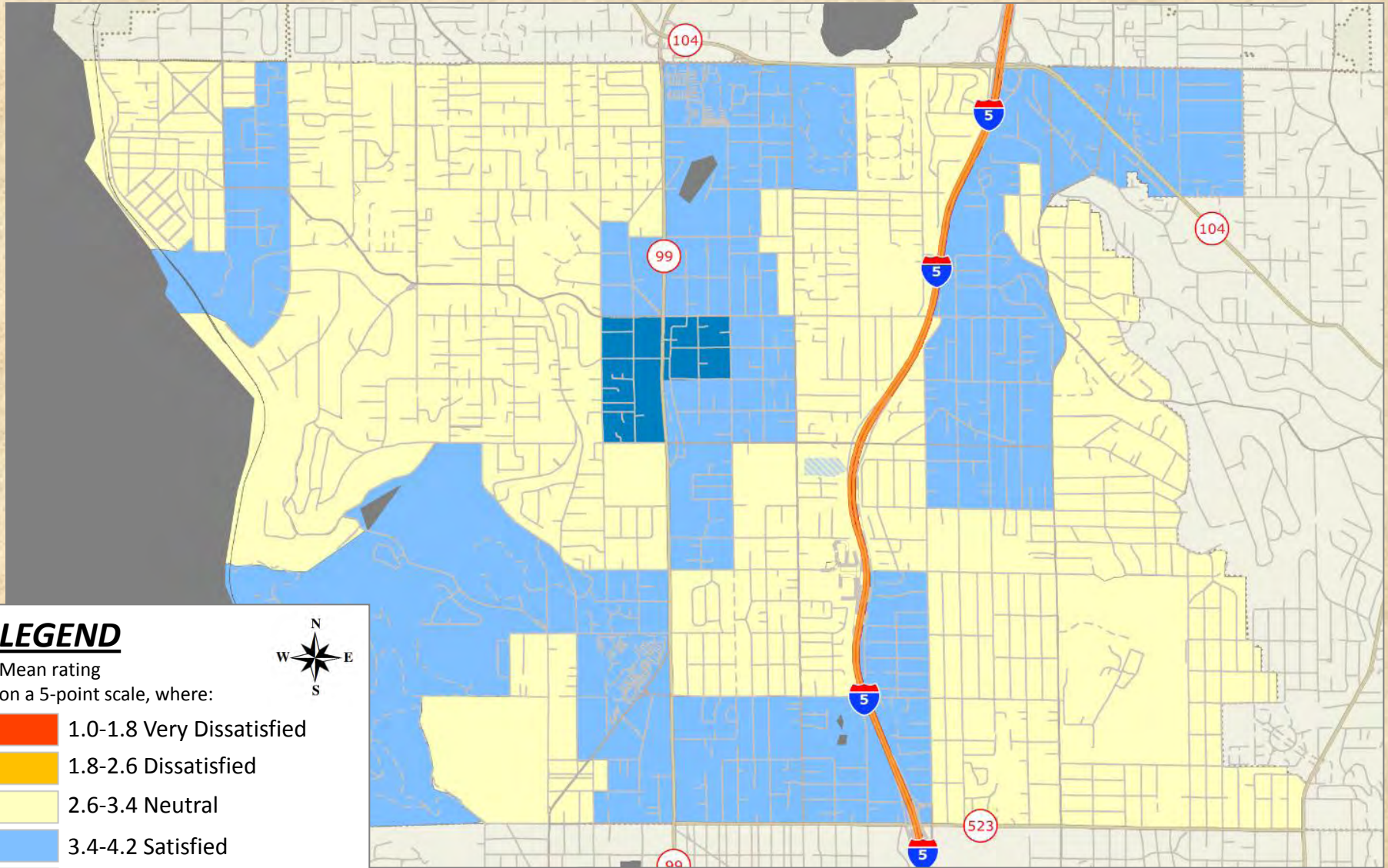
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q21b: Respondents Level of Satisfaction With Availability of Bicycle Lanes



## LEGEND

Mean rating on a 5-point scale, where:

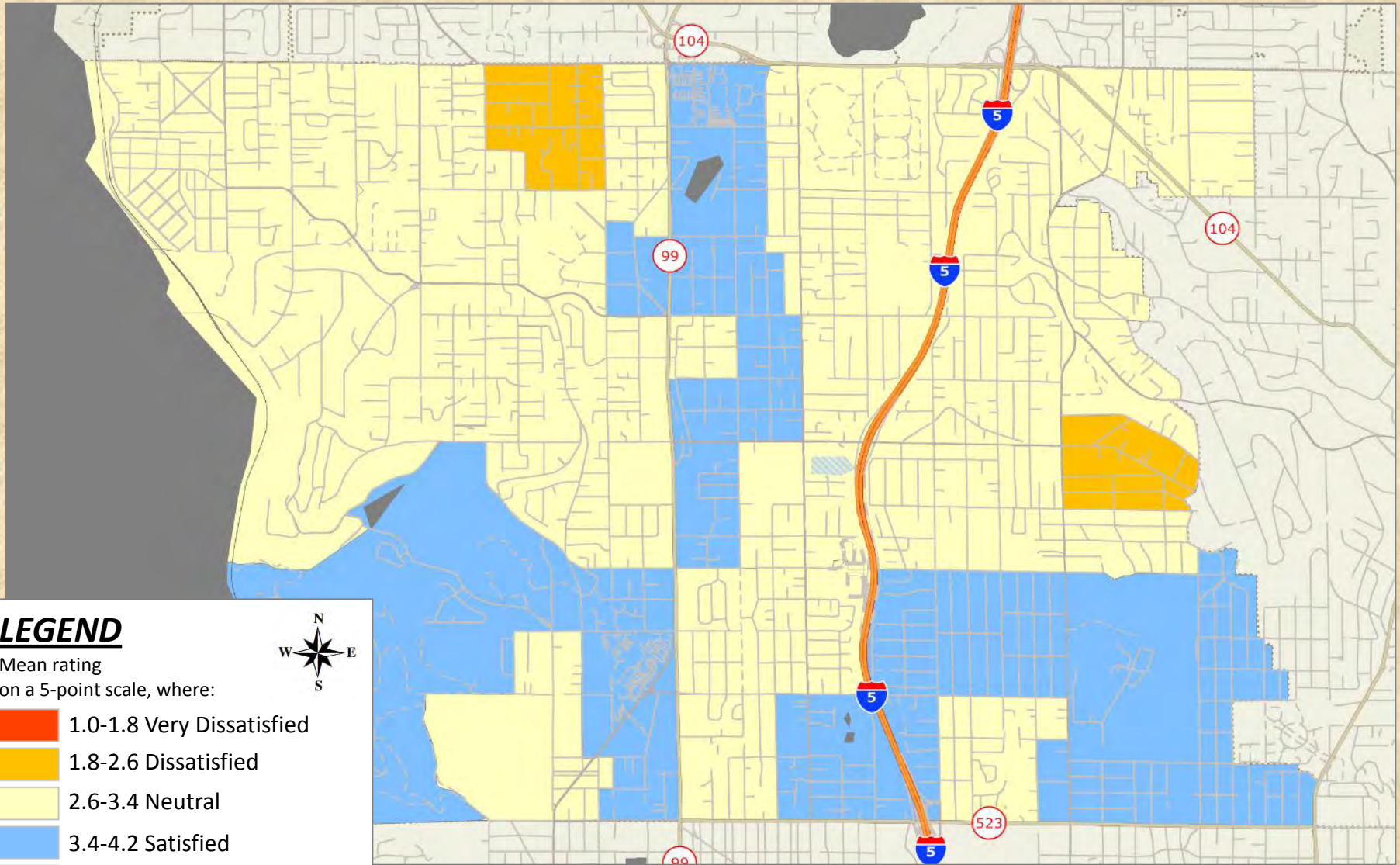
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q21c: Respondents Level of Satisfaction With Availability of Sidewalks on Major Streets and Routes



## LEGEND

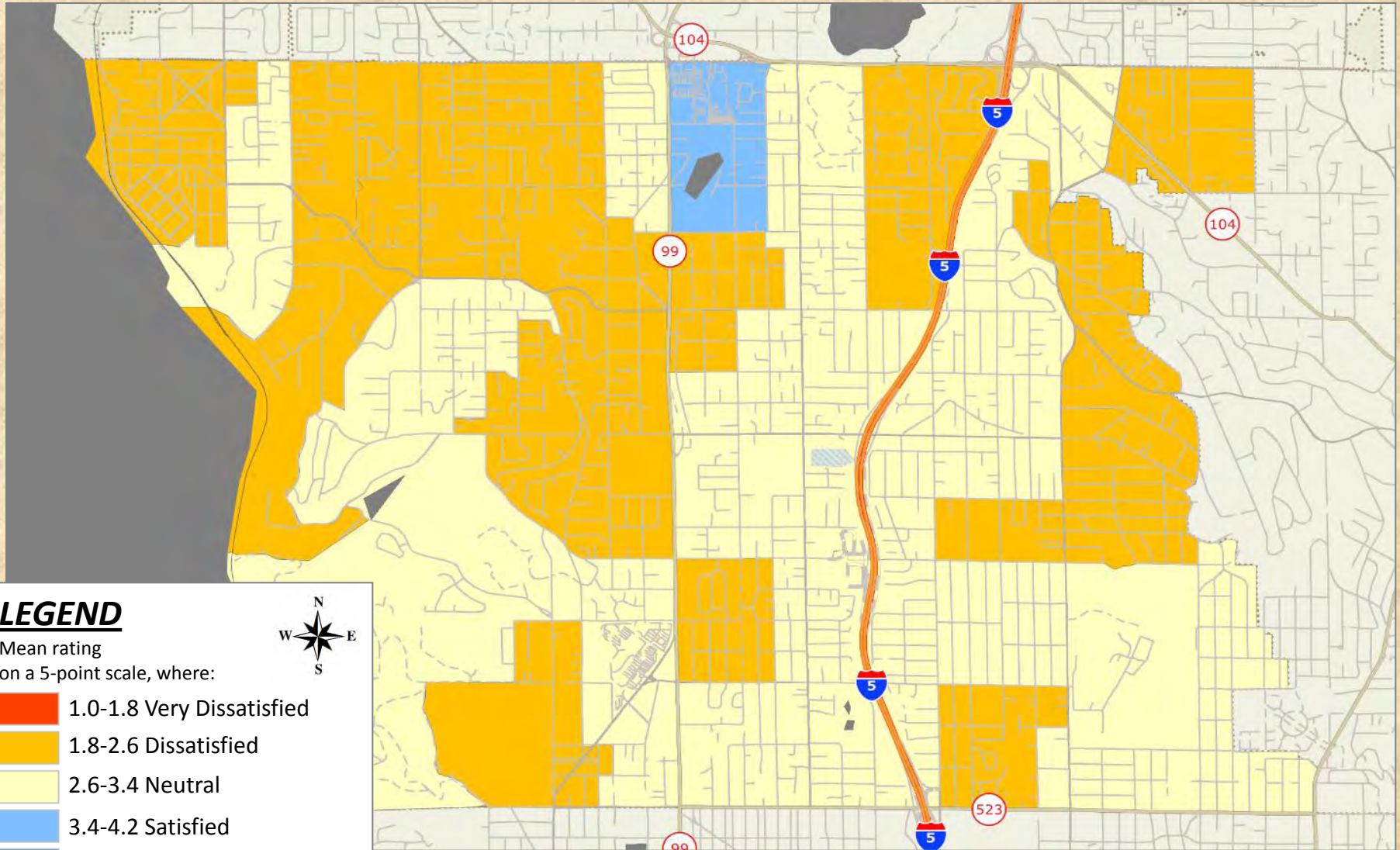
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

## 2014 City of Shoreline Citizen Satisfaction Survey






Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q21d: Respondents Level of Satisfaction With Availability of Sidewalks in Their Neighborhoods



## **LEGEND**

Mean rating on a 5-point scale, where:

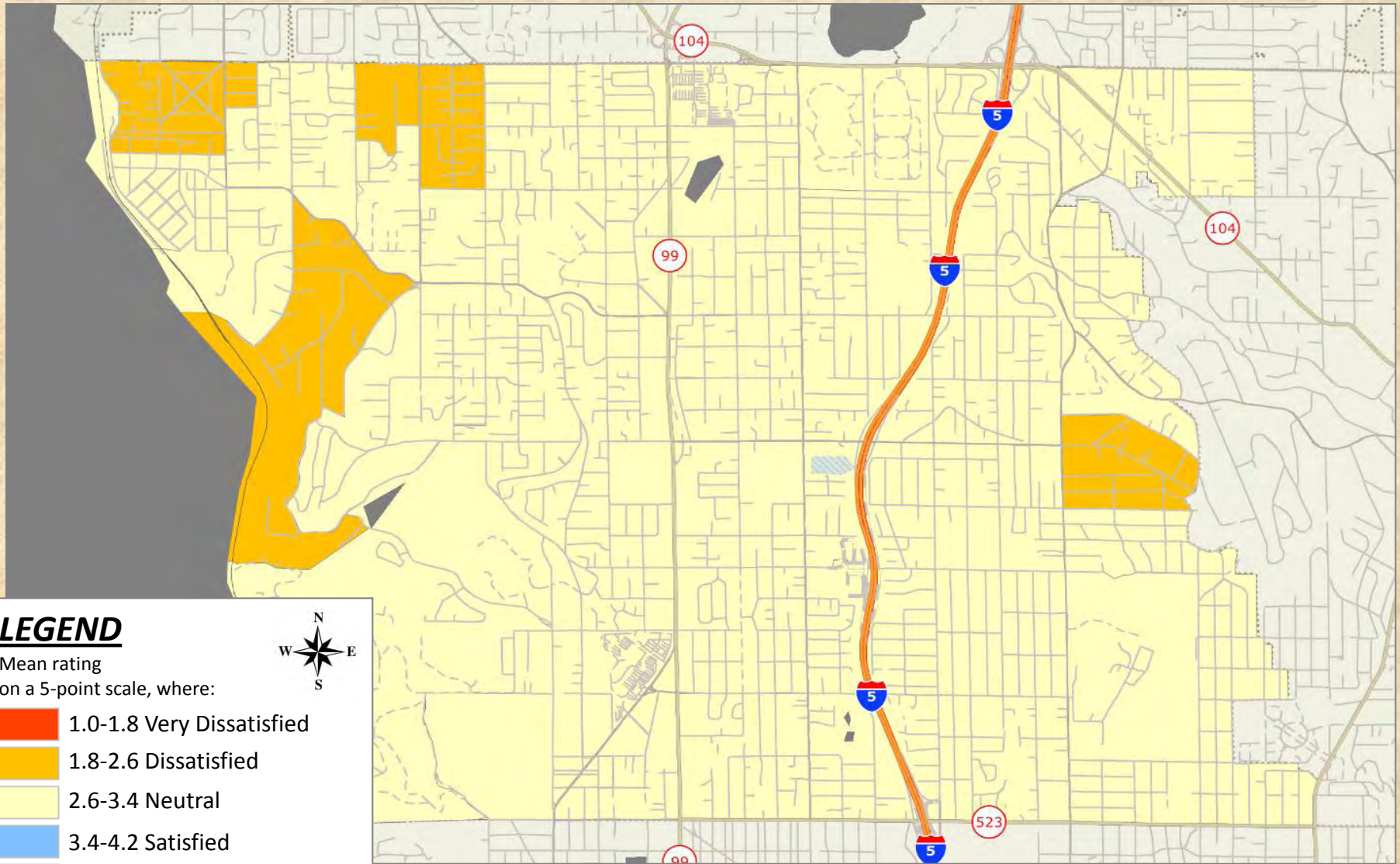
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**






Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q21e: Respondents Level of Satisfaction With Traffic Calming Measures in Their Neighborhood



## **LEGEND**

Mean rating on a 5-point scale, where:

-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)

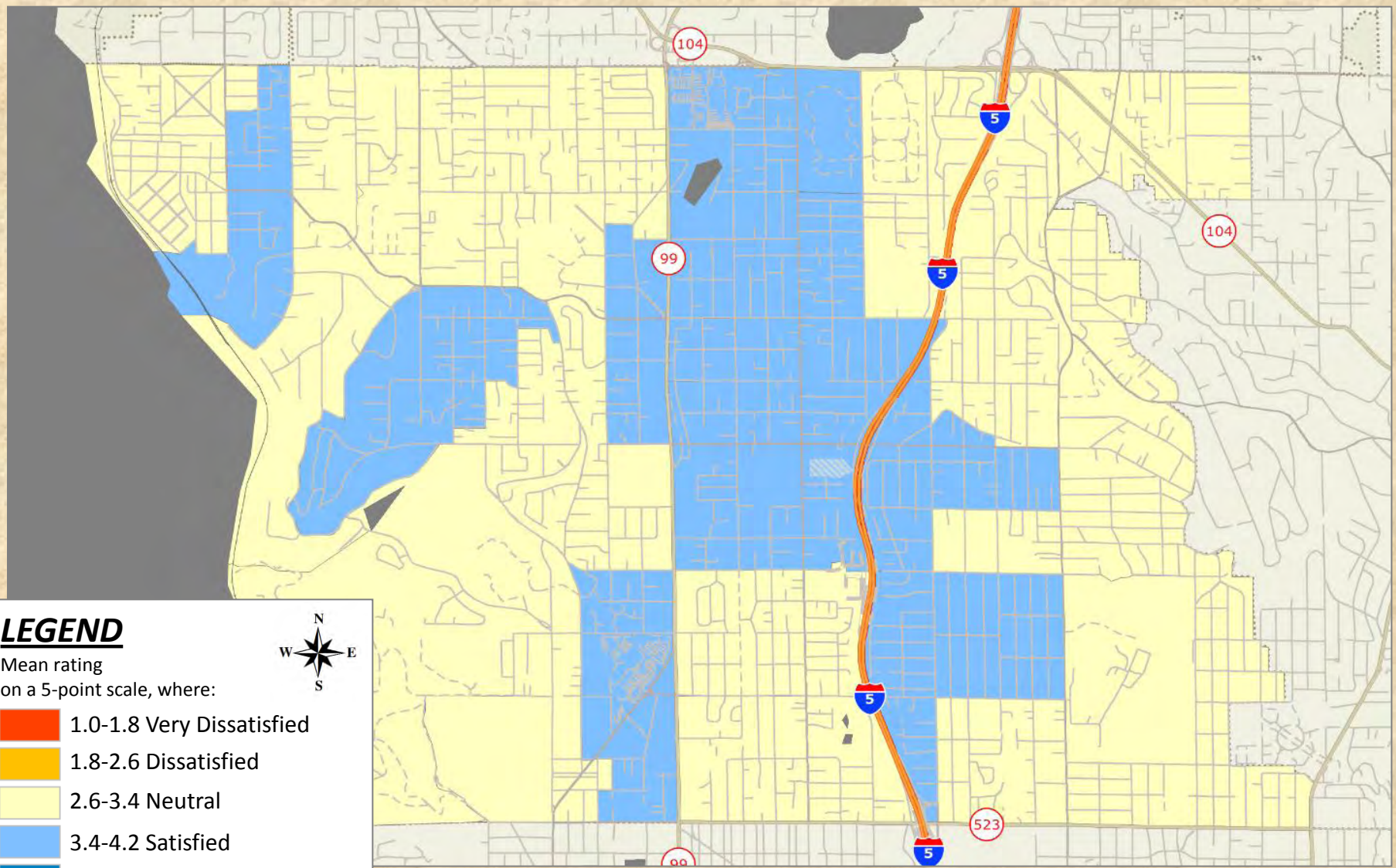


## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q21f: Respondents Level of Satisfaction With City's Efforts for Supporting Alternative Means of Transportation



## LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

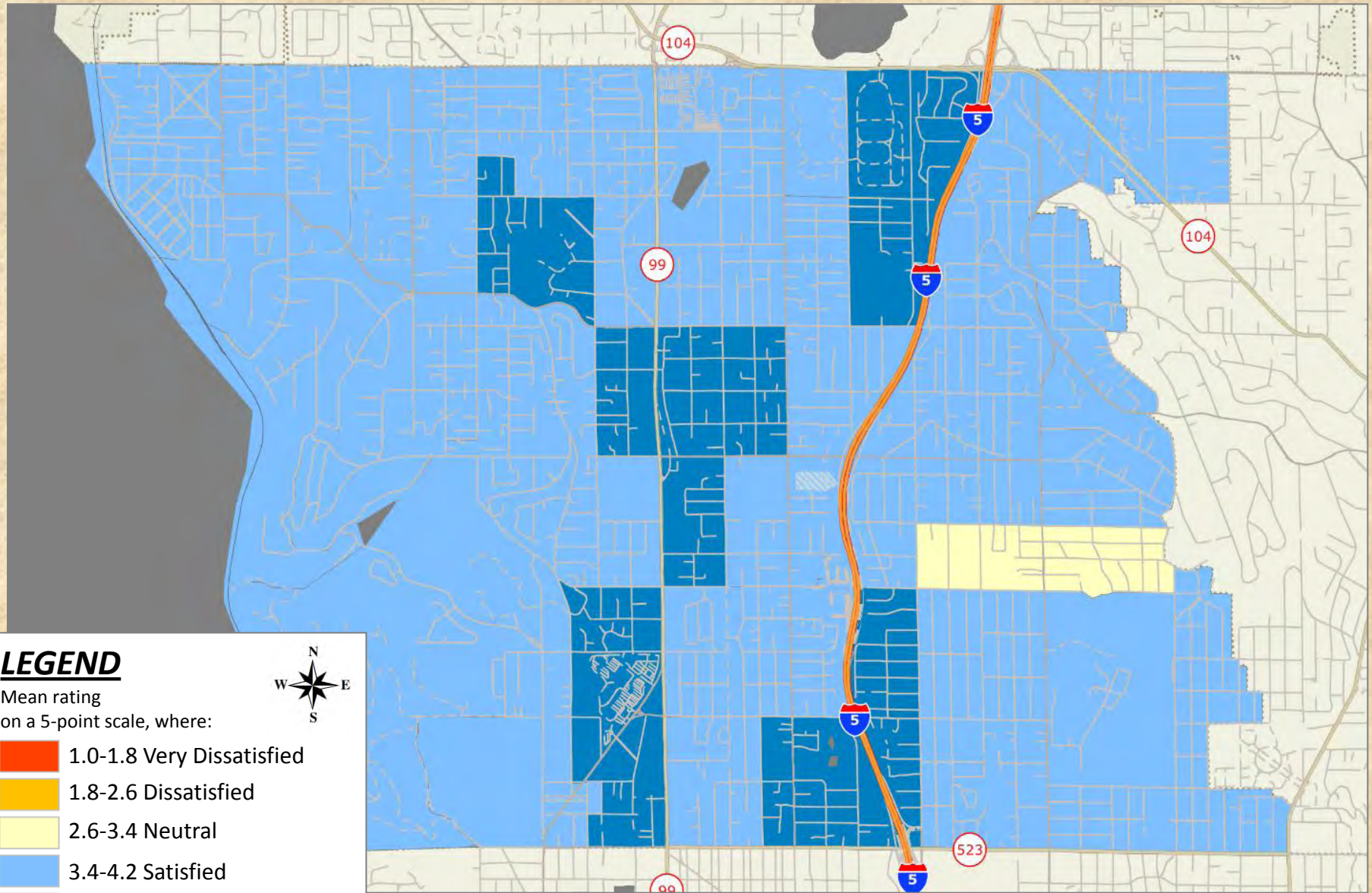


## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Respondent Satisfaction with Capital Investments

# Q23a: Respondents Level of Satisfaction With Roads and Street Improvements



## LEGEND

Mean rating on a 5-point scale, where:

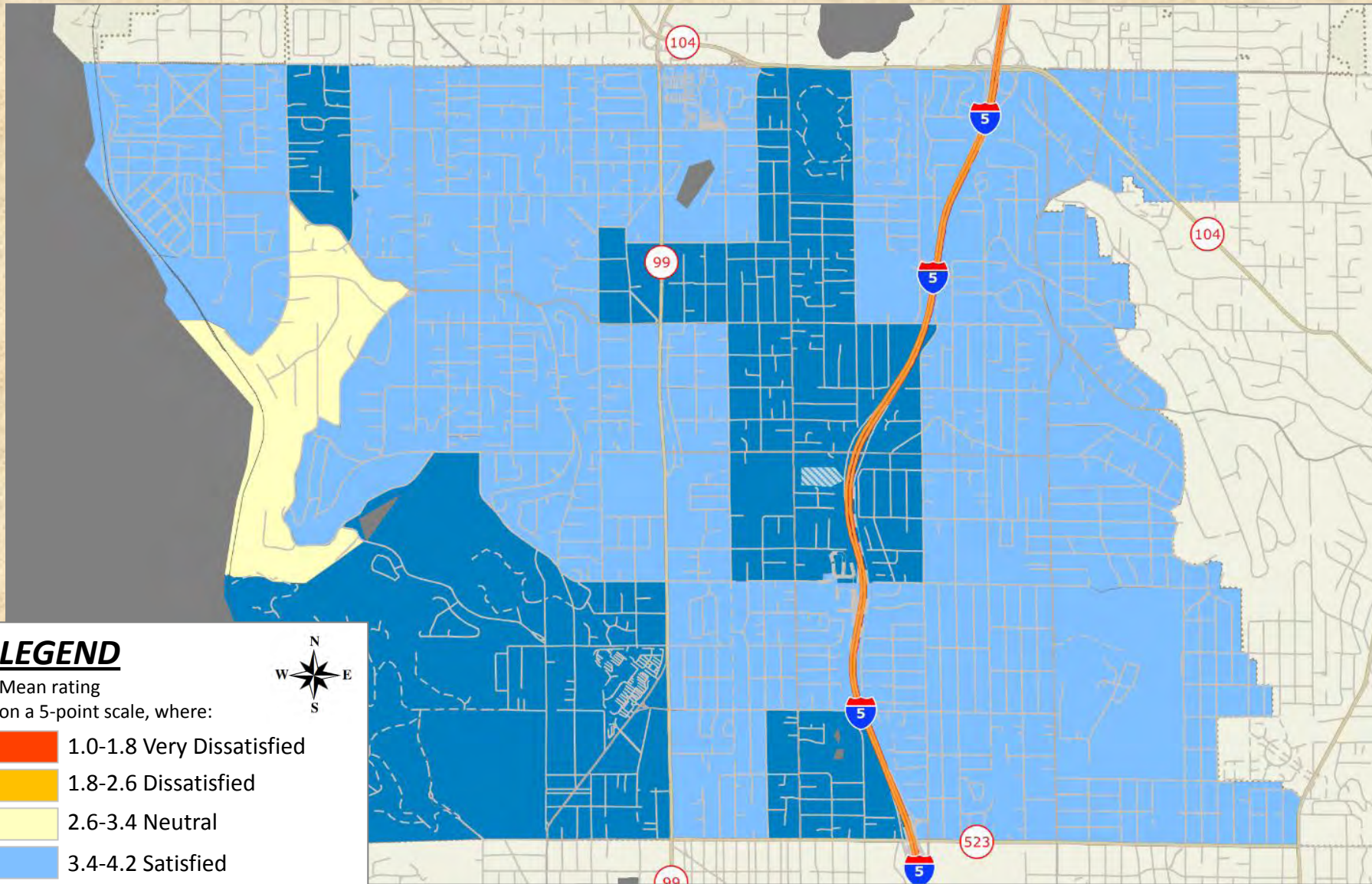
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey







Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q23b: Respondents Level of Satisfaction With Park Improvements



## **LEGEND**

Mean rating on a 5-point scale, where:

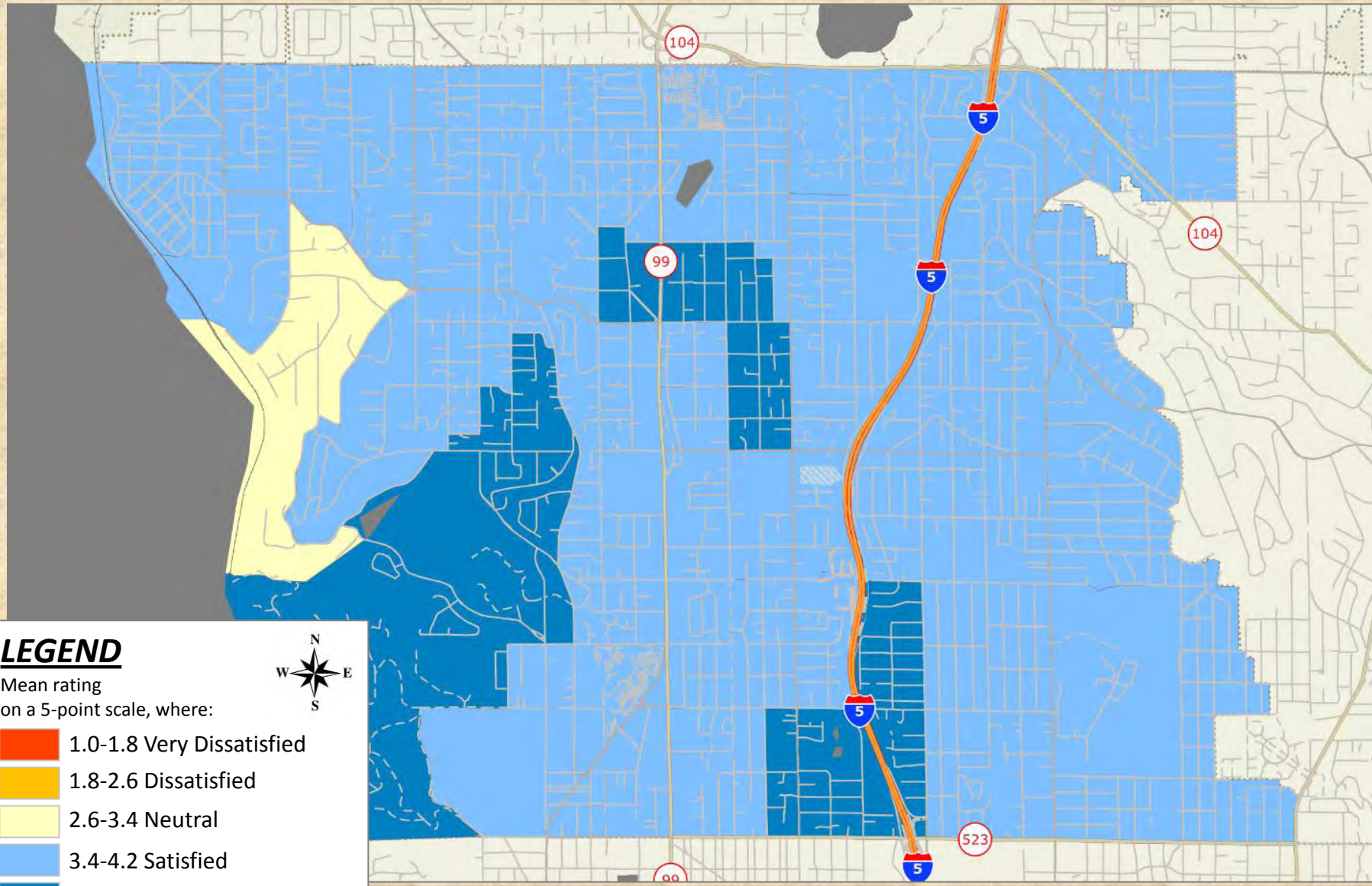
-  1.0-1.8 Very Dissatisfied
-  1.8-2.6 Dissatisfied
-  2.6-3.4 Neutral
-  3.4-4.2 Satisfied
-  4.2-5.0 Very Satisfied
-  Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q23c: Respondents Level of Satisfaction With Trails and Paths



## LEGEND

Mean rating on a 5-point scale, where:

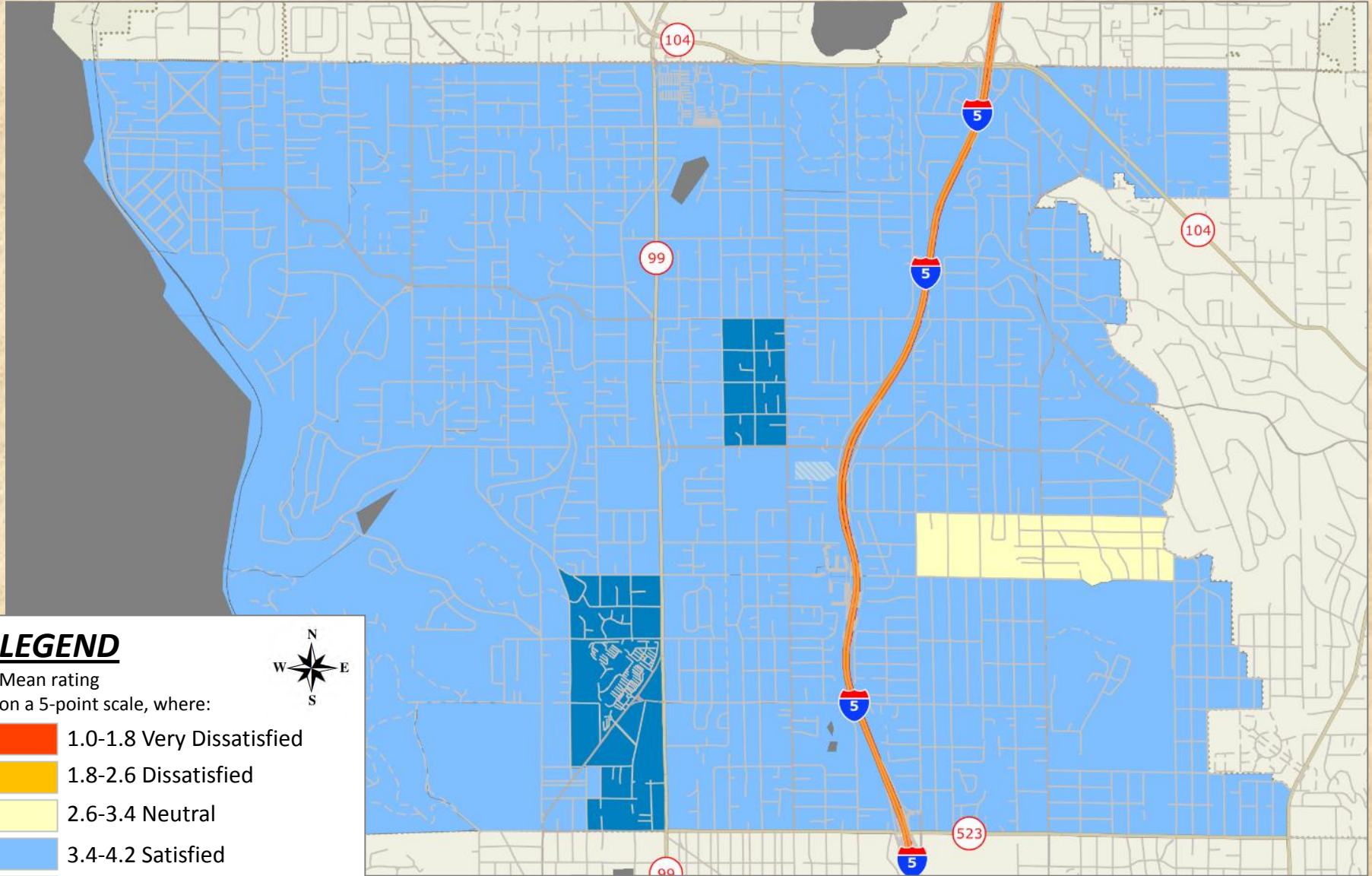
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q23d: Respondents Level of Satisfaction With Stormwater Improvements



## LEGEND

Mean rating on a 5-point scale, where:

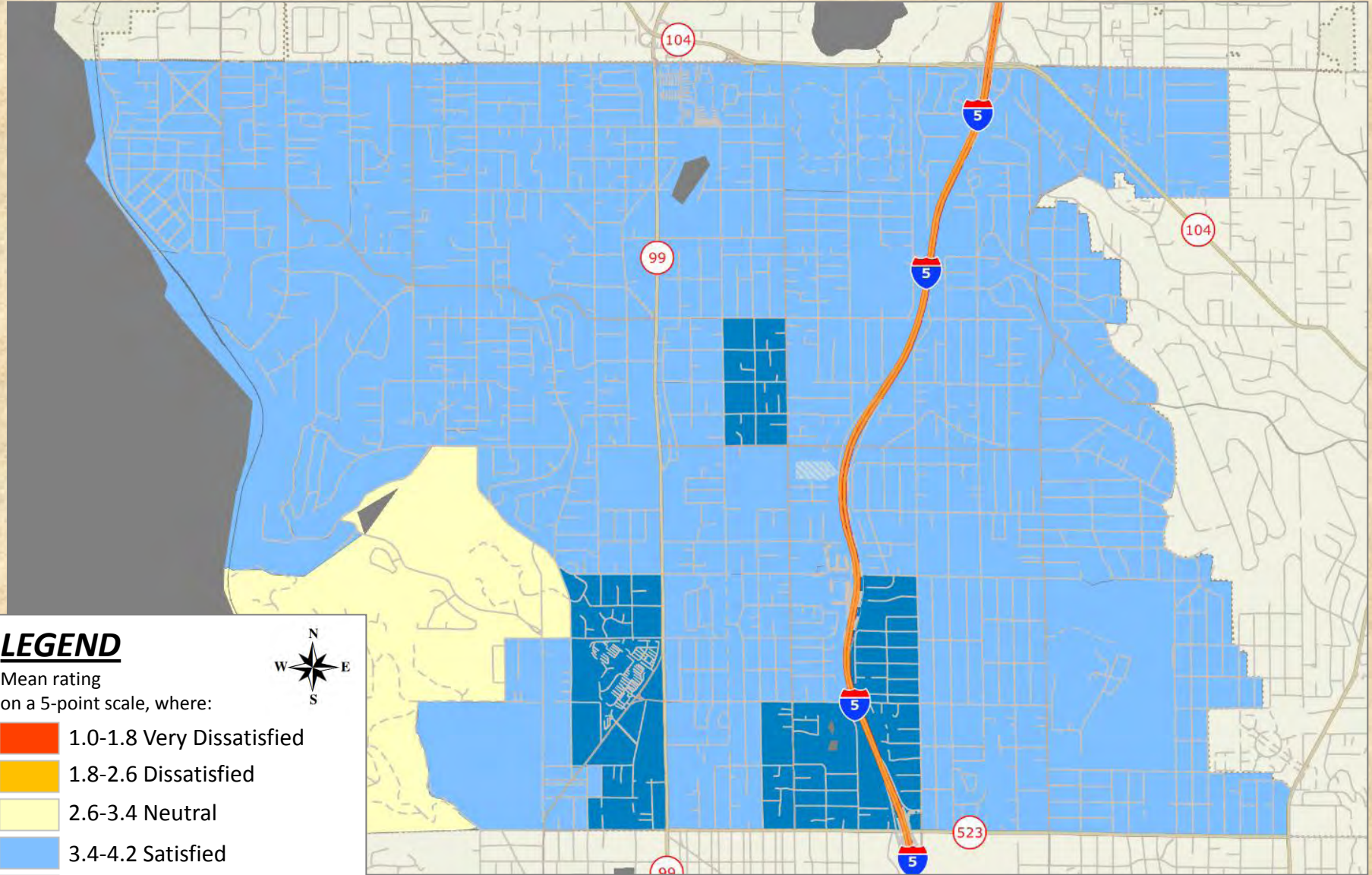
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## 2014 City of Shoreline Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q23e: Respondents Level of Satisfaction With Building and Facilities



## **LEGEND**

Mean rating  
on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)



## **2014 City of Shoreline Citizen Satisfaction Survey**

Shading reflects the mean rating for all respondents  
by CBG (merged as needed)

**Section 7**  
***Tabular Data***

---



## Tabular Data

### Q1. Counting yourself, how many people live in your household?

Q1. Counting yourself, how many people live in your household?	Number	Percent
01	174	19.8 %
02	338	38.5 %
03	187	21.3 %
04	121	13.8 %
05	38	4.3 %
06	15	1.7 %
07	4	0.5 %
08	1	0.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### Q2. Counting yourself, how many people in your household are?

	Mean	Sum
number	2.5	2180
Q2 Under age 5	0.2	144
Ages 5-9	0.1	93
Ages 10-14	0.1	83
Ages 15-19	0.1	110
Ages 20-24	0.2	141
Ages 25-34	0.4	304
Ages 35-44	0.3	277
Ages 45-54	0.4	314
Ages 55-64	0.5	392
Ages 65-74	0.2	211
Ages 75+	0.1	111

## Tabular Data

### **Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q3a. Overall quality of police services	20.7%	47.3%	16.2%	3.9%	1.7%	10.3%
Q3b. Overall quality of City parks and recreation programs and facilities	30.9%	51.3%	11.3%	1.1%	0.1%	5.4%
Q3c. Overall effectiveness of the City's code enforcement program	7.6%	28.2%	26.1%	5.5%	2.5%	30.1%
Q3d. Overall effectiveness of City communication with the public	16.7%	43.7%	26.2%	5.1%	1.5%	6.7%
Q3e. Overall quality of the City's stormwater runoff/stormwater management system	13.2%	43.2%	22.8%	3.9%	1.3%	15.7%
Q3f. Overall flow of traffic and congestion management in Shoreline	9.7%	40.1%	24.5%	15.8%	6.7%	3.2%
Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City	8.8%	23.3%	26.4%	3.6%	1.0%	36.8%
Q3h. Overall effectiveness of City's efforts to sustain environmental quality	15.4%	42.6%	22.4%	4.0%	1.3%	14.4%
Q3i. Overall quality of service provided by the City of Shoreline	12.3%	56.6%	21.5%	3.4%	0.7%	5.5%

## Tabular Data

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q3a. Overall quality of police services	23.1%	52.7%	18.0%	4.3%	1.9%
Q3b. Overall quality of City parks and recreation programs and facilities	32.6%	54.2%	11.9%	1.2%	0.1%
Q3c. Overall effectiveness of the City's code enforcement program	10.9%	40.4%	37.3%	7.8%	3.6%
Q3d. Overall effectiveness of City communication with the public	17.9%	46.9%	28.1%	5.5%	1.6%
Q3e. Overall quality of the City's stormwater runoff/ stormwater management system	15.7%	51.2%	27.0%	4.6%	1.5%
Q3f. Overall flow of traffic and congestion management in Shoreline	10.0%	41.4%	25.3%	16.4%	6.9%
Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City	13.9%	36.9%	41.8%	5.8%	1.6%
Q3h. Overall effectiveness of City's efforts to sustain environmental quality	18.0%	49.7%	26.2%	4.7%	1.5%
Q3i. Overall quality of service provided by the City of Shoreline	13.0%	59.9%	22.8%	3.6%	0.7%

## Tabular Data

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

Q4. Most Emphasis	Number	Percent
Overall quality of police services	158	18.0 %
Overall quality of City parks and recreation programs and facilities	72	8.2 %
Overall effectiveness of the City's code enforcement program	28	3.2 %
Overall effectiveness of City communication with the public	45	5.1 %
Overall quality of the City's stormwater runoff/stormwater management system	26	3.0 %
Overall flow of traffic and congestion management in Shoreline	224	25.5 %
Overall quality of human services (e.g. support for people in times of need) offered by the City	111	12.6 %
Overall effectiveness of City's efforts to sustain environmental quality	92	10.5 %
Overall quality of service provided by the City of Shoreline	42	4.8 %
none chosen	80	9.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

Q4. 2nd Emphasis	Number	Percent
Overall quality of police services	96	10.9 %
Overall quality of City parks and recreation programs and facilities	90	10.3 %
Overall effectiveness of the City's code enforcement program	58	6.6 %
Overall effectiveness of City communication with the public	57	6.5 %
Overall quality of the City's stormwater runoff/stormwater management system	59	6.7 %
Overall flow of traffic and congestion management in Shoreline	168	19.1 %
Overall quality of human services (e.g. support for people in times of need) offered by the City	112	12.8 %
Overall effectiveness of City's efforts to sustain environmental quality	106	12.1 %
Overall quality of service provided by the City of Shoreline	29	3.3 %
none chosen	103	11.7 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

**Tabular Data**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

Q4. 3rd Emphasis	Number	Percent
Overall quality of police services	82	9.3 %
Overall quality of City parks and recreation programs and facilities	109	12.4 %
Overall effectiveness of the City's code enforcement program	67	7.6 %
Overall effectiveness of City communication with the public	64	7.3 %
Overall quality of the City's stormwater runoff/stormwater management system	61	6.9 %
Overall flow of traffic and congestion management in Shoreline	95	10.8 %
Overall quality of human services (e.g. support for people in times of need) offered by the City	77	8.8 %
Overall effectiveness of City's efforts to sustain environmental quality	109	12.4 %
Overall quality of service provided by the City of Shoreline	76	8.7 %
none chosen	138	15.7 %
Total	878	100.0 %

Missing Cases = 0  
 Response Percent = 100.0 %

**Tabular Data**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

Q4. Most Emphasis	Number	Percent
Overall flow of traffic and congestion management in Shoreline	487	55.5 %
Overall quality of police services	336	38.3 %
Overall effectiveness of City's efforts to sustain environmental quality	307	35.0 %
Overall quality of human services (e.g. support for people in times of need) offered by the City	300	34.2 %
Overall quality of City parks and recreation programs and facilities	271	30.9 %
Overall effectiveness of City communication with the public	166	18.9 %
Overall effectiveness of the City's code enforcement program	153	17.4 %
Overall quality of service provided by the City of Shoreline	147	16.7 %
Overall quality of the City's stormwater runoff/stormwater management system	146	16.6 %
Total	2313	

Number of Cases = 878  
 Number of Responses = 2313  
 Average Number Of Responses Per Case = 2.6  
 Number Of Cases With At Least One Response = 798  
 Response Percent = 90.9 %

## Tabular Data

### **Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline:**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q5a. Overall maintenance of city streets	12.4%	55.4%	19.7%	10.1%	1.3%	1.1%
Q5b. Maintenance of streets in your neighborhood	12.0%	49.5%	21.0%	13.4%	3.0%	1.1%
Q5c. Maintenance of sidewalks in Shoreline	8.5%	34.1%	23.9%	20.3%	7.4%	5.8%
Q5d. Mowing and trimming along city streets and other public areas	9.8%	45.9%	25.7%	13.0%	3.8%	1.8%
Q5e. Overall cleanliness of city streets and other public areas	13.9%	56.0%	21.2%	6.0%	1.7%	1.1%
Q5f. Adequacy of city street lighting in your neighborhood	12.2%	43.7%	21.8%	15.1%	5.7%	1.5%
Q5g. Adequacy of storm drainage services in your neighborhood	11.8%	49.4%	21.9%	7.9%	2.5%	6.5%
Q5h. Garbage/recycling provider services	29.3%	51.1%	12.9%	4.1%	0.6%	2.1%
Q5i. Maintenance of public trees along City streets	11.7%	49.7%	22.3%	9.2%	3.4%	3.6%

## Tabular Data

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q5a. Overall maintenance of city streets	12.6%	56.0%	19.9%	10.3%	1.3%
Q5b. Maintenance of streets in your neighborhood	12.1%	50.1%	21.2%	13.6%	3.0%
Q5c. Maintenance of sidewalks in Shoreline	9.1%	36.2%	25.4%	21.5%	7.9%
Q5d. Mowing and trimming along city streets and other public areas	10.0%	46.8%	26.2%	13.2%	3.8%
Q5e. Overall cleanliness of city streets and other public areas	14.1%	56.7%	21.4%	6.1%	1.7%
Q5f. Adequacy of city street lighting in your neighborhood	12.4%	44.4%	22.1%	15.4%	5.8%
Q5g. Adequacy of storm drainage services in your neighborhood	12.7%	52.9%	23.4%	8.4%	2.7%
Q5h. Garbage/recycling provider services	29.9%	52.2%	13.1%	4.2%	0.6%
Q5i. Maintenance of public trees along City streets	12.2%	51.5%	23.2%	9.6%	3.5%



## Tabular Data

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q6. Most Emphasis	Number	Percent
Overall maintenance of city streets	170	19.4 %
Maintenance of streets in your neighborhood	91	10.4 %
Maintenance of sidewalks in Shoreline	150	17.1 %
Mowing and trimming along city streets and other public areas	64	7.3 %
Overall cleanliness of city streets and other public areas	76	8.7 %
Adequacy of city street lighting in your neighborhood	126	14.4 %
Adequacy of storm drainage services in your neighborhood	48	5.5 %
Garbage/recycling provider services	33	3.8 %
Maintenance of public trees along City streets	61	6.9 %
None chosen	59	6.7 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q6. 2nd Emphasis	Number	Percent
Overall maintenance of city streets	93	10.6 %
Maintenance of streets in your neighborhood	88	10.0 %
Maintenance of sidewalks in Shoreline	112	12.8 %
Mowing and trimming along city streets and other public areas	79	9.0 %
Overall cleanliness of city streets and other public areas	122	13.9 %
Adequacy of city street lighting in your neighborhood	132	15.0 %
Adequacy of storm drainage services in your neighborhood	63	7.2 %
Garbage/recycling provider services	41	4.7 %
Maintenance of public trees along City streets	60	6.8 %
None chosen	88	10.0 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

Q6. Most Emphasis	Number	Percent
Overall maintenance of city streets	263	30.0 %
Maintenance of sidewalks in Shoreline	262	29.8 %
Adequacy of city street lighting in your neighborhood	258	29.4 %
Overall cleanliness of city streets and other public areas	198	22.6 %
Maintenance of streets in your neighborhood	179	20.4 %
Mowing and trimming along city streets and other public areas	143	16.3 %
Maintenance of public trees along City streets	121	13.8 %
Adequacy of storm drainage services in your neighborhood	111	12.6 %
Garbage/recycling provider services	74	8.4 %
Total	1609	

Number of Cases = 878  
Number of Responses = 1609  
Average Number Of Responses Per Case = 1.8  
Number Of Cases With At Least One Response = 819  
Response Percent = 93.3 %

**Tabular Data**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q7a. Enforcing the clean-up of garbage, junk, or debris on private property	8.2%	26.9%	27.8%	13.1%	5.4%	18.7%
Q7b. Enforcing removal of abandoned/junk autos	7.7%	24.5%	28.6%	11.3%	6.4%	21.5%
Q7c. Enforcement of graffiti removal from private properties	7.4%	30.2%	32.5%	6.2%	1.9%	21.9%

**Tabular Data**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q7a. Enforcing the clean-up of garbage, junk, or debris on private property	10.1%	33.1%	34.2%	16.1%	6.6%
Q7b. Enforcing removal of abandoned/junk autos	9.9%	31.2%	36.4%	14.4%	8.1%
Q7c. Enforcement of graffiti removal from private properties	9.5%	38.6%	41.5%	7.9%	2.5%

## Tabular Data

### **Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

Q8. Highest Priority	Number	Percent
Enforcing the clean-up of garbage, junk, or debris on private property	449	51.1 %
Enforcing removal of abandoned/junk autos	160	18.2 %
Enforcement of graffiti removal from private properties	167	19.0 %
None chosen	102	11.6 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline:**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q9a. Overall quality of local police protection	17.8%	51.4%	16.9%	3.9%	1.3%	8.9%
Q9b. The City's efforts to prevent crime	11.2%	41.7%	23.3%	6.6%	1.5%	15.7%
Q9c. Enforcement of local traffic laws	12.9%	44.1%	22.2%	8.3%	2.5%	10.0%
Q9d. Enforcement of drug laws	8.2%	27.3%	24.0%	7.5%	2.7%	30.2%
Q9e. Enforcement of prostitution laws	8.3%	26.0%	24.1%	5.2%	2.2%	34.2%
Q9f. Enforcement of property crime laws	6.7%	29.8%	26.8%	8.5%	2.7%	25.4%

### **Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q9a. Overall quality of local police protection	19.5%	56.4%	18.5%	4.3%	1.4%
Q9b. The City's efforts to prevent crime	13.2%	49.5%	27.7%	7.8%	1.8%
Q9c. Enforcement of local traffic laws	14.3%	49.0%	24.7%	9.2%	2.8%
Q9d. Enforcement of drug laws	11.7%	39.2%	34.4%	10.8%	3.9%
Q9e. Enforcement of prostitution laws	12.6%	39.4%	36.7%	8.0%	3.3%
Q9f. Enforcement of property crime laws	9.0%	40.0%	35.9%	11.5%	3.7%

## Tabular Data

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q10. Most Emphasis	Number	Percent
Overall quality of local police protection	162	18.5 %
The City's efforts to prevent crime	238	27.1 %
Enforcement of local traffic laws	81	9.2 %
Enforcement of drug laws	104	11.8 %
Enforcement of prostitution laws	39	4.4 %
Enforcement of property crime laws	153	17.4 %
None chosen	101	11.5 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q10. 2nd Emphasis	Number	Percent
Overall quality of local police protection	102	11.6 %
The City's efforts to prevent crime	218	24.8 %
Enforcement of local traffic laws	73	8.3 %
Enforcement of drug laws	115	13.1 %
Enforcement of prostitution laws	63	7.2 %
Enforcement of property crime laws	177	20.2 %
None chosen	130	14.8 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

Q10. Most Emphasis	Number	Percent
The City's efforts to prevent crime	456	51.9 %
Enforcement of property crime laws	330	37.6 %
Overall quality of local police protection	264	30.1 %
Enforcement of drug laws	219	24.9 %
Enforcement of local traffic laws	154	17.5 %
Enforcement of prostitution laws	102	11.6 %
Total	1525	

Number of Cases = 878  
Number of Responses = 1525  
Average Number Of Responses Per Case = 1.7  
Number Of Cases With At Least One Response = 777  
Response Percent = 88.5 %

## Tabular Data

### **Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations:**

(N=878)

	Very Safe	Safe	Neutral	Unsafe	Very unsafe	Don't Know
Q11a. In your neighborhood during the day	51.5%	39.1%	5.8%	1.9%	0.1%	1.6%
Q11b. In your neighborhood at night	20.2%	47.0%	20.2%	8.4%	2.1%	2.2%
Q11c. In city parks and trails	11.3%	43.1%	28.4%	8.0%	2.2%	7.2%
Q11d. In other public areas in Shoreline	13.8%	51.9%	24.3%	4.4%	0.7%	4.9%
Q11e. Overall feeling of safety in Shoreline	17.2%	60.4%	16.6%	3.5%	0.5%	1.8%

### **Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

(N=878)

	Very Safe	Safe	Neutral	Unsafe	Very unsafe
Q11a. In your neighborhood during the day	52.3%	39.7%	5.9%	2.0%	0.1%
Q11b. In your neighborhood at night	20.6%	48.1%	20.6%	8.6%	2.1%
Q11c. In city parks and trails	12.1%	46.4%	30.6%	8.6%	2.3%
Q11d. In other public areas in Shoreline	14.5%	54.6%	25.5%	4.7%	0.7%
Q11e. Overall feeling of safety in Shoreline	17.5%	61.5%	16.9%	3.6%	0.5%

## Tabular Data

### Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")

Q12. From which of the following have you received information about City projects, issues, services, and events?	Number	Percent
City newsletter "CURRENTS"	771	87.8 %
City's Parks and Recreation Guide	600	68.3 %
City website	244	27.8 %
Television news	212	24.1 %
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	207	23.6 %
Involvement in neighborhood association or Shoreline Watch	136	15.5 %
City cable channel (Comcast 21 or Frontier 27)	87	9.9 %
Other	78	8.9 %
Alert Shoreline	74	8.4 %
City's social media sites (Facebook, Twitter, Instagram)	59	6.7 %
Total	2468	

Number of Cases = 878

Number of Responses = 2468

Average Number Of Responses Per Case = 2.8

Number Of Cases With At Least One Response = 841

Response Percent = 95.8 %

## 12. Other

### Q12 Other

APARTMENT MANAGEMENT	POSTED SIGNS ON ROADS/NEIGHBOR
APARTMENT MANAGEMENT	POSTERS IN STORES
ATTEND SOME CITY MEETINGS	POSTERS IN STORES
CITY MAILINGS@SPECIFIC PROJECT	POSTERS IN STORES
DAILY E-MAIL W/SHORELINE NEWS	POSTERS IN STORES
DISAGREE W/MANDATE	PUBLIC MEETINGS RE LIGHT RAIL
ECHO LAKE NBHD ASSOC NEWSLTR	PUBLIC SCHOOLS/SCHOOL DISTRICT
FACEBOOK	R.B. NEWSPAPER
FARMER'S MARKET	RB COMMUNITY NEWS
FARMER'S MARKET	RBCC
FARMERS MARKET	RECYCLE EVENT & LIGHTRAIL EVENT
FRIENDS	RECYCLING BANNER
FROM NEIGHBORS	RICHMOND BEACH ASSOC NEWSPAPER
HILLWOOD COMMUNITY EMAILS	RICHMOND BEACH COMM NEWSPAPER
HILLWOOD COMMUNITY EMAILS	RICHMOND BEACH COMMUNITY NEWS
HILLWOOD NEIGHBORHOOD-WEB	RICHMOND BEACH NEWS
HILLWOOD NEWSLETTER	RICHMOND BEACH NEWS
JEANNE AND LARRY MONGER	RICHMOND BEACH NEWS
MAIL	RICHMOND BEACH NEWSPAPER
MAIL DISTRIBUTIONS (MISC.)	RICHMOND BEACH NEWSPAPER
MAILINGS	SCHOOL INFO/NEWSLETTERS
MAILINGS	SCHOOL INFO/NEWSLETTERS
MEETINGS AND WORD OF MOUTH	SEA TIMES
NEIGHBOR	SEATTLE TIMES
NEIGHBOR	SEATTLE TIMES
NEIGHBORHOOD ASSOC WEBSITE	SEATTLE TIMES
NEIGHBORHOOD BULLETIN	SEATTLE TIMES NEWSPAPER
NEIGHBORS	SEE-CLICK-FIX
NEIGHBORS	SHORECOG
NEIGHBORS	SOMEONE CAME DOOR TO DOOR
NEIGHBORS/FRIENDS	SOMEONE CAME DOOR TO DOOR
NONE OF THE ABOVE!	TIMES-BEACON-HERALD???
PAPER	TIMES-BEACON-HERALD???
PEOPLE AT ECHO PARK	TRAFFIC ON AURORA IS IMPOSSIBLE
POINT WELLS MAILER	VARIOUS NEWSLETTERS
POSTED SIGNS ON ROADS/NEIGHBOR	WATER DEPT AND ROAD REPAVING
POSTED SIGNS ON ROADS/NEIGHBOR	ZONING POSTS, ETC.
POSTED SIGNS ON ROADS/NEIGHBOR	

## Tabular Data

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q13a. The availability of information about City services, meetings, and events	13.0%	47.8%	24.4%	5.9%	1.7%	7.2%
Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)	16.9%	46.9%	19.9%	9.1%	1.5%	5.7%
Q13c. City's efforts to provide opportunities for public involvement	13.6%	37.9%	28.6%	7.5%	1.9%	10.5%
Q13d. The quality of content on City's website	6.5%	25.1%	29.2%	2.1%	0.6%	36.7%
Q13e. The quality of the content in the City's newsletter "CURRENTS"	18.0%	48.1%	22.3%	2.6%	0.5%	8.5%
Q13f. The quality of City's social media	5.1%	15.3%	27.4%	1.7%	1.3%	49.2%

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q13a. The availability of information about City services, meetings, and events	14.0%	51.5%	26.3%	6.4%	1.8%
Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)	17.9%	49.8%	21.1%	9.7%	1.6%
Q13c. City's efforts to provide opportunities for public involvement	15.1%	42.4%	31.9%	8.4%	2.2%
Q13d. The quality of content on City's website	10.3%	39.6%	46.0%	3.2%	0.9%
Q13e. The quality of the content in the City's newsletter "CURRENTS"	19.7%	52.6%	24.4%	2.9%	0.5%
Q13f. The quality of City's social media	10.1%	30.0%	54.0%	3.4%	2.5%

## Tabular Data

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q14a. Overall image of the City	20.4%	54.4%	17.0%	4.9%	0.5%	2.8%
Q14b. Overall quality of leadership provided by the City's elected officials	7.7%	42.4%	27.1%	5.1%	2.6%	15.0%
Q14c. Overall effectiveness of the City Manager and city staff	8.0%	41.8%	26.1%	4.9%	1.7%	17.5%

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q14a. Overall image of the City	21.0%	56.0%	17.5%	5.0%	0.5%
Q14b. Overall quality of leadership provided by the City's elected officials	9.1%	49.9%	31.9%	6.0%	3.1%
Q14c. Overall effectiveness of the City Manager and city staff	9.7%	50.7%	31.6%	5.9%	2.1%



## Tabular Data

### Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."

Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."	Number	Percent
Strongly agree	153	17.4 %
Somewhat agree	459	52.3 %
Somewhat disagree	122	13.9 %
Strongly disagree	54	6.2 %
No opinion	90	10.3 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### **Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following:**

(N=878)

	Excellent	Good	Neutral	Below Average	Poor	Don't Know
Q16a. As a place to live	35.6%	54.4%	6.0%	2.1%	0.3%	1.5%
Q16b. As a place to raise children	35.6%	45.7%	8.4%	2.2%	0.3%	7.7%
Q16c. As a place to work	14.5%	29.7%	22.2%	9.2%	1.9%	22.4%
Q16d. As a place with a variety of housing choices	15.6%	46.4%	21.9%	8.0%	1.3%	6.9%
Q16e. As a place to shop	11.7%	34.1%	24.5%	20.7%	7.2%	1.8%
Q16f. As a place for dining and entertainment options	7.2%	24.1%	23.9%	26.0%	15.9%	2.8%
Q16g. Overall quality of life in the City	17.8%	59.9%	16.1%	4.2%	0.2%	1.8%

### **Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

(N=878)

	Excellent	Good	Neutral	Below Average	Poor
Q16a. As a place to live	36.2%	55.3%	6.1%	2.1%	0.3%
Q16b. As a place to raise children	38.6%	49.5%	9.1%	2.3%	0.4%
Q16c. As a place to work	18.6%	38.3%	28.6%	11.9%	2.5%
Q16d. As a place with a variety of housing choices	16.8%	49.8%	23.5%	8.6%	1.3%
Q16e. As a place to shop	11.9%	34.7%	24.9%	21.1%	7.3%
Q16f. As a place for dining and entertainment options	7.4%	24.9%	24.6%	26.7%	16.4%
Q16g. Overall quality of life in the City	18.1%	61.0%	16.4%	4.3%	0.2%

## Tabular Data

### Q17. Overall, how do you rate the condition of your neighborhood?

Q17. Overall, how do you rate the condition of your neighborhood?

	Number	Percent
Excellent	115	13.1 %
Good	430	49.0 %
Average	228	26.0 %
Below average	73	8.3 %
Poor	7	0.8 %
Don't know	25	2.8 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### Q17. Overall, how do you rate the condition of your neighborhood? (without don't know)

Q17. Overall, how do you rate the condition of your neighborhood?

	Number	Percent
Excellent	115	18.4 %
Good	430	68.8 %
Below average	73	11.7 %
Poor	7	1.1 %
Total	625	100.0 %

Missing Cases = 253  
Response Percent = 71.2 %

## Tabular Data

### Q18. In general, do you think the City of Shoreline is moving in the right direction?

Q18. Do you think the City of Shoreline is moving in the right direction?	Number	Percent
Yes	569	64.8 %
No	62	7.1 %
Don't know	247	28.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

### Q18. In general, do you think the City of Shoreline is moving in the right direction? (without don't know)

Q18. Do you think the City of Shoreline is moving in the right direction?	Number	Percent
Yes	569	90.2 %
No	62	9.8 %
Total	631	100.0 %

Missing Cases = 247  
Response Percent = 71.9 %

## Tabular Data

### Q19. Parks and Recreation

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q19a. Maintenance of City parks	21.1%	60.6%	10.9%	1.3%	0.2%	5.9%
Q19b. Maintenance of City playgrounds	20.3%	49.8%	12.3%	1.4%	0.1%	16.2%
Q19c. Walking and biking trails in the City	19.6%	51.4%	13.2%	4.7%	0.6%	10.6%
Q19d. City swimming pool	9.6%	26.3%	18.7%	2.6%	0.2%	42.6%
Q19e. Outdoor athletic fields	15.7%	43.3%	16.9%	1.5%	0.1%	22.6%
Q19f. Ease of registering for programs	11.3%	29.6%	18.5%	1.5%	0.6%	38.6%
Q19g. Fees charged for recreation programs	9.7%	27.9%	20.3%	4.9%	1.9%	35.3%
Q19h. Variety of recreation programs	11.3%	34.6%	21.2%	3.3%	0.8%	28.8%
Q19i. Preservation of open space	15.1%	40.8%	22.7%	5.1%	1.4%	14.9%

### Q19. Parks and Recreation: (Without "Don't Know")

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q19a. Maintenance of City parks	22.4%	64.4%	11.6%	1.3%	0.2%
Q19b. Maintenance of City playgrounds	24.2%	59.4%	14.7%	1.6%	0.1%
Q19c. Walking and biking trails in the City	21.9%	57.5%	14.8%	5.2%	0.6%
Q19d. City swimming pool	16.7%	45.8%	32.5%	4.6%	0.4%
Q19e. Outdoor athletic fields	20.3%	55.9%	21.8%	1.9%	0.1%
Q19f. Ease of registering for programs	18.4%	48.2%	30.1%	2.4%	0.9%
Q19g. Fees charged for recreation programs	15.0%	43.1%	31.3%	7.6%	3.0%
Q19h. Variety of recreation programs	15.8%	48.6%	29.8%	4.6%	1.1%
Q19i. Preservation of open space	17.8%	47.9%	26.6%	6.0%	1.6%

## Tabular Data

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q20. Most Emphasis	Number	Percent
Maintenance of City parks	242	27.6 %
Maintenance of City playgrounds	53	6.0 %
Walking and biking trails in the City	122	13.9 %
City swimming pool	28	3.2 %
Outdoor athletic fields	22	2.5 %
Ease of registering for programs	15	1.7 %
Fees charged for recreation programs	41	4.7 %
Variety of recreation programs	49	5.6 %
Preservation of open space	181	20.6 %
None chosen	125	14.2 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

Q20. 2nd Emphasis	Number	Percent
Maintenance of City parks	162	18.5 %
Maintenance of City playgrounds	91	10.4 %
Walking and biking trails in the City	129	14.7 %
City swimming pool	35	4.0 %
Outdoor athletic fields	52	5.9 %
Ease of registering for programs	18	2.1 %
Fees charged for recreation programs	41	4.7 %
Variety of recreation programs	86	9.8 %
Preservation of open space	115	13.1 %
None chosen	149	17.0 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

Q20. Most Emphasis	Number	Percent
Maintenance of City parks	404	46.0 %
Preservation of open space	296	33.7 %
Walking and biking trails in the City	251	28.6 %
Maintenance of City playgrounds	144	16.4 %
Variety of recreation programs	135	15.4 %
Fees charged for recreation programs	82	9.3 %
Outdoor athletic fields	74	8.4 %
City swimming pool	63	7.2 %
Ease of registering for programs	33	3.8 %
Total	1482	

Number of Cases = 878  
Number of Responses = 1482  
Average Number Of Responses Per Case = 1.7  
Number Of Cases With At Least One Response = 753  
Response Percent = 85.8 %

## Tabular Data

### Q21. Transportation and Land Use:

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q21a. Availability of public transportation options	14.0%	36.1%	22.6%	12.4%	3.1%	11.8%
Q21b. Availability of bicycle lanes	8.8%	30.6%	29.5%	12.6%	3.2%	15.3%
Q21c. Availability of sidewalks on major streets and routes	10.0%	38.3%	22.8%	19.2%	6.5%	3.2%
Q21d. Availability of sidewalks near your residence	7.7%	23.8%	18.1%	27.7%	19.7%	3.0%
Q21e. Traffic calming measures in your neighborhood	5.4%	25.3%	28.6%	20.0%	11.3%	9.5%
Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	9.9%	28.7%	32.1%	12.6%	4.3%	12.3%

### Q21. Transportation and Land Use: (Without "Don't Know")

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q21a. Availability of public transportation options	15.9%	41.0%	25.6%	14.1%	3.5%
Q21b. Availability of bicycle lanes	10.3%	36.2%	34.8%	14.9%	3.8%
Q21c. Availability of sidewalks on major streets and routes	10.4%	39.5%	23.5%	19.9%	6.7%
Q21d. Availability of sidewalks near your residence	8.0%	24.5%	18.7%	28.5%	20.3%
Q21e. Traffic calming measures in your neighborhood	5.9%	27.9%	31.6%	22.1%	12.5%
Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	11.3%	32.7%	36.6%	14.4%	4.9%

## Tabular Data

### **Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?**

Q22. Most Emphasis	Number	Percent
Availability of public transportation options	224	25.5 %
Availability of bicycle lanes	43	4.9 %
Availability of sidewalks on major streets and routes	100	11.4 %
Availability of sidewalks near your residence	207	23.6 %
Traffic calming measures in your neighborhood	137	15.6 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	87	9.9 %
None chosen	80	9.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?**

Q22. 2nd Emphasis	Number	Percent
Availability of public transportation options	100	11.4 %
Availability of bicycle lanes	62	7.1 %
Availability of sidewalks on major streets and routes	157	17.9 %
Availability of sidewalks near your residence	137	15.6 %
Traffic calming measures in your neighborhood	139	15.8 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	157	17.9 %
None chosen	126	14.4 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")**

Q22. Most Emphasis	Number	Percent
Availability of sidewalks near your residence	344	39.2 %
Availability of public transportation options	324	36.9 %
Traffic calming measures in your neighborhood	276	31.4 %
Availability of sidewalks on major streets and routes	257	29.3 %
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	244	27.8 %
Availability of bicycle lanes	105	12.0 %
Total	1550	

Number of Cases = 878  
Number of Responses = 1550  
Average Number Of Responses Per Case = 1.8  
Number Of Cases With At Least One Response = 798  
Response Percent = 90.9 %



## Tabular Data

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made?**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q23a. Roads and streets, i.e. Aurora Corridor	24.9%	43.4%	14.9%	6.6%	2.2%	8.0%
Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell	19.5%	41.5%	16.7%	2.5%	0.9%	18.9%
Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks	19.9%	45.9%	17.8%	3.4%	1.0%	12.0%
Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog	13.7%	38.5%	19.0%	2.6%	0.5%	25.7%
Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall	14.6%	40.0%	21.8%	3.3%	0.8%	19.6%

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

(N=878)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Q23a. Roads and streets, i.e. Aurora Corridor	27.1%	47.2%	16.2%	7.2%	2.4%
Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell	24.0%	51.1%	20.6%	3.1%	1.1%
Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks	22.6%	52.1%	20.2%	3.9%	1.2%
Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog	18.4%	51.8%	25.6%	3.5%	0.6%
Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall	18.1%	49.7%	27.1%	4.1%	1.0%

## Tabular Data

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?**

Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?	Number	Percent
Very important	425	48.4 %
Somewhat important	287	32.7 %
Not sure	112	12.8 %
Not important	30	3.4 %
None chosen	24	2.7 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?**

Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?	Number	Percent
Very important	425	49.8 %
Somewhat important	287	33.6 %
Not sure	112	13.1 %
Not important	30	3.5 %
Total	854	100.0 %

Missing Cases = 24  
Response Percent = 97.3 %

## Tabular Data

**Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development?**

Q25. How supportive are you regarding the City's long-term emphasis on economic development?	Number	Percent
Very Supportive	397	45.2 %
Somewhat Supportive	298	33.9 %
Not sure	125	14.2 %
Not Supportive	36	4.1 %
Not provided	22	2.5 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

**Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (without not provided)**

Q25. How supportive are you regarding the City's long-term emphasis on economic development?	Number	Percent
Very Supportive	397	46.4 %
Somewhat Supportive	298	34.8 %
Not sure	125	14.6 %
Not Supportive	36	4.2 %
Total	856	100.0 %

Missing Cases = 22  
Response Percent = 97.5 %

## Tabular Data

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

Q26. 1st Support	Number	Percent
Increase fees for City services, such as recreation program fees and building permit fees	152	17.3 %
Increase sales tax or car licensing fees to fund street maintenance	87	9.9 %
Explore implementing a business and occupation tax on Shoreline businesses	168	19.1 %
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	272	31.0 %
None	199	22.7 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

Q26. 2nd Support	Number	Percent
Increase fees for City services, such as recreation program fees and building permit fees	142	16.2 %
Increase sales tax or car licensing fees to fund street maintenance	151	17.2 %
Explore implementing a business and occupation tax on Shoreline businesses	175	19.9 %
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	146	16.6 %
None	264	30.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

## Tabular Data

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

Q26. 3rd Support	Number	Percent
Increase fees for City services, such as recreation program fees and building permit fees	151	17.2 %
Increase sales tax or car licensing fees to fund street maintenance	157	17.9 %
Explore implementing a business and occupation tax on Shoreline businesses	129	14.7 %
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	99	11.3 %
None	342	39.0 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three Without "None Chosen")**

Q26. 1st Support	Number	Percent
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	517	58.9 %
Explore implementing a business and occupation tax on Shoreline businesses	472	53.8 %
Increase fees for City services, such as recreation program fees and building permit fees	445	50.7 %
Increase sales tax or car licensing fees to fund street maintenance	395	45.0 %
Total	1829	

Number of Cases = 878  
Number of Responses = 1829  
Average Number Of Responses Per Case = 2.1  
Number Of Cases With At Least One Response = 679  
Response Percent = 77.3 %

## Tabular Data

### Q28. Do you own or rent your current residence?

Q28. Do you own or rent your current residence?	Number	Percent
Own	568	64.7 %
Rent	300	34.2 %
Not provided	10	1.1 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q28. Do you own or rent your current residence? (without don't know)

Q28. Do you own or rent your current residence?	Number	Percent
Own	568	65.4 %
Rent	300	34.6 %
Total	868	100.0 %

Missing Cases = 10  
Response Percent = 98.9 %

### Q29. What is your zip code?

Q29. What is your zip code?	Number	Percent
98133	380	43.8 %
98155	332	38.3 %
98177	150	17.3 %
98117	1	0.1 %
81551	1	0.1 %
98113	1	0.1 %
81332	1	0.1 %
98171	1	0.1 %
Total	867	100.0 %

Missing Cases = 11  
Response Percent = 98.7 %

## Tabular Data

### **Q30. Do you live east or west of I-5?**

Q30. Do you live east or west of I-5?	Number	Percent
East	320	36.4 %
West	541	61.6 %
Not provided	17	1.9 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q30. Do you live east or west of I-5? (without don't know)**

Q30. Do you live east or west of I-5?	Number	Percent
East	320	37.2 %
West	541	62.8 %
Total	861	100.0 %

Missing Cases = 17  
Response Percent = 98.1 %

### **Q31. Do you live east or west of Aurora Avenue N.?**

Q31. Do you live east or west of Aurora Avenue N.?	Number	Percent
East	555	63.2 %
West	304	34.6 %
Not provided	19	2.2 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q31. Do you live east or west of Aurora Avenue N.? (without don't know)**

Q31. Do you live east or west of Aurora Avenue N.?	Number	Percent
East	555	64.6 %
West	304	35.4 %
Total	859	100.0 %

Missing Cases = 19  
Response Percent = 97.8 %

## Tabular Data

### Q32. What is your total annual household income?

Q32. What is your total annual household income?	Number	Percent
Under \$25,000	81	9.2 %
\$25,000 to \$49,999	165	18.8 %
\$50,000 to \$74,999	184	21.0 %
\$75,000 to \$99,999	156	17.8 %
\$100,000 or more	246	28.0 %
Not provided	46	5.2 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### Q32. What is your total annual household income?

Q32. What is your total annual household income?	Number	Percent
Under \$25,000	81	12.5 %
\$25,000 to \$49,999	165	25.5 %
\$75,000 to \$99,999	156	24.1 %
\$100,000 or more	246	38.0 %
Total	648	100.0 %

Missing Cases = 230  
Response Percent = 73.8 %

### Q33. Your gender:

Q33. Your gender:	Number	Percent
Male	393	44.8 %
Female	485	55.2 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %



## Tabular Data

### **Q34. Are you or members of your household of Hispanic or Latino ancestry?**

Q34. Are you or members of your household of Hispanic or Latino ancestry?	Number	Percent
Yes	51	5.8 %
No	803	91.5 %
Not provided	24	2.7 %
Total	878	100.0 %

Missing Cases = 0  
Response Percent = 100.0 %

### **Q34. Are you or members of your household of Hispanic or Latino ancestry? (without not provided)**

Q34. Are you or members of your household of Hispanic or Latino ancestry?	Number	Percent
Yes	51	6.0 %
No	803	94.0 %
Total	854	100.0 %

Missing Cases = 24  
Response Percent = 97.3 %

### **Q35. Which of the following best describes your race/ethnicity?**

Q35. Which of the following best describes your race/ethnicity?	Number	Percent
African American/Black	29	3.0 %
White/Caucasian	698	72.4 %
Asian	134	13.9 %
Native American	19	2.0 %
Pacific Islander	18	1.9 %
Other	26	2.7 %
Not provided	40	4.1 %
Total	964	100.0 %

Number of Cases = 878  
Number of Responses = 964  
Average Number Of Responses Per Case = 1.1  
Number Of Cases With At Least One Response = 878  
Response Percent = 100.0 %

### **Q35. Which of the following best describes your race/ethnicity? (without not provided)**

Q35. Which of the following best describes your race/ethnicity?	Number	Percent
African American/Black	29	3.1 %
White/Caucasian	698	75.5 %
Asian	134	14.5 %
Native American	19	2.1 %
Pacific Islander	18	1.9 %
Other	26	2.8 %
Total	924	100.0 %

Number of Cases = 878  
Number of Responses = 924  
Average Number Of Responses Per Case = 1.1  
Number Of Cases With At Least One Response = 838  
Response Percent = 95.4 %

## Tabular Data

### Q35. Other

#### Q35 Other

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ALASKA NATIVE  
CROATION/SLAVIC  
EURO-AMERICAN  
FILIPINO  
FRENCH  
HISPANIC  
HISPANIC  
HISPANIC  
IRANIAN - (PERSIAN)  
IRANIAN - (PERSIAN)  
JAPANESE & AMERICAN  
LATINO-AMERICAN  
MEXICAN  
MEXICAN  
MEXICAN AMERICAN  
MIDDLE EASTERN  
MIXED  
MIXED/NATIVE AMER  
MIXED/NATIVE AMER  
MIXED-RACE  
MIXED-RACE  
MULTI ETHNIC  
MULTI ETHNIC  
NORWEGIAN  
PUERTO RICAN  
SCANDINAVIAN

**Section 8**  
***Gender and Hispanic Ancestry***

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## Gender and Hispanic Ancestry

### Q1. Counting yourself, how many people live in your household?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q1. Counting yourself, how many people live in your household?</u>					
01	19.3%	20.2%	9.8%	20.0%	19.8%
02	43.0%	34.8%	27.5%	39.4%	38.5%
03	17.6%	24.3%	25.5%	21.3%	21.3%
04	14.0%	13.6%	25.5%	13.1%	13.8%
05	4.3%	4.3%	7.8%	4.0%	4.3%
06	1.0%	2.3%	2.0%	1.7%	1.7%
07	0.8%	0.2%	2.0%	0.4%	0.5%
08	0.0%	0.2%	0.0%	0.1%	0.1%

**Gender and Hispanic Ancestry**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3a. Overall quality of police services</u>					
Very Satisfied	24.3%	22.1%	9.5%	24.2%	23.1%
Satisfied	51.1%	54.0%	52.4%	52.7%	52.7%
Neutral	17.9%	18.1%	28.6%	16.9%	18.0%
Dissatisfied	4.5%	4.2%	4.8%	4.4%	4.3%
Very Dissatisfied	2.2%	1.6%	4.8%	1.8%	1.9%

## Gender and Hispanic Ancestry

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>					
Very Satisfied	33.4%	31.9%	28.9%	33.0%	32.6%
Satisfied	52.4%	55.6%	53.3%	54.3%	54.2%
Neutral	13.6%	10.5%	17.8%	11.4%	11.9%
Dissatisfied	0.3%	2.0%	0.0%	1.2%	1.2%
Very Dissatisfied	0.3%	0.0%	0.0%	0.1%	0.1%
<u>Q3c. Overall effectiveness of the City's code enforcement program</u>					
Very Satisfied	12.4%	9.6%	6.1%	11.2%	10.9%
Satisfied	36.2%	44.1%	30.3%	41.4%	40.4%
Neutral	40.0%	34.9%	51.5%	36.3%	37.3%
Dissatisfied	7.6%	8.0%	6.1%	7.7%	7.8%
Very Dissatisfied	3.8%	3.4%	6.1%	3.3%	3.6%

## Gender and Hispanic Ancestry

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3d. Overall effectiveness of City communication with the public</u>					
Very Satisfied	19.3%	16.8%	18.8%	18.3%	17.9%
Satisfied	42.7%	50.5%	29.2%	48.5%	46.9%
Neutral	30.1%	26.4%	47.9%	26.6%	28.1%
Dissatisfied	6.6%	4.5%	2.1%	5.2%	5.5%
Very Dissatisfied	1.3%	1.8%	2.1%	1.5%	1.6%
<u>Q3e. Overall quality of the City's stormwater runoff/stormwater management system</u>					
Very Satisfied	20.0%	11.9%	7.0%	16.4%	15.7%
Satisfied	47.2%	54.7%	51.2%	51.5%	51.2%
Neutral	26.4%	27.6%	34.9%	26.4%	27.0%
Dissatisfied	5.5%	3.8%	7.0%	4.2%	4.6%
Very Dissatisfied	0.9%	2.0%	0.0%	1.5%	1.5%

## Gender and Hispanic Ancestry

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3f. Overall flow of traffic and congestion management in Shoreline</u>					
Very Satisfied	11.8%	8.5%	12.5%	10.1%	10.0%
Satisfied	38.9%	43.4%	41.7%	41.8%	41.4%
Neutral	23.2%	27.0%	25.0%	25.2%	25.3%
Dissatisfied	17.1%	15.7%	14.6%	16.3%	16.4%
Very Dissatisfied	8.9%	5.3%	6.3%	6.6%	6.9%

### Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City

Very Satisfied	17.4%	10.8%	19.4%	13.8%	13.9%
Satisfied	34.1%	39.4%	22.6%	38.2%	36.9%
Neutral	39.9%	43.4%	38.7%	41.7%	41.8%
Dissatisfied	5.8%	5.7%	12.9%	5.2%	5.8%
Very Dissatisfied	2.7%	0.7%	6.5%	1.2%	1.6%



## Gender and Hispanic Ancestry

### **Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>					
Very Satisfied	20.0%	16.4%	23.8%	17.8%	18.0%
Satisfied	46.4%	52.4%	26.2%	51.5%	49.7%
Neutral	28.5%	24.4%	45.2%	24.5%	26.2%
Dissatisfied	3.6%	5.5%	4.8%	4.7%	4.7%
Very Dissatisfied	1.5%	1.4%	0.0%	1.4%	1.5%
<u>Q3i. Overall quality of service provided by the City of Shoreline</u>					
Very Satisfied	14.6%	11.7%	8.2%	13.6%	13.0%
Satisfied	54.9%	64.0%	55.1%	60.4%	59.9%
Neutral	26.0%	20.1%	28.6%	22.1%	22.8%
Dissatisfied	4.0%	3.3%	8.2%	3.1%	3.6%
Very Dissatisfied	0.5%	0.9%	0.0%	0.8%	0.7%

## Gender and Hispanic Ancestry

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
Overall quality of police services	16.5%	19.2%	15.7%	18.3%	18.0%
Overall quality of City parks and recreation programs and facilities	9.4%	7.2%	7.8%	8.5%	8.2%
Overall effectiveness of the City's code enforcement program	3.8%	2.7%	3.9%	3.2%	3.2%
Overall effectiveness of City communication with the public	6.6%	3.9%	7.8%	5.0%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	2.3%	3.5%	2.0%	3.0%	3.0%
Overall flow of traffic and congestion management in Shoreline	27.0%	24.3%	11.8%	26.0%	25.5%

## Gender and Hispanic Ancestry

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
Overall quality of human services (e.g. support for people in times of need) offered by the City	10.2%	14.6%	17.6%	12.5%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	10.9%	10.1%	15.7%	10.5%	10.5%
Overall quality of service provided by the City of Shoreline	4.8%	4.7%	3.9%	4.7%	4.8%
none chosen	8.4%	9.7%	13.7%	8.3%	9.1%

## Gender and Hispanic Ancestry

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q4. 2nd Emphasis</u>					
Overall quality of police services	12.2%	9.9%	7.8%	11.1%	10.9%
Overall quality of City parks and recreation programs and facilities	7.9%	12.2%	3.9%	11.0%	10.3%
Overall effectiveness of the City's code enforcement program	6.9%	6.4%	7.8%	6.5%	6.6%
Overall effectiveness of City communication with the public	7.1%	6.0%	0.0%	7.0%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	6.1%	7.2%	13.7%	6.2%	6.7%
Overall flow of traffic and congestion management in Shoreline	22.4%	16.5%	13.7%	19.4%	19.1%

## Gender and Hispanic Ancestry

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
Overall quality of human services (e.g. support for people in times of need) offered by the City	11.7%	13.6%	15.7%	12.5%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	10.2%	13.6%	17.6%	12.1%	12.1%
Overall quality of service provided by the City of Shoreline	3.8%	2.9%	3.9%	3.4%	3.3%
none chosen	11.7%	11.8%	15.7%	11.0%	11.7%

## Gender and Hispanic Ancestry

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q4. 3rd Emphasis</u>					
Overall quality of police services	7.6%	10.7%	15.7%	9.0%	9.3%
Overall quality of City parks and recreation programs and facilities	11.5%	13.2%	15.7%	12.0%	12.4%
Overall effectiveness of the City's code enforcement program	7.4%	7.8%	3.9%	8.0%	7.6%
Overall effectiveness of City communication with the public	8.1%	6.6%	9.8%	7.1%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	8.7%	5.6%	2.0%	7.3%	6.9%
Overall flow of traffic and congestion management in Shoreline	9.2%	12.2%	7.8%	11.2%	10.8%

## Gender and Hispanic Ancestry

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
Overall quality of human services (e.g. support for people in times of need) offered by the City	8.9%	8.7%	15.7%	8.5%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	12.5%	12.4%	5.9%	12.8%	12.4%
Overall quality of service provided by the City of Shoreline	8.7%	8.7%	5.9%	9.1%	8.7%
none chosen	17.6%	14.2%	17.6%	15.1%	15.7%

## Gender and Hispanic Ancestry

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q4. Most Emphasis</u>					
Overall quality of police services	36.4%	39.8%	39.2%	38.4%	38.3%
Overall quality of City parks and recreation programs and facilities	28.8%	32.6%	27.5%	31.4%	30.9%
Overall effectiveness of the City's code enforcement program	18.1%	16.9%	15.7%	17.7%	17.4%
Overall effectiveness of City communication with the public	21.9%	16.5%	17.6%	19.1%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	17.0%	16.3%	17.6%	16.6%	16.6%
Overall flow of traffic and congestion management in Shoreline	58.5%	53.0%	33.3%	56.7%	55.5%



## Gender and Hispanic Ancestry

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q4. Most Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	30.8%	36.9%	49.0%	33.4%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	33.6%	36.1%	39.2%	35.4%	35.0%
Overall quality of service provided by the City of Shoreline	17.3%	16.3%	13.7%	17.2%	16.7%

## Gender and Hispanic Ancestry

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5a. Overall maintenance of city streets</u>					
Very Satisfied	12.6%	12.5%	14.3%	12.8%	12.6%
Satisfied	56.0%	55.9%	51.0%	56.6%	56.0%
Neutral	21.9%	18.4%	28.6%	18.8%	19.9%
Dissatisfied	8.5%	11.7%	6.1%	10.5%	10.3%
Very Dissatisfied	1.0%	1.5%	0.0%	1.4%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>					
Very Satisfied	13.8%	10.7%	16.3%	12.1%	12.1%
Satisfied	49.4%	50.7%	32.7%	51.6%	50.1%
Neutral	19.7%	22.4%	28.6%	19.9%	21.2%
Dissatisfied	14.1%	13.2%	22.4%	13.1%	13.6%
Very Dissatisfied	3.1%	2.9%	0.0%	3.3%	3.0%

## Gender and Hispanic Ancestry

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5c. Maintenance of sidewalks in Shoreline</u>					
Very Satisfied	9.5%	8.8%	6.7%	9.3%	9.1%
Satisfied	38.4%	34.4%	35.6%	36.4%	36.2%
Neutral	26.8%	24.3%	26.7%	25.2%	25.4%
Dissatisfied	18.4%	24.1%	24.4%	21.2%	21.5%
Very Dissatisfied	7.0%	8.5%	6.7%	7.9%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>					
Very Satisfied	10.8%	9.3%	6.1%	10.2%	10.0%
Satisfied	44.1%	48.9%	42.9%	47.5%	46.8%
Neutral	28.1%	24.7%	30.6%	25.7%	26.2%
Dissatisfied	14.4%	12.2%	12.2%	13.1%	13.2%
Very Dissatisfied	2.6%	4.9%	8.2%	3.4%	3.8%

## Gender and Hispanic Ancestry

### **Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5e. Overall cleanliness of city streets and other public areas</u>					
Very Satisfied	18.2%	10.7%	10.2%	14.5%	14.1%
Satisfied	52.3%	60.3%	51.0%	57.6%	56.7%
Neutral	22.8%	20.3%	22.4%	20.7%	21.4%
Dissatisfied	6.2%	6.1%	14.3%	5.5%	6.1%
Very Dissatisfied	0.5%	2.7%	2.0%	1.8%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>					
Very Satisfied	16.4%	9.1%	2.0%	13.3%	12.4%
Satisfied	42.8%	45.7%	38.8%	44.9%	44.4%
Neutral	22.3%	21.9%	34.7%	21.1%	22.1%
Dissatisfied	13.1%	17.3%	14.3%	15.4%	15.4%
Very Dissatisfied	5.4%	6.1%	10.2%	5.3%	5.8%

## Gender and Hispanic Ancestry

### **Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>					
Very Satisfied	12.8%	12.6%	4.3%	13.4%	12.7%
Satisfied	54.3%	51.7%	58.7%	52.7%	52.9%
Neutral	22.1%	24.5%	21.7%	23.2%	23.4%
Dissatisfied	9.0%	7.9%	6.5%	8.4%	8.4%
Very Dissatisfied	1.9%	3.4%	8.7%	2.2%	2.7%
<u>Q5h. Garbage/recycling provider services</u>					
Very Satisfied	29.4%	30.3%	28.6%	30.2%	29.9%
Satisfied	51.0%	53.2%	42.9%	53.1%	52.2%
Neutral	12.6%	13.6%	18.4%	12.4%	13.1%
Dissatisfied	6.4%	2.3%	10.2%	3.7%	4.2%
Very Dissatisfied	0.5%	0.6%	0.0%	0.6%	0.6%

## Gender and Hispanic Ancestry

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q5i. Maintenance of public trees along City streets</u>					
Very Satisfied	12.5%	11.9%	10.9%	12.3%	12.2%
Satisfied	50.4%	52.5%	54.3%	51.8%	51.5%
Neutral	26.1%	20.7%	26.1%	22.4%	23.2%
Dissatisfied	8.1%	10.8%	6.5%	9.7%	9.6%
Very Dissatisfied	2.9%	4.1%	2.2%	3.7%	3.5%

## Gender and Hispanic Ancestry

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q6. Most Emphasis</u>					
Overall maintenance of city streets	22.1%	17.1%	13.7%	19.6%	19.4%
Maintenance of streets in your neighborhood	10.7%	10.1%	2.0%	11.1%	10.4%
Maintenance of sidewalks in Shoreline	12.5%	20.8%	17.6%	17.3%	17.1%
Mowing and trimming along city streets and other public areas	8.7%	6.2%	3.9%	7.7%	7.3%
Overall cleanliness of city streets and other public areas	6.6%	10.3%	13.7%	8.5%	8.7%
Adequacy of city street lighting in your neighborhood	13.0%	15.5%	19.6%	13.9%	14.4%
Adequacy of storm drainage services in your neighborhood	6.1%	4.9%	7.8%	5.1%	5.5%
Garbage/recycling provider services	6.4%	1.6%	5.9%	3.7%	3.8%
Maintenance of public trees along City streets	6.6%	7.2%	5.9%	7.1%	6.9%
None chosen	7.4%	6.2%	9.8%	6.0%	6.7%

## Gender and Hispanic Ancestry

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q6. 2nd Emphasis</u>					
Overall maintenance of city streets	10.4%	10.7%	3.9%	11.0%	10.6%
Maintenance of streets in your neighborhood	14.2%	6.6%	9.8%	10.2%	10.0%
Maintenance of sidewalks in Shoreline	11.5%	13.8%	21.6%	12.3%	12.8%
Mowing and trimming along city streets and other public areas	8.9%	9.1%	7.8%	8.7%	9.0%
Overall cleanliness of city streets and other public areas	16.0%	12.2%	19.6%	13.6%	13.9%
Adequacy of city street lighting in your neighborhood	12.7%	16.9%	5.9%	15.8%	15.0%
Adequacy of storm drainage services in your neighborhood	4.6%	9.3%	5.9%	7.3%	7.2%
Garbage/recycling provider services	3.8%	5.4%	5.9%	4.7%	4.7%
Maintenance of public trees along City streets	7.9%	6.0%	3.9%	7.1%	6.8%
None chosen	9.9%	10.1%	15.7%	9.2%	10.0%



## Gender and Hispanic Ancestry

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q6. Most Emphasis</u>					
Overall maintenance of city streets	32.6%	27.8%	17.6%	30.5%	30.0%
Maintenance of streets in your neighborhood	24.9%	16.7%	11.8%	21.3%	20.4%
Maintenance of sidewalks in Shoreline	23.9%	34.6%	39.2%	29.6%	29.8%
Mowing and trimming along city streets and other public areas	17.6%	15.3%	11.8%	16.4%	16.3%
Overall cleanliness of city streets and other public areas	22.6%	22.5%	33.3%	22.0%	22.6%
Adequacy of city street lighting in your neighborhood	25.7%	32.4%	25.5%	29.8%	29.4%
Adequacy of storm drainage services in your neighborhood	10.7%	14.2%	13.7%	12.5%	12.6%
Garbage/recycling provider services	10.2%	7.0%	11.8%	8.5%	8.4%
Maintenance of public trees along City streets	14.5%	13.2%	9.8%	14.2%	13.8%

## Gender and Hispanic Ancestry

### **Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>					
Very Satisfied	15.3%	5.7%	7.7%	10.3%	10.1%
Satisfied	32.4%	33.6%	33.3%	33.3%	33.1%
Neutral	31.8%	36.2%	35.9%	33.5%	34.2%
Dissatisfied	15.9%	16.3%	15.4%	16.3%	16.1%
Very Dissatisfied	4.6%	8.3%	7.7%	6.6%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>					
Very Satisfied	12.5%	7.6%	2.7%	10.5%	9.9%
Satisfied	33.0%	29.6%	35.1%	31.3%	31.2%
Neutral	37.1%	35.9%	43.2%	35.5%	36.4%
Dissatisfied	10.9%	17.4%	5.4%	15.0%	14.4%
Very Dissatisfied	6.5%	9.5%	13.5%	7.8%	8.1%

## Gender and Hispanic Ancestry

### **Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q7c. Enforcement of graffiti removal from private properties</u>					
Very Satisfied	9.7%	9.3%	10.5%	9.6%	9.5%
Satisfied	38.6%	38.7%	23.7%	39.7%	38.6%
Neutral	39.5%	43.3%	55.3%	40.5%	41.5%
Dissatisfied	9.1%	6.8%	10.5%	7.6%	7.9%
Very Dissatisfied	3.1%	1.9%	0.0%	2.7%	2.5%

## Gender and Hispanic Ancestry

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	44.0%	56.9%	66.7%	50.9%	51.1%
Enforcing removal of abandoned/junk autos	20.1%	16.7%	5.9%	18.9%	18.2%
Enforcement of graffiti removal from private properties	22.1%	16.5%	15.7%	19.2%	19.0%
None chosen	13.7%	9.9%	11.8%	11.0%	11.6%

## Gender and Hispanic Ancestry

### **Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	51.0%	63.2%	75.6%	57.2%	57.9%
Enforcing removal of abandoned/junk autos	23.3%	18.5%	6.7%	21.3%	20.6%
Enforcement of graffiti removal from private properties	25.7%	18.3%	17.8%	21.5%	21.5%

## Gender and Hispanic Ancestry

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q9a. Overall quality of local police protection</u>					
Very Satisfied	24.0%	15.7%	9.5%	20.5%	19.5%
Satisfied	50.0%	61.8%	59.5%	56.0%	56.4%
Neutral	20.8%	16.6%	23.8%	17.9%	18.5%
Dissatisfied	3.0%	5.3%	2.4%	4.5%	4.3%
Very Dissatisfied	2.2%	0.7%	4.8%	1.2%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>					
Very Satisfied	18.1%	9.0%	7.7%	13.9%	13.2%
Satisfied	41.5%	56.5%	53.8%	49.4%	49.5%
Neutral	30.7%	25.1%	25.6%	27.1%	27.7%
Dissatisfied	7.4%	8.2%	10.3%	7.8%	7.8%
Very Dissatisfied	2.3%	1.3%	2.6%	1.8%	1.8%

## Gender and Hispanic Ancestry

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q9c. Enforcement of local traffic laws</u>					
Very Satisfied	18.9%	10.2%	7.9%	14.9%	14.3%
Satisfied	44.9%	52.6%	44.7%	49.2%	49.0%
Neutral	27.0%	22.6%	42.1%	23.5%	24.7%
Dissatisfied	6.5%	11.7%	2.6%	9.7%	9.2%
Very Dissatisfied	2.7%	2.9%	2.6%	2.7%	2.8%
<u>Q9d. Enforcement of drug laws</u>					
Very Satisfied	16.6%	6.9%	9.1%	12.0%	11.7%
Satisfied	38.6%	39.7%	24.2%	40.1%	39.2%
Neutral	30.5%	38.4%	42.4%	33.6%	34.4%
Dissatisfied	9.7%	11.8%	18.2%	10.4%	10.8%
Very Dissatisfied	4.5%	3.3%	6.1%	3.9%	3.9%

## Gender and Hispanic Ancestry

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q9e. Enforcement of prostitution laws</u>					
Very Satisfied	18.2%	6.8%	15.2%	12.6%	12.6%
Satisfied	40.4%	38.4%	24.2%	40.5%	39.4%
Neutral	32.3%	41.3%	42.4%	36.2%	36.7%
Dissatisfied	6.1%	10.0%	12.1%	7.7%	8.0%
Very Dissatisfied	3.0%	3.6%	6.1%	3.0%	3.3%
<u>Q9f. Enforcement of property crime laws</u>					
Very Satisfied	13.1%	5.1%	6.1%	9.4%	9.0%
Satisfied	37.4%	42.5%	27.3%	41.1%	40.0%
Neutral	34.3%	37.4%	48.5%	34.5%	35.9%
Dissatisfied	10.9%	12.0%	15.2%	11.4%	11.5%
Very Dissatisfied	4.4%	3.0%	3.0%	3.6%	3.7%



## Gender and Hispanic Ancestry

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	19.1%	17.9%	13.7%	19.1%	18.5%
The City's efforts to prevent crime	25.7%	28.2%	29.4%	27.1%	27.1%
Enforcement of local traffic laws	11.2%	7.6%	11.8%	9.0%	9.2%
Enforcement of drug laws	10.7%	12.8%	3.9%	12.6%	11.8%
Enforcement of prostitution laws	3.3%	5.4%	2.0%	4.5%	4.4%
Enforcement of property crime laws	18.1%	16.9%	23.5%	16.7%	17.4%
None chosen	12.0%	11.1%	15.7%	11.1%	11.5%

## Gender and Hispanic Ancestry

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q10. 2nd Emphasis</u>					
Overall quality of local police protection	8.4%	14.2%	23.5%	10.8%	11.6%
The City's efforts to prevent crime	25.2%	24.5%	29.4%	24.8%	24.8%
Enforcement of local traffic laws	8.4%	8.2%	7.8%	8.2%	8.3%
Enforcement of drug laws	15.0%	11.5%	11.8%	13.3%	13.1%
Enforcement of prostitution laws	5.9%	8.2%	0.0%	7.8%	7.2%
Enforcement of property crime laws	21.9%	18.8%	5.9%	20.9%	20.2%
None chosen	15.3%	14.4%	21.6%	14.1%	14.8%

## Gender and Hispanic Ancestry

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	27.5%	32.2%	37.3%	29.9%	30.1%
The City's efforts to prevent crime	50.9%	52.8%	58.8%	51.9%	51.9%
Enforcement of local traffic laws	19.6%	15.9%	19.6%	17.2%	17.5%
Enforcement of drug laws	25.7%	24.3%	15.7%	25.9%	24.9%
Enforcement of prostitution laws	9.2%	13.6%	2.0%	12.3%	11.6%
Enforcement of property crime laws	39.9%	35.7%	29.4%	37.6%	37.6%

## Gender and Hispanic Ancestry

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11a. In your neighborhood during the day</u>					
Very Safe	56.8%	48.6%	38.3%	53.3%	52.3%
Safe	35.3%	43.3%	51.1%	38.9%	39.7%
Neutral	5.4%	6.3%	2.1%	6.0%	5.9%
Unsafe	2.3%	1.7%	8.5%	1.6%	2.0%
Very unsafe	0.3%	0.0%	0.0%	0.1%	0.1%
<u>Q11b. In your neighborhood at night</u>					
Very Safe	26.7%	15.6%	8.5%	21.4%	20.6%
Safe	47.7%	48.4%	46.8%	48.0%	48.1%
Neutral	17.2%	23.5%	25.5%	20.5%	20.6%
Unsafe	6.4%	10.4%	6.4%	8.5%	8.6%
Very unsafe	2.1%	2.1%	12.8%	1.5%	2.1%

## Gender and Hispanic Ancestry

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11c. In city parks and trails</u>					
Very Safe	16.8%	8.4%	15.9%	12.0%	12.1%
Safe	48.1%	45.0%	40.9%	45.9%	46.4%
Neutral	26.4%	33.9%	27.3%	31.2%	30.6%
Unsafe	6.3%	10.4%	11.4%	8.5%	8.6%
Very unsafe	2.5%	2.2%	4.5%	2.3%	2.3%
<u>Q11d. In other public areas in Shoreline</u>					
Very Safe	17.8%	11.8%	21.3%	14.1%	14.5%
Safe	56.2%	53.3%	42.6%	55.1%	54.6%
Neutral	22.0%	28.4%	23.4%	25.7%	25.5%
Unsafe	2.9%	6.1%	12.8%	4.3%	4.7%
Very unsafe	1.1%	0.4%	0.0%	0.8%	0.7%

## Gender and Hispanic Ancestry

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q11e. Overall feeling of safety in Shoreline</u>					
Very Safe	22.0%	13.8%	19.1%	17.9%	17.5%
Safe	60.1%	62.6%	55.3%	61.4%	61.5%
Neutral	13.3%	20.0%	14.9%	16.9%	16.9%
Unsafe	3.6%	3.6%	6.4%	3.5%	3.6%
Very unsafe	1.0%	0.0%	4.3%	0.3%	0.5%

## Gender and Hispanic Ancestry

### Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q12. From which of the following have you received information about City projects, issues, services, and events?</u>					
City newsletter "CURRENTS"	88.5%	87.2%	74.5%	88.8%	87.8%
City's Parks and Recreation Guide	63.6%	72.2%	74.5%	67.6%	68.3%
City cable channel (Comcast 21 or Frontier 27)	11.5%	8.7%	13.7%	9.2%	9.9%
City website	30.0%	26.0%	45.1%	26.7%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	4.1%	8.9%	9.8%	6.7%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	23.7%	23.5%	23.5%	24.2%	23.6%
Involvement in neighborhood association or Shoreline Watch	14.0%	16.7%	13.7%	15.8%	15.5%
Television news	25.7%	22.9%	13.7%	25.0%	24.1%
Alert Shoreline	7.1%	9.5%	7.8%	8.6%	8.4%
Other	11.7%	6.6%	7.8%	9.1%	8.9%

## Gender and Hispanic Ancestry

### Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q13a. The availability of information about City services, meetings, and events</u>					
Very Satisfied	13.2%	14.7%	13.3%	13.9%	14.0%
Satisfied	53.2%	50.1%	53.3%	51.8%	51.5%
Neutral	25.3%	27.1%	22.2%	26.3%	26.3%
Dissatisfied	6.5%	6.3%	8.9%	6.3%	6.4%
Very Dissatisfied	1.9%	1.8%	2.2%	1.7%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>					
Very Satisfied	15.7%	19.7%	15.6%	18.0%	17.9%
Satisfied	48.4%	50.9%	64.4%	49.7%	49.8%
Neutral	22.9%	19.7%	8.9%	21.5%	21.1%
Dissatisfied	11.7%	8.0%	8.9%	9.2%	9.7%
Very Dissatisfied	1.3%	1.8%	2.2%	1.6%	1.6%



## Gender and Hispanic Ancestry

### Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q13c. City's efforts to provide opportunities for public involvement</u>					
Very Satisfied	14.1%	16.0%	17.8%	14.8%	15.1%
Satisfied	42.5%	42.2%	44.4%	43.1%	42.4%
Neutral	31.3%	32.5%	26.7%	31.9%	31.9%
Dissatisfied	10.4%	6.7%	8.9%	7.9%	8.4%
Very Dissatisfied	1.7%	2.6%	2.2%	2.2%	2.2%
<u>Q13d. The quality of content on City's website</u>					
Very Satisfied	8.6%	11.8%	11.1%	10.1%	10.3%
Satisfied	37.5%	41.5%	47.2%	39.6%	39.6%
Neutral	48.7%	43.6%	33.3%	46.9%	46.0%
Dissatisfied	4.5%	2.1%	5.6%	2.6%	3.2%
Very Dissatisfied	0.7%	1.0%	2.8%	0.8%	0.9%

## Gender and Hispanic Ancestry

### Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>					
Very Satisfied	18.2%	20.9%	22.2%	19.4%	19.7%
Satisfied	51.0%	53.9%	48.9%	53.7%	52.6%
Neutral	26.4%	22.7%	26.7%	23.5%	24.4%
Dissatisfied	3.6%	2.3%	2.2%	2.8%	2.9%
Very Dissatisfied	0.8%	0.2%	0.0%	0.5%	0.5%
<u>Q13f. The quality of City's social media</u>					
Very Satisfied	9.1%	11.0%	0.0%	11.0%	10.1%
Satisfied	28.3%	31.7%	26.7%	30.8%	30.0%
Neutral	56.6%	51.5%	63.3%	52.8%	54.0%
Dissatisfied	3.2%	3.5%	6.7%	2.9%	3.4%
Very Dissatisfied	2.7%	2.2%	3.3%	2.4%	2.5%

## Gender and Hispanic Ancestry

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q14a. Overall image of the City</u>					
Very Satisfied	23.4%	19.0%	21.3%	21.1%	21.0%
Satisfied	53.1%	58.4%	44.7%	56.7%	56.0%
Neutral	18.2%	16.8%	25.5%	16.8%	17.5%
Dissatisfied	4.7%	5.3%	8.5%	4.8%	5.0%
Very Dissatisfied	0.5%	0.4%	0.0%	0.5%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>					
Very Satisfied	10.4%	8.0%	7.5%	9.4%	9.1%
Satisfied	48.4%	51.1%	45.0%	50.9%	49.9%
Neutral	29.6%	33.9%	32.5%	31.3%	31.9%
Dissatisfied	7.2%	5.0%	15.0%	5.4%	6.0%
Very Dissatisfied	4.3%	2.0%	0.0%	3.1%	3.1%

## Gender and Hispanic Ancestry

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q14c. Overall effectiveness of the City Manager and city staff</u>					
Very Satisfied	10.0%	9.4%	15.0%	9.6%	9.7%
Satisfied	49.7%	51.5%	45.0%	51.8%	50.7%
Neutral	30.6%	32.5%	27.5%	31.3%	31.6%
Dissatisfied	7.3%	4.8%	12.5%	5.2%	5.9%
Very Dissatisfied	2.4%	1.8%	0.0%	2.1%	2.1%

## Gender and Hispanic Ancestry

**Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."</u>					
Strongly agree	19.6%	15.7%	29.4%	16.9%	17.4%
Somewhat agree	50.4%	53.8%	39.2%	53.7%	52.3%
Somewhat disagree	14.2%	13.6%	5.9%	14.1%	13.9%
Strongly disagree	9.2%	3.7%	3.9%	5.9%	6.2%
No opinion	6.6%	13.2%	21.6%	9.5%	10.3%

## Gender and Hispanic Ancestry

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q16a. As a place to live</u>					
Excellent	34.0%	38.0%	27.7%	36.9%	36.2%
Good	54.2%	56.1%	57.4%	55.3%	55.3%
Neutral	7.9%	4.6%	12.8%	5.4%	6.1%
Below Average	3.1%	1.3%	2.1%	2.0%	2.1%
Poor	0.8%	0.0%	0.0%	0.4%	0.3%
<u>Q16b. As a place to raise children</u>					
Excellent	35.3%	41.5%	25.5%	39.9%	38.6%
Good	51.8%	47.6%	57.4%	48.7%	49.5%
Neutral	9.2%	9.1%	8.5%	8.9%	9.1%
Below Average	3.5%	1.4%	8.5%	2.0%	2.3%
Poor	0.3%	0.5%	0.0%	0.4%	0.4%

## Gender and Hispanic Ancestry

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q16c. As a place to work</u>					
Excellent	16.0%	20.9%	22.5%	18.1%	18.6%
Good	39.7%	37.1%	40.0%	38.7%	38.3%
Neutral	30.4%	27.1%	15.0%	29.4%	28.6%
Below Average	10.9%	12.7%	15.0%	11.7%	11.9%
Poor	2.9%	2.2%	7.5%	2.1%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>					
Excellent	17.3%	16.4%	20.0%	16.6%	16.8%
Good	50.4%	49.3%	31.1%	50.7%	49.8%
Neutral	24.9%	22.3%	28.9%	23.1%	23.5%
Below Average	6.6%	10.2%	17.8%	8.2%	8.6%
Poor	0.8%	1.8%	2.2%	1.3%	1.3%

## Gender and Hispanic Ancestry

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q16e. As a place to shop</u>					
Excellent	11.8%	12.1%	12.8%	12.0%	11.9%
Good	37.6%	32.3%	34.0%	35.0%	34.7%
Neutral	23.0%	26.5%	29.8%	24.7%	24.9%
Below Average	19.4%	22.5%	10.6%	21.6%	21.1%
Poor	8.2%	6.6%	12.8%	6.7%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>					
Excellent	7.8%	7.1%	10.6%	7.2%	7.4%
Good	27.9%	22.3%	14.9%	25.3%	24.9%
Neutral	25.1%	24.2%	31.9%	24.3%	24.6%
Below Average	24.8%	28.3%	21.3%	27.2%	26.7%
Poor	14.5%	18.0%	21.3%	16.0%	16.4%



**Gender and Hispanic Ancestry**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q16g. Overall quality of life in the City</u>					
Excellent	20.5%	16.1%	12.8%	18.7%	18.1%
Good	57.4%	64.0%	63.8%	61.1%	61.0%
Neutral	17.2%	15.7%	21.3%	15.8%	16.4%
Below Average	4.6%	4.0%	0.0%	4.3%	4.3%
Poor	0.3%	0.2%	2.1%	0.1%	0.2%

## Gender and Hispanic Ancestry

### **Q17. Overall, how do you rate the condition of your neighborhood? (Without don't know)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q17. Overall, how do you rate the condition of your neighborhood?</u>					
Excellent	14.3%	12.8%	6.4%	14.1%	13.5%
Good	55.1%	46.6%	55.3%	50.1%	50.4%
Average	22.1%	30.6%	27.7%	26.6%	26.7%
Below average	7.8%	9.2%	10.6%	8.4%	8.6%
Poor	0.8%	0.9%	0.0%	0.8%	0.8%

### **Q18. In general, do you think the City of Shoreline is moving in the right direction? (Without don't know)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q18. Do you think the City of Shoreline is moving in the right direction?</u>					
Yes	87.6%	92.3%	93.9%	90.8%	90.2%
No	12.4%	7.7%	6.1%	9.2%	9.8%

## Gender and Hispanic Ancestry

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19a. Maintenance of City parks</u>					
Very Satisfied	24.5%	20.7%	14.3%	23.1%	22.4%
Satisfied	61.7%	66.6%	69.4%	64.6%	64.4%
Neutral	12.1%	11.2%	10.2%	11.0%	11.6%
Dissatisfied	1.3%	1.3%	6.1%	1.1%	1.3%
Very Dissatisfied	0.3%	0.2%	0.0%	0.3%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>					
Very Satisfied	25.7%	23.0%	15.9%	25.1%	24.2%
Satisfied	56.5%	61.7%	68.2%	59.2%	59.4%
Neutral	16.0%	13.6%	11.4%	14.1%	14.7%
Dissatisfied	1.5%	1.7%	4.5%	1.5%	1.6%
Very Dissatisfied	0.3%	0.0%	0.0%	0.1%	0.1%

## Gender and Hispanic Ancestry

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19c. Walking and biking trails in the City</u>					
Very Satisfied	27.2%	17.5%	14.9%	22.7%	21.9%
Satisfied	54.9%	59.6%	57.4%	57.7%	57.5%
Neutral	12.6%	16.6%	12.8%	14.5%	14.8%
Dissatisfied	4.8%	5.6%	10.6%	4.7%	5.2%
Very Dissatisfied	0.6%	0.7%	4.3%	0.4%	0.6%
<u>Q19d. City swimming pool</u>					
Very Satisfied	18.1%	15.5%	13.5%	16.8%	16.7%
Satisfied	43.2%	48.0%	43.2%	46.6%	45.8%
Neutral	32.6%	32.5%	32.4%	32.2%	32.5%
Dissatisfied	5.3%	4.0%	10.8%	3.9%	4.6%
Very Dissatisfied	0.9%	0.0%	0.0%	0.4%	0.4%

## Gender and Hispanic Ancestry

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19e. Outdoor athletic fields</u>					
Very Satisfied	21.5%	19.3%	11.9%	21.1%	20.3%
Satisfied	56.2%	55.6%	54.8%	56.4%	55.9%
Neutral	20.2%	23.1%	28.6%	20.6%	21.8%
Dissatisfied	1.9%	1.9%	4.8%	1.8%	1.9%
Very Dissatisfied	0.3%	0.0%	0.0%	0.2%	0.1%
<u>Q19f. Ease of registering for programs</u>					
Very Satisfied	15.3%	20.6%	20.0%	18.7%	18.4%
Satisfied	48.9%	47.7%	45.7%	48.5%	48.2%
Neutral	33.6%	27.4%	28.6%	29.8%	30.1%
Dissatisfied	0.9%	3.5%	5.7%	2.2%	2.4%
Very Dissatisfied	1.3%	0.6%	0.0%	0.8%	0.9%

## Gender and Hispanic Ancestry

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19g. Fees charged for recreation programs</u>					
Very Satisfied	14.2%	15.6%	15.0%	15.3%	15.0%
Satisfied	41.7%	44.2%	37.5%	43.4%	43.1%
Neutral	35.6%	28.0%	35.0%	30.8%	31.3%
Dissatisfied	6.1%	8.7%	12.5%	7.2%	7.6%
Very Dissatisfied	2.4%	3.4%	0.0%	3.3%	3.0%
<u>Q19h. Variety of recreation programs</u>					
Very Satisfied	14.8%	16.6%	20.5%	15.6%	15.8%
Satisfied	47.0%	49.9%	35.9%	49.5%	48.6%
Neutral	33.7%	26.8%	25.6%	30.1%	29.8%
Dissatisfied	4.1%	5.1%	17.9%	3.7%	4.6%
Very Dissatisfied	0.4%	1.7%	0.0%	1.2%	1.1%

## Gender and Hispanic Ancestry

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q19i. Preservation of open space</u>					
Very Satisfied	19.2%	16.6%	18.2%	17.8%	17.8%
Satisfied	42.9%	52.1%	38.6%	48.8%	47.9%
Neutral	29.6%	24.2%	22.7%	27.1%	26.6%
Dissatisfied	6.5%	5.6%	20.5%	4.8%	6.0%
Very Dissatisfied	1.8%	1.5%	0.0%	1.6%	1.6%

## Gender and Hispanic Ancestry

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	28.0%	27.2%	17.6%	28.1%	27.6%
Maintenance of City playgrounds	5.9%	6.2%	3.9%	6.4%	6.0%
Walking and biking trails in the City	12.2%	15.3%	19.6%	13.4%	13.9%
City swimming pool	3.3%	3.1%	5.9%	3.1%	3.2%
Outdoor athletic fields	3.6%	1.6%	3.9%	2.5%	2.5%
Ease of registering for programs	2.8%	0.8%	2.0%	1.6%	1.7%
Fees charged for recreation programs	4.1%	5.2%	2.0%	5.0%	4.7%
Variety of recreation programs	3.8%	7.0%	7.8%	5.5%	5.6%
Preservation of open space	22.4%	19.2%	19.6%	20.8%	20.6%
None chosen	14.0%	14.4%	17.6%	13.6%	14.2%



## Gender and Hispanic Ancestry

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q20. 2nd Emphasis</u>					
Maintenance of City parks	20.1%	17.1%	11.8%	18.7%	18.5%
Maintenance of City playgrounds	9.9%	10.7%	15.7%	9.7%	10.4%
Walking and biking trails in the City	13.0%	16.1%	11.8%	15.2%	14.7%
City swimming pool	3.6%	4.3%	5.9%	3.7%	4.0%
Outdoor athletic fields	7.1%	4.9%	3.9%	6.2%	5.9%
Ease of registering for programs	2.3%	1.9%	3.9%	2.0%	2.1%
Fees charged for recreation programs	3.8%	5.4%	5.9%	4.7%	4.7%
Variety of recreation programs	8.7%	10.7%	13.7%	9.8%	9.8%
Preservation of open space	14.8%	11.8%	7.8%	13.6%	13.1%
None chosen	16.8%	17.1%	19.6%	16.3%	17.0%

## Gender and Hispanic Ancestry

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	48.1%	44.3%	29.4%	46.8%	46.0%
Maintenance of City playgrounds	15.8%	16.9%	19.6%	16.1%	16.4%
Walking and biking trails in the City	25.2%	31.3%	31.4%	28.6%	28.6%
City swimming pool	6.9%	7.4%	11.8%	6.8%	7.2%
Outdoor athletic fields	10.7%	6.6%	7.8%	8.7%	8.4%
Ease of registering for programs	5.1%	2.7%	5.9%	3.6%	3.8%
Fees charged for recreation programs	7.9%	10.5%	7.8%	9.7%	9.3%
Variety of recreation programs	12.5%	17.7%	21.6%	15.3%	15.4%
Preservation of open space	37.2%	30.9%	27.5%	34.4%	33.7%

## Gender and Hispanic Ancestry

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q21a. Availability of public transportation options</u>					
Very Satisfied	19.0%	13.3%	21.7%	15.8%	15.9%
Satisfied	39.2%	42.4%	32.6%	41.5%	41.0%
Neutral	26.4%	24.9%	34.8%	25.1%	25.6%
Dissatisfied	11.9%	15.9%	8.7%	14.1%	14.1%
Very Dissatisfied	3.4%	3.6%	2.2%	3.5%	3.5%
<u>Q21b. Availability of bicycle lanes</u>					
Very Satisfied	13.0%	7.9%	8.9%	10.6%	10.3%
Satisfied	37.4%	35.0%	20.0%	37.4%	36.2%
Neutral	28.9%	40.2%	51.1%	34.1%	34.8%
Dissatisfied	17.6%	12.5%	20.0%	14.0%	14.9%
Very Dissatisfied	3.1%	4.3%	0.0%	4.0%	3.8%

## Gender and Hispanic Ancestry

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q21c. Availability of sidewalks on major streets and routes</u>					
Very Satisfied	13.1%	8.1%	16.3%	9.9%	10.4%
Satisfied	39.6%	39.4%	32.7%	40.5%	39.5%
Neutral	23.6%	23.5%	16.3%	23.6%	23.5%
Dissatisfied	18.4%	21.1%	30.6%	19.2%	19.9%
Very Dissatisfied	5.2%	7.9%	4.1%	6.9%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>					
Very Satisfied	10.4%	6.0%	4.1%	8.1%	8.0%
Satisfied	25.0%	24.1%	26.5%	24.6%	24.5%
Neutral	17.7%	19.4%	20.4%	18.4%	18.7%
Dissatisfied	28.9%	28.2%	28.6%	28.6%	28.5%
Very Dissatisfied	18.0%	22.2%	20.4%	20.3%	20.3%

## Gender and Hispanic Ancestry

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q21e. Traffic calming measures in your neighborhood</u>					
Very Satisfied	8.5%	3.7%	9.8%	5.7%	5.9%
Satisfied	29.1%	26.9%	14.6%	28.9%	27.9%
Neutral	27.5%	35.0%	41.5%	31.3%	31.6%
Dissatisfied	22.0%	22.3%	17.1%	22.1%	22.1%
Very Dissatisfied	12.9%	12.1%	17.1%	12.0%	12.5%
<u>Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking</u>					
Very Satisfied	14.0%	9.0%	20.9%	10.8%	11.3%
Satisfied	32.7%	32.8%	18.6%	33.6%	32.7%
Neutral	32.4%	40.1%	37.2%	36.8%	36.6%
Dissatisfied	15.5%	13.5%	20.9%	13.8%	14.4%
Very Dissatisfied	5.4%	4.5%	2.3%	5.1%	4.9%

## Gender and Hispanic Ancestry

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	27.5%	23.9%	31.4%	25.2%	25.5%
Availability of bicycle lanes	6.1%	3.9%	3.9%	5.0%	4.9%
Availability of sidewalks on major streets and routes	8.4%	13.8%	7.8%	11.7%	11.4%
Availability of sidewalks near your residence	19.3%	27.0%	21.6%	23.8%	23.6%
Traffic calming measures in your neighborhood	17.8%	13.8%	13.7%	15.9%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	11.5%	8.7%	9.8%	10.1%	9.9%
None chosen	9.4%	8.9%	11.8%	8.3%	9.1%

## Gender and Hispanic Ancestry

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q22. 2nd Emphasis</u>					
Availability of public transportation options	10.7%	12.0%	5.9%	11.7%	11.4%
Availability of bicycle lanes	8.4%	6.0%	11.8%	6.6%	7.1%
Availability of sidewalks on major streets and routes	16.0%	19.4%	13.7%	18.1%	17.9%
Availability of sidewalks near your residence	14.5%	16.5%	17.6%	15.9%	15.6%
Traffic calming measures in your neighborhood	16.3%	15.5%	11.8%	16.2%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	18.1%	17.7%	21.6%	18.1%	17.9%
None chosen	16.0%	13.0%	17.6%	13.4%	14.4%

## Gender and Hispanic Ancestry

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two without "None Chosen")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	38.2%	35.9%	37.3%	36.9%	36.9%
Availability of bicycle lanes	14.5%	9.9%	15.7%	11.6%	12.0%
Availability of sidewalks on major streets and routes	24.4%	33.2%	21.6%	29.8%	29.3%
Availability of sidewalks near your residence	33.8%	43.5%	39.2%	39.7%	39.2%
Traffic calming measures in your neighborhood	34.1%	29.3%	25.5%	32.1%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	29.5%	26.4%	31.4%	28.1%	27.8%



## Gender and Hispanic Ancestry

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>					
Very Satisfied	27.9%	26.5%	29.8%	27.1%	27.1%
Satisfied	46.7%	47.5%	27.7%	48.3%	47.2%
Neutral	15.0%	17.2%	38.3%	14.8%	16.2%
Dissatisfied	8.2%	6.3%	4.3%	7.4%	7.2%
Very Dissatisfied	2.2%	2.5%	0.0%	2.3%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>					
Very Satisfied	25.8%	22.5%	26.8%	24.1%	24.0%
Satisfied	50.8%	51.4%	43.9%	51.8%	51.1%
Neutral	18.2%	22.7%	26.8%	20.3%	20.6%
Dissatisfied	3.7%	2.6%	0.0%	2.9%	3.1%
Very Dissatisfied	1.5%	0.8%	2.4%	0.9%	1.1%

## Gender and Hispanic Ancestry

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>					
Very Satisfied	23.6%	21.9%	8.5%	23.6%	22.6%
Satisfied	52.9%	51.5%	42.6%	53.2%	52.1%
Neutral	18.1%	21.9%	38.3%	18.6%	20.2%
Dissatisfied	4.9%	3.1%	10.6%	3.2%	3.9%
Very Dissatisfied	0.6%	1.6%	0.0%	1.3%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>					
Very Satisfied	18.8%	18.1%	17.1%	18.7%	18.4%
Satisfied	53.6%	50.3%	46.3%	52.4%	51.8%
Neutral	23.4%	27.6%	36.6%	24.7%	25.6%
Dissatisfied	4.3%	2.9%	0.0%	3.5%	3.5%
Very Dissatisfied	0.0%	1.1%	0.0%	0.7%	0.6%

## Gender and Hispanic Ancestry

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>					
Very Satisfied	19.4%	17.1%	14.6%	18.6%	18.1%
Satisfied	47.7%	51.4%	48.8%	50.0%	49.7%
Neutral	26.8%	27.3%	36.6%	26.5%	27.1%
Dissatisfied	4.0%	4.2%	0.0%	4.0%	4.1%
Very Dissatisfied	2.2%	0.0%	0.0%	0.9%	1.0%

## Gender and Hispanic Ancestry

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities? (Without non chosen)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>					
Very important	54.8%	45.6%	69.4%	49.0%	49.8%
Somewhat important	30.1%	36.5%	20.4%	34.2%	33.6%
Not sure	9.1%	16.4%	8.2%	13.5%	13.1%
Not important	6.0%	1.5%	2.0%	3.2%	3.5%

### **Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (Without not provided)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>					
Very Supportive	50.3%	43.3%	44.9%	46.9%	46.4%
Somewhat Supportive	31.3%	37.6%	44.9%	34.4%	34.8%
Not sure	13.4%	15.5%	4.1%	14.9%	14.6%
Not Supportive	5.0%	3.6%	6.1%	3.8%	4.2%

## Gender and Hispanic Ancestry

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q26. 1st Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	18.1%	16.7%	17.6%	17.6%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	9.4%	10.3%	5.9%	10.3%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	18.3%	19.8%	25.5%	18.9%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	32.6%	29.7%	31.4%	31.5%	31.0%
None	21.6%	23.5%	19.6%	21.7%	22.7%

## Gender and Hispanic Ancestry

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q26. 2nd Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	18.8%	14.0%	17.6%	16.4%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	19.6%	15.3%	19.6%	17.4%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	16.5%	22.7%	21.6%	20.4%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	16.5%	16.7%	17.6%	16.7%	16.6%
None	28.5%	31.3%	23.5%	29.0%	30.1%

## Gender and Hispanic Ancestry

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q26. 3rd Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	16.5%	17.7%	9.8%	18.1%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	18.3%	17.5%	27.5%	17.7%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	18.1%	12.0%	15.7%	14.8%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	9.9%	12.4%	15.7%	11.3%	11.3%
None	37.2%	40.4%	31.4%	38.1%	39.0%

## Gender and Hispanic Ancestry

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three without "None Chosen")**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q26. 1st Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	53.4%	48.5%	45.1%	52.1%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	47.3%	43.1%	52.9%	45.5%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	52.9%	54.4%	62.7%	54.2%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	59.0%	58.8%	64.7%	59.5%	58.9%



## Gender and Hispanic Ancestry

### Q28. Do you own or rent your current residence? (Without don't know)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q28. Do you own or rent your current residence?</u>					
Own	66.7%	64.4%	43.1%	66.6%	65.4%
Rent	33.3%	35.6%	56.9%	33.4%	34.6%

## Gender and Hispanic Ancestry

### Q30. Do you live east or west of I-5? (Without don't know)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q30. Do you live east or west of I-5?</u>					
East	32.2%	41.2%	35.3%	37.8%	37.2%
West	67.8%	58.8%	64.7%	62.2%	62.8%

## Gender and Hispanic Ancestry

### Q31. Do you live east or west of Aurora Avenue N.? (Without don't know)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q31. Do you live east or west of Aurora Avenue N.?</u>					
East	63.6%	65.5%	72.5%	64.3%	64.6%
West	36.4%	34.5%	27.5%	35.7%	35.4%

**Gender and Hispanic Ancestry**

**Q32. What is your total annual household income? (Without don't know)**

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q32. What is your total annual household income?</u>					
Under \$25,000	11.1%	13.6%	13.2%	12.2%	12.5%
\$25,000 to \$49,999	25.8%	25.2%	34.2%	25.0%	25.5%
\$75,000 to \$99,999	21.3%	26.3%	7.9%	25.4%	24.1%
\$100,000 or more	41.8%	34.9%	44.7%	37.4%	38.0%

## Gender and Hispanic Ancestry

### Q33. Your gender:

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q33. Your gender:</u>					
Male	100.0%	0.0%	37.3%	44.3%	44.8%
Female	0.0%	100.0%	62.7%	55.7%	55.2%

### Q34. Are you or members of your household of Hispanic or Latino ancestry? (Without not provided)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>					
Yes	5.1%	6.7%	100.0%	0.0%	6.0%
No	94.9%	93.3%	0.0%	100.0%	94.0%

## Gender and Hispanic Ancestry

### Q35. Which of the following best describes your race/ethnicity? (without not provided)

N=878

	Q33. Your gender:		Q34. Are you or members of your household of Hispanic or Latino ancestry?		Total
	Male	Female	Yes	No	
<u>Q35. Which of the following best describes your race/ethnicity?</u>					
African American/Black	2.7%	3.5%	0.0%	3.3%	3.1%
White/Caucasian	72.6%	77.8%	68.1%	75.9%	75.5%
Asian	17.0%	12.5%	10.6%	14.8%	14.5%
Native American	2.5%	1.7%	0.0%	2.2%	2.1%
Pacific Islander	2.7%	1.3%	0.0%	2.1%	1.9%
Other	2.5%	3.1%	21.3%	1.7%	2.8%

**Section 9**  
***Total Household Income***

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**Total Household Income**

**Q1. Counting yourself, how many people live in your household?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q1. Counting yourself, how many people live in your household?</u>					
01	60.5%	31.5%	9.0%	3.7%	19.8%
02	21.0%	34.5%	44.9%	41.9%	38.5%
03	11.1%	22.4%	21.2%	23.6%	21.3%
04	1.2%	7.9%	17.9%	21.5%	13.8%
05	2.5%	3.0%	4.5%	6.9%	4.3%
06	2.5%	0.6%	1.3%	2.0%	1.7%
07	1.2%	0.0%	0.6%	0.4%	0.5%
08	0.0%	0.0%	0.6%	0.0%	0.1%



**Total Household Income**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q3a. Overall quality of police services</u>					
Very Satisfied	32.9%	29.4%	20.0%	23.0%	23.1%
Satisfied	42.5%	45.5%	56.4%	51.8%	52.7%
Neutral	19.2%	18.9%	17.9%	16.4%	18.0%
Dissatisfied	5.5%	3.5%	5.7%	4.9%	4.3%
Very Dissatisfied	0.0%	2.8%	0.0%	4.0%	1.9%
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>					
Very Satisfied	31.6%	34.9%	29.9%	31.7%	32.6%
Satisfied	53.9%	47.3%	61.9%	56.0%	54.2%
Neutral	11.8%	17.8%	7.5%	9.9%	11.9%
Dissatisfied	2.6%	0.0%	0.7%	2.1%	1.2%
Very Dissatisfied	0.0%	0.0%	0.0%	0.4%	0.1%

**Total Household Income**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q3c. Overall effectiveness of the City's code enforcement program</u>					
Very Satisfied	18.0%	14.5%	6.1%	9.0%	10.9%
Satisfied	37.7%	42.7%	39.5%	41.3%	40.4%
Neutral	37.7%	38.2%	37.7%	33.5%	37.3%
Dissatisfied	6.6%	2.7%	14.9%	7.8%	7.8%
Very Dissatisfied	0.0%	1.8%	1.8%	8.4%	3.6%
<u>Q3d. Overall effectiveness of City communication with the public</u>					
Very Satisfied	18.7%	26.8%	13.6%	17.4%	17.9%
Satisfied	42.7%	45.0%	43.5%	48.5%	46.9%
Neutral	33.3%	24.8%	35.4%	25.5%	28.1%
Dissatisfied	5.3%	2.0%	6.8%	5.5%	5.5%
Very Dissatisfied	0.0%	1.3%	0.7%	3.0%	1.6%

**Total Household Income**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	

Q3e. Overall quality of the City's stormwater runoff/stormwater management system

Very Satisfied	24.3%	20.6%	12.5%	13.7%	15.7%
Satisfied	51.4%	47.8%	55.5%	50.2%	51.2%
Neutral	22.9%	27.9%	23.4%	29.9%	27.0%
Dissatisfied	1.4%	2.9%	6.3%	4.3%	4.6%
Very Dissatisfied	0.0%	0.7%	2.3%	1.9%	1.5%

Q3f. Overall flow of traffic and congestion management in Shoreline

Very Satisfied	16.7%	12.2%	7.1%	7.0%	10.0%
Satisfied	52.6%	41.0%	38.3%	39.3%	41.4%
Neutral	19.2%	27.6%	27.3%	27.5%	25.3%
Dissatisfied	7.7%	9.6%	20.1%	18.0%	16.4%
Very Dissatisfied	3.8%	9.6%	7.1%	8.2%	6.9%

**Total Household Income**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City</u>					
Very Satisfied	23.9%	17.0%	9.4%	9.5%	13.9%
Satisfied	35.8%	42.0%	40.6%	35.0%	36.9%
Neutral	35.8%	35.7%	41.7%	46.7%	41.8%
Dissatisfied	3.0%	3.6%	6.3%	8.0%	5.8%
Very Dissatisfied	1.5%	1.8%	2.1%	0.7%	1.6%
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>					
Very Satisfied	29.0%	22.5%	8.3%	16.6%	18.0%
Satisfied	39.1%	44.4%	50.8%	57.3%	49.7%
Neutral	30.4%	25.4%	31.1%	19.9%	26.2%
Dissatisfied	0.0%	5.6%	6.8%	5.2%	4.7%
Very Dissatisfied	1.4%	2.1%	3.0%	0.9%	1.5%

**Total Household Income**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q3i. Overall quality of service provided by the City of Shoreline</u>					
Very Satisfied	19.5%	15.7%	9.5%	12.4%	13.0%
Satisfied	57.1%	55.6%	60.5%	59.3%	59.9%
Neutral	19.5%	25.5%	25.2%	22.4%	22.8%
Dissatisfied	3.9%	1.3%	4.1%	5.0%	3.6%
Very Dissatisfied	0.0%	2.0%	0.7%	0.8%	0.7%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. Most Emphasis</u>					
Overall quality of police services	29.6%	10.9%	17.3%	18.3%	18.0%
Overall quality of City parks and recreation programs and facilities	2.5%	7.3%	7.1%	11.4%	8.2%
Overall effectiveness of the City's code enforcement program	0.0%	3.0%	3.2%	4.5%	3.2%
Overall effectiveness of City communication with the public	3.7%	1.8%	8.3%	3.7%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	3.7%	1.8%	5.1%	3.3%	3.0%
Overall flow of traffic and congestion management in Shoreline	12.3%	20.6%	22.4%	33.3%	25.5%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. Most Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	16.0%	24.2%	13.5%	7.7%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	4.9%	15.8%	12.2%	6.5%	10.5%
Overall quality of service provided by the City of Shoreline	4.9%	3.0%	7.1%	4.9%	4.8%
none chosen	22.2%	11.5%	3.8%	6.5%	9.1%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. 2nd Emphasis</u>					
Overall quality of police services	4.9%	12.1%	7.7%	13.8%	10.9%
Overall quality of City parks and recreation programs and facilities	7.4%	5.5%	12.2%	13.0%	10.3%
Overall effectiveness of the City's code enforcement program	4.9%	6.7%	6.4%	8.5%	6.6%
Overall effectiveness of City communication with the public	12.3%	4.2%	6.4%	6.1%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	3.7%	6.1%	7.1%	5.3%	6.7%
Overall flow of traffic and congestion management in Shoreline	12.3%	17.6%	26.9%	21.1%	19.1%



**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. 2nd Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	17.3%	15.8%	9.6%	9.8%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	12.3%	12.7%	14.7%	10.6%	12.1%
Overall quality of service provided by the City of Shoreline	0.0%	4.2%	1.3%	4.1%	3.3%
none chosen	24.7%	15.2%	7.7%	7.7%	11.7%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. 3rd Emphasis</u>					
Overall quality of police services	1.2%	9.7%	9.0%	14.2%	9.3%
Overall quality of City parks and recreation programs and facilities	6.2%	12.7%	16.7%	10.2%	12.4%
Overall effectiveness of the City's code enforcement program	2.5%	9.1%	8.3%	6.1%	7.6%
Overall effectiveness of City communication with the public	4.9%	5.5%	7.1%	10.2%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	8.6%	5.5%	7.1%	7.3%	6.9%
Overall flow of traffic and congestion management in Shoreline	9.9%	8.5%	12.8%	8.9%	10.8%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. 3rd Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	21.0%	4.8%	5.1%	9.8%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	4.9%	13.3%	13.5%	13.8%	12.4%
Overall quality of service provided by the City of Shoreline	8.6%	11.5%	9.6%	7.7%	8.7%
none chosen	32.1%	19.4%	10.9%	11.8%	15.7%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. Most Emphasis</u>					
Overall quality of police services	35.8%	32.7%	34.0%	46.3%	38.3%
Overall quality of City parks and recreation programs and facilities	16.0%	25.5%	35.9%	34.6%	30.9%
Overall effectiveness of the City's code enforcement program	7.4%	18.8%	17.9%	19.1%	17.4%
Overall effectiveness of City communication with the public	21.0%	11.5%	21.8%	19.9%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	16.0%	13.3%	19.2%	15.9%	16.6%
Overall flow of traffic and congestion management in Shoreline	34.6%	46.7%	62.2%	63.4%	55.5%

**Total Household Income**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q4. Most Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	54.3%	44.8%	28.2%	27.2%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	22.2%	41.8%	40.4%	30.9%	35.0%
Overall quality of service provided by the City of Shoreline	13.6%	18.8%	17.9%	16.7%	16.7%

**Total Household Income**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q5a. Overall maintenance of city streets</u>					
Very Satisfied	15.4%	13.8%	9.6%	9.8%	12.6%
Satisfied	52.6%	53.5%	57.1%	59.8%	56.0%
Neutral	17.9%	17.6%	20.5%	21.5%	19.9%
Dissatisfied	14.1%	12.6%	10.9%	7.7%	10.3%
Very Dissatisfied	0.0%	2.5%	1.9%	1.2%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>					
Very Satisfied	14.1%	14.5%	9.6%	9.8%	12.1%
Satisfied	47.4%	45.3%	50.0%	53.9%	50.1%
Neutral	17.9%	22.0%	23.1%	20.0%	21.2%
Dissatisfied	20.5%	14.5%	13.5%	11.8%	13.6%
Very Dissatisfied	0.0%	3.8%	3.8%	4.5%	3.0%

**Total Household Income**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q5c. Maintenance of sidewalks in Shoreline</u>					
Very Satisfied	13.0%	11.3%	8.9%	3.4%	9.1%
Satisfied	39.0%	40.7%	32.9%	35.2%	36.2%
Neutral	20.8%	26.7%	28.1%	26.7%	25.4%
Dissatisfied	24.7%	12.0%	24.0%	22.9%	21.5%
Very Dissatisfied	2.6%	9.3%	6.2%	11.9%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>					
Very Satisfied	17.9%	11.5%	7.1%	7.3%	10.0%
Satisfied	46.2%	47.8%	47.1%	41.6%	46.8%
Neutral	24.4%	22.3%	31.0%	30.6%	26.2%
Dissatisfied	9.0%	13.4%	11.6%	15.5%	13.2%
Very Dissatisfied	2.6%	5.1%	3.2%	4.9%	3.8%

**Total Household Income**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q5e. Overall cleanliness of city streets and other public areas</u>					
Very Satisfied	20.5%	17.5%	12.2%	8.5%	14.1%
Satisfied	51.3%	53.1%	57.7%	60.6%	56.7%
Neutral	16.7%	21.3%	23.1%	23.2%	21.4%
Dissatisfied	6.4%	6.9%	4.5%	6.9%	6.1%
Very Dissatisfied	5.1%	1.3%	2.6%	0.8%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>					
Very Satisfied	19.2%	15.6%	12.9%	9.0%	12.4%
Satisfied	42.3%	41.3%	45.2%	46.9%	44.4%
Neutral	20.5%	23.8%	19.4%	20.0%	22.1%
Dissatisfied	11.5%	15.0%	16.8%	14.7%	15.4%
Very Dissatisfied	6.4%	4.4%	5.8%	9.4%	5.8%



**Total Household Income**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>					
Very Satisfied	17.1%	14.1%	7.7%	11.0%	12.7%
Satisfied	56.6%	48.3%	56.6%	52.5%	52.9%
Neutral	17.1%	26.8%	21.7%	27.1%	23.4%
Dissatisfied	6.6%	10.7%	9.1%	6.8%	8.4%
Very Dissatisfied	2.6%	0.0%	4.9%	2.5%	2.7%
<u>Q5h. Garbage/recycling provider services</u>					
Very Satisfied	35.9%	30.8%	26.0%	29.1%	29.9%
Satisfied	48.7%	49.7%	51.9%	57.8%	52.2%
Neutral	14.1%	13.8%	15.6%	10.7%	13.1%
Dissatisfied	1.3%	5.0%	6.5%	1.6%	4.2%
Very Dissatisfied	0.0%	0.6%	0.0%	0.8%	0.6%

**Total Household Income**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q5i. Maintenance of public trees along City streets</u>					
Very Satisfied	17.9%	14.5%	8.0%	13.7%	12.2%
Satisfied	55.1%	48.0%	53.3%	48.5%	51.5%
Neutral	15.4%	29.6%	25.3%	20.3%	23.2%
Dissatisfied	9.0%	5.9%	10.0%	12.0%	9.6%
Very Dissatisfied	2.6%	2.0%	3.3%	5.4%	3.5%

**Total Household Income**

**Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
Overall maintenance of city streets	6.2%	21.8%	22.4%	22.4%	19.4%
Maintenance of streets in your neighborhood	0.0%	10.3%	13.5%	12.6%	10.4%
Maintenance of sidewalks in Shoreline	27.2%	11.5%	14.7%	19.1%	17.1%
Mowing and trimming along city streets and other public areas	2.5%	7.3%	7.7%	8.5%	7.3%
Overall cleanliness of city streets and other public areas	12.3%	6.7%	7.1%	7.7%	8.7%
Adequacy of city street lighting in your neighborhood	16.0%	15.2%	12.8%	15.9%	14.4%
Adequacy of storm drainage services in your neighborhood	7.4%	3.6%	7.7%	4.9%	5.5%
Garbage/recycling provider services	2.5%	5.5%	6.4%	0.8%	3.8%
Maintenance of public trees along City streets	6.2%	10.3%	4.5%	4.9%	6.9%
None chosen	19.8%	7.9%	3.2%	3.3%	6.7%

## Total Household Income

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
Overall maintenance of city streets	12.3%	12.7%	11.5%	9.8%	10.6%
Maintenance of streets in your neighborhood	6.2%	12.7%	7.7%	10.6%	10.0%
Maintenance of sidewalks in Shoreline	3.7%	13.3%	13.5%	16.7%	12.8%
Mowing and trimming along city streets and other public areas	13.6%	4.2%	8.3%	8.5%	9.0%
Overall cleanliness of city streets and other public areas	4.9%	10.9%	17.3%	13.8%	13.9%
Adequacy of city street lighting in your neighborhood	17.3%	13.3%	14.1%	13.0%	15.0%
Adequacy of storm drainage services in your neighborhood	6.2%	9.1%	6.4%	8.9%	7.2%
Garbage/recycling provider services	6.2%	4.2%	5.8%	3.3%	4.7%
Maintenance of public trees along City streets	4.9%	7.9%	6.4%	10.2%	6.8%
None chosen	24.7%	11.5%	9.0%	5.3%	10.0%

## Total Household Income

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q6. Most Emphais</u>					
Overall maintenance of city streets	18.5%	34.5%	34.0%	32.1%	30.0%
Maintenance of streets in your neighborhood	6.2%	23.0%	21.2%	23.2%	20.4%
Maintenance of sidewalks in Shoreline	30.9%	24.8%	28.2%	35.8%	29.8%
Mowing and trimming along city streets and other public areas	16.0%	11.5%	16.0%	17.1%	16.3%
Overall cleanliness of city streets and other public areas	17.3%	17.6%	24.4%	21.5%	22.6%
Adequacy of city street lighting in your neighborhood	33.3%	28.5%	26.9%	28.9%	29.4%
Adequacy of storm drainage services in your neighborhood	13.6%	12.7%	14.1%	13.8%	12.6%
Garbage/recycling provider services	8.6%	9.7%	12.2%	4.1%	8.4%
Maintenance of public trees along City streets	11.1%	18.2%	10.9%	15.0%	13.8%

**Total Household Income**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>					
Very Satisfied	31.0%	9.6%	3.2%	5.1%	10.1%
Satisfied	32.4%	40.4%	23.0%	34.2%	33.1%
Neutral	28.2%	29.4%	42.9%	35.2%	34.2%
Dissatisfied	1.4%	14.7%	22.2%	19.4%	16.1%
Very Dissatisfied	7.0%	5.9%	8.7%	6.1%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>					
Very Satisfied	18.8%	12.2%	1.6%	6.7%	9.9%
Satisfied	43.5%	33.6%	25.6%	28.5%	31.2%
Neutral	30.4%	29.0%	48.0%	37.8%	36.4%
Dissatisfied	1.4%	17.6%	13.6%	17.6%	14.4%
Very Dissatisfied	5.8%	7.6%	11.2%	9.3%	8.1%

**Total Household Income**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q7c. Enforcement of graffiti removal from private properties</u>					
Very Satisfied	25.0%	7.9%	4.3%	5.2%	9.5%
Satisfied	32.4%	41.7%	43.5%	36.6%	38.6%
Neutral	35.3%	40.2%	43.5%	42.9%	41.5%
Dissatisfied	4.4%	8.7%	7.0%	11.0%	7.9%
Very Dissatisfied	2.9%	1.6%	1.7%	4.2%	2.5%

**Total Household Income**

**Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	43.2%	51.5%	57.7%	52.4%	51.1%
Enforcing removal of abandoned/junk autos	12.3%	23.6%	21.2%	16.7%	18.2%
Enforcement of graffiti removal from private properties	21.0%	14.5%	14.7%	23.6%	19.0%
None chosen	23.5%	10.3%	6.4%	7.3%	11.6%



**Total Household Income**

**Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	56.5%	57.4%	61.6%	56.6%	57.9%
Enforcing removal of abandoned/junk autos	16.1%	26.4%	22.6%	18.0%	20.6%
Enforcement of graffiti removal from private properties	27.4%	16.2%	15.8%	25.4%	21.5%

**Total Household Income**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q9a. Overall quality of local police protection</u>					
Very Satisfied	31.3%	20.7%	16.5%	14.1%	19.5%
Satisfied	47.5%	55.9%	56.8%	61.7%	56.4%
Neutral	12.5%	19.3%	18.0%	16.7%	18.5%
Dissatisfied	8.8%	2.8%	6.5%	4.8%	4.3%
Very Dissatisfied	0.0%	1.4%	2.2%	2.6%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>					
Very Satisfied	22.8%	14.2%	8.8%	11.1%	13.2%
Satisfied	50.6%	53.7%	51.2%	47.7%	49.5%
Neutral	16.5%	23.1%	28.0%	28.7%	27.7%
Dissatisfied	10.1%	7.5%	8.8%	9.7%	7.8%
Very Dissatisfied	0.0%	1.5%	3.2%	2.8%	1.8%

**Total Household Income**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q9c. Enforcement of local traffic laws</u>					
Very Satisfied	26.3%	16.6%	13.7%	9.8%	14.3%
Satisfied	35.0%	44.1%	51.8%	52.0%	49.0%
Neutral	28.8%	27.6%	23.7%	24.0%	24.7%
Dissatisfied	7.5%	10.3%	8.6%	9.3%	9.2%
Very Dissatisfied	2.5%	1.4%	2.2%	4.9%	2.8%
<u>Q9d. Enforcement of drug laws</u>					
Very Satisfied	16.4%	17.1%	9.1%	5.7%	11.7%
Satisfied	43.3%	36.2%	41.8%	37.4%	39.2%
Neutral	29.9%	30.5%	33.6%	36.8%	34.4%
Dissatisfied	6.0%	13.3%	13.6%	12.1%	10.8%
Very Dissatisfied	4.5%	2.9%	1.8%	8.0%	3.9%

**Total Household Income**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q9e. Enforcement of prostitution laws</u>					
Very Satisfied	22.0%	19.4%	10.5%	5.6%	12.6%
Satisfied	44.1%	40.8%	38.1%	38.8%	39.4%
Neutral	22.0%	33.0%	38.1%	43.8%	36.7%
Dissatisfied	5.1%	5.8%	9.5%	8.1%	8.0%
Very Dissatisfied	6.8%	1.0%	3.8%	3.8%	3.3%
<u>Q9f. Enforcement of property crime laws</u>					
Very Satisfied	12.9%	14.3%	3.5%	5.8%	9.0%
Satisfied	48.4%	44.6%	44.3%	34.6%	40.0%
Neutral	30.6%	29.5%	33.0%	38.7%	35.9%
Dissatisfied	4.8%	10.7%	13.0%	16.8%	11.5%
Very Dissatisfied	3.2%	0.9%	6.1%	4.2%	3.7%

**Total Household Income**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	23.5%	17.0%	19.9%	17.5%	18.5%
The City's efforts to prevent crime	18.5%	30.3%	25.6%	31.3%	27.1%
Enforcement of local traffic laws	4.9%	10.9%	14.1%	9.8%	9.2%
Enforcement of drug laws	13.6%	13.3%	10.9%	8.9%	11.8%
Enforcement of prostitution laws	7.4%	2.4%	1.9%	5.3%	4.4%
Enforcement of property crime laws	12.3%	11.5%	16.7%	21.1%	17.4%
None chosen	19.8%	14.5%	10.9%	6.1%	11.5%

**Total Household Income**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q10. 2nd Emphasis</u>					
Overall quality of local police protection	9.9%	10.9%	12.2%	13.4%	11.6%
The City's efforts to prevent crime	33.3%	23.6%	22.4%	25.2%	24.8%
Enforcement of local traffic laws	7.4%	13.3%	5.8%	8.9%	8.3%
Enforcement of drug laws	6.2%	7.9%	14.7%	17.5%	13.1%
Enforcement of prostitution laws	3.7%	8.5%	10.3%	4.9%	7.2%
Enforcement of property crime laws	17.3%	17.0%	22.4%	18.7%	20.2%
None chosen	22.2%	18.8%	12.2%	11.4%	14.8%

**Total Household Income**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	33.3%	27.9%	32.1%	30.9%	30.1%
The City's efforts to prevent crime	51.9%	53.9%	48.1%	56.5%	51.9%
Enforcement of local traffic laws	12.3%	24.2%	19.9%	18.7%	17.5%
Enforcement of drug laws	19.8%	21.2%	25.6%	26.4%	24.9%
Enforcement of prostitution laws	11.1%	10.9%	12.2%	10.2%	11.6%
Enforcement of property crime laws	29.6%	28.5%	39.1%	39.8%	37.6%

**Total Household Income**

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q11a. In your neighborhood during the day</u>					
Very Safe	60.0%	54.4%	53.2%	49.6%	52.3%
Safe	26.3%	36.7%	40.3%	42.3%	39.7%
Neutral	8.8%	8.2%	2.6%	5.3%	5.9%
Unsafe	5.0%	0.0%	3.9%	2.8%	2.0%
Very unsafe	0.0%	0.6%	0.0%	0.0%	0.1%
<u>Q11b. In your neighborhood at night</u>					
Very Safe	27.5%	23.7%	23.4%	18.3%	20.6%
Safe	41.3%	34.0%	44.8%	54.5%	48.1%
Neutral	17.5%	23.7%	22.1%	20.7%	20.6%
Unsafe	11.3%	14.7%	8.4%	4.5%	8.6%
Very unsafe	2.5%	3.8%	1.3%	2.0%	2.1%



**Total Household Income**

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q11c. In city parks and trails</u>					
Very Safe	21.3%	13.9%	10.7%	8.8%	12.1%
Safe	36.3%	34.7%	49.7%	50.8%	46.4%
Neutral	35.0%	33.3%	31.5%	29.0%	30.6%
Unsafe	5.0%	12.5%	6.7%	10.1%	8.6%
Very unsafe	2.5%	5.6%	1.3%	1.3%	2.3%
<u>Q11d. In other public areas in Shoreline</u>					
Very Safe	15.0%	17.0%	14.9%	12.8%	14.5%
Safe	56.3%	49.0%	52.7%	56.2%	54.6%
Neutral	21.3%	23.8%	28.4%	25.6%	25.5%
Unsafe	5.0%	8.8%	4.1%	5.0%	4.7%
Very unsafe	2.5%	1.4%	0.0%	0.4%	0.7%

**Total Household Income**

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q11e. Overall feeling of safety in Shoreline</u>					
Very Safe	27.5%	20.3%	15.6%	15.4%	17.5%
Safe	56.3%	50.0%	63.6%	65.0%	61.5%
Neutral	11.3%	22.2%	17.5%	15.4%	16.9%
Unsafe	5.0%	7.6%	3.2%	2.8%	3.6%
Very unsafe	0.0%	0.0%	0.0%	1.2%	0.5%

**Total Household Income**

**Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q12. From which of the following have you received information about City projects, issues, services, and events?</u>					
City newsletter "CURRENTS"	81.5%	84.8%	89.1%	92.3%	87.8%
City's Parks and Recreation Guide	50.6%	64.2%	67.3%	78.0%	68.3%
City cable channel (Comcast 21 or Frontier 27)	11.1%	10.9%	9.6%	8.1%	9.9%
City website	12.3%	18.8%	31.4%	37.8%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	6.2%	3.6%	6.4%	8.1%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	19.8%	16.4%	28.8%	32.1%	23.6%
Involvement in neighborhood association or Shoreline Watch	4.9%	15.8%	16.0%	19.1%	15.5%
Television news	45.7%	21.8%	23.7%	20.3%	24.1%
Alert Shoreline	17.3%	6.7%	3.2%	10.2%	8.4%
Other	12.3%	6.7%	7.1%	8.9%	8.9%

**Total Household Income**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q13a. The availability of information about City services, meetings, and events</u>					
Very Satisfied	18.9%	13.6%	12.9%	17.2%	14.0%
Satisfied	47.3%	50.6%	51.0%	49.6%	51.5%
Neutral	28.4%	26.6%	27.2%	24.6%	26.3%
Dissatisfied	5.4%	7.1%	6.1%	6.5%	6.4%
Very Dissatisfied	0.0%	1.9%	2.7%	2.2%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>					
Very Satisfied	20.0%	22.9%	16.9%	18.1%	17.9%
Satisfied	49.3%	47.7%	45.3%	50.6%	49.8%
Neutral	24.0%	19.6%	26.4%	19.0%	21.1%
Dissatisfied	5.3%	9.2%	9.5%	9.7%	9.7%
Very Dissatisfied	1.3%	0.7%	2.0%	2.5%	1.6%

**Total Household Income**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q13c. City's efforts to provide opportunities for public involvement</u>					
Very Satisfied	18.3%	20.1%	10.0%	16.7%	15.1%
Satisfied	38.0%	42.4%	37.1%	44.1%	42.4%
Neutral	33.8%	30.6%	42.1%	27.8%	31.9%
Dissatisfied	8.5%	5.6%	8.6%	7.5%	8.4%
Very Dissatisfied	1.4%	1.4%	2.1%	4.0%	2.2%
<u>Q13d. The quality of content on City's website</u>					
Very Satisfied	17.0%	10.5%	8.6%	11.0%	10.3%
Satisfied	26.4%	36.0%	36.2%	42.4%	39.6%
Neutral	54.7%	51.2%	51.4%	42.4%	46.0%
Dissatisfied	0.0%	2.3%	1.9%	2.9%	3.2%
Very Dissatisfied	1.9%	0.0%	1.9%	1.2%	0.9%

**Total Household Income**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>					
Very Satisfied	25.3%	23.9%	18.8%	21.8%	19.7%
Satisfied	52.0%	52.1%	52.8%	50.0%	52.6%
Neutral	20.0%	21.1%	25.0%	24.4%	24.4%
Dissatisfied	2.7%	2.8%	2.1%	3.0%	2.9%
Very Dissatisfied	0.0%	0.0%	1.4%	0.9%	0.5%
<u>Q13f. The quality of City's social media</u>					
Very Satisfied	16.3%	7.9%	6.8%	11.9%	10.1%
Satisfied	30.6%	31.6%	31.8%	31.0%	30.0%
Neutral	49.0%	56.6%	56.8%	50.8%	54.0%
Dissatisfied	0.0%	1.3%	2.3%	4.0%	3.4%
Very Dissatisfied	4.1%	2.6%	2.3%	2.4%	2.5%

**Total Household Income**

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q14a. Overall image of the City</u>					
Very Satisfied	27.8%	22.3%	18.2%	18.4%	21.0%
Satisfied	59.5%	51.6%	59.7%	56.1%	56.0%
Neutral	11.4%	20.4%	16.9%	16.0%	17.5%
Dissatisfied	0.0%	4.5%	5.2%	9.0%	5.0%
Very Dissatisfied	1.3%	1.3%	0.0%	0.4%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>					
Very Satisfied	21.6%	6.9%	6.6%	8.3%	9.1%
Satisfied	50.0%	51.1%	54.4%	48.2%	49.9%
Neutral	24.3%	33.6%	32.4%	30.7%	31.9%
Dissatisfied	4.1%	6.9%	5.1%	6.9%	6.0%
Very Dissatisfied	0.0%	1.5%	1.5%	6.0%	3.1%

**Total Household Income**

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q14c. Overall effectiveness of the City Manager and city staff</u>					
Very Satisfied	17.6%	7.2%	7.3%	10.6%	9.7%
Satisfied	54.1%	57.6%	51.8%	46.6%	50.7%
Neutral	24.3%	32.0%	33.6%	29.8%	31.6%
Dissatisfied	2.7%	1.6%	5.8%	9.1%	5.9%
Very Dissatisfied	1.4%	1.6%	1.5%	3.8%	2.1%



**Total Household Income**

**Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."</u>					
Strongly agree	30.9%	18.2%	15.4%	19.1%	17.4%
Somewhat agree	39.5%	48.5%	55.1%	55.3%	52.3%
Somewhat disagree	11.1%	13.9%	14.7%	15.9%	13.9%
Strongly disagree	3.7%	3.6%	6.4%	6.5%	6.2%
No opinion	14.8%	15.8%	8.3%	3.3%	10.3%

**Total Household Income**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q16a. As a place to live</u>					
Excellent	49.4%	36.7%	33.5%	32.5%	36.2%
Good	46.8%	53.8%	53.5%	58.9%	55.3%
Neutral	3.8%	5.7%	7.1%	6.9%	6.1%
Below Average	0.0%	3.8%	4.5%	1.2%	2.1%
Poor	0.0%	0.0%	1.3%	0.4%	0.3%
<u>Q16b. As a place to raise children</u>					
Excellent	43.2%	35.9%	40.0%	36.4%	38.6%
Good	36.5%	50.3%	49.0%	53.0%	49.5%
Neutral	18.9%	11.0%	6.2%	8.1%	9.1%
Below Average	1.4%	2.8%	4.8%	2.1%	2.3%
Poor	0.0%	0.0%	0.0%	0.4%	0.4%

**Total Household Income**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q16c. As a place to work</u>					
Excellent	36.6%	20.6%	15.3%	13.2%	18.6%
Good	35.2%	47.1%	33.9%	36.3%	38.3%
Neutral	23.9%	20.6%	37.1%	31.9%	28.6%
Below Average	4.2%	8.1%	11.3%	16.5%	11.9%
Poor	0.0%	3.7%	2.4%	2.2%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>					
Excellent	39.0%	19.7%	12.7%	13.9%	16.8%
Good	44.2%	45.6%	51.3%	51.7%	49.8%
Neutral	9.1%	22.4%	28.7%	25.2%	23.5%
Below Average	7.8%	12.2%	6.7%	7.1%	8.6%
Poor	0.0%	0.0%	0.7%	2.1%	1.3%

**Total Household Income**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q16e. As a place to shop</u>					
Excellent	29.1%	21.5%	5.2%	7.3%	11.9%
Good	46.8%	34.2%	36.1%	27.2%	34.7%
Neutral	8.9%	22.8%	25.8%	30.1%	24.9%
Below Average	12.7%	13.3%	24.5%	25.6%	21.1%
Poor	2.5%	8.2%	8.4%	9.8%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>					
Excellent	19.2%	11.1%	4.5%	1.6%	7.4%
Good	44.9%	32.7%	20.6%	17.5%	24.9%
Neutral	9.0%	24.8%	26.5%	28.9%	24.6%
Below Average	21.8%	17.6%	32.9%	29.7%	26.7%
Poor	5.1%	13.7%	15.5%	22.4%	16.4%

**Total Household Income**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q16g. Overall quality of life in the City</u>					
Excellent	36.7%	22.8%	12.9%	12.6%	18.1%
Good	49.4%	55.1%	63.9%	67.9%	61.0%
Neutral	10.1%	17.7%	17.4%	15.9%	16.4%
Below Average	3.8%	4.4%	5.8%	2.8%	4.3%
Poor	0.0%	0.0%	0.0%	0.8%	0.2%

**Total Household Income**

**Q17. Overall, how do you rate the condition of your neighborhood? (without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q17. Overall, how do you rate the condition of your neighborhood?</u>					
Excellent	26.3%	9.5%	11.6%	12.8%	13.5%
Good	38.2%	53.2%	52.3%	50.4%	50.4%
Average	22.4%	25.9%	26.5%	28.1%	26.7%
Below average	10.5%	11.4%	8.4%	7.4%	8.6%
Poor	2.6%	0.0%	1.3%	1.2%	0.8%

**Q18. In general, do you think the City of Shoreline is moving in the right direction? (without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q18. Do you think the City of Shoreline is moving in the right direction?</u>					
Yes	87.5%	93.6%	91.4%	89.2%	90.2%
No	12.5%	6.4%	8.6%	10.8%	9.8%

**Total Household Income**

**Q19. Parks and Recreation: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q19a. Maintenance of City parks</u>					
Very Satisfied	31.1%	24.8%	17.3%	20.3%	22.4%
Satisfied	52.7%	59.1%	68.7%	68.0%	64.4%
Neutral	16.2%	14.1%	12.7%	8.7%	11.6%
Dissatisfied	0.0%	2.0%	0.0%	2.9%	1.3%
Very Dissatisfied	0.0%	0.0%	1.3%	0.0%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>					
Very Satisfied	34.8%	23.0%	20.3%	21.2%	24.2%
Satisfied	42.0%	58.5%	62.5%	62.6%	59.4%
Neutral	18.8%	17.0%	17.2%	13.1%	14.7%
Dissatisfied	4.3%	0.7%	0.0%	3.2%	1.6%
Very Dissatisfied	0.0%	0.7%	0.0%	0.0%	0.1%

## Total Household Income

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q19c. Walking and biking trails in the City</u>					
Very Satisfied	34.7%	25.4%	15.0%	19.1%	21.9%
Satisfied	47.2%	51.4%	60.7%	61.7%	57.5%
Neutral	18.1%	19.0%	19.3%	12.6%	14.8%
Dissatisfied	0.0%	4.2%	5.0%	4.8%	5.2%
Very Dissatisfied	0.0%	0.0%	0.0%	1.7%	0.6%
<u>Q19d. City swimming pool</u>					
Very Satisfied	24.5%	17.2%	13.5%	14.2%	16.7%
Satisfied	24.5%	51.7%	45.2%	50.0%	45.8%
Neutral	43.4%	28.7%	36.5%	29.7%	32.5%
Dissatisfied	7.5%	1.1%	3.8%	6.1%	4.6%
Very Dissatisfied	0.0%	1.1%	1.0%	0.0%	0.4%



**Total Household Income**

**Q19. Parks and Recreation: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q19e. Outdoor athletic fields</u>					
Very Satisfied	23.3%	22.3%	18.3%	20.5%	20.3%
Satisfied	46.7%	52.1%	60.3%	57.1%	55.9%
Neutral	28.3%	23.1%	19.8%	20.0%	21.8%
Dissatisfied	1.7%	1.7%	1.6%	2.4%	1.9%
Very Dissatisfied	0.0%	0.8%	0.0%	0.0%	0.1%
<u>Q19f. Ease of registering for programs</u>					
Very Satisfied	27.8%	23.4%	17.9%	16.2%	18.4%
Satisfied	35.2%	50.0%	45.3%	51.9%	48.2%
Neutral	35.2%	23.4%	33.7%	29.2%	30.1%
Dissatisfied	1.9%	2.1%	3.2%	2.6%	2.4%
Very Dissatisfied	0.0%	1.1%	0.0%	0.0%	0.9%

**Total Household Income**

**Q19. Parks and Recreation: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q19g. Fees charged for recreation programs</u>					
Very Satisfied	16.7%	12.9%	15.7%	18.9%	15.0%
Satisfied	25.9%	39.6%	50.0%	50.9%	43.1%
Neutral	31.5%	36.6%	32.4%	24.5%	31.3%
Dissatisfied	16.7%	5.9%	2.0%	4.4%	7.6%
Very Dissatisfied	9.3%	5.0%	0.0%	1.3%	3.0%
<u>Q19h. Variety of recreation programs</u>					
Very Satisfied	17.5%	21.4%	12.8%	15.9%	15.8%
Satisfied	39.7%	42.9%	50.5%	51.7%	48.6%
Neutral	33.3%	29.5%	35.8%	27.8%	29.8%
Dissatisfied	6.3%	3.6%	0.9%	4.5%	4.6%
Very Dissatisfied	3.2%	2.7%	0.0%	0.0%	1.1%

**Total Household Income**

**Q19. Parks and Recreation: (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q19i. Preservation of open space</u>					
Very Satisfied	17.5%	22.6%	17.4%	17.2%	17.8%
Satisfied	50.8%	40.6%	46.4%	49.8%	47.9%
Neutral	27.0%	27.8%	30.4%	25.8%	26.6%
Dissatisfied	3.2%	7.5%	3.6%	6.8%	6.0%
Very Dissatisfied	1.6%	1.5%	2.2%	0.5%	1.6%

**Total Household Income**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	27.2%	25.5%	28.2%	30.5%	27.6%
Maintenance of City playgrounds	9.9%	4.8%	7.1%	6.5%	6.0%
Walking and biking trails in the City	7.4%	15.2%	10.3%	19.5%	13.9%
City swimming pool	0.0%	4.2%	5.1%	3.7%	3.2%
Outdoor athletic fields	0.0%	1.8%	3.2%	3.7%	2.5%
Ease of registering for programs	1.2%	0.6%	2.6%	0.4%	1.7%
Fees charged for recreation programs	11.1%	7.3%	1.9%	1.2%	4.7%
Variety of recreation programs	2.5%	5.5%	4.5%	5.7%	5.6%
Preservation of open space	19.8%	17.6%	23.7%	19.5%	20.6%
None chosen	21.0%	17.6%	13.5%	9.3%	14.2%

**Total Household Income**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q20. 2nd Emphasis</u>					
Maintenance of City parks	9.9%	15.8%	23.7%	18.3%	18.5%
Maintenance of City playgrounds	6.2%	11.5%	5.8%	12.6%	10.4%
Walking and biking trails in the City	19.8%	8.5%	13.5%	20.7%	14.7%
City swimming pool	2.5%	1.8%	6.4%	5.7%	4.0%
Outdoor athletic fields	7.4%	7.3%	7.7%	6.5%	5.9%
Ease of registering for programs	0.0%	0.6%	1.9%	2.0%	2.1%
Fees charged for recreation programs	11.1%	3.6%	3.2%	3.7%	4.7%
Variety of recreation programs	12.3%	14.5%	7.7%	7.3%	9.8%
Preservation of open space	9.9%	15.8%	12.2%	12.2%	13.1%
None chosen	21.0%	20.6%	17.9%	11.0%	17.0%

**Total Household Income**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	37.0%	41.2%	51.9%	48.8%	46.0%
Maintenance of City playgrounds	16.0%	16.4%	12.8%	19.1%	16.4%
Walking and biking trails in the City	27.2%	23.6%	23.7%	40.2%	28.6%
City swimming pool	2.5%	6.1%	11.5%	9.3%	7.2%
Outdoor athletic fields	7.4%	9.1%	10.9%	10.2%	8.4%
Ease of registering for programs	1.2%	1.2%	4.5%	2.4%	3.8%
Fees charged for recreation programs	22.2%	10.9%	5.1%	4.9%	9.3%
Variety of recreation programs	14.8%	20.0%	12.2%	13.0%	15.4%
Preservation of open space	29.6%	33.3%	35.9%	31.7%	33.7%

## Total Household Income

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q21a. Availability of public transportation options</u>					
Very Satisfied	30.4%	20.3%	15.1%	12.9%	15.9%
Satisfied	37.7%	39.2%	38.1%	44.3%	41.0%
Neutral	15.9%	23.0%	34.5%	23.8%	25.6%
Dissatisfied	14.5%	14.2%	12.2%	13.3%	14.1%
Very Dissatisfied	1.4%	3.4%	0.0%	5.7%	3.5%
<u>Q21b. Availability of bicycle lanes</u>					
Very Satisfied	8.8%	10.4%	11.1%	10.4%	10.3%
Satisfied	47.1%	44.4%	25.2%	32.2%	36.2%
Neutral	38.2%	33.3%	40.7%	35.1%	34.8%
Dissatisfied	5.9%	9.6%	19.3%	19.4%	14.9%
Very Dissatisfied	0.0%	2.2%	3.7%	2.8%	3.8%

## Total Household Income

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q21c. Availability of sidewalks on major streets and routes</u>					
Very Satisfied	17.3%	13.3%	7.2%	7.5%	10.4%
Satisfied	50.7%	43.0%	38.2%	34.0%	39.5%
Neutral	17.3%	21.5%	30.9%	22.8%	23.5%
Dissatisfied	10.7%	18.4%	15.8%	25.3%	19.9%
Very Dissatisfied	4.0%	3.8%	7.9%	10.4%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>					
Very Satisfied	9.6%	15.0%	4.5%	4.5%	8.0%
Satisfied	46.6%	28.1%	17.5%	15.3%	24.5%
Neutral	23.3%	20.6%	21.4%	12.8%	18.7%
Dissatisfied	19.2%	22.5%	37.0%	32.2%	28.5%
Very Dissatisfied	1.4%	13.8%	19.5%	35.1%	20.3%



## Total Household Income

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q21e. Traffic calming measures in your neighborhood</u>					
Very Satisfied	9.2%	5.4%	3.3%	4.8%	5.9%
Satisfied	40.0%	39.9%	24.0%	21.8%	27.9%
Neutral	32.3%	25.0%	32.7%	33.6%	31.6%
Dissatisfied	12.3%	18.2%	31.3%	19.2%	22.1%
Very Dissatisfied	6.2%	11.5%	8.7%	20.5%	12.5%
<u>Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking</u>					
Very Satisfied	19.4%	12.3%	10.3%	8.3%	11.3%
Satisfied	54.2%	34.9%	26.5%	30.4%	32.7%
Neutral	16.7%	30.8%	43.4%	39.6%	36.6%
Dissatisfied	8.3%	18.5%	14.0%	16.1%	14.4%
Very Dissatisfied	1.4%	3.4%	5.9%	5.5%	4.9%

## Total Household Income

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	24.7%	27.9%	26.3%	19.5%	25.5%
Availability of bicycle lanes	4.9%	6.1%	6.4%	4.9%	4.9%
Availability of sidewalks on major streets and routes	16.0%	10.9%	13.5%	13.4%	11.4%
Availability of sidewalks near your residence	17.3%	16.4%	22.4%	31.7%	23.6%
Traffic calming measures in your neighborhood	11.1%	16.4%	17.3%	17.9%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	6.2%	10.3%	9.6%	8.5%	9.9%
None chosen	19.8%	12.1%	4.5%	4.1%	9.1%

**Total Household Income**

**Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q22. 2nd Emphasis</u>					
Availability of public transportation options	8.6%	13.3%	11.5%	10.6%	11.4%
Availability of bicycle lanes	4.9%	6.7%	5.1%	10.2%	7.1%
Availability of sidewalks on major streets and routes	17.3%	16.4%	16.0%	19.5%	17.9%
Availability of sidewalks near your residence	12.3%	15.8%	23.1%	17.9%	15.6%
Traffic calming measures in your neighborhood	9.9%	14.5%	17.9%	17.9%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	23.5%	17.0%	16.0%	14.6%	17.9%
None chosen	23.5%	16.4%	10.3%	9.3%	14.4%

**Total Household Income**

**Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	33.3%	41.2%	37.8%	30.1%	36.9%
Availability of bicycle lanes	9.9%	12.7%	11.5%	15.0%	12.0%
Availability of sidewalks on major streets and routes	33.3%	27.3%	29.5%	32.9%	29.3%
Availability of sidewalks near your residence	29.6%	32.1%	45.5%	49.6%	39.2%
Traffic calming measures in your neighborhood	21.0%	30.9%	35.3%	35.8%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	29.6%	27.3%	25.6%	23.2%	27.8%

**Total Household Income**

**Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>					
Very Satisfied	35.6%	21.1%	27.0%	34.9%	27.1%
Satisfied	49.3%	45.6%	48.2%	42.0%	47.2%
Neutral	12.3%	25.2%	12.1%	13.4%	16.2%
Dissatisfied	2.7%	4.8%	11.3%	8.0%	7.2%
Very Dissatisfied	0.0%	3.4%	1.4%	1.7%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>					
Very Satisfied	29.9%	21.3%	22.7%	29.5%	24.0%
Satisfied	40.3%	47.2%	55.5%	51.2%	51.1%
Neutral	25.4%	26.0%	21.1%	15.9%	20.6%
Dissatisfied	4.5%	4.7%	0.0%	2.4%	3.1%
Very Dissatisfied	0.0%	0.8%	0.8%	1.0%	1.1%

**Total Household Income**

**Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>					
Very Satisfied	23.3%	23.6%	20.6%	25.3%	22.6%
Satisfied	50.7%	48.6%	53.9%	54.2%	52.1%
Neutral	17.8%	23.6%	22.0%	16.0%	20.2%
Dissatisfied	4.1%	3.6%	2.8%	3.6%	3.9%
Very Dissatisfied	4.1%	0.7%	0.7%	0.9%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>					
Very Satisfied	25.4%	16.5%	17.6%	17.0%	18.4%
Satisfied	42.9%	47.8%	55.5%	56.9%	51.8%
Neutral	22.2%	30.4%	23.5%	23.9%	25.6%
Dissatisfied	6.3%	4.3%	2.5%	2.1%	3.5%
Very Dissatisfied	3.2%	0.9%	0.8%	0.0%	0.6%

**Total Household Income**

**Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>					
Very Satisfied	24.6%	17.9%	15.7%	20.5%	18.1%
Satisfied	37.7%	46.3%	55.1%	51.5%	49.7%
Neutral	26.1%	31.7%	27.6%	24.0%	27.1%
Dissatisfied	11.6%	2.4%	1.6%	3.0%	4.1%
Very Dissatisfied	0.0%	1.6%	0.0%	1.0%	1.0%

**Total Household Income**

**Q24. How important do you feel it is to continue making capital investments to Shoreline facilities? (without non chosen)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>					
Very important	42.7%	50.9%	51.3%	56.1%	49.8%
Somewhat important	32.0%	32.1%	35.7%	31.7%	33.6%
Not sure	22.7%	15.1%	10.4%	8.5%	13.1%
Not important	2.7%	1.9%	2.6%	3.7%	3.5%

**Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (without not provided)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>					
Very Supportive	55.1%	44.7%	44.2%	50.0%	46.4%
Somewhat Supportive	23.1%	30.8%	40.9%	34.4%	34.8%
Not sure	19.2%	20.8%	11.7%	9.0%	14.6%
Not Supportive	2.6%	3.8%	3.2%	6.6%	4.2%



## Total Household Income

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q26. 1st Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	13.6%	15.8%	17.9%	19.1%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	12.3%	4.8%	9.0%	13.4%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	14.8%	22.4%	17.9%	13.8%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	25.9%	27.9%	35.3%	41.1%	31.0%
None	33.3%	29.1%	19.9%	12.6%	22.7%

## Total Household Income

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q26. 2nd Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	9.9%	15.2%	15.4%	19.5%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	19.8%	15.2%	19.9%	22.4%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	19.8%	24.2%	23.1%	18.3%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	9.9%	11.5%	17.9%	19.1%	16.6%
None	40.7%	33.9%	23.7%	20.7%	30.1%

## Total Household Income

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q26. 3rd Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	16.0%	12.7%	23.7%	20.7%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	11.1%	20.0%	19.2%	16.3%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	14.8%	10.9%	13.5%	22.0%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	11.1%	14.5%	9.0%	11.0%	11.3%
None	46.9%	41.8%	34.6%	30.1%	39.0%

## Total Household Income

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three Without "None Chosen")**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q26. 1st Support</u>					
Increase fees for City services, such as recreation program fees and building permit fees	39.5%	43.6%	57.1%	59.3%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	43.2%	40.0%	48.1%	52.0%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	49.4%	57.6%	54.5%	54.1%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	46.9%	53.9%	62.2%	71.1%	58.9%

**Total Household Income**

**Q28. Do you own or rent your current residence? (without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q28. Do you own or rent your current residence?</u>					
Own	28.4%	41.3%	76.9%	90.6%	65.4%
Rent	71.6%	58.8%	23.1%	9.4%	34.6%

**Q30. Do you live east or west of I-5? (without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q30. Do you live east or west of I-5?</u>					
East	32.9%	45.3%	38.3%	26.8%	37.2%
West	67.1%	54.7%	61.7%	73.2%	62.8%

**Q31. Do you live east or west of Aurora Avenue N.? (without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q31. Do you live east or west of Aurora Avenue N.?</u>					
East	73.0%	75.8%	60.8%	51.6%	64.6%
West	27.0%	24.2%	39.2%	48.4%	35.4%

**Total Household Income**

**Q32. What is your total annual household income? (Without don't know)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q32. What is your total annual household income?</u>					
Under \$25,000	100.0%	0.0%	0.0%	0.0%	12.5%
\$25,000 to \$49,999	0.0%	100.0%	0.0%	0.0%	25.5%
\$75,000 to \$99,999	0.0%	0.0%	100.0%	0.0%	24.1%
\$100,000 or more	0.0%	0.0%	0.0%	100.0%	38.0%

**Q33. Your gender:**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q33. Your gender:</u>					
Male	39.5%	44.8%	39.1%	48.8%	44.8%
Female	60.5%	55.2%	60.9%	51.2%	55.2%

**Total Household Income**

**Q34. Are you or members of your household of Hispanic or Latino ancestry? (without not provided)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>					
Yes	6.4%	8.0%	1.9%	7.1%	6.0%
No	93.6%	92.0%	98.1%	92.9%	94.0%

**Q35. Which of the following best describes your race/ethnicity? (without not provided)**

N=878	Q32. What is your total annual household income?				Total
	Under \$25,000	\$25,000 to \$49,999	\$75,000 to \$99,999	\$100,000 or more	
<u>Q35. Which of the following best describes your race/ethnicity?</u>					
African American/Black	6.0%	3.7%	1.8%	2.2%	3.1%
White/Caucasian	60.2%	73.0%	78.5%	80.4%	75.5%
Asian	24.1%	16.0%	12.9%	14.0%	14.5%
Native American	0.0%	2.5%	1.8%	1.5%	2.1%
Pacific Islander	1.2%	0.6%	2.5%	0.7%	1.9%
Other	8.4%	4.3%	2.5%	1.1%	2.8%

**Section 10**  
***Household Types***

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## Household Types

### Q1. Counting yourself, how many people live in your household?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q1. Counting yourself, how many people live in your household?</u>					
01	0.0%	0.0%	16.0%	39.3%	19.8%
02	1.9%	10.3%	49.2%	59.3%	38.5%
03	42.5%	29.0%	26.8%	1.4%	21.3%
04	32.5%	44.9%	6.7%	0.0%	13.8%
05	15.6%	10.3%	0.6%	0.0%	4.3%
06	6.3%	3.7%	0.3%	0.0%	1.7%
07	1.3%	0.9%	0.3%	0.0%	0.5%
08	0.0%	0.9%	0.0%	0.0%	0.1%

## Household Types

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q3a. Overall quality of police services</u>					
Very Satisfied	23.7%	20.0%	21.0%	26.9%	23.1%
Satisfied	46.8%	62.0%	50.0%	54.1%	52.7%
Neutral	23.7%	12.0%	22.1%	13.1%	18.0%
Dissatisfied	4.3%	4.0%	5.5%	3.4%	4.3%
Very Dissatisfied	1.4%	2.0%	1.5%	2.6%	1.9%
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>					
Very Satisfied	37.4%	33.7%	30.9%	31.5%	32.6%
Satisfied	52.9%	53.8%	53.4%	55.9%	54.2%
Neutral	9.0%	10.6%	14.4%	11.1%	11.9%
Dissatisfied	0.6%	1.9%	1.3%	1.1%	1.2%
Very Dissatisfied	0.0%	0.0%	0.0%	0.4%	0.1%

## Household Types

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q3c. Overall effectiveness of the City's code enforcement program</u>					
Very Satisfied	10.0%	11.1%	10.5%	11.9%	10.9%
Satisfied	41.0%	35.8%	41.1%	41.9%	40.4%
Neutral	37.0%	39.5%	37.9%	34.8%	37.3%
Dissatisfied	8.0%	11.1%	6.8%	7.6%	7.8%
Very Dissatisfied	4.0%	2.5%	3.7%	3.8%	3.6%
<u>Q3d. Overall effectiveness of City communication with the public</u>					
Very Satisfied	19.0%	17.0%	17.9%	18.2%	17.9%
Satisfied	51.0%	42.0%	43.3%	50.9%	46.9%
Neutral	25.9%	32.0%	32.6%	22.9%	28.1%
Dissatisfied	2.7%	5.0%	5.2%	6.5%	5.5%
Very Dissatisfied	1.4%	4.0%	1.0%	1.5%	1.6%

## Household Types

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q3e. Overall quality of the City's stormwater runoff/stormwater management system</u>					
Very Satisfied	17.8%	13.7%	14.7%	16.8%	15.7%
Satisfied	48.9%	58.9%	46.8%	53.4%	51.2%
Neutral	28.1%	22.1%	32.1%	23.1%	27.0%
Dissatisfied	2.2%	3.2%	4.9%	6.3%	4.6%
Very Dissatisfied	3.0%	2.1%	1.5%	0.4%	1.5%
<u>Q3f. Overall flow of traffic and congestion management in Shoreline</u>					
Very Satisfied	12.2%	8.5%	9.4%	10.2%	10.0%
Satisfied	41.7%	37.7%	40.7%	42.9%	41.4%
Neutral	27.6%	26.4%	27.7%	21.1%	25.3%
Dissatisfied	14.7%	25.5%	14.0%	16.7%	16.4%
Very Dissatisfied	3.8%	1.9%	8.1%	9.1%	6.9%

## Household Types

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City</u>					
Very Satisfied	13.3%	8.6%	15.6%	14.4%	13.9%
Satisfied	52.2%	24.3%	32.5%	39.4%	36.9%
Neutral	30.0%	57.1%	44.3%	38.3%	41.8%
Dissatisfied	4.4%	5.7%	6.1%	6.1%	5.8%
Very Dissatisfied	0.0%	4.3%	1.4%	1.7%	1.6%
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>					
Very Satisfied	22.1%	19.1%	17.9%	15.5%	18.0%
Satisfied	48.5%	50.6%	47.6%	52.2%	49.7%
Neutral	22.1%	21.3%	28.9%	27.1%	26.2%
Dissatisfied	5.9%	7.9%	4.8%	2.8%	4.7%
Very Dissatisfied	1.5%	1.1%	0.7%	2.4%	1.5%

## Household Types

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q3i. Overall quality of service provided by the City of Shoreline</u>					
Very Satisfied	17.6%	9.8%	12.3%	12.8%	13.0%
Satisfied	58.8%	67.6%	55.5%	62.0%	59.9%
Neutral	18.9%	21.6%	27.9%	19.7%	22.8%
Dissatisfied	3.4%	1.0%	4.0%	4.4%	3.6%
Very Dissatisfied	1.4%	0.0%	0.3%	1.1%	0.7%

## Household Types

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Overall quality of police services	13.8%	17.8%	19.5%	18.9%	18.0%
Overall quality of City parks and recreation programs and facilities	14.4%	6.5%	7.0%	6.7%	8.2%
Overall effectiveness of the City's code enforcement program	4.4%	1.9%	3.2%	3.2%	3.2%
Overall effectiveness of City communication with the public	3.1%	6.5%	5.8%	4.9%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	1.3%	4.7%	2.2%	4.2%	3.0%
Overall flow of traffic and congestion management in Shoreline	25.6%	34.6%	25.2%	23.2%	25.5%

## Household Types

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q4. Most Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	11.3%	8.4%	15.3%	12.3%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	15.6%	10.3%	9.6%	9.1%	10.5%
Overall quality of service provided by the City of Shoreline	1.9%	4.7%	5.1%	6.0%	4.8%
none chosen	8.8%	4.7%	7.0%	11.6%	9.1%



## Household Types

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Overall quality of police services	12.5%	11.2%	9.3%	12.3%	10.9%
Overall quality of City parks and recreation programs and facilities	13.1%	10.3%	11.2%	7.4%	10.3%
Overall effectiveness of the City's code enforcement program	4.4%	9.3%	7.3%	6.0%	6.6%
Overall effectiveness of City communication with the public	3.1%	5.6%	7.0%	8.1%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	6.3%	7.5%	8.6%	4.9%	6.7%
Overall flow of traffic and congestion management in Shoreline	20.0%	17.8%	18.5%	20.4%	19.1%

## Household Types

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Overall quality of human services (e.g. support for people in times of need) offered by the City	18.1%	10.3%	11.8%	11.9%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	10.0%	14.0%	15.3%	9.5%	12.1%
Overall quality of service provided by the City of Shoreline	3.1%	5.6%	1.6%	4.2%	3.3%
none chosen	9.4%	8.4%	9.3%	15.4%	11.7%

#### Q4. 2nd Emphasis (Cont.)

## Household Types

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Overall quality of police services	15.0%	14.0%	8.3%	5.6%	9.3%
Overall quality of City parks and recreation programs and facilities	18.1%	13.1%	15.3%	6.3%	12.4%
Overall effectiveness of the City's code enforcement program	9.4%	5.6%	5.8%	9.8%	7.6%
Overall effectiveness of City communication with the public	5.6%	8.4%	6.7%	8.4%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	7.5%	6.5%	7.7%	6.3%	6.9%
Overall flow of traffic and congestion management in Shoreline	3.8%	12.1%	12.8%	11.6%	10.8%

## Household Types

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q4. 3rd Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	3.8%	13.1%	8.9%	10.2%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	14.4%	5.6%	16.0%	10.5%	12.4%
Overall quality of service provided by the City of Shoreline	5.6%	10.3%	7.3%	11.6%	8.7%
none chosen	16.9%	11.2%	11.2%	19.6%	15.7%

## Household Types

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q4. Sum of Most Emphasis</u>					
Overall quality of police services	41.3%	43.0%	37.1%	36.8%	38.3%
Overall quality of City parks and recreation programs and facilities	45.6%	29.9%	33.5%	20.4%	30.9%
Overall effectiveness of the City's code enforcement program	18.1%	16.8%	16.3%	18.9%	17.4%
Overall effectiveness of City communication with the public	11.9%	20.6%	19.5%	21.4%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	15.0%	18.7%	18.5%	15.4%	16.6%
Overall flow of traffic and congestion management in Shoreline	49.4%	64.5%	56.5%	55.1%	55.5%

## Household Types

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q4. Most Emphasis (Cont.)</u>					
Overall quality of human services (e.g. support for people in times of need) offered by the City	33.1%	31.8%	36.1%	34.4%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	40.0%	29.9%	40.9%	29.1%	35.0%
Overall quality of service provided by the City of Shoreline	10.6%	20.6%	14.1%	21.8%	16.7%

## Household Types

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q5a. Overall maintenance of city streets</u>					
Very Satisfied	12.5%	12.1%	11.6%	14.3%	12.6%
Satisfied	61.3%	57.9%	55.5%	52.5%	56.0%
Neutral	15.6%	16.8%	21.9%	21.1%	19.9%
Dissatisfied	8.1%	12.1%	10.3%	10.7%	10.3%
Very Dissatisfied	2.5%	0.9%	0.6%	1.4%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>					
Very Satisfied	11.9%	13.1%	11.0%	12.9%	12.1%
Satisfied	55.0%	46.7%	49.0%	50.0%	50.1%
Neutral	16.3%	29.9%	23.5%	17.5%	21.2%
Dissatisfied	13.1%	8.4%	13.2%	16.8%	13.6%
Very Dissatisfied	3.8%	1.9%	3.2%	2.9%	3.0%

## Household Types

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q5c. Maintenance of sidewalks in Shoreline</u>					
Very Satisfied	10.3%	10.8%	8.1%	9.2%	9.1%
Satisfied	31.0%	36.3%	35.4%	39.3%	36.2%
Neutral	25.2%	18.6%	29.0%	23.7%	25.4%
Dissatisfied	21.3%	27.5%	19.5%	22.1%	21.5%
Very Dissatisfied	12.3%	6.9%	8.1%	5.7%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>					
Very Satisfied	14.5%	10.3%	8.1%	9.7%	10.0%
Satisfied	50.9%	43.0%	48.4%	44.2%	46.8%
Neutral	20.8%	32.7%	26.3%	26.3%	26.2%
Dissatisfied	9.4%	10.3%	13.6%	15.8%	13.2%
Very Dissatisfied	4.4%	3.7%	3.6%	4.0%	3.8%



## Household Types

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q5e. Overall cleanliness of city streets and other public areas</u>					
Very Satisfied	14.4%	14.2%	12.3%	16.4%	14.1%
Satisfied	62.5%	60.4%	55.5%	52.7%	56.7%
Neutral	18.8%	17.9%	23.9%	21.4%	21.4%
Dissatisfied	2.5%	5.7%	6.5%	8.2%	6.1%
Very Dissatisfied	1.9%	1.9%	1.9%	1.4%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>					
Very Satisfied	11.3%	14.0%	9.4%	16.1%	12.4%
Satisfied	40.9%	49.5%	42.6%	46.4%	44.4%
Neutral	23.3%	19.6%	25.8%	17.5%	22.1%
Dissatisfied	17.6%	13.1%	15.2%	15.7%	15.4%
Very Dissatisfied	6.9%	3.7%	7.1%	4.3%	5.8%

## Household Types

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>					
Very Satisfied	17.2%	18.6%	8.6%	12.6%	12.7%
Satisfied	52.3%	51.0%	53.4%	52.8%	52.9%
Neutral	21.9%	19.6%	25.5%	23.4%	23.4%
Dissatisfied	6.0%	6.9%	10.3%	8.2%	8.4%
Very Dissatisfied	2.6%	3.9%	2.1%	3.0%	2.7%
<u>Q5h. Garbage/recycling provider services</u>					
Very Satisfied	24.4%	30.2%	25.6%	37.5%	29.9%
Satisfied	58.8%	54.7%	49.8%	50.4%	52.2%
Neutral	9.4%	10.4%	19.3%	9.3%	13.1%
Dissatisfied	6.3%	3.8%	4.9%	2.5%	4.2%
Very Dissatisfied	1.3%	0.9%	0.3%	0.4%	0.6%

## Household Types

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q5i. Maintenance of public trees along City streets</u>					
Very Satisfied	15.8%	16.3%	9.5%	11.9%	12.2%
Satisfied	58.2%	43.3%	50.2%	52.2%	51.5%
Neutral	15.8%	28.8%	23.6%	24.4%	23.2%
Dissatisfied	6.3%	11.5%	11.5%	8.9%	9.6%
Very Dissatisfied	3.8%	0.0%	5.2%	2.6%	3.5%

## Household Types

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q6. Most Emphasis</u>					
Overall maintenance of city streets	17.5%	22.4%	16.9%	21.8%	19.4%
Maintenance of streets in your neighborhood	8.1%	10.3%	14.1%	8.1%	10.4%
Maintenance of sidewalks in Shoreline	21.9%	12.1%	17.9%	16.1%	17.1%
Mowing and trimming along city streets and other public areas	4.4%	9.3%	8.3%	7.4%	7.3%
Overall cleanliness of city streets and other public areas	6.9%	8.4%	11.2%	7.0%	8.7%
Adequacy of city street lighting in your neighborhood	20.0%	19.6%	11.5%	12.6%	14.4%
Adequacy of storm drainage services in your neighborhood	5.6%	8.4%	4.5%	5.6%	5.5%
Garbage/recycling provider services	3.8%	2.8%	5.4%	2.5%	3.8%

**Household Types**

**Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	

Q6. Most Emphasis (Cont.)

Maintenance of public trees along City streets	6.3%	3.7%	7.0%	8.4%	6.9%
None chosen	5.6%	2.8%	3.2%	10.5%	6.7%

## Household Types

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q6. 2nd Emphasis</u>					
Overall maintenance of city streets	11.3%	12.1%	12.1%	8.4%	10.6%
Maintenance of streets in your neighborhood	11.9%	6.5%	10.5%	9.5%	10.0%
Maintenance of sidewalks in Shoreline	10.6%	19.6%	11.5%	13.3%	12.8%
Mowing and trimming along city streets and other public areas	5.6%	13.1%	8.0%	10.2%	9.0%
Overall cleanliness of city streets and other public areas	21.9%	11.2%	14.1%	10.9%	13.9%
Adequacy of city street lighting in your neighborhood	15.6%	10.3%	18.2%	13.0%	15.0%
Adequacy of storm drainage services in your neighborhood	5.6%	8.4%	8.6%	6.3%	7.2%
Garbage/recycling provider services	5.0%	2.8%	5.8%	4.2%	4.7%

**Household Types**

**Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q6. 2nd Emphasis (Cont.)</u>					
Maintenance of public trees along City streets	3.8%	11.2%	6.1%	8.1%	6.8%
None chosen	8.8%	4.7%	5.1%	16.1%	10.0%

## Household Types

### **Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Overall maintenance of city streets	28.8%	34.6%	29.1%	30.2%	30.0%
Maintenance of streets in your neighborhood	20.0%	16.8%	24.6%	17.5%	20.4%
Maintenance of sidewalks in Shoreline	32.5%	31.8%	29.4%	29.5%	29.8%
Mowing and trimming along city streets and other public areas	10.0%	22.4%	16.3%	17.5%	16.3%
Overall cleanliness of city streets and other public areas	28.8%	19.6%	25.2%	17.9%	22.6%
Adequacy of city street lighting in your neighborhood	35.6%	29.9%	29.7%	25.6%	29.4%
Adequacy of storm drainage services in your neighborhood	11.3%	16.8%	13.1%	11.9%	12.6%
Garbage/recycling provider services	8.8%	5.6%	11.2%	6.7%	8.4%
Maintenance of public trees along City streets	10.0%	15.0%	13.1%	16.5%	13.8%



## Household Types

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>					
Very Satisfied	8.7%	10.2%	9.1%	12.3%	10.1%
Satisfied	35.4%	40.9%	31.1%	30.1%	33.1%
Neutral	35.4%	34.1%	35.0%	32.2%	34.2%
Dissatisfied	16.5%	11.4%	17.3%	16.9%	16.1%
Very Dissatisfied	3.9%	3.4%	7.5%	8.5%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>					
Very Satisfied	8.4%	11.5%	10.1%	10.1%	9.9%
Satisfied	32.8%	34.5%	27.9%	32.5%	31.2%
Neutral	35.3%	37.9%	38.5%	33.3%	36.4%
Dissatisfied	17.6%	13.8%	15.0%	12.7%	14.4%
Very Dissatisfied	5.9%	2.3%	8.5%	11.4%	8.1%

## Household Types

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q7c. Enforcement of graffiti removal from private properties</u>					
Very Satisfied	10.7%	15.2%	6.6%	10.0%	9.5%
Satisfied	39.3%	34.8%	39.9%	37.6%	38.6%
Neutral	42.6%	43.5%	42.8%	38.9%	41.5%
Dissatisfied	6.6%	5.4%	8.2%	9.5%	7.9%
Very Dissatisfied	0.8%	1.1%	2.5%	4.1%	2.5%

## Household Types

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	47.5%	49.5%	56.2%	49.8%	51.1%
Enforcing removal of abandoned/junk autos	24.4%	17.8%	17.3%	16.5%	18.2%
Enforcement of graffiti removal from private properties	17.5%	25.2%	18.5%	18.2%	19.0%
None chosen	10.6%	7.5%	8.0%	15.4%	11.6%

## Household Types

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q8. Highest Priority</u>					
Enforcing the clean-up of garbage, junk, or debris on private property	53.1%	53.5%	61.1%	58.9%	57.9%
Enforcing removal of abandoned/junk autos	27.3%	19.2%	18.8%	19.5%	20.6%
Enforcement of graffiti removal from private properties	19.6%	27.3%	20.1%	21.6%	21.5%

## Household Types

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q9a. Overall quality of local police protection</u>					
Very Satisfied	18.1%	18.8%	18.7%	22.2%	19.5%
Satisfied	59.7%	61.4%	51.6%	57.1%	56.4%
Neutral	16.7%	16.8%	22.3%	15.7%	18.5%
Dissatisfied	4.9%	2.0%	5.7%	3.4%	4.3%
Very Dissatisfied	0.7%	1.0%	1.8%	1.5%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>					
Very Satisfied	14.7%	14.4%	12.4%	13.4%	13.2%
Satisfied	50.7%	47.8%	45.7%	52.5%	49.5%
Neutral	23.5%	26.7%	32.2%	25.6%	27.7%
Dissatisfied	9.6%	8.9%	7.5%	7.1%	7.8%
Very Dissatisfied	1.5%	2.2%	2.2%	1.3%	1.8%

## Household Types

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q9c. Enforcement of local traffic laws</u>					
Very Satisfied	14.7%	14.4%	12.2%	16.9%	14.3%
Satisfied	50.3%	48.5%	46.6%	50.4%	49.0%
Neutral	27.3%	26.8%	26.2%	20.4%	24.7%
Dissatisfied	4.2%	8.2%	12.2%	9.6%	9.2%
Very Dissatisfied	3.5%	2.1%	2.9%	2.7%	2.8%
<u>Q9d. Enforcement of drug laws</u>					
Very Satisfied	9.5%	15.9%	13.9%	9.7%	11.7%
Satisfied	37.9%	36.2%	35.9%	43.4%	39.2%
Neutral	35.3%	33.3%	35.9%	33.2%	34.4%
Dissatisfied	11.2%	11.6%	11.2%	9.7%	10.8%
Very Dissatisfied	6.0%	2.9%	3.1%	4.1%	3.9%

## Household Types

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q9e. Enforcement of prostitution laws</u>					
Very Satisfied	12.5%	16.2%	13.7%	10.8%	12.6%
Satisfied	39.3%	36.8%	37.6%	41.1%	39.4%
Neutral	37.5%	33.8%	37.1%	37.3%	36.7%
Dissatisfied	8.9%	10.3%	8.3%	6.5%	8.0%
Very Dissatisfied	1.8%	2.9%	3.4%	4.3%	3.3%
<u>Q9f. Enforcement of property crime laws</u>					
Very Satisfied	9.1%	9.5%	9.7%	8.3%	9.0%
Satisfied	39.7%	34.5%	39.7%	42.0%	40.0%
Neutral	36.4%	39.3%	32.9%	37.6%	35.9%
Dissatisfied	12.4%	10.7%	13.9%	8.8%	11.5%
Very Dissatisfied	2.5%	6.0%	3.8%	3.4%	3.7%

## Household Types

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	18.8%	12.1%	19.8%	20.0%	18.5%
The City's efforts to prevent crime	31.9%	32.7%	27.5%	22.5%	27.1%
Enforcement of local traffic laws	8.1%	5.6%	10.9%	9.8%	9.2%
Enforcement of drug laws	14.4%	10.3%	11.2%	11.6%	11.8%
Enforcement of prostitution laws	3.8%	7.5%	3.5%	4.9%	4.4%
Enforcement of property crime laws	16.3%	25.2%	19.2%	12.6%	17.4%
None chosen	6.9%	6.5%	8.0%	18.6%	11.5%



## Household Types

### **Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q10. 2nd Emphasis</u>					
Overall quality of local police protection	14.4%	16.8%	11.5%	8.4%	11.6%
The City's efforts to prevent crime	20.6%	26.2%	28.4%	23.9%	24.8%
Enforcement of local traffic laws	7.5%	6.5%	7.3%	10.2%	8.3%
Enforcement of drug laws	17.5%	16.8%	14.1%	8.4%	13.1%
Enforcement of prostitution laws	6.9%	6.5%	10.2%	4.6%	7.2%
Enforcement of property crime laws	23.1%	17.8%	17.3%	22.5%	20.2%
None chosen	10.0%	9.3%	11.2%	22.1%	14.8%

## Household Types

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q10. Most Emphasis</u>					
Overall quality of local police protection	33.1%	29.0%	31.3%	28.4%	30.1%
The City's efforts to prevent crime	52.5%	58.9%	55.9%	46.3%	51.9%
Enforcement of local traffic laws	15.6%	12.1%	18.2%	20.0%	17.5%
Enforcement of drug laws	31.9%	27.1%	25.2%	20.0%	24.9%
Enforcement of prostitution laws	10.6%	14.0%	13.7%	9.5%	11.6%
Enforcement of property crime laws	39.4%	43.0%	36.4%	35.1%	37.6%

## Household Types

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q11a. In your neighborhood during the day</u>					
Very Safe	53.5%	59.4%	47.4%	54.7%	52.3%
Safe	37.1%	34.9%	42.9%	39.2%	39.7%
Neutral	7.5%	4.7%	7.1%	4.0%	5.9%
Unsafe	1.3%	0.9%	2.6%	2.2%	2.0%
Very unsafe	0.6%	0.0%	0.0%	0.0%	0.1%
<u>Q11b. In your neighborhood at night</u>					
Very Safe	20.8%	21.7%	16.9%	23.2%	20.6%
Safe	45.3%	57.5%	45.6%	49.3%	48.1%
Neutral	26.4%	15.1%	25.1%	15.2%	20.6%
Unsafe	5.7%	2.8%	11.4%	9.1%	8.6%
Very unsafe	1.9%	2.8%	1.0%	3.3%	2.1%

## Household Types

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q11c. In city parks and trails</u>					
Very Safe	16.6%	8.5%	11.3%	11.0%	12.1%
Safe	45.0%	50.0%	45.5%	46.5%	46.4%
Neutral	25.8%	36.8%	30.8%	31.1%	30.6%
Unsafe	11.3%	0.9%	10.6%	8.3%	8.6%
Very unsafe	1.3%	3.8%	1.7%	3.1%	2.3%
<u>Q11d. In other public areas in Shoreline</u>					
Very Safe	15.5%	14.6%	17.0%	11.7%	14.5%
Safe	51.0%	60.2%	51.3%	57.2%	54.6%
Neutral	27.7%	22.3%	26.0%	25.0%	25.5%
Unsafe	5.8%	1.9%	5.3%	4.5%	4.7%
Very unsafe	0.0%	1.0%	0.3%	1.5%	0.7%

## Household Types

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q11e. Overall feeling of safety in Shoreline</u>					
Very Safe	15.7%	20.8%	17.5%	18.0%	17.5%
Safe	62.3%	60.4%	59.4%	62.9%	61.5%
Neutral	19.5%	16.0%	18.5%	14.0%	16.9%
Unsafe	2.5%	1.9%	4.2%	4.3%	3.6%
Very unsafe	0.0%	0.9%	0.3%	0.7%	0.5%

## Household Types

### Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Q12. From which of the following have you received information about City projects, issues, services, and events?					
City newsletter "CURRENTS"	85.0%	90.7%	86.6%	89.8%	87.8%
City's Parks and Recreation Guide	76.3%	86.0%	62.0%	64.9%	68.3%
City cable channel (Comcast 21 or Frontier 27)	6.9%	12.1%	7.3%	12.6%	9.9%
City website	38.8%	34.6%	23.6%	23.5%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	11.9%	7.5%	8.0%	2.5%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	29.4%	26.2%	22.7%	21.1%	23.6%
Involvement in neighborhood association or Shoreline Watch	16.3%	19.6%	13.4%	15.8%	15.5%
Television news	16.3%	20.6%	20.8%	33.7%	24.1%
Alert Shoreline	10.0%	7.5%	6.4%	10.5%	8.4%
Other	9.4%	6.5%	6.7%	11.6%	8.9%

## Household Types

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q13a. The availability of information about City services, meetings, and events</u>					
Very Satisfied	19.7%	9.8%	12.7%	14.2%	14.0%
Satisfied	54.6%	47.1%	50.2%	51.7%	51.5%
Neutral	19.1%	37.3%	26.9%	26.2%	26.3%
Dissatisfied	4.6%	4.9%	8.8%	5.6%	6.4%
Very Dissatisfied	2.0%	1.0%	1.4%	2.2%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>					
Very Satisfied	25.2%	10.5%	18.9%	16.3%	17.9%
Satisfied	49.0%	53.3%	46.4%	52.6%	49.8%
Neutral	15.9%	22.9%	23.0%	21.5%	21.1%
Dissatisfied	9.3%	11.4%	10.3%	7.4%	9.7%
Very Dissatisfied	0.7%	1.9%	1.4%	2.2%	1.6%

## Household Types

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q13c. City's efforts to provide opportunities for public involvement</u>					
Very Satisfied	18.1%	10.9%	14.7%	16.1%	15.1%
Satisfied	50.3%	38.6%	39.2%	42.9%	42.4%
Neutral	21.5%	39.6%	35.5%	31.1%	31.9%
Dissatisfied	8.7%	9.9%	8.8%	6.3%	8.4%
Very Dissatisfied	1.3%	1.0%	1.8%	3.5%	2.2%
<u>Q13d. The quality of content on City's website</u>					
Very Satisfied	14.8%	8.3%	7.2%	12.2%	10.3%
Satisfied	52.2%	40.5%	34.4%	35.3%	39.6%
Neutral	33.0%	44.0%	54.4%	47.4%	46.0%
Dissatisfied	0.0%	7.1%	2.1%	4.5%	3.2%
Very Dissatisfied	0.0%	0.0%	2.1%	0.6%	0.9%



## Household Types

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>					
Very Satisfied	25.5%	17.5%	15.0%	21.7%	19.7%
Satisfied	53.8%	50.5%	50.0%	56.3%	52.6%
Neutral	18.6%	29.1%	31.1%	18.6%	24.4%
Dissatisfied	2.1%	2.9%	3.2%	2.7%	2.9%
Very Dissatisfied	0.0%	0.0%	0.7%	0.8%	0.5%
<u>Q13f. The quality of City's social media</u>					
Very Satisfied	16.8%	6.5%	4.6%	13.5%	10.1%
Satisfied	47.4%	24.2%	28.1%	22.6%	30.0%
Neutral	31.6%	62.9%	60.8%	58.6%	54.0%
Dissatisfied	3.2%	4.8%	3.3%	2.3%	3.4%
Very Dissatisfied	1.1%	1.6%	3.3%	3.0%	2.5%

## Household Types

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q14a. Overall image of the City</u>					
Very Satisfied	22.8%	19.0%	20.7%	21.3%	21.0%
Satisfied	55.7%	56.2%	53.8%	57.7%	56.0%
Neutral	17.1%	20.0%	20.3%	14.0%	17.5%
Dissatisfied	3.8%	4.8%	4.9%	6.3%	5.0%
Very Dissatisfied	0.6%	0.0%	0.3%	0.7%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>					
Very Satisfied	12.7%	7.3%	6.6%	10.8%	9.1%
Satisfied	49.3%	49.0%	51.7%	49.0%	49.9%
Neutral	34.3%	32.3%	31.7%	29.7%	31.9%
Dissatisfied	3.0%	8.3%	6.9%	6.0%	6.0%
Very Dissatisfied	0.7%	3.1%	3.1%	4.4%	3.1%

## Household Types

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q14c. Overall effectiveness of the City Manager and city staff</u>					
Very Satisfied	13.5%	11.6%	6.9%	9.9%	9.7%
Satisfied	52.6%	44.2%	50.6%	53.1%	50.7%
Neutral	30.1%	33.7%	33.5%	28.4%	31.6%
Dissatisfied	3.0%	8.4%	6.1%	6.6%	5.9%
Very Dissatisfied	0.8%	2.1%	2.9%	2.1%	2.1%

## Household Types

**Q15. From the choices below, please check how much you agree with the statement "I trust the City of Shoreline to spend my tax dollars responsibly."**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."</u>					
Strongly agree	22.5%	20.6%	12.8%	18.6%	17.4%
Somewhat agree	46.9%	48.6%	59.1%	50.5%	52.3%
Somewhat disagree	13.1%	15.9%	12.8%	14.7%	13.9%
Strongly disagree	5.0%	9.3%	5.8%	6.0%	6.2%
No opinion	12.5%	5.6%	9.6%	10.2%	10.3%

## Household Types

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q16a. As a place to live</u>					
Excellent	42.1%	31.8%	33.1%	38.8%	36.2%
Good	52.2%	61.7%	55.5%	53.6%	55.3%
Neutral	5.0%	5.6%	7.1%	5.4%	6.1%
Below Average	0.0%	0.9%	3.6%	2.2%	2.1%
Poor	0.6%	0.0%	0.6%	0.0%	0.3%
<u>Q16b. As a place to raise children</u>					
Excellent	49.7%	34.6%	33.0%	40.5%	38.6%
Good	44.6%	58.9%	50.5%	47.3%	49.5%
Neutral	4.5%	5.6%	12.1%	9.5%	9.1%
Below Average	0.0%	0.9%	4.0%	2.7%	2.3%
Poor	1.3%	0.0%	0.4%	0.0%	0.4%

## Household Types

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q16c. As a place to work</u>					
Excellent	16.5%	18.3%	15.5%	23.4%	18.6%
Good	34.7%	44.1%	37.6%	38.8%	38.3%
Neutral	29.8%	21.5%	31.4%	27.6%	28.6%
Below Average	15.7%	11.8%	12.7%	9.3%	11.9%
Poor	3.3%	4.3%	2.9%	0.9%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>					
Excellent	16.1%	10.7%	15.6%	20.5%	16.8%
Good	42.6%	54.4%	48.1%	54.1%	49.8%
Neutral	30.3%	22.3%	26.0%	17.4%	23.5%
Below Average	9.7%	9.7%	9.0%	7.3%	8.6%
Poor	1.3%	2.9%	1.4%	0.8%	1.3%

## Household Types

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q16e. As a place to shop</u>					
Excellent	11.3%	10.3%	9.7%	15.2%	11.9%
Good	22.6%	34.6%	33.1%	43.0%	34.7%
Neutral	22.6%	26.2%	28.2%	22.4%	24.9%
Below Average	35.2%	24.3%	19.2%	14.1%	21.1%
Poor	8.2%	4.7%	9.7%	5.4%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>					
Excellent	6.3%	3.8%	7.2%	9.1%	7.4%
Good	20.3%	23.1%	21.6%	31.4%	24.9%
Neutral	23.4%	25.0%	25.2%	24.8%	24.6%
Below Average	29.1%	31.7%	29.7%	20.4%	26.7%
Poor	20.9%	16.3%	16.3%	14.2%	16.4%

## Household Types

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q16g. Overall quality of life in the City</u>					
Excellent	20.8%	14.0%	15.6%	20.9%	18.1%
Good	63.5%	67.3%	59.1%	59.0%	61.0%
Neutral	14.5%	15.0%	17.9%	16.9%	16.4%
Below Average	1.3%	3.7%	6.8%	3.2%	4.3%
Poor	0.0%	0.0%	0.6%	0.0%	0.2%



## Household Types

### **Q17. Overall, how do you rate the condition of your neighborhood? (without don't know)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	

#### Q17. Overall, how do you rate the condition of your neighborhood?

Excellent	13.8%	11.4%	8.8%	19.9%	13.5%
Good	48.1%	56.2%	54.6%	43.9%	50.4%
Average	28.8%	28.6%	26.1%	25.5%	26.7%
Below average	8.8%	3.8%	9.2%	10.0%	8.6%
Poor	0.6%	0.0%	1.3%	0.7%	0.8%

### **Q18. In general, do you think the City of Shoreline is moving in the right direction? (without don't know)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	

#### Q18. Do you think the City of Shoreline is moving in the right direction?

Yes	94.3%	90.7%	89.4%	88.9%	90.2%
No	5.7%	9.3%	10.6%	11.1%	9.8%

## Household Types

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q19a. Maintenance of City parks</u>					
Very Satisfied	28.5%	23.6%	19.9%	21.9%	22.4%
Satisfied	62.7%	66.0%	63.5%	65.2%	64.4%
Neutral	7.6%	8.5%	15.5%	10.5%	11.6%
Dissatisfied	1.3%	0.9%	0.7%	2.3%	1.3%
Very Dissatisfied	0.0%	0.9%	0.3%	0.0%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>					
Very Satisfied	27.9%	25.7%	23.1%	22.9%	24.2%
Satisfied	60.4%	62.4%	57.0%	59.6%	59.4%
Neutral	9.1%	8.9%	19.9%	14.8%	14.7%
Dissatisfied	2.6%	3.0%	0.0%	2.2%	1.6%
Very Dissatisfied	0.0%	0.0%	0.0%	0.4%	0.1%

## Household Types

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q19c. Walking and biking trails in the City</u>					
Very Satisfied	25.2%	21.4%	20.3%	22.1%	21.9%
Satisfied	58.0%	64.1%	52.4%	60.2%	57.5%
Neutral	10.5%	8.7%	21.7%	11.5%	14.8%
Dissatisfied	4.9%	5.8%	5.2%	5.3%	5.2%
Very Dissatisfied	1.4%	0.0%	0.3%	0.8%	0.6%
<u>Q19d. City swimming pool</u>					
Very Satisfied	18.3%	20.7%	15.6%	14.9%	16.7%
Satisfied	50.0%	51.2%	42.5%	44.2%	45.8%
Neutral	25.0%	20.7%	36.9%	38.3%	32.5%
Dissatisfied	6.7%	6.1%	5.0%	1.9%	4.6%
Very Dissatisfied	0.0%	1.2%	0.0%	0.6%	0.4%

## Household Types

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q19e. Outdoor athletic fields</u>					
Very Satisfied	23.2%	23.5%	19.8%	17.1%	20.3%
Satisfied	58.7%	56.1%	52.3%	58.8%	55.9%
Neutral	15.9%	18.4%	25.7%	22.1%	21.8%
Dissatisfied	2.2%	2.0%	2.1%	1.5%	1.9%
Very Dissatisfied	0.0%	0.0%	0.0%	0.5%	0.1%
<u>Q19f. Ease of registering for programs</u>					
Very Satisfied	17.9%	21.8%	19.9%	16.1%	18.4%
Satisfied	52.8%	54.0%	43.6%	47.0%	48.2%
Neutral	24.4%	18.4%	34.0%	35.1%	30.1%
Dissatisfied	3.3%	3.4%	2.6%	1.2%	2.4%
Very Dissatisfied	1.6%	2.3%	0.0%	0.6%	0.9%

## Household Types

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q19g. Fees charged for recreation programs</u>					
Very Satisfied	18.6%	21.6%	12.7%	11.6%	15.0%
Satisfied	43.4%	48.9%	41.6%	41.6%	43.1%
Neutral	22.5%	23.9%	36.4%	35.8%	31.3%
Dissatisfied	10.9%	4.5%	6.4%	8.1%	7.6%
Very Dissatisfied	4.7%	1.1%	2.9%	2.9%	3.0%
<u>Q19h. Variety of recreation programs</u>					
Very Satisfied	19.8%	21.8%	15.6%	11.4%	15.8%
Satisfied	46.8%	55.2%	47.3%	49.0%	48.6%
Neutral	28.6%	16.1%	30.7%	34.2%	29.8%
Dissatisfied	1.6%	6.9%	5.4%	5.0%	4.6%
Very Dissatisfied	3.2%	0.0%	1.0%	0.5%	1.1%

## Household Types

### Q19. Parks and Recreation: (Without "Don't Know")

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q19i. Preservation of open space</u>					
Very Satisfied	21.9%	17.5%	19.3%	13.2%	17.8%
Satisfied	47.3%	59.8%	42.4%	50.0%	47.9%
Neutral	20.5%	14.4%	32.2%	29.9%	26.6%
Dissatisfied	8.2%	6.2%	5.3%	4.7%	6.0%
Very Dissatisfied	2.1%	2.1%	0.8%	2.1%	1.6%

## Household Types

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	18.1%	24.3%	34.2%	27.0%	27.6%
Maintenance of City playgrounds	16.3%	3.7%	1.9%	6.0%	6.0%
Walking and biking trails in the City	15.0%	14.0%	17.3%	10.2%	13.9%
City swimming pool	6.3%	6.5%	2.9%	0.7%	3.2%
Outdoor athletic fields	3.8%	3.7%	2.6%	1.1%	2.5%
Ease of registering for programs	3.8%	1.9%	0.6%	1.4%	1.7%
Fees charged for recreation programs	6.3%	5.6%	4.2%	4.2%	4.7%
Variety of recreation programs	8.1%	7.5%	6.7%	2.5%	5.6%
Preservation of open space	13.1%	20.6%	21.4%	24.9%	20.6%
None chosen	9.4%	12.1%	8.3%	22.1%	14.2%

## Household Types

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q20. 2nd Emphasis</u>					
Maintenance of City parks	18.8%	19.6%	22.0%	14.7%	18.5%
Maintenance of City playgrounds	16.3%	10.3%	8.0%	9.8%	10.4%
Walking and biking trails in the City	11.3%	17.8%	16.0%	13.7%	14.7%
City swimming pool	4.4%	7.5%	2.9%	3.9%	4.0%
Outdoor athletic fields	5.0%	4.7%	9.3%	3.5%	5.9%
Ease of registering for programs	0.6%	1.9%	3.2%	1.8%	2.1%
Fees charged for recreation programs	9.4%	5.6%	2.9%	3.9%	4.7%
Variety of recreation programs	14.4%	7.5%	8.6%	9.8%	9.8%
Preservation of open space	8.8%	9.3%	16.3%	14.0%	13.1%
None chosen	11.3%	15.9%	10.9%	24.9%	17.0%



## Household Types

### **Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q20. Most Emphasis</u>					
Maintenance of City parks	36.9%	43.9%	56.2%	41.8%	46.0%
Maintenance of City playgrounds	32.5%	14.0%	9.9%	15.8%	16.4%
Walking and biking trails in the City	26.3%	31.8%	33.2%	23.9%	28.6%
City swimming pool	10.6%	14.0%	5.8%	4.6%	7.2%
Outdoor athletic fields	8.8%	8.4%	11.8%	4.6%	8.4%
Ease of registering for programs	4.4%	3.7%	3.8%	3.2%	3.8%
Fees charged for recreation programs	15.6%	11.2%	7.0%	8.1%	9.3%
Variety of recreation programs	22.5%	15.0%	15.3%	12.3%	15.4%
Preservation of open space	21.9%	29.9%	37.7%	38.9%	33.7%

## Household Types

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q21a. Availability of public transportation options</u>					
Very Satisfied	14.0%	17.0%	15.5%	17.5%	15.9%
Satisfied	34.1%	47.0%	42.0%	39.4%	41.0%
Neutral	30.2%	24.0%	24.4%	25.9%	25.6%
Dissatisfied	17.1%	10.0%	13.4%	14.7%	14.1%
Very Dissatisfied	4.7%	2.0%	4.6%	2.4%	3.5%
<u>Q21b. Availability of bicycle lanes</u>					
Very Satisfied	9.2%	7.2%	10.8%	12.0%	10.3%
Satisfied	34.5%	44.3%	32.5%	37.3%	36.2%
Neutral	35.2%	30.9%	36.9%	33.9%	34.8%
Dissatisfied	16.9%	13.4%	16.0%	13.3%	14.9%
Very Dissatisfied	4.2%	4.1%	3.7%	3.4%	3.8%

## Household Types

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q21c. Availability of sidewalks on major streets and routes</u>					
Very Satisfied	11.4%	15.0%	8.6%	10.3%	10.4%
Satisfied	38.6%	31.8%	41.6%	39.5%	39.5%
Neutral	17.7%	19.6%	26.7%	24.7%	23.5%
Dissatisfied	25.9%	24.3%	17.2%	18.5%	19.9%
Very Dissatisfied	6.3%	9.3%	5.9%	7.0%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>					
Very Satisfied	7.6%	4.7%	8.2%	9.6%	8.0%
Satisfied	25.5%	21.5%	23.5%	25.1%	24.5%
Neutral	9.6%	20.6%	21.9%	18.8%	18.7%
Dissatisfied	29.9%	29.9%	28.1%	28.4%	28.5%
Very Dissatisfied	27.4%	23.4%	18.3%	18.1%	20.3%

## Household Types

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q21e. Traffic calming measures in your neighborhood</u>					
Very Satisfied	6.2%	7.0%	4.5%	7.1%	5.9%
Satisfied	30.3%	22.0%	27.5%	29.1%	27.9%
Neutral	22.8%	38.0%	35.5%	30.7%	31.6%
Dissatisfied	22.8%	20.0%	20.6%	23.2%	22.1%
Very Dissatisfied	17.9%	13.0%	11.8%	9.8%	12.5%
<u>Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking</u>					
Very Satisfied	10.6%	11.5%	9.3%	14.2%	11.3%
Satisfied	37.6%	26.0%	30.4%	34.4%	32.7%
Neutral	31.9%	41.7%	39.3%	34.8%	36.6%
Dissatisfied	15.6%	13.5%	15.4%	13.0%	14.4%
Very Dissatisfied	4.3%	7.3%	5.7%	3.6%	4.9%

## Household Types

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	22.5%	24.3%	27.5%	25.3%	25.5%
Availability of bicycle lanes	3.1%	6.5%	7.7%	2.5%	4.9%
Availability of sidewalks on major streets and routes	10.0%	12.1%	9.6%	14.4%	11.4%
Availability of sidewalks near your residence	31.3%	28.0%	22.4%	19.6%	23.6%
Traffic calming measures in your neighborhood	17.5%	13.1%	14.4%	17.2%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	8.1%	8.4%	13.7%	7.7%	9.9%
None chosen	7.5%	7.5%	4.8%	13.3%	9.1%

## Household Types

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q22. 2nd Emphasis</u>					
Availability of public transportation options	13.8%	8.4%	12.1%	10.9%	11.4%
Availability of bicycle lanes	5.6%	4.7%	10.2%	5.3%	7.1%
Availability of sidewalks on major streets and routes	18.8%	16.8%	17.9%	17.5%	17.9%
Availability of sidewalks near your residence	15.0%	20.6%	17.3%	13.0%	15.6%
Traffic calming measures in your neighborhood	18.8%	19.6%	15.7%	13.3%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	18.1%	18.7%	18.2%	17.5%	17.9%
None chosen	10.0%	11.2%	8.6%	22.5%	14.4%

## Household Types

### **Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q22. Most Emphasis</u>					
Availability of public transportation options	36.3%	32.7%	39.6%	36.1%	36.9%
Availability of bicycle lanes	8.8%	11.2%	17.9%	7.7%	12.0%
Availability of sidewalks on major streets and routes	28.8%	29.0%	27.5%	31.9%	29.3%
Availability of sidewalks near your residence	46.3%	48.6%	39.6%	32.6%	39.2%
Traffic calming measures in your neighborhood	36.3%	32.7%	30.0%	30.5%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	26.3%	27.1%	31.9%	25.3%	27.8%

## Household Types

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>					
Very Satisfied	26.8%	34.6%	23.9%	28.6%	27.1%
Satisfied	51.6%	39.4%	45.7%	48.1%	47.2%
Neutral	13.1%	15.4%	19.3%	15.3%	16.2%
Dissatisfied	6.5%	8.7%	7.9%	6.5%	7.2%
Very Dissatisfied	2.0%	1.9%	3.2%	1.5%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>					
Very Satisfied	29.8%	28.0%	17.8%	25.8%	24.0%
Satisfied	50.4%	52.0%	53.9%	48.9%	51.1%
Neutral	15.6%	15.0%	24.9%	20.9%	20.6%
Dissatisfied	3.5%	3.0%	2.5%	3.6%	3.1%
Very Dissatisfied	0.7%	2.0%	0.8%	0.9%	1.1%



## Household Types

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>					
Very Satisfied	26.2%	21.4%	20.7%	23.4%	22.6%
Satisfied	45.5%	57.3%	51.7%	55.2%	52.1%
Neutral	24.1%	16.5%	18.5%	20.2%	20.2%
Dissatisfied	2.8%	3.9%	7.4%	0.8%	3.9%
Very Dissatisfied	1.4%	1.0%	1.8%	0.4%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>					
Very Satisfied	22.4%	18.5%	17.6%	17.3%	18.4%
Satisfied	42.4%	60.9%	48.0%	57.7%	51.8%
Neutral	31.2%	16.3%	28.5%	22.6%	25.6%
Dissatisfied	4.0%	4.3%	4.1%	2.4%	3.5%
Very Dissatisfied	0.0%	0.0%	1.8%	0.0%	0.6%

## Household Types

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>					
Very Satisfied	23.2%	16.7%	16.5%	17.4%	18.1%
Satisfied	47.8%	60.4%	47.5%	48.7%	49.7%
Neutral	25.4%	18.8%	28.8%	29.6%	27.1%
Dissatisfied	3.6%	3.1%	5.1%	3.9%	4.1%
Very Dissatisfied	0.0%	1.0%	2.1%	0.4%	1.0%

## Household Types

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities? (without non chosen)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>					
Very important	58.8%	55.1%	43.5%	49.6%	49.8%
Somewhat important	27.5%	28.0%	40.3%	31.9%	33.6%
Not sure	10.6%	13.1%	13.0%	14.8%	13.1%
Not important	3.1%	3.7%	3.2%	3.7%	3.5%

### **Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (without not provided)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>					
Very Supportive	55.7%	49.5%	45.5%	40.7%	46.4%
Somewhat Supportive	32.3%	37.4%	37.7%	33.0%	34.8%
Not sure	9.5%	9.3%	13.6%	20.5%	14.6%

Not Supportive

2.5%

3.7%

3.2%

5.9%

4.2%

## Household Types

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Q26. 1st Support					
Increase fees for City services, such as recreation program fees and building permit fees	13.1%	10.3%	20.4%	18.6%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	11.9%	12.1%	8.6%	9.1%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	21.3%	20.6%	18.5%	18.9%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	37.5%	37.4%	30.7%	26.3%	31.0%
None	16.3%	19.6%	21.7%	27.0%	22.7%

## Household Types

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Q26. 2nd Support					
Increase fees for City services, such as recreation program fees and building permit fees	16.9%	21.5%	17.6%	13.0%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	18.8%	22.4%	16.3%	15.8%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	17.5%	15.0%	24.3%	19.3%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	22.5%	12.1%	16.0%	15.8%	16.6%
None	24.4%	29.0%	25.9%	36.1%	30.1%

## Household Types

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Q26. 3rd Support					
Increase fees for City services, such as recreation program fees and building permit fees	23.1%	16.8%	16.6%	15.4%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	19.4%	14.0%	22.0%	14.0%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	16.9%	19.6%	14.1%	12.6%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	6.3%	11.2%	14.4%	11.2%	11.3%
None	34.4%	38.3%	32.9%	46.7%	39.0%

## Household Types

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three Without "None Chosen")**

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
Increase fees for City services, such as recreation program fees and building permit fees	53.1%	48.6%	54.6%	47.0%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	50.0%	48.6%	47.0%	38.9%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	55.6%	55.1%	56.9%	50.9%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	66.3%	60.7%	61.0%	53.3%	58.9%



## Household Types

### Q28. Do you own or rent your current residence? (without don't know)

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q28. Do you own or rent your current residence?</u>					
Own	62.5%	72.6%	61.1%	70.5%	65.4%
Rent	37.5%	27.4%	38.9%	29.5%	34.6%

**Household Types**

**Q30. Do you live east or west of I-5? (without don't know)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q30. Do you live east or west of I-5?</u>					
East	42.7%	31.1%	42.4%	30.7%	37.2%
West	57.3%	68.9%	57.6%	69.3%	62.8%

**Household Types**

**Q31. Do you live east or west of Aurora Avenue N.? (without don't know)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q31. Do you live east or west of Aurora Avenue N.?</u>					
East	69.9%	49.1%	71.8%	58.6%	64.6%
West	30.1%	50.9%	28.2%	41.4%	35.4%

## Household Types

### Q32. What is your total annual household income? (Without don't know)

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q32. What is your total annual household income?</u>					
Under \$25,000	2.4%	9.0%	9.2%	23.0%	12.5%
\$25,000 to \$49,999	23.2%	11.5%	26.4%	31.4%	25.5%
\$75,000 to \$99,999	21.6%	23.1%	30.5%	18.6%	24.1%
\$100,000 or more	52.8%	56.4%	33.9%	27.0%	38.0%

### Q33. Your gender:

N=878

	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q33. Your gender:</u>					
Male	38.8%	38.3%	42.2%	51.6%	44.8%
Female	61.3%	61.7%	57.8%	48.4%	55.2%

## Household Types

### **Q34. Are you or members of your household of Hispanic or Latino ancestry? (without not provided)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>					
Yes	7.6%	13.6%	5.2%	3.2%	6.0%
No	92.4%	86.4%	94.8%	96.8%	94.0%

### **Q35. Which of the following best describes your race/ethnicity? (without not provided)**

N=878	Household Types				Total
	Households with Children Under Age 10	Households with Children Ages 10-19	Households with Adults Ages 20-54 and no Children	Households with Adults Ages 55+ and No Children	
<u>Q35. Which of the following best describes your race/ethnicity?</u>					
African American/Black	7.5%	6.6%	1.2%	1.1%	3.1%
White/Caucasian	64.7%	70.2%	76.2%	83.7%	75.5%
Asian	18.7%	11.6%	16.3%	11.2%	14.5%
Native American	4.3%	0.8%	1.8%	1.4%	2.1%
Pacific Islander	1.1%	5.8%	1.8%	1.1%	1.9%
Other	3.7%	5.0%	2.7%	1.4%	2.8%

**Section 11**  
***Length of Residency***

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## How Long Respondents Have Lived in the City of Shoreline

### Q1. Counting yourself, how many people live in your household?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q1. Counting yourself, how many people live in your household?</u>						
01	21.0%	19.7%	18.7%	15.8%	22.1%	19.8%
02	38.1%	27.7%	34.0%	52.5%	47.8%	38.5%
03	23.0%	23.9%	23.3%	15.1%	18.6%	21.3%
04	10.1%	21.1%	15.3%	13.7%	7.1%	13.8%
05	6.6%	4.2%	3.3%	2.9%	2.7%	4.3%
06	1.2%	2.3%	3.3%	0.0%	1.8%	1.7%
07	0.0%	0.9%	1.3%	0.0%	0.0%	0.5%
08	0.0%	0.0%	0.7%	0.0%	0.0%	0.1%

## How Long Respondents Have Lived in the City of Shoreline

### **Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q3a. Overall quality of police services</u>						
Very Satisfied	22.0%	22.0%	30.8%	14.4%	29.0%	23.1%
Satisfied	53.5%	51.0%	49.7%	59.1%	48.6%	52.7%
Neutral	21.0%	20.5%	11.9%	19.7%	14.0%	18.0%
Dissatisfied	3.0%	5.5%	5.6%	2.3%	5.6%	4.3%
Very Dissatisfied	0.5%	1.0%	2.1%	4.5%	2.8%	1.9%
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>						
Very Satisfied	34.3%	36.1%	35.8%	17.4%	38.5%	32.6%
Satisfied	57.6%	52.2%	49.3%	60.6%	47.1%	54.2%
Neutral	7.2%	10.2%	12.8%	20.5%	13.5%	11.9%
Dissatisfied	0.8%	1.5%	2.0%	0.8%	1.0%	1.2%
Very Dissatisfied	0.0%	0.0%	0.0%	0.8%	0.0%	0.1%

## How Long Respondents Have Lived in the City of Shoreline

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q3c. Overall effectiveness of the City's code enforcement program</u>						
Very Satisfied	12.7%	12.1%	12.6%	5.4%	11.1%	10.9%
Satisfied	38.7%	37.6%	45.0%	40.5%	44.4%	40.4%
Neutral	43.3%	36.3%	31.5%	38.7%	32.1%	37.3%
Dissatisfied	4.7%	10.8%	6.3%	9.9%	6.2%	7.8%
Very Dissatisfied	0.7%	3.2%	4.5%	5.4%	6.2%	3.6%
<u>Q3d. Overall effectiveness of City communication with the public</u>						
Very Satisfied	17.6%	24.5%	20.6%	7.6%	14.7%	17.9%
Satisfied	49.4%	45.5%	41.1%	54.5%	44.0%	46.9%
Neutral	29.6%	24.0%	28.4%	28.8%	31.2%	28.1%
Dissatisfied	3.4%	5.5%	5.7%	6.1%	8.3%	5.5%
Very Dissatisfied	0.0%	0.5%	4.3%	3.0%	1.8%	1.6%



## How Long Respondents Have Lived in the City of Shoreline

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q3e. Overall quality of the City's stormwater runoff/stormwater management system</u>						
Very Satisfied	15.7%	22.2%	19.7%	4.8%	11.3%	15.7%
Satisfied	52.5%	44.9%	52.3%	55.2%	56.7%	51.2%
Neutral	28.9%	26.1%	22.0%	29.6%	26.8%	27.0%
Dissatisfied	2.9%	5.1%	4.5%	7.2%	4.1%	4.6%
Very Dissatisfied	0.0%	1.7%	1.5%	3.2%	1.0%	1.5%
<u>Q3f. Overall flow of traffic and congestion management in Shoreline</u>						
Very Satisfied	12.0%	13.9%	12.9%	0.8%	3.7%	10.0%
Satisfied	45.8%	44.2%	38.1%	36.1%	38.3%	41.4%
Neutral	25.3%	24.0%	20.4%	28.6%	29.9%	25.3%
Dissatisfied	13.3%	13.5%	21.8%	18.8%	19.6%	16.4%
Very Dissatisfied	3.6%	4.3%	6.8%	15.8%	8.4%	6.9%

## How Long Respondents Have Lived in the City of Shoreline

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City</u>						
Very Satisfied	15.1%	19.0%	12.5%	3.4%	16.7%	13.9%
Satisfied	41.4%	35.0%	35.4%	38.6%	33.3%	36.9%
Neutral	38.8%	38.7%	44.8%	47.7%	39.7%	41.8%
Dissatisfied	3.3%	5.8%	5.2%	8.0%	9.0%	5.8%
Very Dissatisfied	1.3%	1.5%	2.1%	2.3%	1.3%	1.6%
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>						
Very Satisfied	19.7%	23.1%	20.6%	5.7%	17.0%	18.0%
Satisfied	49.5%	46.2%	50.4%	55.3%	50.0%	49.7%
Neutral	24.5%	24.2%	21.4%	32.5%	30.0%	26.2%
Dissatisfied	6.3%	4.8%	6.9%	2.4%	1.0%	4.7%
Very Dissatisfied	0.0%	1.6%	0.8%	4.1%	2.0%	1.5%

## How Long Respondents Have Lived in the City of Shoreline

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q3i. Overall quality of service provided by the City of Shoreline</u>						
Very Satisfied	14.0%	18.1%	16.0%	3.8%	9.2%	13.0%
Satisfied	64.8%	60.8%	54.9%	54.1%	60.6%	59.9%
Neutral	20.8%	19.1%	24.3%	33.1%	20.2%	22.8%
Dissatisfied	0.4%	2.0%	3.5%	6.8%	9.2%	3.6%
Very Dissatisfied	0.0%	0.0%	1.4%	2.3%	0.9%	0.7%

## How Long Respondents Have Lived in the City of Shoreline

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. Most Emphasis</u>						
Overall quality of police services	14.8%	22.5%	18.7%	15.1%	19.5%	18.0%
Overall quality of City parks and recreation programs and facilities	13.2%	11.3%	3.3%	2.9%	4.4%	8.2%
Overall effectiveness of the City's code enforcement program	0.8%	4.2%	2.0%	7.2%	3.5%	3.2%
Overall effectiveness of City communication with the public	4.7%	2.3%	6.0%	5.8%	9.7%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	1.2%	4.7%	3.3%	4.3%	0.9%	3.0%
Overall flow of traffic and congestion management in Shoreline	24.5%	21.1%	29.3%	30.2%	25.7%	25.5%

## How Long Respondents Have Lived in the City of Shoreline

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. Most Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	14.0%	13.1%	12.0%	8.6%	12.4%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	15.2%	11.7%	7.3%	9.4%	3.5%	10.5%
Overall quality of service provided by the City of Shoreline	4.3%	2.3%	6.7%	5.8%	7.1%	4.8%
none chosen	7.4%	6.6%	11.3%	10.8%	13.3%	9.1%

## How Long Respondents Have Lived in the City of Shoreline

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878

	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
Overall quality of police services	11.7%	8.0%	14.0%	14.4%	7.1%	10.9%
Overall quality of City parks and recreation programs and facilities	15.6%	8.0%	5.3%	9.4%	8.8%	10.3%
Overall effectiveness of the City's code enforcement program	6.6%	5.2%	8.7%	7.9%	4.4%	6.6%
Overall effectiveness of City communication with the public	5.8%	6.6%	4.7%	6.5%	10.6%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	4.7%	7.0%	5.3%	8.6%	10.6%	6.7%
Overall flow of traffic and congestion management in Shoreline	16.3%	19.2%	20.7%	20.1%	22.1%	19.1%

## How Long Respondents Have Lived in the City of Shoreline

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. 2nd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	15.2%	16.9%	8.0%	11.5%	8.0%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	11.3%	16.4%	14.7%	6.5%	8.8%	12.1%
Overall quality of service provided by the City of Shoreline	4.7%	1.9%	2.7%	2.2%	5.3%	3.3%
none chosen	8.2%	10.8%	16.0%	12.9%	14.2%	11.7%

## How Long Respondents Have Lived in the City of Shoreline

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878

	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. 3rd Emphasis</u>						
Overall quality of police services	13.2%	9.9%	8.0%	4.3%	8.0%	9.3%
Overall quality of City parks and recreation programs and facilities	20.2%	10.3%	12.7%	6.5%	6.2%	12.4%
Overall effectiveness of the City's code enforcement program	5.1%	8.5%	10.7%	5.8%	10.6%	7.6%
Overall effectiveness of City communication with the public	7.4%	5.6%	9.3%	6.5%	8.0%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	7.0%	8.5%	6.7%	7.9%	3.5%	6.9%
Overall flow of traffic and congestion management in Shoreline	13.2%	7.0%	9.3%	14.4%	10.6%	10.8%



## How Long Respondents Have Lived in the City of Shoreline

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. 3rd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	4.7%	11.7%	8.7%	10.8%	10.6%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	12.8%	13.6%	6.7%	16.5%	12.4%	12.4%
Overall quality of service provided by the City of Shoreline	4.3%	9.4%	10.0%	10.8%	9.7%	8.7%
none chosen	12.1%	15.5%	18.0%	16.5%	20.4%	15.7%

## How Long Respondents Have Lived in the City of Shoreline

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three without "None Chosen")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. Most Emphasis</u>						
Overall quality of police services	39.7%	40.4%	40.7%	33.8%	34.5%	38.3%
Overall quality of City parks and recreation programs and facilities	49.0%	29.6%	21.3%	18.7%	19.5%	30.9%
Overall effectiveness of the City's code enforcement program	12.5%	17.8%	21.3%	20.9%	18.6%	17.4%
Overall effectiveness of City communication with the public	17.9%	14.6%	20.0%	18.7%	28.3%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	12.8%	20.2%	15.3%	20.9%	15.0%	16.6%
Overall flow of traffic and congestion management in Shoreline	54.1%	47.4%	59.3%	64.7%	58.4%	55.5%

## How Long Respondents Have Lived in the City of Shoreline

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three without "None Chosen")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q4. Most Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	33.9%	41.8%	28.7%	30.9%	31.0%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	39.3%	41.8%	28.7%	32.4%	24.8%	35.0%
Overall quality of service provided by the City of Shoreline	13.2%	13.6%	19.3%	18.7%	22.1%	16.7%

## How Long Respondents Have Lived in the City of Shoreline

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q5a. Overall maintenance of city streets</u>						
Very Satisfied	15.0%	12.8%	14.8%	8.0%	9.9%	12.6%
Satisfied	63.4%	56.4%	49.0%	51.8%	54.1%	56.0%
Neutral	13.4%	20.4%	21.5%	27.0%	21.6%	19.9%
Dissatisfied	8.3%	9.5%	13.4%	8.8%	14.4%	10.3%
Very Dissatisfied	0.0%	0.9%	1.3%	4.4%	0.0%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>						
Very Satisfied	15.0%	12.4%	14.8%	5.1%	10.7%	12.1%
Satisfied	57.1%	47.1%	42.3%	52.6%	48.2%	50.1%
Neutral	15.0%	24.8%	26.2%	20.4%	22.3%	21.2%
Dissatisfied	11.0%	13.8%	12.1%	18.2%	16.1%	13.6%
Very Dissatisfied	2.0%	1.9%	4.7%	3.6%	2.7%	3.0%

## How Long Respondents Have Lived in the City of Shoreline

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q5c. Maintenance of sidewalks in Shoreline</u>						
Very Satisfied	13.0%	8.6%	12.2%	1.5%	6.0%	9.1%
Satisfied	45.1%	27.3%	34.7%	31.5%	40.0%	36.2%
Neutral	16.7%	28.3%	24.5%	36.2%	29.0%	25.4%
Dissatisfied	17.9%	27.3%	22.4%	21.5%	18.0%	21.5%
Very Dissatisfied	7.3%	8.6%	6.1%	9.2%	7.0%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>						
Very Satisfied	14.7%	11.4%	8.1%	5.1%	5.5%	10.0%
Satisfied	52.4%	47.6%	44.6%	39.0%	45.5%	46.8%
Neutral	20.6%	24.3%	29.7%	33.8%	29.1%	26.2%
Dissatisfied	10.7%	12.4%	12.8%	16.2%	16.4%	13.2%
Very Dissatisfied	1.6%	4.3%	4.7%	5.9%	3.6%	3.8%

## How Long Respondents Have Lived in the City of Shoreline

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q5e. Overall cleanliness of city streets and other public areas</u>						
Very Satisfied	18.6%	14.2%	18.0%	5.9%	8.9%	14.1%
Satisfied	59.7%	58.8%	50.7%	53.7%	58.9%	56.7%
Neutral	13.8%	19.4%	24.7%	32.4%	25.0%	21.4%
Dissatisfied	5.5%	5.7%	6.7%	6.6%	5.4%	6.1%
Very Dissatisfied	2.4%	1.9%	0.0%	1.5%	1.8%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>						
Very Satisfied	12.0%	13.3%	11.3%	8.8%	18.0%	12.4%
Satisfied	47.0%	38.9%	49.3%	42.6%	46.8%	44.4%
Neutral	23.9%	22.7%	18.7%	27.9%	14.4%	22.1%
Dissatisfied	11.2%	19.0%	16.0%	16.2%	14.4%	15.4%
Very Dissatisfied	6.0%	6.2%	4.7%	4.4%	6.3%	5.8%

## How Long Respondents Have Lived in the City of Shoreline

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>						
Very Satisfied	15.3%	13.9%	13.3%	6.1%	12.6%	12.7%
Satisfied	57.2%	49.0%	58.0%	48.5%	48.6%	52.9%
Neutral	20.8%	28.4%	18.9%	29.5%	18.9%	23.4%
Dissatisfied	5.9%	5.7%	7.0%	11.4%	17.1%	8.4%
Very Dissatisfied	0.8%	3.1%	2.8%	4.5%	2.7%	2.7%
<u>Q5h. Garbage/recycling provider services</u>						
Very Satisfied	29.5%	29.6%	28.7%	27.2%	35.7%	29.9%
Satisfied	53.0%	53.4%	54.0%	52.9%	45.5%	52.2%
Neutral	13.5%	9.7%	13.3%	14.7%	16.1%	13.1%
Dissatisfied	4.0%	7.3%	2.0%	3.7%	2.7%	4.2%
Very Dissatisfied	0.0%	0.0%	2.0%	1.5%	0.0%	0.6%

## How Long Respondents Have Lived in the City of Shoreline

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q5i. Maintenance of public trees along City streets</u>						
Very Satisfied	16.6%	14.6%	11.6%	4.5%	8.3%	12.2%
Satisfied	57.5%	51.0%	50.3%	40.9%	53.2%	51.5%
Neutral	18.6%	20.9%	23.1%	33.3%	25.7%	23.2%
Dissatisfied	5.7%	10.2%	10.9%	15.2%	9.2%	9.6%
Very Dissatisfied	1.6%	3.4%	4.1%	6.1%	3.7%	3.5%



## How Long Respondents Have Lived in the City of Shoreline

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q6. Most Emphasis</u>						
Overall maintenance of city streets	21.8%	17.4%	18.7%	18.7%	20.4%	19.4%
Maintenance of streets in your neighborhood	5.4%	12.7%	16.7%	9.4%	8.8%	10.4%
Maintenance of sidewalks in Shoreline	19.5%	21.6%	14.7%	12.9%	12.4%	17.1%
Mowing and trimming along city streets and other public areas	6.2%	4.7%	6.7%	11.5%	10.6%	7.3%
Overall cleanliness of city streets and other public areas	10.5%	5.6%	8.7%	10.8%	7.1%	8.7%
Adequacy of city street lighting in your neighborhood	16.3%	16.0%	10.0%	13.7%	11.5%	14.4%
Adequacy of storm drainage services in your neighborhood	4.7%	6.1%	6.0%	4.3%	7.1%	5.5%
Garbage/recycling provider services	7.8%	3.8%	2.7%	0.7%	0.0%	3.8%
Maintenance of public trees along City streets	3.1%	7.5%	9.3%	7.2%	11.5%	6.9%
None chosen	4.7%	4.7%	6.7%	10.8%	10.6%	6.7%

## How Long Respondents Have Lived in the City of Shoreline

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q6. 2nd Emphasis</u>						
Overall maintenance of city streets	8.2%	8.9%	14.0%	11.5%	12.4%	10.6%
Maintenance of streets in your neighborhood	12.8%	11.3%	4.7%	10.1%	8.8%	10.0%
Maintenance of sidewalks in Shoreline	11.7%	12.7%	15.3%	13.7%	11.5%	12.8%
Mowing and trimming along city streets and other public areas	4.7%	12.7%	8.0%	10.8%	10.6%	9.0%
Overall cleanliness of city streets and other public areas	16.7%	13.6%	16.7%	10.1%	8.8%	13.9%
Adequacy of city street lighting in your neighborhood	16.3%	17.4%	8.7%	14.4%	16.8%	15.0%
Adequacy of storm drainage services in your neighborhood	7.4%	6.6%	6.7%	8.6%	7.1%	7.2%
Garbage/recycling provider services	8.9%	2.8%	6.0%	1.4%	0.9%	4.7%
Maintenance of public trees along City streets	5.4%	7.0%	8.7%	5.0%	9.7%	6.8%
None chosen	7.8%	7.0%	11.3%	14.4%	13.3%	10.0%

## How Long Respondents Have Lived in the City of Shoreline

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two without "None Chosen")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q6. Most Emphasis</u>						
Overall maintenance of city streets	30.0%	26.3%	32.7%	30.2%	32.7%	30.0%
Maintenance of streets in your neighborhood	18.3%	23.9%	21.3%	19.4%	17.7%	20.4%
Maintenance of sidewalks in Shoreline	31.1%	34.3%	30.0%	26.6%	23.9%	29.8%
Mowing and trimming along city streets and other public areas	10.9%	17.4%	14.7%	22.3%	21.2%	16.3%
Overall cleanliness of city streets and other public areas	27.2%	19.2%	25.3%	20.9%	15.9%	22.6%
Adequacy of city street lighting in your neighborhood	32.7%	33.3%	18.7%	28.1%	28.3%	29.4%
Adequacy of storm drainage services in your neighborhood	12.1%	12.7%	12.7%	12.9%	14.2%	12.6%
Garbage/recycling provider services	16.7%	6.6%	8.7%	2.2%	0.9%	8.4%
Maintenance of public trees along City streets	8.6%	14.6%	18.0%	12.2%	21.2%	13.8%

## How Long Respondents Have Lived in the City of Shoreline

### **Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>						
Very Satisfied	12.2%	8.4%	14.7%	6.6%	8.2%	10.1%
Satisfied	37.8%	34.3%	36.2%	23.1%	31.6%	33.1%
Neutral	33.7%	32.6%	29.3%	33.9%	40.8%	34.2%
Dissatisfied	10.7%	15.7%	16.4%	28.9%	12.2%	16.1%
Very Dissatisfied	5.6%	9.0%	3.4%	7.4%	7.1%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>						
Very Satisfied	10.9%	6.4%	11.2%	4.3%	19.6%	9.9%
Satisfied	33.9%	33.9%	32.8%	26.5%	24.7%	31.2%
Neutral	32.8%	36.3%	39.7%	41.0%	33.0%	36.4%
Dissatisfied	14.8%	13.5%	12.1%	18.8%	13.4%	14.4%
Very Dissatisfied	7.7%	9.9%	4.3%	9.4%	9.3%	8.1%

## How Long Respondents Have Lived in the City of Shoreline

### **Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q7c. Enforcement of graffiti removal from private properties</u>						
Very Satisfied	9.0%	11.9%	9.2%	3.6%	13.7%	9.5%
Satisfied	41.0%	36.9%	47.1%	26.8%	42.1%	38.6%
Neutral	40.4%	40.5%	36.1%	52.7%	36.8%	41.5%
Dissatisfied	6.4%	8.9%	5.9%	14.3%	4.2%	7.9%
Very Dissatisfied	3.2%	1.8%	1.7%	2.7%	3.2%	2.5%

## How Long Respondents Have Lived in the City of Shoreline

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q8. Highest Priority</u>						
Enforcing the clean-up of garbage, junk, or debris on private property	56.8%	50.2%	46.7%	51.8%	45.1%	51.1%
Enforcing removal of abandoned/junk autos	15.6%	28.2%	12.0%	15.8%	17.7%	18.2%
Enforcement of graffiti removal from private properties	18.3%	13.1%	25.3%	18.0%	23.9%	19.0%
None chosen	9.3%	8.5%	16.0%	14.4%	13.3%	11.6%

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q8. Highest Priority</u>						
Enforcing the clean-up of garbage, junk, or debris on private property	62.7%	54.9%	55.6%	60.5%	52.0%	57.9%
Enforcing removal of abandoned/junk autos	17.2%	30.8%	14.3%	18.5%	20.4%	20.6%
Enforcement of graffiti removal from private properties	20.2%	14.4%	30.2%	21.0%	27.6%	21.5%

## How Long Respondents Have Lived in the City of Shoreline

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q9a. Overall quality of local police protection</u>						
Very Satisfied	20.0%	18.6%	22.9%	11.6%	25.9%	19.5%
Satisfied	57.7%	56.3%	54.9%	59.7%	50.9%	56.4%
Neutral	16.3%	19.1%	17.4%	23.3%	17.6%	18.5%
Dissatisfied	6.0%	4.0%	2.8%	3.1%	4.6%	4.3%
Very Dissatisfied	0.0%	2.0%	2.1%	2.3%	0.9%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>						
Very Satisfied	13.9%	13.7%	15.7%	4.3%	18.6%	13.2%
Satisfied	53.4%	47.0%	47.2%	53.0%	44.1%	49.5%
Neutral	24.0%	28.4%	27.6%	33.0%	27.5%	27.7%
Dissatisfied	7.7%	8.7%	7.1%	7.8%	7.8%	7.8%
Very Dissatisfied	1.0%	2.2%	2.4%	1.7%	2.0%	1.8%

## How Long Respondents Have Lived in the City of Shoreline

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q9c. Enforcement of local traffic laws</u>						
Very Satisfied	15.8%	13.4%	19.0%	4.6%	18.3%	14.3%
Satisfied	52.1%	47.9%	44.4%	53.8%	46.2%	49.0%
Neutral	22.8%	25.8%	21.8%	27.7%	25.0%	24.7%
Dissatisfied	8.4%	8.2%	12.7%	10.8%	6.7%	9.2%
Very Dissatisfied	0.9%	4.6%	2.1%	3.1%	3.8%	2.8%
<u>Q9d. Enforcement of drug laws</u>						
Very Satisfied	15.2%	12.5%	13.5%	3.2%	11.4%	11.7%
Satisfied	38.4%	41.4%	39.6%	38.9%	35.2%	39.2%
Neutral	35.4%	30.9%	29.7%	41.1%	38.6%	34.4%
Dissatisfied	9.1%	9.9%	10.8%	11.6%	13.6%	10.8%
Very Dissatisfied	1.8%	5.3%	6.3%	5.3%	1.1%	3.9%



## How Long Respondents Have Lived in the City of Shoreline

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q9e. Enforcement of prostitution laws</u>						
Very Satisfied	16.3%	13.7%	13.8%	6.2%	10.6%	12.6%
Satisfied	39.4%	39.6%	46.8%	35.1%	35.3%	39.4%
Neutral	32.5%	37.4%	30.9%	44.3%	41.2%	36.7%
Dissatisfied	10.0%	5.8%	4.3%	8.2%	11.8%	8.0%
Very Dissatisfied	1.9%	3.6%	4.3%	6.2%	1.2%	3.3%
<u>Q9f. Enforcement of property crime laws</u>						
Very Satisfied	9.4%	11.5%	9.0%	2.7%	12.0%	9.0%
Satisfied	42.2%	39.5%	39.6%	45.5%	31.5%	40.0%
Neutral	32.8%	32.5%	36.0%	35.7%	46.7%	35.9%
Dissatisfied	11.7%	10.8%	10.8%	13.4%	9.8%	11.5%
Very Dissatisfied	3.9%	5.7%	4.5%	2.7%	0.0%	3.7%

## How Long Respondents Have Lived in the City of Shoreline

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q10. Most Emphasis</u>						
Overall quality of local police protection	23.3%	16.9%	16.7%	14.4%	17.7%	18.5%
The City's efforts to prevent crime	28.4%	30.5%	29.3%	23.7%	20.4%	27.1%
Enforcement of local traffic laws	6.6%	8.5%	9.3%	10.8%	13.3%	9.2%
Enforcement of drug laws	12.1%	12.2%	7.3%	10.8%	17.7%	11.8%
Enforcement of prostitution laws	3.9%	5.2%	3.3%	6.5%	3.5%	4.4%
Enforcement of property crime laws	16.0%	17.8%	22.0%	18.7%	12.4%	17.4%
None chosen	9.7%	8.9%	12.0%	15.1%	15.0%	11.5%

## How Long Respondents Have Lived in the City of Shoreline

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q10. 2nd Emphasis</u>						
Overall quality of local police protection	12.1%	17.8%	7.3%	10.1%	7.1%	11.6%
The City's efforts to prevent crime	32.7%	22.5%	22.7%	16.5%	23.9%	24.8%
Enforcement of local traffic laws	5.1%	8.5%	8.7%	11.5%	11.5%	8.3%
Enforcement of drug laws	12.1%	12.2%	16.7%	15.8%	8.8%	13.1%
Enforcement of prostitution laws	5.8%	6.1%	8.7%	6.5%	11.5%	7.2%
Enforcement of property crime laws	20.2%	19.7%	21.3%	21.6%	16.8%	20.2%
None chosen	12.1%	13.1%	14.7%	18.0%	20.4%	14.8%

## How Long Respondents Have Lived in the City of Shoreline

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two without "None Chosen")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q10. Most Emphasis</u>						
Overall quality of local police protection	35.4%	34.7%	24.0%	24.5%	24.8%	30.1%
The City's efforts to prevent crime	61.1%	53.1%	52.0%	40.3%	44.2%	51.9%
Enforcement of local traffic laws	11.7%	16.9%	18.0%	22.3%	24.8%	17.5%
Enforcement of drug laws	24.1%	24.4%	24.0%	26.6%	26.5%	24.9%
Enforcement of prostitution laws	9.7%	11.3%	12.0%	12.9%	15.0%	11.6%
Enforcement of property crime laws	36.2%	37.6%	43.3%	40.3%	29.2%	37.6%

## How Long Respondents Have Lived in the City of Shoreline

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q11a. In your neighborhood during the day</u>						
Very Safe	58.4%	50.5%	60.8%	37.2%	50.5%	52.3%
Safe	36.0%	41.0%	33.8%	51.8%	37.8%	39.7%
Neutral	3.2%	5.7%	4.7%	8.0%	10.8%	5.9%
Unsafe	2.0%	2.8%	0.7%	2.9%	0.9%	2.0%
Very unsafe	0.4%	0.0%	0.0%	0.0%	0.0%	0.1%
<u>Q11b. In your neighborhood at night</u>						
Very Safe	20.2%	23.1%	23.6%	14.1%	19.8%	20.6%
Safe	47.8%	40.6%	56.1%	49.6%	52.3%	48.1%
Neutral	19.8%	23.6%	13.5%	27.4%	18.0%	20.6%
Unsafe	8.9%	12.3%	4.7%	4.4%	9.9%	8.6%
Very unsafe	3.2%	0.5%	2.0%	4.4%	0.0%	2.1%

## How Long Respondents Have Lived in the City of Shoreline

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q11c. In city parks and trails</u>						
Very Safe	15.0%	13.6%	13.3%	7.1%	8.0%	12.1%
Safe	53.8%	44.2%	46.2%	40.9%	42.0%	46.4%
Neutral	22.9%	31.2%	29.4%	37.0%	39.0%	30.6%
Unsafe	7.5%	9.5%	8.4%	9.4%	9.0%	8.6%
Very unsafe	0.8%	1.5%	2.8%	5.5%	2.0%	2.3%
<u>Q11d. In other public areas in Shoreline</u>						
Very Safe	18.0%	12.7%	19.3%	10.6%	9.3%	14.5%
Safe	57.3%	54.6%	53.1%	50.0%	58.3%	54.6%
Neutral	20.5%	25.9%	23.4%	31.1%	28.7%	25.5%
Unsafe	4.2%	6.8%	2.8%	6.8%	1.9%	4.7%
Very unsafe	0.0%	0.0%	1.4%	1.5%	1.9%	0.7%

## How Long Respondents Have Lived in the City of Shoreline

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q11e. Overall feeling of safety in Shoreline</u>						
Very Safe	20.2%	17.5%	26.4%	8.0%	10.8%	17.5%
Safe	63.7%	57.5%	56.8%	66.4%	65.8%	61.5%
Neutral	12.9%	21.2%	14.2%	17.5%	20.7%	16.9%
Unsafe	3.2%	3.8%	1.4%	6.6%	2.7%	3.6%
Very unsafe	0.0%	0.0%	1.4%	1.5%	0.0%	0.5%

## How Long Respondents Have Lived in the City of Shoreline

### **Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q12. From which of the following have you received information about City projects, issues, services, and events?</u>						
City newsletter "CURRENTS"	80.2%	92.5%	92.7%	92.1%	84.1%	87.8%
City's Parks and Recreation Guide	63.8%	70.0%	72.0%	71.9%	66.4%	68.3%
City cable channel (Comcast 21 or Frontier 27)	6.6%	8.0%	9.3%	17.3%	13.3%	9.9%
City website	23.7%	34.7%	25.3%	30.2%	24.8%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	8.2%	5.6%	7.3%	5.0%	6.2%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	22.2%	25.4%	22.7%	26.6%	22.1%	23.6%
Involvement in neighborhood association or Shoreline Watch	8.6%	16.0%	20.0%	18.0%	22.1%	15.5%
Television news	19.1%	17.4%	27.3%	31.7%	34.5%	24.1%
Alert Shoreline	8.6%	7.0%	12.0%	9.4%	5.3%	8.4%
Other	8.9%	8.0%	9.3%	10.1%	8.8%	8.9%



## How Long Respondents Have Lived in the City of Shoreline

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q13a. The availability of information about City services, meetings, and events</u>						
Very Satisfied	17.0%	14.5%	16.2%	8.5%	11.1%	14.0%
Satisfied	56.1%	50.2%	48.6%	48.5%	51.9%	51.5%
Neutral	22.4%	25.6%	26.8%	32.3%	27.8%	26.3%
Dissatisfied	3.6%	8.2%	6.3%	7.7%	6.5%	6.4%
Very Dissatisfied	0.9%	1.4%	2.1%	3.1%	2.8%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>						
Very Satisfied	22.1%	21.2%	15.9%	9.8%	15.9%	17.9%
Satisfied	51.5%	52.9%	49.0%	47.0%	43.0%	49.8%
Neutral	20.8%	14.4%	22.8%	25.8%	28.0%	21.1%
Dissatisfied	5.2%	10.1%	9.7%	14.4%	12.1%	9.7%
Very Dissatisfied	0.4%	1.4%	2.8%	3.0%	0.9%	1.6%

## How Long Respondents Have Lived in the City of Shoreline

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q13c. City's efforts to provide opportunities for public involvement</u>						
Very Satisfied	18.1%	16.2%	16.4%	7.9%	14.6%	15.1%
Satisfied	43.3%	47.7%	40.0%	38.1%	38.8%	42.4%
Neutral	30.2%	27.9%	32.9%	38.9%	33.0%	31.9%
Dissatisfied	7.0%	6.6%	7.1%	11.9%	11.7%	8.4%
Very Dissatisfied	1.4%	1.5%	3.6%	3.2%	1.9%	2.2%
<u>Q13d. The quality of content on City's website</u>						
Very Satisfied	11.4%	11.9%	11.0%	6.2%	8.6%	10.3%
Satisfied	41.9%	43.4%	41.8%	35.8%	28.6%	39.6%
Neutral	44.3%	41.3%	41.8%	51.9%	57.1%	46.0%
Dissatisfied	1.2%	3.5%	3.3%	4.9%	5.7%	3.2%
Very Dissatisfied	1.2%	0.0%	2.2%	1.2%	0.0%	0.9%

## How Long Respondents Have Lived in the City of Shoreline

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>						
Very Satisfied	18.4%	26.1%	21.0%	11.5%	19.2%	19.7%
Satisfied	58.1%	51.2%	49.0%	50.0%	50.0%	52.6%
Neutral	20.3%	20.2%	26.6%	33.1%	27.9%	24.4%
Dissatisfied	3.2%	2.5%	1.4%	4.6%	2.9%	2.9%
Very Dissatisfied	0.0%	0.0%	2.1%	0.8%	0.0%	0.5%
<u>Q13f. The quality of City's social media</u>						
Very Satisfied	13.8%	9.8%	5.9%	7.9%	9.8%	10.1%
Satisfied	31.9%	33.0%	41.2%	19.0%	21.3%	30.0%
Neutral	51.4%	50.0%	45.6%	65.1%	63.9%	54.0%
Dissatisfied	2.2%	5.4%	1.5%	3.2%	3.3%	3.4%
Very Dissatisfied	0.7%	1.8%	5.9%	4.8%	1.6%	2.5%

## How Long Respondents Have Lived in the City of Shoreline

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q14a. Overall image of the City</u>						
Very Satisfied	24.3%	20.7%	21.6%	16.2%	18.3%	21.0%
Satisfied	54.7%	58.2%	53.4%	55.9%	61.5%	56.0%
Neutral	15.8%	17.8%	18.2%	22.8%	11.9%	17.5%
Dissatisfied	4.9%	3.4%	6.1%	5.1%	7.3%	5.0%
Very Dissatisfied	0.4%	0.0%	0.7%	0.0%	0.9%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>						
Very Satisfied	10.1%	9.0%	14.0%	5.7%	5.9%	9.1%
Satisfied	53.8%	52.4%	45.7%	39.0%	56.4%	49.9%
Neutral	33.7%	32.3%	30.2%	38.2%	22.8%	31.9%
Dissatisfied	2.5%	5.3%	4.7%	10.6%	9.9%	6.0%
Very Dissatisfied	0.0%	1.1%	5.4%	6.5%	5.0%	3.1%

## How Long Respondents Have Lived in the City of Shoreline

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q14c. Overall effectiveness of the City Manager and city staff</u>						
Very Satisfied	8.8%	13.0%	15.2%	4.3%	5.0%	9.7%
Satisfied	56.5%	52.2%	44.8%	38.5%	58.0%	50.7%
Neutral	32.1%	29.3%	29.6%	44.4%	24.0%	31.6%
Dissatisfied	2.6%	4.3%	6.4%	9.4%	10.0%	5.9%
Very Dissatisfied	0.0%	1.1%	4.0%	3.4%	3.0%	2.1%
<u>Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."</u>						
Strongly agree	17.9%	23.5%	18.0%	8.6%	14.2%	17.4%
Somewhat agree	56.8%	48.4%	51.3%	56.8%	46.9%	52.3%
Somewhat disagree	8.9%	15.0%	16.0%	16.5%	17.7%	13.9%
Strongly disagree	2.3%	5.2%	9.3%	7.9%	9.7%	6.2%
No opinion	14.0%	8.0%	5.3%	10.1%	11.5%	10.3%

## How Long Respondents Have Lived in the City of Shoreline

### **Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q16a. As a place to live</u>						
Excellent	36.0%	36.2%	40.7%	25.0%	44.5%	36.2%
Good	55.2%	54.5%	50.0%	66.9%	51.8%	55.3%
Neutral	5.6%	8.5%	6.7%	5.1%	1.8%	6.1%
Below Average	2.8%	0.5%	2.0%	2.9%	1.8%	2.1%
Poor	0.4%	0.5%	0.7%	0.0%	0.0%	0.3%
<u>Q16b. As a place to raise children</u>						
Excellent	37.0%	41.8%	40.0%	28.9%	46.7%	38.6%
Good	51.4%	45.3%	45.5%	59.3%	48.6%	49.5%
Neutral	7.9%	11.4%	12.4%	7.4%	3.7%	9.1%
Below Average	2.8%	1.5%	1.4%	4.4%	0.9%	2.3%
Poor	0.9%	0.0%	0.7%	0.0%	0.0%	0.4%

## How Long Respondents Have Lived in the City of Shoreline

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q16c. As a place to work</u>						
Excellent	15.6%	20.6%	23.5%	13.0%	22.8%	18.6%
Good	38.7%	42.4%	37.0%	35.2%	38.0%	38.3%
Neutral	25.8%	26.5%	27.7%	33.3%	31.5%	28.6%
Below Average	16.1%	8.2%	10.1%	16.7%	5.4%	11.9%
Poor	3.8%	2.4%	1.7%	1.9%	2.2%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>						
Excellent	14.8%	17.5%	19.0%	9.8%	26.0%	16.8%
Good	50.2%	52.5%	52.1%	46.2%	46.0%	49.8%
Neutral	21.1%	22.5%	23.2%	30.3%	22.0%	23.5%
Below Average	12.2%	6.0%	3.5%	12.9%	6.0%	8.6%
Poor	1.7%	1.5%	2.1%	0.8%	0.0%	1.3%

## How Long Respondents Have Lived in the City of Shoreline

### **Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q16e. As a place to shop</u>						
Excellent	10.1%	12.7%	11.3%	8.9%	18.2%	11.9%
Good	35.9%	30.5%	39.3%	30.4%	40.9%	34.7%
Neutral	22.2%	24.9%	25.3%	33.3%	20.9%	24.9%
Below Average	22.6%	23.9%	16.0%	22.2%	16.4%	21.1%
Poor	9.3%	8.0%	8.0%	5.2%	3.6%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>						
Excellent	8.9%	6.6%	6.1%	5.2%	10.4%	7.4%
Good	23.1%	27.0%	27.0%	20.0%	27.4%	24.9%
Neutral	25.9%	18.5%	28.4%	25.2%	28.3%	24.6%
Below Average	24.7%	29.9%	25.0%	30.4%	21.7%	26.7%
Poor	17.4%	18.0%	13.5%	19.3%	12.3%	16.4%



**How Long Respondents Have Lived in the City of Shoreline**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q16g. Overall quality of life in the City</u>						
Excellent	17.3%	20.2%	20.7%	9.6%	21.8%	18.1%
Good	61.3%	59.2%	58.7%	66.9%	62.7%	61.0%
Neutral	16.5%	16.4%	15.3%	19.9%	10.9%	16.4%
Below Average	4.4%	4.2%	4.7%	3.7%	4.5%	4.3%
Poor	0.4%	0.0%	0.7%	0.0%	0.0%	0.2%

## How Long Respondents Have Lived in the City of Shoreline

### **Q17. Overall, how do you rate the condition of your neighborhood? (Without don't know)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q17. Overall, how do you rate the condition of your neighborhood?</u>						
Excellent	17.3%	9.4%	17.0%	8.3%	13.1%	13.5%
Good	52.4%	48.8%	54.4%	48.1%	48.6%	50.4%
Average	21.8%	32.4%	22.4%	28.6%	29.9%	26.7%
Below average	8.1%	8.5%	6.1%	13.5%	6.5%	8.6%
Poor	0.4%	0.9%	0.0%	1.5%	1.9%	0.8%

### **Q18. In general, do you think the City of Shoreline is moving in the right direction? (Without don't know)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q18. Do you think the City of Shoreline is moving in the right direction?</u>						
Yes	98.4%	92.2%	89.5%	78.9%	81.3%	90.2%
No	1.6%	7.8%	10.5%	21.1%	18.7%	9.8%

## How Long Respondents Have Lived in the City of Shoreline

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q19a. Maintenance of City parks</u>						
Very Satisfied	25.0%	28.0%	20.4%	13.2%	18.4%	22.4%
Satisfied	67.6%	58.5%	69.7%	67.4%	59.2%	64.4%
Neutral	6.6%	11.6%	9.9%	15.5%	21.4%	11.6%
Dissatisfied	0.8%	1.0%	0.0%	3.9%	1.0%	1.3%
Very Dissatisfied	0.0%	1.0%	0.0%	0.0%	0.0%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>						
Very Satisfied	26.9%	30.6%	20.6%	15.0%	20.7%	24.2%
Satisfied	63.9%	53.0%	65.1%	61.1%	53.3%	59.4%
Neutral	7.9%	14.8%	14.3%	19.5%	23.9%	14.7%
Dissatisfied	1.4%	1.6%	0.0%	4.4%	1.1%	1.6%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	1.1%	0.1%

## How Long Respondents Have Lived in the City of Shoreline

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q19c. Walking and biking trails in the City</u>						
Very Satisfied	27.9%	24.7%	20.1%	9.7%	19.1%	21.9%
Satisfied	55.0%	54.0%	63.4%	64.5%	54.3%	57.5%
Neutral	12.2%	14.6%	10.4%	20.2%	20.2%	14.8%
Dissatisfied	4.4%	6.1%	5.2%	4.0%	6.4%	5.2%
Very Dissatisfied	0.4%	0.5%	0.7%	1.6%	0.0%	0.6%
<u>Q19d. City swimming pool</u>						
Very Satisfied	15.6%	20.3%	20.7%	9.1%	17.4%	16.7%
Satisfied	44.5%	44.7%	56.5%	43.2%	40.6%	45.8%
Neutral	35.9%	30.1%	20.7%	39.8%	34.8%	32.5%
Dissatisfied	3.9%	4.9%	2.2%	8.0%	4.3%	4.6%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	2.9%	0.4%

## How Long Respondents Have Lived in the City of Shoreline

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q19e. Outdoor athletic fields</u>						
Very Satisfied	21.6%	26.3%	19.3%	10.8%	20.2%	20.3%
Satisfied	61.1%	48.5%	60.5%	57.7%	51.7%	55.9%
Neutral	15.1%	22.2%	19.3%	29.7%	25.8%	21.8%
Dissatisfied	2.2%	2.9%	0.8%	1.8%	1.1%	1.9%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	1.1%	0.1%
<u>Q19f. Ease of registering for programs</u>						
Very Satisfied	18.8%	19.0%	22.6%	9.6%	22.2%	18.4%
Satisfied	50.7%	47.9%	54.8%	48.2%	38.9%	48.2%
Neutral	26.4%	28.9%	20.4%	39.8%	36.1%	30.1%
Dissatisfied	2.8%	4.2%	0.0%	2.4%	1.4%	2.4%
Very Dissatisfied	1.4%	0.0%	2.2%	0.0%	1.4%	0.9%

## How Long Respondents Have Lived in the City of Shoreline

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q19g. Fees charged for recreation programs</u>						
Very Satisfied	16.3%	13.8%	24.5%	4.5%	15.6%	15.0%
Satisfied	42.5%	46.1%	48.9%	43.2%	32.5%	43.1%
Neutral	32.0%	25.7%	24.5%	37.5%	40.3%	31.3%
Dissatisfied	3.9%	12.5%	1.1%	13.6%	6.5%	7.6%
Very Dissatisfied	5.2%	2.0%	1.1%	1.1%	5.2%	3.0%
<u>Q19h. Variety of recreation programs</u>						
Very Satisfied	16.2%	20.0%	20.0%	4.3%	14.8%	15.8%
Satisfied	46.8%	44.2%	56.4%	51.1%	46.9%	48.6%
Neutral	31.2%	29.1%	20.9%	39.1%	29.6%	29.8%
Dissatisfied	3.5%	6.7%	2.7%	5.4%	4.9%	4.6%
Very Dissatisfied	2.3%	0.0%	0.0%	0.0%	3.7%	1.1%

## How Long Respondents Have Lived in the City of Shoreline

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q19i. Preservation of open space</u>						
Very Satisfied	25.7%	20.8%	15.5%	5.5%	11.1%	17.8%
Satisfied	45.5%	45.8%	55.0%	46.4%	51.1%	47.9%
Neutral	23.0%	26.6%	21.7%	36.4%	30.0%	26.6%
Dissatisfied	5.0%	5.2%	6.2%	7.3%	7.8%	6.0%
Very Dissatisfied	0.9%	1.6%	1.6%	4.5%	0.0%	1.6%

## How Long Respondents Have Lived in the City of Shoreline

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q20. Most Emphasis</u>						
Maintenance of City parks	24.5%	24.9%	28.7%	30.9%	33.6%	27.6%
Maintenance of City playgrounds	7.0%	6.6%	7.3%	4.3%	3.5%	6.0%
Walking and biking trails in the City	16.0%	16.0%	16.7%	8.6%	8.8%	13.9%
City swimming pool	2.7%	4.2%	3.3%	2.2%	3.5%	3.2%
Outdoor athletic fields	3.5%	3.3%	2.0%	1.4%	0.9%	2.5%
Ease of registering for programs	3.5%	1.4%	0.7%	1.4%	0.0%	1.7%
Fees charged for recreation programs	4.7%	6.1%	2.0%	5.0%	5.3%	4.7%
Variety of recreation programs	9.3%	4.7%	2.0%	5.8%	3.5%	5.6%
Preservation of open space	19.8%	21.6%	19.3%	20.9%	20.4%	20.6%
None chosen	8.9%	11.3%	18.0%	19.4%	20.4%	14.2%



## How Long Respondents Have Lived in the City of Shoreline

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q20. 2nd Emphasis</u>						
Maintenance of City parks	21.0%	19.7%	17.3%	17.3%	13.3%	18.5%
Maintenance of City playgrounds	9.7%	10.8%	10.0%	10.8%	10.6%	10.4%
Walking and biking trails in the City	15.2%	15.5%	14.7%	15.8%	9.7%	14.7%
City swimming pool	2.7%	4.7%	5.3%	4.3%	3.5%	4.0%
Outdoor athletic fields	6.2%	4.7%	5.3%	6.5%	7.1%	5.9%
Ease of registering for programs	3.1%	1.9%	1.3%	1.4%	1.8%	2.1%
Fees charged for recreation programs	6.6%	3.3%	5.3%	4.3%	2.7%	4.7%
Variety of recreation programs	11.7%	11.3%	9.3%	4.3%	10.6%	9.8%
Preservation of open space	12.8%	14.6%	10.0%	14.4%	14.2%	13.1%
None chosen	10.9%	13.6%	21.3%	20.9%	26.5%	17.0%

## How Long Respondents Have Lived in the City of Shoreline

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two without "None Chosen")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q20. Most Emphasis</u>						
Maintenance of City parks	45.5%	44.6%	46.0%	48.2%	46.9%	46.0%
Maintenance of City playgrounds	16.7%	17.4%	17.3%	15.1%	14.2%	16.4%
Walking and biking trails in the City	31.1%	31.5%	31.3%	24.5%	18.6%	28.6%
City swimming pool	5.4%	8.9%	8.7%	6.5%	7.1%	7.2%
Outdoor athletic fields	9.7%	8.0%	7.3%	7.9%	8.0%	8.4%
Ease of registering for programs	6.6%	3.3%	2.0%	2.9%	1.8%	3.8%
Fees charged for recreation programs	11.3%	9.4%	7.3%	9.4%	8.0%	9.3%
Variety of recreation programs	21.0%	16.0%	11.3%	10.1%	14.2%	15.4%
Preservation of open space	32.7%	36.2%	29.3%	35.3%	34.5%	33.7%

## How Long Respondents Have Lived in the City of Shoreline

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q21a. Availability of public transportation options</u>						
Very Satisfied	21.3%	19.2%	15.2%	5.5%	13.3%	15.9%
Satisfied	46.9%	37.8%	36.2%	39.8%	42.9%	41.0%
Neutral	15.6%	24.4%	29.7%	34.4%	29.6%	25.6%
Dissatisfied	13.3%	15.0%	14.5%	14.1%	14.3%	14.1%
Very Dissatisfied	2.8%	3.6%	4.3%	6.3%	0.0%	3.5%
<u>Q21b. Availability of bicycle lanes</u>						
Very Satisfied	9.5%	10.3%	12.3%	11.0%	9.2%	10.3%
Satisfied	35.2%	36.4%	33.1%	31.4%	48.0%	36.2%
Neutral	36.2%	32.1%	37.7%	36.4%	29.6%	34.8%
Dissatisfied	15.7%	16.8%	12.3%	17.8%	10.2%	14.9%
Very Dissatisfied	3.3%	4.3%	4.6%	3.4%	3.1%	3.8%

## How Long Respondents Have Lived in the City of Shoreline

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q21c. Availability of sidewalks on major streets and routes</u>						
Very Satisfied	14.2%	9.7%	10.9%	5.2%	9.2%	10.4%
Satisfied	42.9%	39.3%	38.8%	40.0%	32.1%	39.5%
Neutral	19.0%	23.8%	26.5%	25.2%	28.4%	23.5%
Dissatisfied	19.8%	18.4%	19.0%	23.0%	20.2%	19.9%
Very Dissatisfied	4.0%	8.7%	4.8%	6.7%	10.1%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>						
Very Satisfied	11.3%	6.2%	6.8%	4.5%	10.3%	8.0%
Satisfied	34.3%	18.2%	24.3%	20.9%	20.6%	24.5%
Neutral	11.7%	23.0%	20.9%	19.4%	23.4%	18.7%
Dissatisfied	28.6%	31.6%	25.0%	29.1%	24.3%	28.5%
Very Dissatisfied	14.1%	21.1%	23.0%	26.1%	21.5%	20.3%

## How Long Respondents Have Lived in the City of Shoreline

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q21e. Traffic calming measures in your neighborhood</u>						
Very Satisfied	8.6%	5.6%	5.6%	3.8%	3.9%	5.9%
Satisfied	32.3%	26.7%	24.6%	25.2%	28.2%	27.9%
Neutral	30.0%	30.3%	34.5%	34.4%	31.1%	31.6%
Dissatisfied	21.4%	21.5%	19.7%	26.7%	22.3%	22.1%
Very Dissatisfied	7.7%	15.9%	15.5%	9.9%	14.6%	12.5%
<u>Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking</u>						
Very Satisfied	13.7%	10.1%	11.3%	8.9%	11.5%	11.3%
Satisfied	35.8%	35.1%	33.1%	24.4%	32.3%	32.7%
Neutral	31.0%	36.7%	37.6%	39.8%	42.7%	36.6%
Dissatisfied	14.2%	11.7%	12.8%	23.6%	11.5%	14.4%
Very Dissatisfied	5.3%	6.4%	5.3%	3.3%	2.1%	4.9%

## How Long Respondents Have Lived in the City of Shoreline

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q22. Most Emphasis</u>						
Availability of public transportation options	27.6%	27.2%	20.7%	25.2%	25.7%	25.5%
Availability of bicycle lanes	6.2%	6.1%	2.7%	4.3%	3.5%	4.9%
Availability of sidewalks on major streets and routes	8.9%	11.3%	11.3%	14.4%	14.2%	11.4%
Availability of sidewalks near your residence	24.1%	29.6%	20.7%	20.9%	17.7%	23.6%
Traffic calming measures in your neighborhood	15.6%	12.7%	22.0%	15.1%	14.2%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	10.1%	9.9%	9.3%	9.4%	8.8%	9.9%
None chosen	7.4%	3.3%	13.3%	10.8%	15.9%	9.1%

## How Long Respondents Have Lived in the City of Shoreline

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q22. 2nd Emphasis</u>						
Availability of public transportation options	12.8%	10.8%	10.7%	12.2%	9.7%	11.4%
Availability of bicycle lanes	9.7%	5.2%	6.7%	7.2%	3.5%	7.1%
Availability of sidewalks on major streets and routes	21.4%	16.9%	16.7%	12.9%	19.5%	17.9%
Availability of sidewalks near your residence	13.6%	17.8%	14.0%	15.8%	18.6%	15.6%
Traffic calming measures in your neighborhood	16.3%	16.4%	17.3%	12.9%	14.2%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	16.7%	23.5%	16.0%	18.7%	12.4%	17.9%
None chosen	9.3%	9.4%	18.7%	20.1%	22.1%	14.4%

## How Long Respondents Have Lived in the City of Shoreline

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q22. Most Emphasis</u>						
Availability of public transportation options	40.5%	38.0%	31.3%	37.4%	35.4%	36.9%
Availability of bicycle lanes	16.0%	11.3%	9.3%	11.5%	7.1%	12.0%
Availability of sidewalks on major streets and routes	30.4%	28.2%	28.0%	27.3%	33.6%	29.3%
Availability of sidewalks near your residence	37.7%	47.4%	34.7%	36.7%	36.3%	39.2%
Traffic calming measures in your neighborhood	31.9%	29.1%	39.3%	28.1%	28.3%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	26.8%	33.3%	25.3%	28.1%	21.2%	27.8%



## How Long Respondents Have Lived in the City of Shoreline

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>						
Very Satisfied	23.0%	32.0%	31.9%	19.1%	29.0%	27.1%
Satisfied	52.1%	42.2%	42.6%	51.1%	48.6%	47.2%
Neutral	18.9%	17.0%	9.2%	19.1%	15.9%	16.2%
Dissatisfied	5.1%	7.3%	11.3%	7.6%	3.7%	7.2%
Very Dissatisfied	0.9%	1.5%	5.0%	3.1%	2.8%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>						
Very Satisfied	23.2%	28.7%	30.4%	13.9%	21.9%	24.0%
Satisfied	56.8%	47.5%	46.4%	53.9%	50.0%	51.1%
Neutral	17.9%	21.0%	16.8%	24.3%	24.0%	20.6%
Dissatisfied	1.6%	2.2%	4.0%	6.1%	3.1%	3.1%
Very Dissatisfied	0.5%	0.6%	2.4%	1.7%	1.0%	1.1%

## How Long Respondents Have Lived in the City of Shoreline

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>						
Very Satisfied	24.9%	25.4%	22.2%	14.2%	22.9%	22.6%
Satisfied	55.3%	45.1%	55.6%	55.9%	51.0%	52.1%
Neutral	14.7%	22.8%	17.0%	26.8%	21.9%	20.2%
Dissatisfied	4.6%	5.7%	3.7%	1.6%	2.1%	3.9%
Very Dissatisfied	0.5%	1.0%	1.5%	1.6%	2.1%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>						
Very Satisfied	18.9%	24.7%	21.1%	7.7%	15.6%	18.4%
Satisfied	54.4%	44.7%	51.8%	62.5%	48.9%	51.8%
Neutral	24.3%	27.6%	21.9%	25.0%	28.9%	25.6%
Dissatisfied	2.4%	2.9%	5.3%	4.8%	3.3%	3.5%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	3.3%	0.6%

## How Long Respondents Have Lived in the City of Shoreline

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>						
Very Satisfied	19.1%	23.9%	17.1%	7.7%	20.6%	18.1%
Satisfied	51.6%	42.6%	52.8%	57.3%	45.4%	49.7%
Neutral	27.1%	28.4%	22.8%	26.5%	29.9%	27.1%
Dissatisfied	2.1%	4.5%	5.7%	5.1%	4.1%	4.1%
Very Dissatisfied	0.0%	0.6%	1.6%	3.4%	0.0%	1.0%

## How Long Respondents Have Lived in the City of Shoreline

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities? (Without non chosen)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>						
Very important	52.2%	56.1%	48.6%	44.4%	40.7%	49.8%
Somewhat important	34.5%	29.2%	32.9%	34.6%	38.9%	33.6%
Not sure	11.6%	11.3%	14.4%	15.8%	15.7%	13.1%
Not important	1.6%	3.3%	4.1%	5.3%	4.6%	3.5%

### **Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (Without not provided)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>						
Very Supportive	57.5%	51.9%	42.6%	28.6%	39.0%	46.4%
Somewhat Supportive	31.5%	32.9%	37.8%	41.4%	34.3%	34.8%
Not sure	9.8%	13.8%	13.5%	21.8%	18.1%	14.6%
Not Supportive	1.2%	1.4%	6.1%	8.3%	8.6%	4.2%

## How Long Respondents Have Lived in the City of Shoreline

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q26. 1st Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	16.3%	18.3%	17.3%	18.7%	16.8%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	14.0%	11.7%	10.0%	6.5%	1.8%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	17.9%	18.3%	18.7%	23.7%	18.6%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	33.9%	33.8%	33.3%	23.0%	25.7%	31.0%
None	17.9%	17.8%	20.7%	28.1%	37.2%	22.7%

## How Long Respondents Have Lived in the City of Shoreline

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q26. 2nd Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	18.3%	15.5%	12.7%	18.7%	14.2%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	17.9%	23.0%	14.7%	10.1%	15.9%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	23.0%	21.6%	19.3%	17.3%	15.0%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	17.5%	16.9%	16.7%	18.0%	13.3%	16.6%
None	23.3%	23.0%	36.7%	36.0%	41.6%	30.1%

## How Long Respondents Have Lived in the City of Shoreline

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q26. 3rd Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	20.2%	20.2%	16.0%	14.4%	10.6%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	22.2%	17.8%	15.3%	14.4%	16.8%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	16.3%	16.9%	13.3%	11.5%	11.5%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	12.5%	12.2%	8.0%	12.9%	9.7%	11.3%
None	28.8%	32.9%	47.3%	46.8%	51.3%	39.0%

## How Long Respondents Have Lived in the City of Shoreline

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three without "None Chosen")**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q26. 1st Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	54.9%	54.0%	46.0%	51.8%	41.6%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	54.1%	52.6%	40.0%	30.9%	34.5%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	57.2%	56.8%	51.3%	52.5%	45.1%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	63.8%	62.9%	58.0%	54.0%	48.7%	58.9%



## How Long Respondents Have Lived in the City of Shoreline

### **Q28. Do you own or rent your current residence? (Without don't know)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q28. Do you own or rent your current residence?</u>						
Own	34.4%	68.1%	79.3%	88.5%	85.2%	65.4%
Rent	65.6%	31.9%	20.7%	11.5%	14.8%	34.6%

### **Q30. Do you live east or west of I-5? (Without don't know)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q30. Do you live east or west of I-5?</u>						
East	38.8%	41.7%	35.3%	30.4%	36.1%	37.2%
West	61.2%	58.3%	64.7%	69.6%	63.9%	62.8%

### **Q31. Do you live east or west of Aurora Avenue N.? (Without don't know)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q31. Do you live east or west of Aurora Avenue N.?</u>						
East	70.0%	68.1%	64.0%	60.1%	51.4%	64.6%
West	30.0%	31.9%	36.0%	39.9%	48.6%	35.4%

## How Long Respondents Have Lived in the City of Shoreline

### Q32. What is your total annual household income? (Without don't know)

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q32. What is your total annual household income?</u>						
Under \$25,000	12.8%	14.3%	10.2%	7.8%	15.3%	12.5%
\$25,000 to \$49,999	28.7%	25.3%	10.2%	24.5%	38.8%	25.5%
\$75,000 to \$99,999	27.2%	19.5%	23.1%	23.5%	27.1%	24.1%
\$100,000 or more	31.3%	40.9%	56.5%	44.1%	18.8%	38.0%

### Q33. Your gender:

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q33. Your gender:</u>						
Male	39.7%	42.7%	48.0%	50.4%	47.8%	44.8%
Female	60.3%	57.3%	52.0%	49.6%	52.2%	55.2%

## How Long Respondents Have Lived in the City of Shoreline

### **Q34. Are you or members of your household of Hispanic or Latino ancestry? (Without not provided)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>						
Yes	9.8%	6.3%	2.8%	3.8%	3.7%	6.0%
No	90.2%	93.8%	97.2%	96.2%	96.3%	94.0%

### **Q35. Which of the following best describes your race/ethnicity? (Without not provided)**

N=878	Q27. Approximately how many years have you lived in the City of Shoreline?					Total
	Under 5	5 to 14	15 to 24	25 to 34	35+	
<u>Q35. Which of the following best describes your race/ethnicity?</u>						
African American/Black	6.1%	1.7%	2.7%	0.0%	0.9%	3.1%
White/Caucasian	68.6%	71.6%	74.5%	81.8%	96.4%	75.5%
Asian	15.7%	19.7%	14.8%	13.9%	1.8%	14.5%
Native American	3.1%	1.3%	1.3%	2.9%	0.9%	2.1%
Pacific Islander	3.1%	1.3%	3.4%	0.7%	0.0%	1.9%
Other	3.4%	4.4%	3.4%	0.7%	0.0%	2.8%

**Section 12**  
***Race and Ethnicity***

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## Race and Ethnicity

### Q1. Counting yourself, how many people live in your household?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q1. Counting yourself, how many people live in your household?</u>						
01	10.3%	19.3%	21.2%	33.3%	23.8%	19.8%
02	27.6%	41.2%	29.3%	11.1%	14.3%	38.5%
03	27.6%	21.0%	17.2%	55.6%	38.1%	21.3%
04	13.8%	12.5%	23.2%	0.0%	23.8%	13.8%
05	13.8%	4.1%	4.0%	0.0%	0.0%	4.3%
06	6.9%	1.6%	2.0%	0.0%	0.0%	1.7%
07	0.0%	0.3%	2.0%	0.0%	0.0%	0.5%
08	0.0%	0.0%	1.0%	0.0%	0.0%	0.1%

## Race and Ethnicity

### **Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q3a. Overall quality of police services</u>						
Very Satisfied	33.3%	22.3%	28.4%	22.2%	25.0%	23.1%
Satisfied	48.1%	54.1%	43.2%	77.8%	40.0%	52.7%
Neutral	7.4%	17.2%	20.5%	0.0%	35.0%	18.0%
Dissatisfied	7.4%	4.6%	4.5%	0.0%	0.0%	4.3%
Very Dissatisfied	3.7%	1.8%	3.4%	0.0%	0.0%	1.9%
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>						
Very Satisfied	32.1%	33.1%	26.1%	12.5%	66.7%	32.6%
Satisfied	53.6%	55.5%	55.4%	37.5%	19.0%	54.2%
Neutral	14.3%	10.5%	15.2%	50.0%	14.3%	11.9%
Dissatisfied	0.0%	0.8%	3.3%	0.0%	0.0%	1.2%
Very Dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%

## Race and Ethnicity

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q3c. Overall effectiveness of the City's code enforcement program</u>						
Very Satisfied	10.5%	10.3%	11.8%	11.1%	26.3%	10.9%
Satisfied	47.4%	39.2%	52.6%	22.2%	42.1%	40.4%
Neutral	21.1%	38.1%	32.9%	66.7%	21.1%	37.3%
Dissatisfied	15.8%	8.4%	1.3%	0.0%	10.5%	7.8%
Very Dissatisfied	5.3%	4.1%	1.3%	0.0%	0.0%	3.6%
<u>Q3d. Overall effectiveness of City communication with the public</u>						
Very Satisfied	32.1%	16.7%	21.3%	11.1%	35.0%	17.9%
Satisfied	57.1%	47.3%	48.3%	33.3%	35.0%	46.9%
Neutral	7.1%	29.0%	25.8%	55.6%	25.0%	28.1%
Dissatisfied	0.0%	5.3%	3.4%	0.0%	5.0%	5.5%
Very Dissatisfied	3.6%	1.7%	1.1%	0.0%	0.0%	1.6%

## Race and Ethnicity

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q3e. Overall quality of the City's stormwater runoff/stormwater management system</u>						
Very Satisfied	36.4%	14.0%	22.2%	11.1%	20.0%	15.7%
Satisfied	59.1%	52.3%	48.9%	44.4%	55.0%	51.2%
Neutral	4.5%	26.9%	26.7%	44.4%	25.0%	27.0%
Dissatisfied	0.0%	5.1%	2.2%	0.0%	0.0%	4.6%
Very Dissatisfied	0.0%	1.7%	0.0%	0.0%	0.0%	1.5%
<u>Q3f. Overall flow of traffic and congestion management in Shoreline</u>						
Very Satisfied	27.6%	7.9%	17.5%	11.1%	15.0%	10.0%
Satisfied	27.6%	42.1%	42.3%	55.6%	55.0%	41.4%
Neutral	34.5%	25.7%	23.7%	11.1%	10.0%	25.3%
Dissatisfied	10.3%	17.4%	10.3%	22.2%	20.0%	16.4%
Very Dissatisfied	0.0%	7.0%	6.2%	0.0%	0.0%	6.9%



## Race and Ethnicity

### Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City</u>						
Very Satisfied	20.0%	13.7%	11.8%	11.1%	26.7%	13.9%
Satisfied	35.0%	37.5%	39.5%	22.2%	40.0%	36.9%
Neutral	30.0%	41.1%	46.1%	66.7%	26.7%	41.8%
Dissatisfied	15.0%	6.3%	1.3%	0.0%	0.0%	5.8%
Very Dissatisfied	0.0%	1.4%	1.3%	0.0%	6.7%	1.6%
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>						
Very Satisfied	34.8%	16.9%	20.2%	14.3%	35.0%	18.0%
Satisfied	30.4%	50.8%	54.8%	28.6%	40.0%	49.7%
Neutral	30.4%	26.0%	21.4%	57.1%	20.0%	26.2%
Dissatisfied	0.0%	5.2%	3.6%	0.0%	5.0%	4.7%
Very Dissatisfied	4.3%	1.0%	0.0%	0.0%	0.0%	1.5%

**Race and Ethnicity**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q3i. Overall quality of service provided by the City of Shoreline</u>						
Very Satisfied	11.5%	12.4%	16.5%	12.5%	20.0%	13.0%
Satisfied	69.2%	61.3%	58.2%	25.0%	60.0%	59.9%
Neutral	15.4%	22.1%	20.9%	62.5%	20.0%	22.8%
Dissatisfied	0.0%	3.5%	4.4%	0.0%	0.0%	3.6%
Very Dissatisfied	3.8%	0.8%	0.0%	0.0%	0.0%	0.7%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. Most Emphasis</u>						
Overall quality of police services	13.8%	18.7%	17.2%	11.1%	9.5%	18.0%
Overall quality of City parks and recreation programs and facilities	10.3%	6.9%	19.2%	0.0%	4.8%	8.2%
Overall effectiveness of the City's code enforcement program	0.0%	4.0%	1.0%	0.0%	0.0%	3.2%
Overall effectiveness of City communication with the public	0.0%	5.4%	3.0%	22.2%	9.5%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	3.4%	3.1%	3.0%	0.0%	0.0%	3.0%
Overall flow of traffic and congestion management in Shoreline	13.8%	27.9%	19.2%	0.0%	9.5%	25.5%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. Most Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	13.8%	12.8%	8.1%	0.0%	28.6%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	20.7%	10.4%	5.1%	33.3%	19.0%	10.5%
Overall quality of service provided by the City of Shoreline	10.3%	4.7%	5.1%	0.0%	0.0%	4.8%
none chosen	13.8%	6.0%	19.2%	33.3%	19.0%	9.1%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. 2nd Emphasis</u>						
Overall quality of police services	0.0%	11.9%	10.1%	22.2%	4.8%	10.9%
Overall quality of City parks and recreation programs and facilities	20.7%	10.7%	7.1%	11.1%	9.5%	10.3%
Overall effectiveness of the City's code enforcement program	6.9%	6.5%	9.1%	0.0%	9.5%	6.6%
Overall effectiveness of City communication with the public	3.4%	7.6%	2.0%	0.0%	0.0%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	0.0%	6.8%	8.1%	0.0%	14.3%	6.7%
Overall flow of traffic and congestion management in Shoreline	13.8%	18.8%	18.2%	22.2%	19.0%	19.1%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. 2nd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	34.5%	13.1%	7.1%	0.0%	4.8%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	6.9%	12.1%	13.1%	0.0%	14.3%	12.1%
Overall quality of service provided by the City of Shoreline	0.0%	3.8%	2.0%	11.1%	0.0%	3.3%
none chosen	13.8%	8.7%	23.2%	33.3%	23.8%	11.7%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. 3rd Emphasis</u>						
Overall quality of police services	13.8%	8.5%	12.1%	0.0%	23.8%	9.3%
Overall quality of City parks and recreation programs and facilities	20.7%	13.1%	7.1%	0.0%	0.0%	12.4%
Overall effectiveness of the City's code enforcement program	0.0%	8.5%	3.0%	0.0%	4.8%	7.6%
Overall effectiveness of City communication with the public	3.4%	7.6%	7.1%	0.0%	9.5%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	10.3%	6.9%	7.1%	0.0%	4.8%	6.9%
Overall flow of traffic and congestion management in Shoreline	6.9%	11.3%	8.1%	22.2%	4.8%	10.8%

## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. 3rd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	10.3%	10.0%	4.0%	0.0%	9.5%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	13.8%	12.9%	12.1%	0.0%	4.8%	12.4%
Overall quality of service provided by the City of Shoreline	6.9%	8.4%	12.1%	22.2%	9.5%	8.7%
none chosen	13.8%	12.6%	27.3%	55.6%	28.6%	15.7%



## Race and Ethnicity

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. Most Emphasis</u>						
Overall quality of police services	27.6%	39.1%	39.4%	33.3%	38.1%	38.3%
Overall quality of City parks and recreation programs and facilities	51.7%	30.7%	33.3%	11.1%	14.3%	30.9%
Overall effectiveness of the City's code enforcement program	6.9%	19.0%	13.1%	0.0%	14.3%	17.4%
Overall effectiveness of City communication with the public	6.9%	20.7%	12.1%	22.2%	19.0%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	13.8%	16.8%	18.2%	0.0%	19.0%	16.6%
Overall flow of traffic and congestion management in Shoreline	34.5%	58.1%	45.5%	44.4%	33.3%	55.5%

**Race and Ethnicity**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q4. Most Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	58.6%	35.9%	19.2%	0.0%	42.9%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	41.4%	35.4%	30.3%	33.3%	38.1%	35.0%
Overall quality of service provided by the City of Shoreline	17.2%	16.9%	19.2%	33.3%	9.5%	16.7%

## Race and Ethnicity

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q5a. Overall maintenance of city streets</u>						
Very Satisfied	10.3%	11.4%	16.3%	11.1%	33.3%	12.6%
Satisfied	72.4%	57.0%	52.0%	55.6%	47.6%	56.0%
Neutral	6.9%	19.9%	16.3%	33.3%	19.0%	19.9%
Dissatisfied	10.3%	10.4%	13.3%	0.0%	0.0%	10.3%
Very Dissatisfied	0.0%	1.3%	2.0%	0.0%	0.0%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>						
Very Satisfied	10.3%	11.3%	13.3%	11.1%	38.1%	12.1%
Satisfied	79.3%	51.4%	46.9%	44.4%	33.3%	50.1%
Neutral	3.4%	19.7%	25.5%	44.4%	23.8%	21.2%
Dissatisfied	6.9%	14.1%	12.2%	0.0%	4.8%	13.6%
Very Dissatisfied	0.0%	3.6%	2.0%	0.0%	0.0%	3.0%

## Race and Ethnicity

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q5c. Maintenance of sidewalks in Shoreline</u>						
Very Satisfied	20.7%	7.5%	12.6%	0.0%	35.0%	9.1%
Satisfied	37.9%	36.1%	36.8%	77.8%	25.0%	36.2%
Neutral	13.8%	25.2%	24.2%	22.2%	30.0%	25.4%
Dissatisfied	17.2%	22.7%	23.2%	0.0%	5.0%	21.5%
Very Dissatisfied	10.3%	8.6%	3.2%	0.0%	5.0%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>						
Very Satisfied	20.7%	8.1%	19.4%	0.0%	14.3%	10.0%
Satisfied	51.7%	47.2%	45.9%	77.8%	61.9%	46.8%
Neutral	10.3%	26.8%	23.5%	22.2%	19.0%	26.2%
Dissatisfied	10.3%	14.8%	8.2%	0.0%	4.8%	13.2%
Very Dissatisfied	6.9%	3.1%	3.1%	0.0%	0.0%	3.8%

## Race and Ethnicity

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q5e. Overall cleanliness of city streets and other public areas</u>						
Very Satisfied	27.6%	11.9%	25.5%	11.1%	14.3%	14.1%
Satisfied	55.2%	59.6%	42.9%	77.8%	61.9%	56.7%
Neutral	10.3%	20.9%	22.4%	11.1%	23.8%	21.4%
Dissatisfied	0.0%	6.2%	6.1%	0.0%	0.0%	6.1%
Very Dissatisfied	6.9%	1.5%	3.1%	0.0%	0.0%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>						
Very Satisfied	24.1%	11.1%	16.3%	0.0%	19.0%	12.4%
Satisfied	41.4%	46.1%	35.7%	88.9%	38.1%	44.4%
Neutral	13.8%	21.4%	24.5%	11.1%	38.1%	22.1%
Dissatisfied	17.2%	15.8%	17.3%	0.0%	0.0%	15.4%
Very Dissatisfied	3.4%	5.6%	6.1%	0.0%	4.8%	5.8%

## Race and Ethnicity

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>						
Very Satisfied	41.4%	11.1%	15.6%	11.1%	10.0%	12.7%
Satisfied	44.8%	55.1%	42.2%	55.6%	70.0%	52.9%
Neutral	10.3%	21.2%	34.4%	33.3%	20.0%	23.4%
Dissatisfied	3.4%	9.5%	6.7%	0.0%	0.0%	8.4%
Very Dissatisfied	0.0%	3.1%	1.1%	0.0%	0.0%	2.7%
<u>Q5h. Garbage/recycling provider services</u>						
Very Satisfied	34.5%	31.5%	21.4%	11.1%	33.3%	29.9%
Satisfied	55.2%	52.8%	52.0%	88.9%	38.1%	52.2%
Neutral	0.0%	11.4%	22.4%	0.0%	23.8%	13.1%
Dissatisfied	10.3%	3.7%	4.1%	0.0%	4.8%	4.2%
Very Dissatisfied	0.0%	0.6%	0.0%	0.0%	0.0%	0.6%

**Race and Ethnicity**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q5i. Maintenance of public trees along City streets</u>						
Very Satisfied	27.6%	11.4%	13.5%	0.0%	23.8%	12.2%
Satisfied	51.7%	52.7%	52.1%	88.9%	23.8%	51.5%
Neutral	10.3%	22.6%	25.0%	0.0%	38.1%	23.2%
Dissatisfied	10.3%	9.4%	7.3%	11.1%	14.3%	9.6%
Very Dissatisfied	0.0%	3.9%	2.1%	0.0%	0.0%	3.5%

## Race and Ethnicity

### **Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
Overall maintenance of city streets	13.8%	20.6%	16.2%	11.1%	9.5%	19.4%
Maintenance of streets in your neighborhood	3.4%	10.3%	15.2%	22.2%	0.0%	10.4%
Maintenance of sidewalks in Shoreline	31.0%	18.5%	10.1%	0.0%	19.0%	17.1%
Mowing and trimming along city streets and other public areas	0.0%	7.6%	8.1%	0.0%	0.0%	7.3%
Overall cleanliness of city streets and other public areas	0.0%	9.7%	4.0%	0.0%	4.8%	8.7%
Adequacy of city street lighting in your neighborhood	27.6%	12.4%	21.2%	22.2%	19.0%	14.4%
Adequacy of storm drainage services in your neighborhood	3.4%	5.7%	5.1%	0.0%	0.0%	5.5%
Garbage/recycling provider services	10.3%	3.5%	2.0%	0.0%	14.3%	3.8%
Maintenance of public trees along City streets	3.4%	6.9%	3.0%	11.1%	28.6%	6.9%
None chosen	6.9%	4.7%	15.2%	33.3%	4.8%	6.7%



## Race and Ethnicity

### **Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
Overall maintenance of city streets	6.9%	10.9%	9.1%	22.2%	0.0%	10.6%
Maintenance of streets in your neighborhood	10.3%	10.1%	11.1%	0.0%	0.0%	10.0%
Maintenance of sidewalks in Shoreline	3.4%	14.0%	7.1%	11.1%	19.0%	12.8%
Mowing and trimming along city streets and other public areas	17.2%	8.8%	10.1%	0.0%	4.8%	9.0%
Overall cleanliness of city streets and other public areas	20.7%	14.1%	10.1%	0.0%	33.3%	13.9%
Adequacy of city street lighting in your neighborhood	17.2%	14.7%	18.2%	11.1%	19.0%	15.0%
Adequacy of storm drainage services in your neighborhood	3.4%	8.1%	5.1%	0.0%	4.8%	7.2%
Garbage/recycling provider services	6.9%	4.1%	5.1%	22.2%	0.0%	4.7%
Maintenance of public trees along City streets	3.4%	7.2%	7.1%	0.0%	4.8%	6.8%
None chosen	10.3%	7.9%	17.2%	33.3%	14.3%	10.0%

## Race and Ethnicity

### **Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q6. Most Emphasis</u>						
Overall maintenance of city streets	20.7%	31.5%	25.3%	33.3%	9.5%	30.0%
Maintenance of streets in your neighborhood	13.8%	20.4%	26.3%	22.2%	0.0%	20.4%
Maintenance of sidewalks in Shoreline	34.5%	32.5%	17.2%	11.1%	38.1%	29.8%
Mowing and trimming along city streets and other public areas	17.2%	16.5%	18.2%	0.0%	4.8%	16.3%
Overall cleanliness of city streets and other public areas	20.7%	23.8%	14.1%	0.0%	38.1%	22.6%
Adequacy of city street lighting in your neighborhood	44.8%	27.1%	39.4%	33.3%	38.1%	29.4%
Adequacy of storm drainage services in your neighborhood	6.9%	13.8%	10.1%	0.0%	4.8%	12.6%
Garbage/recycling provider services	17.2%	7.6%	7.1%	22.2%	14.3%	8.4%
Maintenance of public trees along City streets	6.9%	14.1%	10.1%	11.1%	33.3%	13.8%

## Race and Ethnicity

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>						
Very Satisfied	17.4%	8.6%	17.9%	33.3%	11.8%	10.1%
Satisfied	47.8%	31.8%	35.7%	33.3%	70.6%	33.1%
Neutral	26.1%	34.0%	34.5%	33.3%	17.6%	34.2%
Dissatisfied	8.7%	17.8%	8.3%	0.0%	0.0%	16.1%
Very Dissatisfied	0.0%	7.7%	3.6%	0.0%	0.0%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>						
Very Satisfied	14.3%	9.8%	10.7%	22.2%	11.8%	9.9%
Satisfied	57.1%	28.7%	36.9%	55.6%	70.6%	31.2%
Neutral	14.3%	37.1%	36.9%	22.2%	17.6%	36.4%
Dissatisfied	4.8%	15.2%	11.9%	0.0%	0.0%	14.4%
Very Dissatisfied	9.5%	9.2%	3.6%	0.0%	0.0%	8.1%

**Race and Ethnicity**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q7c. Enforcement of graffiti removal from private properties</u>						
Very Satisfied	29.2%	9.2%	3.7%	33.3%	11.1%	9.5%
Satisfied	33.3%	38.2%	45.1%	44.4%	44.4%	38.6%
Neutral	33.3%	41.8%	40.2%	11.1%	38.9%	41.5%
Dissatisfied	4.2%	8.3%	6.1%	11.1%	5.6%	7.9%
Very Dissatisfied	0.0%	2.4%	4.9%	0.0%	0.0%	2.5%

## Race and Ethnicity

### Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q8. Highest Priority</u>						
Enforcing the clean-up of garbage, junk, or debris on private property	51.7%	53.4%	42.4%	33.3%	42.9%	51.1%
Enforcing removal of abandoned/junk autos	20.7%	17.8%	18.2%	33.3%	19.0%	18.2%
Enforcement of graffiti removal from private properties	17.2%	19.6%	17.2%	11.1%	23.8%	19.0%
None chosen	10.3%	9.3%	22.2%	22.2%	14.3%	11.6%

**Race and Ethnicity**

**Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q8. Highest Priority</u>						
Enforcing the clean-up of garbage, junk, or debris on private property	57.7%	58.8%	54.5%	42.9%	50.0%	57.9%
Enforcing removal of abandoned/junk autos	23.1%	19.6%	23.4%	42.9%	22.2%	20.6%
Enforcement of graffiti removal from private properties	19.2%	21.6%	22.1%	14.3%	27.8%	21.5%

## Race and Ethnicity

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q9a. Overall quality of local police protection</u>						
Very Satisfied	32.1%	19.0%	20.0%	33.3%	25.0%	19.5%
Satisfied	57.1%	57.0%	52.2%	55.6%	40.0%	56.4%
Neutral	0.0%	18.4%	20.0%	11.1%	35.0%	18.5%
Dissatisfied	7.1%	4.5%	4.4%	0.0%	0.0%	4.3%
Very Dissatisfied	3.6%	1.1%	3.3%	0.0%	0.0%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>						
Very Satisfied	17.4%	12.7%	14.8%	33.3%	25.0%	13.2%
Satisfied	56.5%	50.6%	43.2%	55.6%	35.0%	49.5%
Neutral	13.0%	27.0%	30.7%	11.1%	35.0%	27.7%
Dissatisfied	4.3%	8.3%	8.0%	0.0%	5.0%	7.8%
Very Dissatisfied	8.7%	1.4%	3.4%	0.0%	0.0%	1.8%

## Race and Ethnicity

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q9c. Enforcement of local traffic laws</u>						
Very Satisfied	18.5%	13.2%	16.5%	33.3%	33.3%	14.3%
Satisfied	66.7%	48.6%	50.5%	55.6%	38.1%	49.0%
Neutral	11.1%	25.0%	26.4%	11.1%	19.0%	24.7%
Dissatisfied	3.7%	10.2%	3.3%	0.0%	9.5%	9.2%
Very Dissatisfied	0.0%	2.9%	3.3%	0.0%	0.0%	2.8%
<u>Q9d. Enforcement of drug laws</u>						
Very Satisfied	26.7%	11.9%	3.9%	22.2%	35.3%	11.7%
Satisfied	46.7%	37.7%	47.4%	66.7%	29.4%	39.2%
Neutral	26.7%	34.7%	34.2%	0.0%	35.3%	34.4%
Dissatisfied	0.0%	11.9%	6.6%	11.1%	0.0%	10.8%
Very Dissatisfied	0.0%	3.8%	7.9%	0.0%	0.0%	3.9%



## Race and Ethnicity

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q9e. Enforcement of prostitution laws</u>						
Very Satisfied	25.0%	11.8%	10.3%	22.2%	41.2%	12.6%
Satisfied	37.5%	38.7%	47.1%	66.7%	23.5%	39.4%
Neutral	25.0%	38.7%	32.4%	0.0%	23.5%	36.7%
Dissatisfied	12.5%	8.0%	5.9%	11.1%	0.0%	8.0%
Very Dissatisfied	0.0%	2.9%	4.4%	0.0%	11.8%	3.3%
<u>Q9f. Enforcement of property crime laws</u>						
Very Satisfied	13.6%	8.8%	8.2%	22.2%	16.7%	9.0%
Satisfied	40.9%	39.2%	43.8%	66.7%	38.9%	40.0%
Neutral	40.9%	36.3%	28.8%	11.1%	38.9%	35.9%
Dissatisfied	4.5%	12.1%	13.7%	0.0%	0.0%	11.5%
Very Dissatisfied	0.0%	3.7%	5.5%	0.0%	5.6%	3.7%

## Race and Ethnicity

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q10. Most Emphasis</u>						
Overall quality of local police protection	27.6%	17.1%	23.2%	33.3%	33.3%	18.5%
The City's efforts to prevent crime	13.8%	27.2%	29.3%	11.1%	23.8%	27.1%
Enforcement of local traffic laws	10.3%	10.1%	4.0%	0.0%	0.0%	9.2%
Enforcement of drug laws	17.2%	13.2%	8.1%	0.0%	0.0%	11.8%
Enforcement of prostitution laws	6.9%	5.0%	0.0%	0.0%	4.8%	4.4%
Enforcement of property crime laws	20.7%	17.6%	14.1%	33.3%	23.8%	17.4%
None chosen	3.4%	9.7%	21.2%	22.2%	14.3%	11.5%

## Race and Ethnicity

### Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q10. 2nd Emphasis</u>						
Overall quality of local police protection	13.8%	12.1%	8.1%	0.0%	23.8%	11.6%
The City's efforts to prevent crime	37.9%	24.9%	29.3%	11.1%	19.0%	24.8%
Enforcement of local traffic laws	3.4%	9.6%	4.0%	11.1%	0.0%	8.3%
Enforcement of drug laws	10.3%	12.6%	9.1%	55.6%	19.0%	13.1%
Enforcement of prostitution laws	0.0%	7.6%	9.1%	0.0%	0.0%	7.2%
Enforcement of property crime laws	24.1%	20.4%	16.2%	0.0%	19.0%	20.2%
None chosen	10.3%	12.8%	24.2%	22.2%	19.0%	14.8%

**Race and Ethnicity**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q10. Most Emphasis</u>						
Overall quality of local police protection	41.4%	29.1%	31.3%	33.3%	57.1%	30.1%
The City's efforts to prevent crime	51.7%	52.1%	58.6%	22.2%	42.9%	51.9%
Enforcement of local traffic laws	13.8%	19.7%	8.1%	11.1%	0.0%	17.5%
Enforcement of drug laws	27.6%	25.9%	17.2%	55.6%	19.0%	24.9%
Enforcement of prostitution laws	6.9%	12.6%	9.1%	0.0%	4.8%	11.6%
Enforcement of property crime laws	44.8%	38.1%	30.3%	33.3%	42.9%	37.6%

## Race and Ethnicity

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q11a. In your neighborhood during the day</u>						
Very Safe	69.0%	54.2%	35.1%	44.4%	61.9%	52.3%
Safe	31.0%	38.7%	47.4%	55.6%	28.6%	39.7%
Neutral	0.0%	5.8%	10.3%	0.0%	0.0%	5.9%
Unsafe	0.0%	1.2%	6.2%	0.0%	9.5%	2.0%
Very unsafe	0.0%	0.0%	1.0%	0.0%	0.0%	0.1%
<u>Q11b. In your neighborhood at night</u>						
Very Safe	31.0%	21.3%	14.6%	0.0%	28.6%	20.6%
Safe	48.3%	48.6%	40.6%	88.9%	42.9%	48.1%
Neutral	3.4%	19.5%	35.4%	11.1%	19.0%	20.6%
Unsafe	10.3%	9.0%	5.2%	0.0%	9.5%	8.6%
Very unsafe	6.9%	1.6%	4.2%	0.0%	0.0%	2.1%

## Race and Ethnicity

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q11c. In city parks and trails</u>						
Very Safe	18.5%	11.8%	7.0%	33.3%	28.6%	12.1%
Safe	55.6%	47.2%	38.4%	44.4%	42.9%	46.4%
Neutral	11.1%	29.8%	44.2%	22.2%	28.6%	30.6%
Unsafe	14.8%	8.9%	5.8%	0.0%	0.0%	8.6%
Very unsafe	0.0%	2.4%	4.7%	0.0%	0.0%	2.3%
<u>Q11d. In other public areas in Shoreline</u>						
Very Safe	21.4%	14.2%	6.9%	22.2%	38.1%	14.5%
Safe	57.1%	55.6%	50.6%	66.7%	33.3%	54.6%
Neutral	14.3%	25.6%	35.6%	11.1%	9.5%	25.5%
Unsafe	7.1%	4.3%	3.4%	0.0%	19.0%	4.7%
Very unsafe	0.0%	0.5%	3.4%	0.0%	0.0%	0.7%

## Race and Ethnicity

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q11e. Overall feeling of safety in Shoreline</u>						
Very Safe	31.0%	17.2%	11.3%	33.3%	42.9%	17.5%
Safe	55.2%	63.5%	56.7%	66.7%	33.3%	61.5%
Neutral	6.9%	16.0%	23.7%	0.0%	14.3%	16.9%
Unsafe	6.9%	2.8%	7.2%	0.0%	9.5%	3.6%
Very unsafe	0.0%	0.4%	1.0%	0.0%	0.0%	0.5%

## Race and Ethnicity

### Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q12. From which of the following have you received information about City projects, issues, services, and events?</u>						
City newsletter "CURRENTS"	86.2%	89.0%	85.9%	77.8%	76.2%	87.8%
City's Parks and Recreation Guide	72.4%	70.0%	55.6%	66.7%	71.4%	68.3%
City cable channel (Comcast 21 or Frontier 27)	0.0%	10.4%	10.1%	0.0%	0.0%	9.9%
City website	13.8%	29.9%	18.2%	0.0%	19.0%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	3.4%	7.5%	4.0%	22.2%	0.0%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	27.6%	24.6%	24.2%	11.1%	9.5%	23.6%
Involvement in neighborhood association or Shoreline Watch	3.4%	15.4%	12.1%	55.6%	14.3%	15.5%
Television news	37.9%	23.7%	23.2%	11.1%	42.9%	24.1%
Alert Shoreline	6.9%	7.1%	19.2%	0.0%	14.3%	8.4%
Other	0.0%	10.1%	4.0%	0.0%	9.5%	8.9%



## Race and Ethnicity

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q13a. The availability of information about City services, meetings, and events</u>						
Very Satisfied	29.6%	12.8%	13.0%	0.0%	28.6%	14.0%
Satisfied	51.9%	53.1%	45.7%	66.7%	42.9%	51.5%
Neutral	3.7%	25.3%	38.0%	33.3%	23.8%	26.3%
Dissatisfied	11.1%	7.0%	2.2%	0.0%	4.8%	6.4%
Very Dissatisfied	3.7%	1.9%	1.1%	0.0%	0.0%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>						
Very Satisfied	25.0%	17.1%	18.5%	11.1%	33.3%	17.9%
Satisfied	57.1%	50.5%	52.2%	55.6%	38.1%	49.8%
Neutral	0.0%	20.8%	25.0%	33.3%	19.0%	21.1%
Dissatisfied	17.9%	10.1%	2.2%	0.0%	9.5%	9.7%
Very Dissatisfied	0.0%	1.6%	2.2%	0.0%	0.0%	1.6%

## Race and Ethnicity

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q13c. City's efforts to provide opportunities for public involvement</u>						
Very Satisfied	28.0%	14.8%	11.5%	12.5%	28.6%	15.1%
Satisfied	48.0%	41.7%	48.3%	50.0%	42.9%	42.4%
Neutral	12.0%	32.4%	35.6%	37.5%	19.0%	31.9%
Dissatisfied	8.0%	8.8%	3.4%	0.0%	9.5%	8.4%
Very Dissatisfied	4.0%	2.3%	1.1%	0.0%	0.0%	2.2%
<u>Q13d. The quality of content on City's website</u>						
Very Satisfied	22.7%	9.9%	6.9%	0.0%	13.3%	10.3%
Satisfied	45.5%	38.5%	45.8%	62.5%	26.7%	39.6%
Neutral	31.8%	47.7%	43.1%	37.5%	60.0%	46.0%
Dissatisfied	0.0%	2.9%	2.8%	0.0%	0.0%	3.2%
Very Dissatisfied	0.0%	1.0%	1.4%	0.0%	0.0%	0.9%

## Race and Ethnicity

### **Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>						
Very Satisfied	32.0%	18.4%	25.8%	0.0%	23.8%	19.7%
Satisfied	40.0%	55.2%	48.3%	66.7%	33.3%	52.6%
Neutral	28.0%	23.0%	22.5%	33.3%	42.9%	24.4%
Dissatisfied	0.0%	2.9%	2.2%	0.0%	0.0%	2.9%
Very Dissatisfied	0.0%	0.5%	1.1%	0.0%	0.0%	0.5%
<u>Q13f. The quality of City's social media</u>						
Very Satisfied	43.8%	9.7%	6.9%	0.0%	14.3%	10.1%
Satisfied	18.8%	29.0%	40.3%	55.6%	7.1%	30.0%
Neutral	37.5%	54.8%	47.2%	44.4%	78.6%	54.0%
Dissatisfied	0.0%	3.7%	2.8%	0.0%	0.0%	3.4%
Very Dissatisfied	0.0%	2.8%	2.8%	0.0%	0.0%	2.5%

## Race and Ethnicity

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q14a. Overall image of the City</u>						
Very Satisfied	34.5%	20.1%	19.4%	33.3%	42.9%	21.0%
Satisfied	44.8%	57.0%	60.2%	55.6%	28.6%	56.0%
Neutral	13.8%	17.0%	18.4%	11.1%	28.6%	17.5%
Dissatisfied	3.4%	5.4%	2.0%	0.0%	0.0%	5.0%
Very Dissatisfied	3.4%	0.5%	0.0%	0.0%	0.0%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>						
Very Satisfied	26.1%	6.9%	16.3%	11.1%	23.8%	9.1%
Satisfied	65.2%	51.6%	46.5%	55.6%	42.9%	49.9%
Neutral	4.3%	31.8%	33.7%	33.3%	23.8%	31.9%
Dissatisfied	0.0%	6.9%	0.0%	0.0%	4.8%	6.0%
Very Dissatisfied	4.3%	2.8%	3.5%	0.0%	4.8%	3.1%

## Race and Ethnicity

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q14c. Overall effectiveness of the City Manager and city staff</u>						
Very Satisfied	26.1%	7.8%	14.6%	11.1%	23.8%	9.7%
Satisfied	65.2%	51.0%	51.2%	55.6%	42.9%	50.7%
Neutral	4.3%	32.4%	31.7%	33.3%	23.8%	31.6%
Dissatisfied	0.0%	6.9%	1.2%	0.0%	9.5%	5.9%
Very Dissatisfied	4.3%	1.9%	1.2%	0.0%	0.0%	2.1%
<u>Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."</u>						
Strongly agree	34.5%	15.3%	29.3%	11.1%	28.6%	17.4%
Somewhat agree	51.7%	53.4%	50.5%	55.6%	38.1%	52.3%
Somewhat disagree	6.9%	15.0%	6.1%	0.0%	19.0%	13.9%
Strongly disagree	6.9%	6.2%	5.1%	0.0%	4.8%	6.2%
No opinion	0.0%	10.1%	9.1%	33.3%	9.5%	10.3%

## Race and Ethnicity

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q16a. As a place to live</u>						
Excellent	48.3%	35.2%	43.9%	33.3%	38.1%	36.2%
Good	44.8%	56.9%	46.9%	66.7%	52.4%	55.3%
Neutral	6.9%	5.8%	7.1%	0.0%	4.8%	6.1%
Below Average	0.0%	1.8%	1.0%	0.0%	4.8%	2.1%
Poor	0.0%	0.3%	1.0%	0.0%	0.0%	0.3%
<u>Q16b. As a place to raise children</u>						
Excellent	48.3%	39.7%	39.4%	11.1%	33.3%	38.6%
Good	41.4%	50.0%	41.5%	88.9%	47.6%	49.5%
Neutral	3.4%	7.9%	17.0%	0.0%	19.0%	9.1%
Below Average	0.0%	2.3%	2.1%	0.0%	0.0%	2.3%
Poor	6.9%	0.2%	0.0%	0.0%	0.0%	0.4%

## Race and Ethnicity

### **Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q16c. As a place to work</u>						
Excellent	17.4%	17.9%	26.8%	11.1%	11.8%	18.6%
Good	43.5%	38.5%	30.5%	88.9%	58.8%	38.3%
Neutral	13.0%	29.4%	32.9%	0.0%	17.6%	28.6%
Below Average	17.4%	12.1%	9.8%	0.0%	11.8%	11.9%
Poor	8.7%	2.1%	0.0%	0.0%	0.0%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>						
Excellent	14.3%	15.1%	27.7%	0.0%	21.1%	16.8%
Good	53.6%	51.9%	37.2%	77.8%	36.8%	49.8%
Neutral	10.7%	23.2%	26.6%	22.2%	31.6%	23.5%
Below Average	14.3%	8.8%	5.3%	0.0%	10.5%	8.6%
Poor	7.1%	0.9%	3.2%	0.0%	0.0%	1.3%

## Race and Ethnicity

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q16e. As a place to shop</u>						
Excellent	24.1%	9.7%	21.6%	11.1%	33.3%	11.9%
Good	37.9%	34.1%	39.2%	44.4%	42.9%	34.7%
Neutral	3.4%	26.0%	22.7%	44.4%	14.3%	24.9%
Below Average	34.5%	22.7%	12.4%	0.0%	9.5%	21.1%
Poor	0.0%	7.5%	4.1%	0.0%	0.0%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>						
Excellent	3.4%	6.3%	12.4%	14.3%	23.8%	7.4%
Good	48.3%	21.0%	39.2%	71.4%	38.1%	24.9%
Neutral	0.0%	26.7%	20.6%	14.3%	14.3%	24.6%
Below Average	34.5%	29.1%	13.4%	0.0%	23.8%	26.7%
Poor	13.8%	16.9%	14.4%	0.0%	0.0%	16.4%



**Race and Ethnicity**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q16g. Overall quality of life in the City</u>						
Excellent	34.5%	15.7%	30.6%	11.1%	28.6%	18.1%
Good	55.2%	63.2%	49.0%	88.9%	61.9%	61.0%
Neutral	3.4%	16.9%	17.3%	0.0%	4.8%	16.4%
Below Average	6.9%	3.9%	3.1%	0.0%	4.8%	4.3%
Poor	0.0%	0.3%	0.0%	0.0%	0.0%	0.2%

**Race and Ethnicity**

**Q17. Overall, how do you rate the condition of your neighborhood? (without don't know)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q17. Overall, how do you rate the condition of your neighborhood?</u>						
Excellent	39.3%	11.8%	18.4%	11.1%	26.3%	13.5%
Good	39.3%	50.2%	55.1%	66.7%	42.1%	50.4%
Average	10.7%	27.9%	20.4%	22.2%	31.6%	26.7%
Below average	10.7%	9.4%	5.1%	0.0%	0.0%	8.6%
Poor	0.0%	0.8%	1.0%	0.0%	0.0%	0.8%

**Q18. In general, do you think the City of Shoreline is moving in the right direction? (without don't know)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q18. Do you think the City of Shoreline is moving in the right direction?</u>						
Yes	95.5%	90.7%	94.7%	100.0%	76.9%	90.2%
No	4.5%	9.3%	5.3%	0.0%	23.1%	9.8%

## Race and Ethnicity

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q19a. Maintenance of City parks</u>						
Very Satisfied	32.1%	21.8%	18.7%	37.5%	38.1%	22.4%
Satisfied	67.9%	66.8%	57.1%	62.5%	42.9%	64.4%
Neutral	0.0%	9.7%	22.0%	0.0%	19.0%	11.6%
Dissatisfied	0.0%	1.4%	2.2%	0.0%	0.0%	1.3%
Very Dissatisfied	0.0%	0.3%	0.0%	0.0%	0.0%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>						
Very Satisfied	32.0%	23.7%	22.1%	37.5%	36.8%	24.2%
Satisfied	60.0%	61.1%	54.7%	62.5%	42.1%	59.4%
Neutral	0.0%	13.8%	19.8%	0.0%	21.1%	14.7%
Dissatisfied	8.0%	1.2%	3.5%	0.0%	0.0%	1.6%
Very Dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%

## Race and Ethnicity

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q19c. Walking and biking trails in the City</u>						
Very Satisfied	33.3%	20.9%	21.8%	42.9%	33.3%	21.9%
Satisfied	55.6%	58.6%	55.2%	42.9%	47.6%	57.5%
Neutral	7.4%	13.6%	20.7%	14.3%	19.0%	14.8%
Dissatisfied	0.0%	6.2%	2.3%	0.0%	0.0%	5.2%
Very Dissatisfied	3.7%	0.7%	0.0%	0.0%	0.0%	0.6%
<u>Q19d. City swimming pool</u>						
Very Satisfied	35.0%	16.8%	10.8%	12.5%	22.2%	16.7%
Satisfied	25.0%	45.2%	54.1%	87.5%	38.9%	45.8%
Neutral	30.0%	32.8%	31.1%	0.0%	38.9%	32.5%
Dissatisfied	10.0%	4.7%	4.1%	0.0%	0.0%	4.6%
Very Dissatisfied	0.0%	0.6%	0.0%	0.0%	0.0%	0.4%

## Race and Ethnicity

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q19e. Outdoor athletic fields</u>						
Very Satisfied	4.5%	21.8%	14.3%	37.5%	21.1%	20.3%
Satisfied	81.8%	55.3%	54.5%	62.5%	52.6%	55.9%
Neutral	4.5%	21.0%	29.9%	0.0%	26.3%	21.8%
Dissatisfied	9.1%	1.7%	1.3%	0.0%	0.0%	1.9%
Very Dissatisfied	0.0%	0.2%	0.0%	0.0%	0.0%	0.1%
<u>Q19f. Ease of registering for programs</u>						
Very Satisfied	16.0%	19.6%	10.5%	50.0%	17.6%	18.4%
Satisfied	44.0%	46.1%	61.8%	50.0%	52.9%	48.2%
Neutral	20.0%	31.6%	26.3%	0.0%	29.4%	30.1%
Dissatisfied	12.0%	2.5%	0.0%	0.0%	0.0%	2.4%
Very Dissatisfied	8.0%	0.3%	1.3%	0.0%	0.0%	0.9%

## Race and Ethnicity

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q19g. Fees charged for recreation programs</u>						
Very Satisfied	8.0%	16.1%	9.0%	16.7%	23.5%	15.0%
Satisfied	44.0%	41.2%	53.8%	83.3%	41.2%	43.1%
Neutral	24.0%	32.1%	29.5%	0.0%	35.3%	31.3%
Dissatisfied	16.0%	7.4%	6.4%	0.0%	0.0%	7.6%
Very Dissatisfied	8.0%	3.1%	1.3%	0.0%	0.0%	3.0%
<u>Q19h. Variety of recreation programs</u>						
Very Satisfied	20.0%	15.9%	11.3%	0.0%	27.8%	15.8%
Satisfied	48.0%	48.7%	48.8%	100.0%	44.4%	48.6%
Neutral	12.0%	30.0%	36.3%	0.0%	27.8%	29.8%
Dissatisfied	12.0%	4.3%	3.8%	0.0%	0.0%	4.6%
Very Dissatisfied	8.0%	1.1%	0.0%	0.0%	0.0%	1.1%

## Race and Ethnicity

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q19i. Preservation of open space</u>						
Very Satisfied	16.0%	18.2%	11.2%	0.0%	40.0%	17.8%
Satisfied	68.0%	47.0%	49.4%	100.0%	30.0%	47.9%
Neutral	8.0%	26.6%	38.2%	0.0%	30.0%	26.6%
Dissatisfied	0.0%	6.9%	1.1%	0.0%	0.0%	6.0%
Very Dissatisfied	8.0%	1.2%	0.0%	0.0%	0.0%	1.6%

## Race and Ethnicity

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q20. Most Emphasis</u>						
Maintenance of City parks	13.8%	27.6%	33.3%	22.2%	23.8%	27.6%
Maintenance of City playgrounds	6.9%	6.3%	4.0%	22.2%	9.5%	6.0%
Walking and biking trails in the City	10.3%	15.3%	8.1%	0.0%	9.5%	13.9%
City swimming pool	0.0%	3.2%	1.0%	0.0%	19.0%	3.2%
Outdoor athletic fields	6.9%	2.6%	1.0%	0.0%	0.0%	2.5%
Ease of registering for programs	17.2%	1.0%	2.0%	0.0%	0.0%	1.7%
Fees charged for recreation programs	3.4%	4.4%	7.1%	11.1%	4.8%	4.7%
Variety of recreation programs	6.9%	5.3%	7.1%	0.0%	4.8%	5.6%
Preservation of open space	20.7%	22.8%	7.1%	11.1%	14.3%	20.6%
None chosen	13.8%	11.3%	29.3%	33.3%	14.3%	14.2%



## Race and Ethnicity

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q20. 2nd Emphasis</u>						
Maintenance of City parks	3.4%	21.0%	5.1%	33.3%	9.5%	18.5%
Maintenance of City playgrounds	13.8%	9.7%	14.1%	0.0%	4.8%	10.4%
Walking and biking trails in the City	13.8%	15.3%	15.2%	0.0%	14.3%	14.7%
City swimming pool	0.0%	4.3%	3.0%	0.0%	4.8%	4.0%
Outdoor athletic fields	0.0%	5.9%	10.1%	0.0%	9.5%	5.9%
Ease of registering for programs	6.9%	2.2%	1.0%	0.0%	0.0%	2.1%
Fees charged for recreation programs	24.1%	3.8%	3.0%	0.0%	9.5%	4.7%
Variety of recreation programs	17.2%	10.0%	8.1%	0.0%	14.3%	9.8%
Preservation of open space	3.4%	13.7%	8.1%	33.3%	19.0%	13.1%
None chosen	17.2%	14.1%	32.3%	33.3%	14.3%	17.0%

## Race and Ethnicity

### Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q20. Most Emphasis</u>						
Maintenance of City parks	17.2%	48.7%	38.4%	55.6%	33.3%	46.0%
Maintenance of City playgrounds	20.7%	16.0%	18.2%	22.2%	14.3%	16.4%
Walking and biking trails in the City	24.1%	30.6%	23.2%	0.0%	23.8%	28.6%
City swimming pool	0.0%	7.5%	4.0%	0.0%	23.8%	7.2%
Outdoor athletic fields	6.9%	8.5%	11.1%	0.0%	9.5%	8.4%
Ease of registering for programs	24.1%	3.2%	3.0%	0.0%	0.0%	3.8%
Fees charged for recreation programs	27.6%	8.2%	10.1%	11.1%	14.3%	9.3%
Variety of recreation programs	24.1%	15.3%	15.2%	0.0%	19.0%	15.4%
Preservation of open space	24.1%	36.5%	15.2%	44.4%	33.3%	33.7%

## Race and Ethnicity

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q21a. Availability of public transportation options</u>						
Very Satisfied	28.6%	13.8%	25.6%	16.7%	31.6%	15.9%
Satisfied	35.7%	41.6%	41.1%	50.0%	31.6%	41.0%
Neutral	10.7%	27.3%	17.8%	33.3%	21.1%	25.6%
Dissatisfied	21.4%	14.1%	8.9%	0.0%	15.8%	14.1%
Very Dissatisfied	3.6%	3.2%	6.7%	0.0%	0.0%	3.5%
<u>Q21b. Availability of bicycle lanes</u>						
Very Satisfied	0.0%	10.8%	9.9%	11.1%	10.5%	10.3%
Satisfied	55.6%	35.1%	39.5%	22.2%	47.4%	36.2%
Neutral	18.5%	34.9%	39.5%	66.7%	31.6%	34.8%
Dissatisfied	25.9%	15.5%	4.9%	0.0%	10.5%	14.9%
Very Dissatisfied	0.0%	3.8%	6.2%	0.0%	0.0%	3.8%

## Race and Ethnicity

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q21c. Availability of sidewalks on major streets and routes</u>						
Very Satisfied	27.6%	9.1%	14.7%	0.0%	10.5%	10.4%
Satisfied	44.8%	37.8%	45.3%	55.6%	52.6%	39.5%
Neutral	6.9%	23.1%	25.3%	44.4%	31.6%	23.5%
Dissatisfied	10.3%	22.4%	12.6%	0.0%	5.3%	19.9%
Very Dissatisfied	10.3%	7.7%	2.1%	0.0%	0.0%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>						
Very Satisfied	20.7%	7.9%	7.3%	0.0%	5.3%	8.0%
Satisfied	31.0%	20.2%	42.7%	77.8%	42.1%	24.5%
Neutral	6.9%	18.1%	19.8%	22.2%	26.3%	18.7%
Dissatisfied	27.6%	30.4%	21.9%	0.0%	21.1%	28.5%
Very Dissatisfied	13.8%	23.4%	8.3%	0.0%	5.3%	20.3%

## Race and Ethnicity

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q21e. Traffic calming measures in your neighborhood</u>						
Very Satisfied	15.4%	5.5%	6.5%	0.0%	5.3%	5.9%
Satisfied	53.8%	25.6%	31.2%	75.0%	47.4%	27.9%
Neutral	19.2%	30.0%	44.1%	25.0%	36.8%	31.6%
Dissatisfied	7.7%	25.2%	9.7%	0.0%	10.5%	22.1%
Very Dissatisfied	3.8%	13.7%	8.6%	0.0%	0.0%	12.5%
<u>Q21f. City's efforts for supporting alternative means of walking</u>						
<u>transportation such as transit, bicycling,</u>						
Very Satisfied	32.0%	11.3%	8.7%	14.3%	10.5%	11.3%
Satisfied	24.0%	30.2%	42.4%	85.7%	52.6%	32.7%
Neutral	20.0%	38.0%	34.8%	0.0%	31.6%	36.6%
Dissatisfied	20.0%	15.3%	8.7%	0.0%	5.3%	14.4%
Very Dissatisfied	4.0%	5.1%	5.4%	0.0%	0.0%	4.9%

## Race and Ethnicity

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q22. Most Emphasis</u>						
Availability of public transportation options	34.5%	23.8%	31.3%	44.4%	33.3%	25.5%
Availability of bicycle lanes	13.8%	5.1%	2.0%	0.0%	0.0%	4.9%
Availability of sidewalks on major streets and routes	10.3%	11.8%	12.1%	11.1%	9.5%	11.4%
Availability of sidewalks near your residence	13.8%	26.2%	15.2%	0.0%	14.3%	23.6%
Traffic calming measures in your neighborhood	10.3%	16.6%	13.1%	0.0%	9.5%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	6.9%	10.0%	8.1%	11.1%	14.3%	9.9%
None chosen	10.3%	6.5%	18.2%	33.3%	19.0%	9.1%

## Race and Ethnicity

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q22. 2nd Emphasis</u>						
Availability of public transportation options	13.8%	12.1%	6.1%	0.0%	9.5%	11.4%
Availability of bicycle lanes	6.9%	7.1%	7.1%	0.0%	9.5%	7.1%
Availability of sidewalks on major streets and routes	13.8%	18.1%	15.2%	55.6%	14.3%	17.9%
Availability of sidewalks near your residence	17.2%	16.6%	18.2%	0.0%	0.0%	15.6%
Traffic calming measures in your neighborhood	10.3%	17.6%	9.1%	0.0%	9.5%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	27.6%	15.9%	24.2%	11.1%	38.1%	17.9%
None chosen	10.3%	12.6%	20.2%	33.3%	19.0%	14.4%

## Race and Ethnicity

### **Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q22. Most Emphasis</u>						
Availability of public transportation options	48.3%	35.9%	37.4%	44.4%	42.9%	36.9%
Availability of bicycle lanes	20.7%	12.2%	9.1%	0.0%	9.5%	12.0%
Availability of sidewalks on major streets and routes	24.1%	29.9%	27.3%	66.7%	23.8%	29.3%
Availability of sidewalks near your residence	31.0%	42.8%	33.3%	0.0%	14.3%	39.2%
Traffic calming measures in your neighborhood	20.7%	34.3%	22.2%	0.0%	19.0%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	34.5%	25.9%	32.3%	22.2%	52.4%	27.8%



## Race and Ethnicity

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>						
Very Satisfied	26.1%	27.0%	24.2%	62.5%	33.3%	27.1%
Satisfied	60.9%	47.4%	47.4%	37.5%	42.9%	47.2%
Neutral	13.0%	15.2%	21.1%	0.0%	23.8%	16.2%
Dissatisfied	0.0%	8.5%	4.2%	0.0%	0.0%	7.2%
Very Dissatisfied	0.0%	2.1%	3.2%	0.0%	0.0%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>						
Very Satisfied	28.0%	24.5%	22.0%	37.5%	28.6%	24.0%
Satisfied	60.0%	51.9%	45.1%	62.5%	38.1%	51.1%
Neutral	12.0%	20.7%	23.2%	0.0%	28.6%	20.6%
Dissatisfied	0.0%	2.0%	7.3%	0.0%	4.8%	3.1%
Very Dissatisfied	0.0%	0.9%	2.4%	0.0%	0.0%	1.1%

## Race and Ethnicity

### **Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>						
Very Satisfied	30.4%	23.6%	15.7%	12.5%	23.8%	22.6%
Satisfied	69.6%	52.5%	47.0%	87.5%	42.9%	52.1%
Neutral	0.0%	19.0%	30.1%	0.0%	28.6%	20.2%
Dissatisfied	0.0%	3.6%	6.0%	0.0%	4.8%	3.9%
Very Dissatisfied	0.0%	1.3%	1.2%	0.0%	0.0%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>						
Very Satisfied	15.0%	19.2%	14.3%	12.5%	28.6%	18.4%
Satisfied	70.0%	51.9%	48.1%	87.5%	38.1%	51.8%
Neutral	15.0%	25.1%	32.5%	0.0%	28.6%	25.6%
Dissatisfied	0.0%	3.0%	5.2%	0.0%	4.8%	3.5%
Very Dissatisfied	0.0%	0.8%	0.0%	0.0%	0.0%	0.6%

## Race and Ethnicity

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>						
Very Satisfied	17.4%	19.1%	16.7%	12.5%	20.0%	18.1%
Satisfied	78.3%	48.2%	52.4%	87.5%	35.0%	49.7%
Neutral	4.3%	28.1%	27.4%	0.0%	25.0%	27.1%
Dissatisfied	0.0%	3.7%	2.4%	0.0%	20.0%	4.1%
Very Dissatisfied	0.0%	0.9%	1.2%	0.0%	0.0%	1.0%
<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>						
Very important	71.4%	49.1%	45.7%	62.5%	71.4%	49.8%
Somewhat important	17.9%	33.9%	34.0%	37.5%	19.0%	33.6%
Not sure	7.1%	13.7%	17.0%	0.0%	4.8%	13.1%
Not important	3.6%	3.3%	3.2%	0.0%	4.8%	3.5%

## Race and Ethnicity

**Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (without not provided)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>						
Very Supportive	53.6%	46.1%	47.9%	77.8%	52.4%	46.4%
Somewhat Supportive	39.3%	35.2%	33.3%	11.1%	38.1%	34.8%
Not sure	3.6%	14.8%	15.6%	11.1%	4.8%	14.6%
Not Supportive	3.6%	3.9%	3.1%	0.0%	4.8%	4.2%

## Race and Ethnicity

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q26. 1st Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	10.3%	18.2%	19.2%	0.0%	9.5%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	6.9%	9.4%	14.1%	22.2%	19.0%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	13.8%	18.8%	16.2%	33.3%	33.3%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	48.3%	33.5%	17.2%	11.1%	4.8%	31.0%
None	20.7%	20.0%	33.3%	33.3%	33.3%	22.7%

## Race and Ethnicity

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
Q26. 2nd Support						
Increase fees for City services, such as recreation program fees and building permit fees	13.8%	18.4%	7.1%	0.0%	4.8%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	24.1%	17.8%	16.2%	0.0%	23.8%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	20.7%	19.7%	25.3%	11.1%	14.3%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	6.9%	17.4%	10.1%	33.3%	23.8%	16.6%
None	34.5%	26.8%	41.4%	55.6%	33.3%	30.1%

## Race and Ethnicity

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q26. 3rd Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	17.2%	17.2%	21.2%	0.0%	19.0%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	13.8%	17.6%	19.2%	22.2%	14.3%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	24.1%	16.2%	8.1%	0.0%	9.5%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	3.4%	12.9%	5.1%	0.0%	23.8%	11.3%
None	41.4%	36.0%	46.5%	77.8%	33.3%	39.0%

## Race and Ethnicity

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three Without "None Chosen")**

N=878

	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q26. 1st Support</u>						
Increase fees for City services, such as recreation program fees and building permit fees	41.4%	53.8%	47.5%	0.0%	33.3%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	44.8%	44.9%	49.5%	44.4%	57.1%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	58.6%	54.7%	49.5%	44.4%	57.1%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	58.6%	63.8%	32.3%	44.4%	52.4%	58.9%



## Race and Ethnicity

### **Q28. Do you own or rent your current residence? (without don't know)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q28. Do you own or rent your current residence?</u>						
Own	41.4%	68.0%	63.9%	33.3%	33.3%	65.4%
Rent	58.6%	32.0%	36.1%	66.7%	66.7%	34.6%

### **Q30. Do you live east or west of I-5? (without don't know)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q30. Do you live east or west of I-5?</u>						
East	48.3%	35.4%	45.7%	42.9%	42.9%	37.2%
West	51.7%	64.6%	54.3%	57.1%	57.1%	62.8%

### **Q31. Do you live east or west of Aurora Avenue N.? (without don't know)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q31. Do you live east or west of Aurora Avenue N.?</u>						
East	82.8%	61.8%	76.3%	88.9%	85.7%	64.6%
West	17.2%	38.2%	23.7%	11.1%	14.3%	35.4%

## Race and Ethnicity

### Q32. What is your total annual household income? (Without don't know)

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q32. What is your total annual household income?</u>						
Under \$25,000	25.0%	9.5%	25.0%	25.0%	35.3%	12.5%
\$25,000 to \$49,999	30.0%	23.3%	28.8%	25.0%	41.2%	25.5%
\$75,000 to \$99,999	15.0%	24.9%	23.8%	50.0%	5.9%	24.1%
\$100,000 or more	30.0%	42.3%	22.5%	0.0%	17.6%	38.0%

### Q33. Your gender:

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q33. Your gender:</u>						
Male	37.9%	42.8%	55.6%	77.8%	47.6%	44.8%
Female	62.1%	57.2%	44.4%	22.2%	52.4%	55.2%

## Race and Ethnicity

### **Q34. Are you or members of your household of Hispanic or Latino ancestry? (without not provided)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>						
Yes	0.0%	4.7%	4.0%	0.0%	45.0%	6.0%
No	100.0%	95.3%	96.0%	100.0%	55.0%	94.0%

### **Q35. Which of the following best describes your race/ethnicity? (without not provided)**

N=878	Q35. Which of the following best describes your race/ethnicity?					Total
	African American/ Black	White/Caucasian	Asian	Pacific Islander	Other	
<u>Q35. Which of the following best describes your race/ethnicity?</u>						
African American/Black	51.8%	0.0%	0.0%	0.0%	0.0%	3.1%
White/Caucasian	32.1%	92.5%	0.0%	0.0%	0.0%	75.5%
Asian	7.1%	4.2%	96.1%	0.0%	0.0%	14.5%
Native American	7.1%	2.0%	0.0%	0.0%	0.0%	2.1%
Pacific Islander	1.8%	0.7%	2.9%	100.0%	0.0%	1.9%
Other	0.0%	0.5%	1.0%	0.0%	100.0%	2.8%

**Section 13**  
***Respondent Residence***

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## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q1. Counting yourself, how many people live in your household?

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q1. Counting yourself, how many people live in your household?</u>						
01	12.9%	31.3%	16.3%	21.3%	21.3%	15.5%	19.8%
02	42.1%	32.3%	42.2%	37.0%	39.8%	37.5%	38.5%
03	21.5%	21.7%	25.3%	18.9%	21.8%	20.7%	21.3%
04	16.9%	8.3%	9.4%	16.5%	10.5%	19.7%	13.8%
05	4.2%	4.3%	4.1%	4.4%	4.0%	4.9%	4.3%
06	1.8%	1.7%	2.2%	1.5%	2.0%	1.3%	1.7%
07	0.5%	0.3%	0.3%	0.6%	0.5%	0.3%	0.5%
08	0.2%	0.0%	0.3%	0.0%	0.2%	0.0%	0.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q3a. Overall quality of police services</u>						
Very Satisfied	20.8%	27.6%	21.9%	23.7%	24.2%	21.0%	23.1%
Satisfied	54.0%	50.0%	54.5%	51.7%	53.4%	51.7%	52.7%
Neutral	18.2%	17.6%	17.8%	18.1%	17.2%	18.8%	18.0%
Dissatisfied	4.5%	4.0%	4.0%	4.4%	4.0%	5.2%	4.3%
Very Dissatisfied	2.5%	0.8%	1.7%	2.1%	1.2%	3.3%	1.9%
<u>Q3b. Overall quality of City parks and recreation programs and facilities</u>							
Very Satisfied	30.7%	35.5%	31.6%	32.5%	32.5%	31.9%	32.6%
Satisfied	55.5%	52.0%	54.4%	54.6%	54.4%	54.9%	54.2%
Neutral	12.2%	11.7%	12.1%	11.9%	11.8%	11.8%	11.9%
Dissatisfied	1.5%	0.7%	2.0%	0.8%	1.3%	1.0%	1.2%
Very Dissatisfied	0.2%	0.0%	0.0%	0.2%	0.0%	0.3%	0.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q3c. Overall effectiveness of the City's code enforcement program</u>						
Very Satisfied	7.7%	16.9%	9.6%	11.7%	11.5%	9.9%	10.9%
Satisfied	40.9%	40.0%	38.9%	41.0%	40.7%	39.2%	40.4%
Neutral	36.1%	40.0%	42.4%	34.3%	39.1%	34.0%	37.3%
Dissatisfied	10.1%	3.1%	6.6%	8.8%	6.4%	10.8%	7.8%
Very Dissatisfied	5.3%	0.0%	2.6%	4.3%	2.3%	6.1%	3.6%
<u>Q3d. Overall effectiveness of City communication with the public</u>							
Very Satisfied	14.9%	22.8%	16.7%	18.9%	19.1%	15.6%	17.9%
Satisfied	49.3%	43.4%	48.7%	45.9%	48.0%	45.7%	46.9%
Neutral	26.6%	31.6%	29.0%	27.6%	27.6%	29.8%	28.1%
Dissatisfied	6.9%	2.2%	4.3%	5.8%	4.4%	6.0%	5.5%
Very Dissatisfied	2.4%	0.0%	1.3%	1.8%	1.0%	2.8%	1.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q3e. Overall quality of the City's stormwater runoff/stormwater management system</u>						
Very Satisfied	12.3%	21.5%	12.5%	17.7%	16.5%	14.6%	15.7%
Satisfied	51.8%	50.4%	50.9%	51.0%	51.9%	50.2%	51.2%
Neutral	27.5%	26.4%	29.5%	25.6%	26.2%	27.5%	27.0%
Dissatisfied	6.6%	0.8%	5.9%	3.9%	4.4%	5.3%	4.6%
Very Dissatisfied	1.8%	0.8%	1.1%	1.8%	1.0%	2.4%	1.5%
<u>Q3f. Overall flow of traffic and congestion management in Shoreline</u>							
Very Satisfied	6.1%	16.4%	8.3%	10.7%	10.9%	8.2%	10.0%
Satisfied	40.8%	42.7%	45.2%	39.0%	44.5%	35.7%	41.4%
Neutral	26.1%	24.1%	25.8%	25.1%	23.4%	28.2%	25.3%
Dissatisfied	18.7%	12.2%	14.6%	17.5%	15.3%	18.6%	16.4%
Very Dissatisfied	8.3%	4.5%	6.1%	7.7%	5.9%	9.3%	6.9%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q3g. Overall quality of human services (e.g. support for people in times of need) offered by the City</u>						
Very Satisfied	8.0%	22.6%	17.1%	12.1%	15.4%	11.8%	13.9%
Satisfied	38.5%	34.9%	34.6%	38.4%	37.4%	35.4%	36.9%
Neutral	45.0%	36.8%	40.8%	42.3%	39.6%	46.1%	41.8%
Dissatisfied	7.1%	3.8%	5.7%	5.7%	5.8%	5.6%	5.8%
Very Dissatisfied	1.5%	1.9%	1.9%	1.5%	1.9%	1.1%	1.6%
<u>Q3h. Overall effectiveness of City's efforts to sustain environmental quality</u>							
Very Satisfied	12.6%	27.1%	17.1%	18.7%	21.0%	13.3%	18.0%
Satisfied	55.0%	39.8%	48.2%	50.0%	47.2%	53.1%	49.7%
Neutral	26.8%	25.9%	28.2%	25.2%	26.6%	25.4%	26.2%
Dissatisfied	3.4%	7.2%	4.6%	4.8%	4.2%	5.9%	4.7%
Very Dissatisfied	2.2%	0.0%	1.8%	1.3%	1.0%	2.3%	1.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q3i. Overall quality of service provided by the City of Shoreline</u>						
Very Satisfied	9.0%	19.6%	11.8%	13.9%	14.4%	10.8%	13.0%
Satisfied	60.5%	59.3%	62.0%	58.4%	61.7%	56.4%	59.9%
Neutral	24.7%	19.6%	22.6%	23.2%	20.7%	26.8%	22.8%
Dissatisfied	4.8%	1.5%	3.3%	3.5%	3.0%	4.2%	3.6%
Very Dissatisfied	1.1%	0.0%	0.3%	1.0%	0.2%	1.7%	0.7%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. Most Emphasis</u>						
Overall quality of police services	18.8%	16.7%	19.4%	17.4%	17.3%	20.4%	18.0%
Overall quality of City parks and recreation programs and facilities	7.0%	10.0%	7.5%	8.5%	8.8%	6.9%	8.2%
Overall effectiveness of the City's code enforcement program	4.0%	1.7%	2.8%	3.5%	2.7%	4.3%	3.2%
Overall effectiveness of City communication with the public	5.3%	5.0%	5.6%	5.0%	5.6%	4.3%	5.1%
Overall quality of the City's stormwater runoff/stormwater management system	3.5%	1.7%	1.6%	3.9%	2.2%	4.6%	3.0%
Overall flow of traffic and congestion management in Shoreline	28.9%	20.0%	21.9%	28.1%	23.1%	31.3%	25.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. Most Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	8.5%	20.0%	15.0%	11.1%	15.5%	6.9%	12.6%
Overall effectiveness of City's efforts to sustain environmental quality	10.0%	11.7%	12.2%	9.8%	11.9%	7.9%	10.5%
Overall quality of service provided by the City of Shoreline	5.5%	3.7%	5.0%	4.4%	4.3%	5.3%	4.8%
none chosen	8.5%	9.7%	9.1%	8.3%	8.6%	8.2%	9.1%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. 2nd Emphasis</u>						
Overall quality of police services	11.8%	9.7%	7.2%	13.1%	10.8%	11.2%	10.9%
Overall quality of City parks and recreation programs and facilities	11.6%	7.7%	12.5%	9.1%	11.4%	8.6%	10.3%
Overall effectiveness of the City's code enforcement program	7.4%	5.0%	5.0%	7.6%	5.4%	8.9%	6.6%
Overall effectiveness of City communication with the public	6.7%	6.3%	8.1%	5.5%	6.5%	6.6%	6.5%
Overall quality of the City's stormwater runoff/stormwater management system	7.2%	6.0%	9.1%	5.5%	7.4%	5.9%	6.7%
Overall flow of traffic and congestion management in Shoreline	19.5%	18.7%	17.5%	20.7%	18.0%	21.4%	19.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. 2nd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	10.4%	17.7%	12.2%	13.1%	13.7%	11.8%	12.8%
Overall effectiveness of City's efforts to sustain environmental quality	11.3%	13.0%	15.9%	9.8%	13.3%	9.9%	12.1%
Overall quality of service provided by the City of Shoreline	3.2%	3.7%	1.3%	4.4%	1.8%	5.9%	3.3%
none chosen	10.9%	12.3%	11.3%	11.1%	11.7%	9.9%	11.7%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### **Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. 3rd Emphasis</u>						
Overall quality of police services	8.8%	10.3%	10.9%	8.5%	10.6%	7.6%	9.3%
Overall quality of City parks and recreation programs and facilities	11.1%	15.3%	11.3%	13.5%	13.3%	11.5%	12.4%
Overall effectiveness of the City's code enforcement program	7.4%	8.3%	6.9%	7.9%	6.8%	8.9%	7.6%
Overall effectiveness of City communication with the public	7.9%	5.7%	6.3%	7.9%	5.9%	9.9%	7.3%
Overall quality of the City's stormwater runoff/stormwater management system	8.3%	4.7%	9.4%	5.7%	8.3%	4.9%	6.9%
Overall flow of traffic and congestion management in Shoreline	10.7%	11.0%	12.8%	9.4%	11.5%	9.5%	10.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q4. 3rd Emphasis (Cont.)</u>						
Overall quality of human services (e.g. support for people in times of need) offered by the City	9.3%	8.0%	8.4%	8.9%	8.5%	8.2%	8.8%
Overall effectiveness of City's efforts to sustain environmental quality	12.9%	11.7%	10.9%	13.7%	11.2%	15.1%	12.4%
Overall quality of service provided by the City of Shoreline	8.5%	9.3%	8.4%	8.9%	8.5%	9.5%	8.7%
none chosen	15.1%	15.7%	14.7%	15.5%	15.3%	14.8%	15.7%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q4. Most Emphasis</u>							
Overall quality of police services	39.4%	36.7%	37.5%	39.0%	38.7%	39.1%	38.3%
Overall quality of City parks and recreation programs and facilities	29.8%	33.0%	31.3%	31.1%	33.5%	27.0%	30.9%
Overall effectiveness of the City's code enforcement program	18.8%	15.0%	14.7%	19.0%	15.0%	22.0%	17.4%
Overall effectiveness of City communication with the public	19.9%	17.0%	20.0%	18.5%	18.0%	20.7%	18.9%
Overall quality of the City's stormwater runoff/stormwater management system	19.0%	12.3%	20.0%	15.2%	17.8%	15.5%	16.6%
Overall flow of traffic and congestion management in Shoreline	59.2%	49.7%	52.2%	58.2%	52.6%	62.2%	55.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q4. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO years? (Top Three Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q4. Most Emphasis (Cont.)</u>							
Overall quality of human services (e.g. support for people in times of need) offered by the City	28.2%	45.7%	35.6%	33.1%	37.7%	27.0%	34.2%
Overall effectiveness of City's efforts to sustain environmental quality	34.2%	36.3%	39.1%	33.3%	36.4%	32.9%	35.0%
Overall quality of service provided by the City of Shoreline	17.1%	16.7%	14.7%	17.7%	14.6%	20.7%	16.7%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q5a. Overall maintenance of city streets</u>						
Very Satisfied	11.0%	16.0%	12.5%	12.6%	14.3%	9.7%	12.6%
Satisfied	56.2%	55.6%	53.3%	58.3%	54.1%	60.4%	56.0%
Neutral	21.9%	15.4%	23.8%	17.3%	21.6%	16.4%	19.9%
Dissatisfied	9.4%	12.3%	9.1%	10.7%	9.3%	11.4%	10.3%
Very Dissatisfied	1.6%	0.7%	1.3%	1.1%	0.7%	2.0%	1.3%
<u>Q5b. Maintenance of streets in your neighborhood</u>							
Very Satisfied	10.1%	16.0%	11.9%	12.4%	12.7%	11.8%	12.1%
Satisfied	50.3%	49.8%	48.4%	51.6%	51.4%	48.1%	50.1%
Neutral	22.5%	18.1%	23.1%	19.4%	20.5%	21.9%	21.2%
Dissatisfied	13.5%	14.3%	12.5%	14.3%	12.7%	14.8%	13.6%
Very Dissatisfied	3.7%	1.7%	4.1%	2.3%	2.7%	3.4%	3.0%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q5c. Maintenance of sidewalks in Shoreline</u>						
Very Satisfied	5.8%	14.6%	10.8%	8.1%	10.8%	6.1%	9.1%
Satisfied	33.0%	42.5%	38.0%	34.9%	38.5%	32.6%	36.2%
Neutral	29.4%	17.8%	21.6%	27.5%	22.8%	30.1%	25.4%
Dissatisfied	22.0%	20.6%	21.3%	21.6%	20.8%	22.2%	21.5%
Very Dissatisfied	9.8%	4.5%	8.2%	7.9%	7.2%	9.0%	7.9%
<u>Q5d. Mowing and trimming along city streets and other public areas</u>							
Very Satisfied	7.9%	13.7%	9.4%	10.3%	10.5%	8.9%	10.0%
Satisfied	41.8%	56.8%	46.7%	47.1%	49.5%	43.2%	46.8%
Neutral	29.3%	19.9%	27.0%	25.3%	23.8%	28.8%	26.2%
Dissatisfied	16.4%	7.2%	13.2%	13.5%	13.2%	13.7%	13.2%
Very Dissatisfied	4.6%	2.4%	3.8%	3.8%	2.9%	5.5%	3.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q5e. Overall cleanliness of city streets and other public areas</u>						
Very Satisfied	9.0%	23.2%	12.5%	15.1%	14.9%	12.8%	14.1%
Satisfied	59.0%	53.2%	53.8%	59.1%	56.7%	57.9%	56.7%
Neutral	24.6%	14.7%	25.6%	18.6%	20.5%	23.2%	21.4%
Dissatisfied	6.4%	5.8%	6.6%	5.8%	6.7%	4.4%	6.1%
Very Dissatisfied	1.1%	3.1%	1.6%	1.3%	1.3%	1.7%	1.7%
<u>Q5f. Adequacy of city street lighting in your neighborhood</u>							
Very Satisfied	10.8%	14.8%	11.0%	13.6%	11.5%	14.4%	12.4%
Satisfied	45.2%	43.3%	37.6%	49.1%	43.4%	47.0%	44.4%
Neutral	20.4%	25.4%	27.3%	18.5%	22.6%	21.1%	22.1%
Dissatisfied	16.7%	13.1%	17.6%	14.0%	16.8%	12.4%	15.4%
Very Dissatisfied	6.9%	3.4%	6.6%	4.7%	5.7%	5.0%	5.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q5g. Adequacy of storm drainage services in your neighborhood</u>						
Very Satisfied	10.8%	16.4%	10.6%	14.1%	11.9%	14.4%	12.7%
Satisfied	51.2%	55.8%	52.3%	54.1%	55.4%	49.1%	52.9%
Neutral	24.9%	20.4%	22.2%	23.4%	21.0%	26.7%	23.4%
Dissatisfied	10.2%	5.1%	12.3%	5.7%	9.4%	6.3%	8.4%
Very Dissatisfied	3.0%	2.2%	2.6%	2.8%	2.3%	3.5%	2.7%
<u>Q5h. Garbage/recycling provider services</u>							
Very Satisfied	28.6%	31.9%	30.0%	30.6%	30.7%	29.6%	29.9%
Satisfied	54.6%	47.9%	50.8%	52.7%	50.3%	55.1%	52.2%
Neutral	13.0%	13.2%	15.1%	11.4%	13.7%	11.2%	13.1%
Dissatisfied	2.8%	6.9%	4.1%	4.4%	5.1%	2.7%	4.2%
Very Dissatisfied	0.9%	0.0%	0.0%	1.0%	0.2%	1.4%	0.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q5. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", to rate your satisfaction with the following maintenance services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q5i. Maintenance of public trees along City streets</u>							
Very Satisfied	9.1%	17.4%	12.6%	12.3%	13.6%	9.9%	12.2%
Satisfied	48.9%	57.1%	51.8%	51.1%	52.8%	47.9%	51.5%
Neutral	25.3%	18.8%	23.9%	22.6%	22.0%	25.7%	23.2%
Dissatisfied	12.4%	4.5%	8.7%	10.2%	9.3%	10.6%	9.6%
Very Dissatisfied	4.4%	2.1%	2.9%	3.8%	2.2%	5.8%	3.5%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q6. Most Emphasis</u>							
Overall maintenance of city streets	21.5%	15.7%	22.8%	17.6%	20.5%	18.1%	19.4%
Maintenance of streets in your neighborhood	12.5%	6.0%	10.0%	10.9%	9.2%	12.8%	10.4%
Maintenance of sidewalks in Shoreline	16.5%	18.7%	15.9%	18.3%	16.4%	18.8%	17.1%
Mowing and trimming along city streets and other public areas	8.5%	5.3%	8.1%	6.7%	7.0%	7.2%	7.3%
Overall cleanliness of city streets and other public areas	7.9%	10.3%	6.3%	9.8%	9.0%	7.6%	8.7%
Adequacy of city street lighting in your neighborhood	13.0%	17.0%	16.3%	12.9%	15.7%	11.8%	14.4%
Adequacy of storm drainage services in your neighborhood	5.8%	4.3%	6.3%	5.2%	5.4%	5.9%	5.5%
Garbage/recycling provider services	2.3%	6.7%	3.8%	3.9%	4.7%	2.3%	3.8%
Maintenance of public trees along City streets	6.9%	7.0%	6.9%	7.0%	6.3%	8.6%	6.9%
None chosen	5.1%	9.0%	3.8%	7.8%	5.8%	6.9%	6.7%



## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years?

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q6. 2nd Emphasis</u>							
Overall maintenance of city streets	9.2%	13.3%	10.0%	11.1%	10.1%	11.8%	10.6%
Maintenance of streets in your neighborhood	9.5%	11.0%	10.9%	9.2%	9.5%	10.5%	10.0%
Maintenance of sidewalks in Shoreline	14.4%	10.0%	10.0%	14.2%	12.6%	13.2%	12.8%
Mowing and trimming along city streets and other public areas	10.7%	5.7%	9.1%	9.1%	9.2%	8.9%	9.0%
Overall cleanliness of city streets and other public areas	13.6%	14.7%	15.9%	13.1%	14.6%	12.8%	13.9%
Adequacy of city street lighting in your neighborhood	14.8%	15.3%	17.2%	13.9%	16.6%	12.2%	15.0%
Adequacy of storm drainage services in your neighborhood	7.2%	7.0%	7.5%	7.2%	7.6%	6.9%	7.2%
Garbage/recycling provider services	3.9%	6.3%	4.7%	4.8%	4.5%	5.3%	4.7%
Maintenance of public trees along City streets	8.3%	4.3%	7.2%	6.7%	5.9%	8.9%	6.8%
None chosen	8.5%	12.3%	7.5%	10.7%	9.4%	9.5%	10.0%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### **Q6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q6. Most Emphasis</u>						
Overall maintenance of city streets	30.6%	29.0%	32.8%	28.7%	30.6%	29.9%	30.0%
Maintenance of streets in your neighborhood	22.0%	17.0%	20.9%	20.1%	18.7%	23.4%	20.4%
Maintenance of sidewalks in Shoreline	31.0%	28.7%	25.9%	32.5%	29.0%	31.9%	29.8%
Mowing and trimming along city streets and other public areas	19.2%	11.0%	17.2%	15.7%	16.2%	16.1%	16.3%
Overall cleanliness of city streets and other public areas	21.5%	25.0%	22.2%	22.9%	23.6%	20.4%	22.6%
Adequacy of city street lighting in your neighborhood	27.8%	32.3%	33.4%	26.8%	32.3%	24.0%	29.4%
Adequacy of storm drainage services in your neighborhood	13.0%	11.3%	13.8%	12.4%	13.0%	12.8%	12.6%
Garbage/recycling provider services	6.2%	13.0%	8.4%	8.7%	9.2%	7.6%	8.4%
Maintenance of public trees along City streets	15.1%	11.3%	14.1%	13.7%	12.3%	17.4%	13.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q7a. Enforcing the clean-up of garbage, junk, or debris on private property</u>						
Very Satisfied	5.1%	19.9%	7.6%	10.6%	9.9%	9.0%	10.1%
Satisfied	30.9%	36.9%	35.3%	32.2%	34.7%	30.0%	33.1%
Neutral	36.4%	29.7%	34.9%	33.6%	33.8%	34.8%	34.2%
Dissatisfied	20.2%	8.5%	15.6%	17.0%	15.7%	18.0%	16.1%
Very Dissatisfied	7.4%	5.1%	6.5%	6.6%	5.8%	8.2%	6.6%
<u>Q7b. Enforcing removal of abandoned/junk autos</u>							
Very Satisfied	6.8%	16.1%	7.6%	10.7%	9.8%	8.4%	9.9%
Satisfied	28.2%	37.1%	27.4%	34.1%	32.2%	30.1%	31.2%
Neutral	40.2%	28.6%	38.8%	34.5%	35.8%	37.2%	36.4%
Dissatisfied	16.8%	9.8%	18.3%	12.4%	14.8%	14.6%	14.4%
Very Dissatisfied	8.1%	8.5%	8.0%	8.3%	7.4%	9.7%	8.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q7c. Enforcement of graffiti removal from private properties</u>						
Very Satisfied	6.9%	14.4%	8.5%	9.2%	9.2%	8.5%	9.5%
Satisfied	37.2%	41.0%	35.5%	41.5%	39.0%	39.3%	38.6%
Neutral	42.3%	40.2%	47.5%	37.9%	40.8%	42.9%	41.5%
Dissatisfied	10.7%	2.6%	6.6%	8.5%	8.5%	6.7%	7.9%
Very Dissatisfied	2.9%	1.7%	1.9%	2.9%	2.5%	2.7%	2.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q8. Highest Priority</u>							
Enforcing the clean-up of garbage, junk, or debris on private property	51.4%	50.7%	54.1%	49.4%	53.0%	47.7%	51.1%
Enforcing removal of abandoned/junk autos	18.0%	18.7%	21.6%	16.8%	19.8%	16.4%	18.2%
Enforcement of graffiti removal from private properties	20.4%	17.0%	14.7%	21.6%	16.9%	23.4%	19.0%
None chosen	10.2%	13.7%	9.7%	12.2%	10.3%	12.5%	11.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q8. Which ONE of the City Codes and Ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Without none chosen)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q8. Highest Priority</u>							
Enforcing the clean-up of garbage, junk, or debris on private property	57.3%	58.7%	59.9%	56.2%	59.0%	54.5%	57.9%
Enforcing removal of abandoned/junk autos	20.0%	21.6%	23.9%	19.2%	22.1%	18.8%	20.6%
Enforcement of graffiti removal from private properties	22.7%	19.7%	16.3%	24.6%	18.9%	26.7%	21.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q9a. Overall quality of local police protection</u>						
Very Satisfied	16.0%	26.5%	17.2%	21.1%	19.8%	19.6%	19.5%
Satisfied	58.0%	53.4%	60.1%	54.4%	56.5%	55.8%	56.4%
Neutral	19.2%	16.7%	16.8%	19.1%	19.0%	17.0%	18.5%
Dissatisfied	4.8%	3.4%	4.5%	4.1%	3.8%	5.4%	4.3%
Very Dissatisfied	2.1%	0.0%	1.4%	1.4%	1.0%	2.2%	1.4%
<u>Q9b. The City's efforts to prevent crime</u>							
Very Satisfied	10.6%	18.4%	12.4%	14.0%	13.6%	13.0%	13.2%
Satisfied	46.9%	54.4%	52.4%	47.3%	51.4%	44.7%	49.5%
Neutral	30.7%	22.0%	27.3%	28.0%	26.7%	29.6%	27.7%
Dissatisfied	9.1%	5.2%	5.2%	9.4%	6.4%	11.1%	7.8%
Very Dissatisfied	2.7%	0.0%	2.6%	1.3%	1.9%	1.6%	1.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q9c. Enforcement of local traffic laws</u>						
Very Satisfied	10.6%	21.2%	13.0%	15.3%	14.0%	15.1%	14.3%
Satisfied	50.9%	45.5%	51.8%	47.8%	51.4%	46.0%	49.0%
Neutral	25.7%	22.7%	23.6%	24.5%	23.2%	26.1%	24.7%
Dissatisfied	8.9%	9.8%	8.8%	9.6%	9.0%	9.2%	9.2%
Very Dissatisfied	3.9%	0.8%	2.8%	2.9%	2.4%	3.7%	2.8%
<u>Q9d. Enforcement of drug laws</u>							
Very Satisfied	7.2%	19.4%	11.5%	12.1%	12.9%	9.4%	11.7%
Satisfied	39.6%	38.4%	43.0%	36.6%	40.5%	37.4%	39.2%
Neutral	34.5%	34.3%	33.2%	35.3%	32.7%	36.5%	34.4%
Dissatisfied	13.0%	6.9%	8.9%	11.8%	10.6%	11.3%	10.8%
Very Dissatisfied	5.6%	0.9%	3.4%	4.1%	3.3%	5.4%	3.9%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q9. Please use a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following public safety services provided by the City of Shoreline: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q9e. Enforcement of prostitution laws</u>						
Very Satisfied	8.5%	19.6%	11.3%	13.6%	12.9%	11.9%	12.6%
Satisfied	36.9%	43.5%	40.1%	38.4%	40.2%	37.6%	39.4%
Neutral	41.6%	28.2%	40.1%	35.0%	35.7%	38.7%	36.7%
Dissatisfied	9.1%	6.2%	7.1%	8.5%	8.3%	7.7%	8.0%
Very Dissatisfied	3.9%	2.4%	1.4%	4.5%	2.9%	4.1%	3.3%
<u>Q9f. Enforcement of property crime laws</u>							
Very Satisfied	6.0%	14.3%	8.7%	9.5%	10.1%	7.0%	9.0%
Satisfied	36.9%	46.1%	41.7%	38.8%	42.7%	34.8%	40.0%
Neutral	39.4%	29.0%	36.8%	34.6%	33.7%	39.2%	35.9%
Dissatisfied	13.5%	7.8%	9.9%	12.8%	10.1%	14.5%	11.5%
Very Dissatisfied	4.2%	2.8%	2.9%	4.3%	3.4%	4.4%	3.7%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<b><u>Q10. Most Emphasis</u></b>						
Overall quality of local police protection	18.3%	18.3%	18.8%	18.7%	17.8%	20.1%	18.5%
The City's efforts to prevent crime	28.0%	25.7%	30.9%	25.1%	28.6%	24.7%	27.1%
Enforcement of local traffic laws	9.3%	9.3%	9.1%	9.2%	10.1%	7.6%	9.2%
Enforcement of drug laws	11.1%	13.7%	13.1%	11.3%	13.2%	10.2%	11.8%
Enforcement of prostitution laws	5.1%	3.3%	2.8%	5.5%	3.8%	5.9%	4.4%
Enforcement of property crime laws	18.0%	16.3%	15.6%	18.1%	15.9%	20.4%	17.4%
None chosen	10.2%	13.3%	9.7%	12.0%	10.6%	11.2%	11.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q10. 2nd Emphasis</u>							
Overall quality of local police protection	12.3%	10.7%	11.9%	11.6%	12.6%	10.5%	11.6%
The City's efforts to prevent crime	23.4%	27.3%	24.1%	25.3%	23.8%	27.0%	24.8%
Enforcement of local traffic laws	7.6%	9.7%	9.4%	7.8%	9.5%	5.9%	8.3%
Enforcement of drug laws	15.1%	9.3%	12.5%	13.3%	13.2%	13.2%	13.1%
Enforcement of prostitution laws	7.0%	7.3%	8.4%	6.7%	6.7%	8.6%	7.2%
Enforcement of property crime laws	21.3%	18.7%	22.2%	19.0%	20.7%	19.4%	20.2%
None chosen	13.2%	17.0%	11.6%	16.3%	13.5%	15.5%	14.8%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q10. Which TWO of the public safety items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q10. Most Emphasis</u>							
Overall quality of local police protection	30.6%	29.0%	30.6%	30.3%	30.5%	30.6%	30.1%
The City's efforts to prevent crime	51.4%	53.0%	55.0%	50.5%	52.4%	51.6%	51.9%
Enforcement of local traffic laws	16.9%	19.0%	18.4%	17.0%	19.6%	13.5%	17.5%
Enforcement of drug laws	26.2%	23.0%	25.6%	24.6%	26.3%	23.4%	24.9%
Enforcement of prostitution laws	12.1%	10.7%	11.3%	12.2%	10.5%	14.5%	11.6%
Enforcement of property crime laws	39.3%	35.0%	37.8%	37.2%	36.6%	39.8%	37.6%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q11a. In your neighborhood during the day</u>						
Very Safe	49.1%	58.9%	50.8%	53.7%	52.4%	53.0%	52.3%
Safe	41.3%	36.3%	38.8%	40.1%	39.2%	40.9%	39.7%
Neutral	7.1%	3.4%	8.5%	4.1%	6.8%	4.0%	5.9%
Unsafe	2.3%	1.4%	1.6%	2.1%	1.5%	2.0%	2.0%
Very unsafe	0.2%	0.0%	0.3%	0.0%	0.2%	0.0%	0.1%
<u>Q11b. In your neighborhood at night</u>							
Very Safe	16.1%	28.7%	19.9%	21.1%	22.0%	17.9%	20.6%
Safe	53.6%	37.7%	44.8%	50.6%	45.5%	54.1%	48.1%
Neutral	21.4%	19.4%	24.0%	18.3%	21.7%	17.9%	20.6%
Unsafe	7.3%	11.1%	9.1%	8.2%	9.0%	7.4%	8.6%
Very unsafe	1.6%	3.1%	2.2%	1.9%	1.8%	2.7%	2.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q11c. In city parks and trails</u>						
Very Safe	7.6%	20.9%	12.8%	12.0%	13.9%	9.3%	12.1%
Safe	47.1%	43.5%	41.9%	48.6%	45.8%	46.8%	46.4%
Neutral	33.4%	26.3%	32.2%	29.5%	30.2%	30.7%	30.6%
Unsafe	9.7%	6.8%	10.1%	8.0%	7.9%	10.4%	8.6%
Very unsafe	2.3%	2.5%	3.0%	2.0%	2.1%	2.9%	2.3%
<u>Q11d. In other public areas in Shoreline</u>							
Very Safe	9.8%	23.7%	14.7%	14.8%	17.3%	10.0%	14.5%
Safe	56.5%	50.5%	52.9%	55.6%	53.9%	56.6%	54.6%
Neutral	28.6%	19.8%	26.5%	24.3%	23.5%	27.6%	25.5%
Unsafe	4.8%	4.6%	4.9%	4.7%	4.6%	5.2%	4.7%
Very unsafe	0.4%	1.4%	1.0%	0.6%	0.8%	0.7%	0.7%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q11. On a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q11e. Overall feeling of safety in Shoreline</u>						
Very Safe	12.1%	27.9%	16.4%	18.5%	20.1%	13.4%	17.5%
Safe	64.9%	54.5%	58.4%	63.5%	59.7%	65.1%	61.5%
Neutral	18.7%	13.8%	20.2%	14.6%	15.9%	17.4%	16.9%
Unsafe	3.6%	3.8%	4.7%	2.8%	3.8%	3.4%	3.6%
Very unsafe	0.7%	0.0%	0.3%	0.6%	0.4%	0.7%	0.5%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q12. From which of the following have you received information about City projects, issues, services, and events? (Without "None Chosen")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q12. From which of the following have you received information about City projects, issues, services, and events?</u>						
City newsletter "CURRENTS"	92.3%	79.3%	84.1%	90.2%	86.7%	90.8%	87.8%
City's Parks and Recreation Guide	71.5%	61.7%	59.4%	73.9%	66.1%	73.4%	68.3%
City cable channel (Comcast 21 or Frontier 27)	10.4%	7.7%	10.0%	9.1%	8.6%	11.5%	9.9%
City website	32.4%	18.3%	26.9%	28.3%	27.6%	28.3%	27.8%
City's social media sites (Facebook, Twitter, Instagram)	7.0%	6.0%	10.9%	4.3%	8.1%	4.3%	6.7%
Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)	28.2%	14.7%	24.4%	23.3%	22.3%	27.3%	23.6%
Involvement in neighborhood association or Shoreline Watch	20.1%	6.7%	14.4%	15.9%	13.0%	20.4%	15.5%
Television news	23.2%	26.3%	26.9%	23.1%	26.8%	20.7%	24.1%
Alert Shoreline	8.6%	8.0%	7.8%	8.1%	8.8%	6.6%	8.4%
Other	8.6%	9.3%	7.8%	9.8%	8.5%	9.5%	8.9%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q13a. The availability of information about City services, meetings, and events</u>						
Very Satisfied	12.7%	16.0%	12.4%	15.2%	13.8%	14.5%	14.0%
Satisfied	52.2%	49.6%	49.0%	52.5%	52.7%	49.7%	51.5%
Neutral	26.1%	27.5%	29.2%	24.8%	25.4%	27.2%	26.3%
Dissatisfied	6.6%	6.1%	7.7%	5.6%	6.7%	5.9%	6.4%
Very Dissatisfied	2.4%	0.8%	1.7%	2.0%	1.4%	2.8%	1.8%
<u>Q13b. City's efforts to provide information on major City issues (e.g., light rail station area planning)</u>							
Very Satisfied	16.1%	20.7%	17.4%	18.5%	18.5%	17.6%	17.9%
Satisfied	51.0%	47.6%	48.2%	49.9%	50.0%	48.6%	49.8%
Neutral	19.8%	24.4%	23.3%	20.5%	21.5%	20.7%	21.1%
Dissatisfied	10.6%	7.3%	9.5%	9.5%	8.8%	10.7%	9.7%
Very Dissatisfied	2.4%	0.0%	1.6%	1.6%	1.2%	2.4%	1.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q13c. City's efforts to provide opportunities for public involvement</u>						
Very Satisfied	13.8%	17.3%	12.8%	16.6%	14.9%	15.8%	15.1%
Satisfied	44.4%	38.4%	44.6%	41.2%	44.7%	39.1%	42.4%
Neutral	30.6%	35.7%	30.8%	32.5%	30.0%	34.4%	31.9%
Dissatisfied	8.2%	8.2%	10.4%	7.0%	9.2%	6.8%	8.4%
Very Dissatisfied	3.1%	0.4%	1.4%	2.7%	1.2%	3.9%	2.2%
<u>Q13d. The quality of content on City's website</u>							
Very Satisfied	8.6%	12.1%	6.8%	12.7%	9.2%	12.2%	10.3%
Satisfied	40.1%	37.9%	41.5%	37.3%	41.2%	36.2%	39.6%
Neutral	47.1%	45.8%	48.3%	45.3%	46.4%	45.4%	46.0%
Dissatisfied	3.3%	3.2%	2.9%	3.6%	2.9%	4.1%	3.2%
Very Dissatisfied	0.8%	1.1%	0.5%	1.2%	0.3%	2.0%	0.9%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q13e. The quality of the content in the City's newsletter "CURRENTS"</u>						
Very Satisfied	18.8%	20.4%	16.9%	21.5%	19.6%	20.0%	19.7%
Satisfied	51.2%	56.2%	49.3%	53.9%	52.3%	53.0%	52.6%
Neutral	26.3%	20.8%	28.6%	22.1%	24.2%	24.2%	24.4%
Dissatisfied	3.0%	2.7%	4.1%	2.2%	3.2%	2.5%	2.9%
Very Dissatisfied	0.8%	0.0%	1.0%	0.2%	0.6%	0.4%	0.5%
<u>Q13f. The quality of City's social media</u>							
Very Satisfied	8.5%	12.0%	9.0%	11.2%	9.7%	10.8%	10.1%
Satisfied	29.7%	31.0%	35.4%	25.8%	32.6%	25.9%	30.0%
Neutral	55.1%	52.5%	48.9%	57.7%	51.6%	57.6%	54.0%
Dissatisfied	3.2%	3.8%	5.1%	2.3%	4.3%	1.9%	3.4%
Very Dissatisfied	3.5%	0.6%	1.7%	3.1%	1.8%	3.8%	2.5%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q14a. Overall image of the City</u>						
Very Satisfied	15.9%	30.2%	22.4%	19.7%	21.7%	18.8%	21.0%
Satisfied	57.7%	53.1%	51.8%	58.8%	56.5%	55.8%	56.0%
Neutral	18.6%	15.6%	19.5%	16.4%	17.1%	17.8%	17.5%
Dissatisfied	7.2%	1.0%	5.8%	4.8%	4.2%	6.8%	5.0%
Very Dissatisfied	0.7%	0.0%	0.6%	0.4%	0.4%	0.7%	0.5%
<u>Q14b. Overall quality of leadership provided by the City's elected officials</u>							
Very Satisfied	6.7%	13.6%	7.1%	10.0%	8.7%	9.4%	9.1%
Satisfied	48.5%	52.7%	50.2%	49.9%	53.4%	44.6%	49.9%
Neutral	31.6%	32.5%	34.2%	30.4%	31.2%	32.2%	31.9%
Dissatisfied	8.5%	1.2%	5.9%	6.3%	4.3%	9.4%	6.0%
Very Dissatisfied	4.7%	0.0%	2.6%	3.5%	2.4%	4.5%	3.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q14c. Overall effectiveness of the City Manager and city staff</u>						
Very Satisfied	8.2%	12.2%	8.7%	10.3%	10.0%	9.4%	9.7%
Satisfied	50.5%	50.6%	51.7%	49.2%	53.4%	44.7%	50.7%
Neutral	29.6%	36.3%	31.9%	31.9%	30.8%	33.3%	31.6%
Dissatisfied	8.6%	0.8%	5.7%	6.3%	4.0%	9.8%	5.9%
Very Dissatisfied	3.1%	0.0%	1.9%	2.2%	1.8%	2.7%	2.1%

Q15. "I trust the City of Shoreline to spend my tax dollars responsibly."

Strongly agree	14.6%	22.7%	14.7%	18.3%	18.9%	13.8%	17.4%
Somewhat agree	53.7%	50.0%	52.2%	53.0%	51.9%	53.3%	52.3%
Somewhat disagree	15.3%	10.7%	14.1%	13.9%	13.0%	15.8%	13.9%
Strongly disagree	8.1%	2.7%	7.2%	5.5%	5.9%	6.6%	6.2%
No opinion	8.3%	14.0%	11.9%	9.2%	10.3%	10.5%	10.3%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q16a. As a place to live</u>							
Excellent	31.7%	44.4%	34.7%	36.7%	37.0%	34.3%	36.2%
Good	58.7%	49.1%	54.6%	56.1%	53.7%	58.6%	55.3%
Neutral	7.3%	3.8%	7.9%	5.1%	6.4%	5.7%	6.1%
Below Average	1.8%	2.7%	2.2%	2.1%	2.6%	1.3%	2.1%
Poor	0.5%	0.0%	0.6%	0.0%	0.4%	0.0%	0.3%
<u>Q16b. As a place to raise children</u>							
Excellent	35.7%	45.0%	37.7%	39.1%	39.3%	37.5%	38.6%
Good	52.8%	42.4%	50.2%	49.4%	48.1%	52.9%	49.5%
Neutral	8.7%	9.9%	8.1%	9.5%	9.2%	7.9%	9.1%
Below Average	2.6%	1.9%	3.0%	2.0%	2.7%	1.8%	2.3%
Poor	0.2%	0.8%	1.0%	0.0%	0.6%	0.0%	0.4%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q16c. As a place to work</u>						
Excellent	14.5%	25.9%	13.9%	20.7%	17.8%	18.8%	18.6%
Good	37.4%	39.3%	39.0%	38.2%	38.7%	38.8%	38.3%
Neutral	31.9%	23.0%	30.5%	28.1%	28.2%	29.9%	28.6%
Below Average	13.9%	8.8%	13.1%	11.1%	12.3%	11.6%	11.9%
Poor	2.3%	2.9%	3.5%	2.0%	3.0%	0.9%	2.5%
<u>Q16d. As a place with a variety of housing choices</u>							
Excellent	14.6%	20.7%	13.8%	18.0%	17.4%	14.2%	16.8%
Good	52.2%	45.4%	51.1%	49.1%	48.8%	52.7%	49.8%
Neutral	25.9%	18.9%	24.6%	23.2%	23.5%	24.4%	23.5%
Below Average	5.9%	13.9%	9.5%	8.1%	8.8%	7.6%	8.6%
Poor	1.5%	1.1%	1.0%	1.6%	1.5%	1.1%	1.3%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q16e. As a place to shop</u>							
Excellent	8.4%	18.6%	11.0%	11.7%	13.7%	7.7%	11.9%
Good	34.0%	35.4%	31.5%	36.4%	34.4%	34.7%	34.7%
Neutral	26.6%	22.7%	27.1%	24.2%	24.5%	26.6%	24.9%
Below Average	22.6%	18.2%	22.7%	20.3%	20.1%	22.9%	21.1%
Poor	8.4%	5.2%	7.6%	7.4%	7.1%	8.1%	7.3%
<u>Q16f. As a place for dining and entertainment options</u>							
Excellent	4.1%	13.9%	7.7%	6.3%	8.4%	4.4%	7.4%
Good	22.3%	29.2%	26.7%	23.6%	27.1%	20.9%	24.9%
Neutral	25.8%	22.6%	24.8%	25.1%	23.0%	28.3%	24.6%
Below Average	28.8%	22.6%	26.7%	27.0%	26.6%	26.6%	26.7%
Poor	18.9%	11.8%	14.1%	18.1%	14.9%	19.9%	16.4%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q16. Please rate Shoreline on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor" with regard to each of the following: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q16g. Overall quality of life in the City</u>							
Excellent	13.3%	26.5%	17.0%	18.0%	19.6%	14.5%	18.1%
Good	64.4%	54.6%	60.9%	61.8%	59.0%	66.7%	61.0%
Neutral	17.4%	14.8%	16.7%	16.1%	15.9%	15.8%	16.4%
Below Average	4.6%	3.8%	5.0%	4.0%	5.3%	2.7%	4.3%
Poor	0.2%	0.3%	0.3%	0.2%	0.2%	0.3%	0.2%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q17. Overall, how do you rate the condition of your neighborhood? (without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q17. Overall, how do you rate the condition of your neighborhood?</u>						
Excellent	11.9%	16.6%	9.0%	16.2%	10.9%	18.8%	13.5%
Good	47.3%	55.9%	48.4%	51.6%	49.9%	51.4%	50.4%
Average	31.2%	18.3%	29.5%	25.3%	28.9%	23.3%	26.7%
Below average	8.7%	8.6%	12.5%	6.5%	9.6%	6.5%	8.6%
Poor	0.9%	0.7%	0.6%	0.4%	0.7%	0.0%	0.8%

**Q18. In general, do you think the City of Shoreline is moving in the right direction? (without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q18. Do you think the City of Shoreline is moving in the right direction?</u>						
Yes	87.0%	97.1%	88.8%	91.6%	91.4%	89.2%	90.2%
No	13.0%	2.9%	11.2%	8.4%	8.6%	10.8%	9.8%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q19a. Maintenance of City parks</u>						
Very Satisfied	19.7%	27.6%	19.4%	24.3%	22.3%	22.6%	22.4%
Satisfied	66.4%	60.9%	67.8%	62.8%	66.3%	62.4%	64.4%
Neutral	11.7%	11.1%	11.2%	11.3%	10.0%	12.9%	11.6%
Dissatisfied	1.9%	0.4%	1.3%	1.4%	1.2%	1.7%	1.3%
Very Dissatisfied	0.4%	0.0%	0.3%	0.2%	0.2%	0.3%	0.2%
<u>Q19b. Maintenance of City playgrounds</u>							
Very Satisfied	21.2%	30.2%	21.1%	25.9%	25.4%	21.4%	24.2%
Satisfied	60.3%	57.7%	62.9%	57.6%	60.6%	58.8%	59.4%
Neutral	16.2%	11.3%	14.3%	14.7%	12.7%	17.2%	14.7%
Dissatisfied	2.1%	0.8%	1.8%	1.6%	1.3%	2.3%	1.6%
Very Dissatisfied	0.2%	0.0%	0.0%	0.2%	0.0%	0.4%	0.1%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q19c. Walking and biking trails in the City</u>						
Very Satisfied	15.4%	34.2%	16.5%	25.0%	21.9%	21.9%	21.9%
Satisfied	61.5%	49.8%	62.5%	55.0%	60.4%	53.3%	57.5%
Neutral	16.2%	11.9%	16.5%	13.4%	12.7%	17.4%	14.8%
Dissatisfied	6.1%	3.7%	3.9%	6.0%	4.4%	6.7%	5.2%
Very Dissatisfied	0.8%	0.4%	0.7%	0.6%	0.6%	0.7%	0.6%
<u>Q19d. City swimming pool</u>							
Very Satisfied	14.8%	20.4%	12.3%	19.3%	16.7%	17.1%	16.7%
Satisfied	48.3%	40.7%	52.0%	43.0%	49.7%	40.6%	45.8%
Neutral	30.8%	35.9%	32.4%	31.6%	28.6%	37.1%	32.5%
Dissatisfied	5.4%	3.0%	3.4%	5.4%	5.0%	4.0%	4.6%
Very Dissatisfied	0.6%	0.0%	0.0%	0.6%	0.0%	1.1%	0.4%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q19e. Outdoor athletic fields</u>						
Very Satisfied	17.2%	26.9%	17.0%	21.9%	20.8%	19.2%	20.3%
Satisfied	58.6%	50.7%	56.7%	56.7%	57.0%	56.3%	55.9%
Neutral	22.5%	19.6%	25.1%	18.8%	20.3%	22.1%	21.8%
Dissatisfied	1.5%	2.7%	1.2%	2.4%	1.9%	2.1%	1.9%
Very Dissatisfied	0.2%	0.0%	0.0%	0.2%	0.0%	0.4%	0.1%
<u>Q19f. Ease of registering for programs</u>							
Very Satisfied	15.1%	25.1%	13.2%	21.0%	18.4%	18.1%	18.4%
Satisfied	51.1%	42.9%	50.3%	48.2%	48.5%	50.3%	48.2%
Neutral	30.7%	28.0%	34.4%	26.6%	29.8%	28.0%	30.1%
Dissatisfied	2.2%	2.9%	1.1%	3.3%	2.1%	3.1%	2.4%
Very Dissatisfied	0.8%	1.1%	1.1%	0.9%	1.2%	0.5%	0.9%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q19. Parks and Recreation: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q19g. Fees charged for recreation programs</u>						
Very Satisfied	14.5%	15.9%	12.8%	16.4%	14.2%	16.7%	15.0%
Satisfied	48.0%	33.9%	42.3%	44.4%	43.6%	44.3%	43.1%
Neutral	30.3%	32.8%	30.6%	31.7%	29.9%	33.0%	31.3%
Dissatisfied	5.9%	11.1%	11.2%	5.3%	9.1%	4.4%	7.6%
Very Dissatisfied	1.3%	6.3%	3.1%	2.2%	3.1%	1.5%	3.0%
 <u>Q19h. Variety of recreation programs</u>							
Very Satisfied	13.6%	20.4%	11.5%	18.3%	15.9%	16.0%	15.8%
Satisfied	53.1%	40.3%	48.3%	49.8%	49.2%	49.8%	48.6%
Neutral	28.4%	31.8%	33.5%	27.0%	27.6%	31.6%	29.8%
Dissatisfied	4.7%	4.7%	4.8%	4.7%	6.3%	2.2%	4.6%
Very Dissatisfied	0.2%	2.8%	1.9%	0.2%	1.0%	0.4%	1.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q19. Parks and Recreation: (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q19i. Preservation of open space</u>						
Very Satisfied	13.9%	25.9%	19.3%	17.2%	18.8%	16.4%	17.8%
Satisfied	51.8%	40.1%	45.1%	49.8%	47.0%	51.1%	47.9%
Neutral	26.7%	26.7%	28.0%	25.7%	27.6%	23.5%	26.6%
Dissatisfied	5.5%	6.5%	4.7%	6.5%	4.7%	7.8%	6.0%
Very Dissatisfied	2.0%	0.8%	2.9%	0.9%	1.9%	1.1%	1.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q20. Most Emphasis</u>						
Maintenance of City parks	30.6%	21.3%	29.1%	26.8%	26.8%	29.3%	27.6%
Maintenance of City playgrounds	4.9%	8.3%	6.9%	5.5%	6.5%	5.3%	6.0%
Walking and biking trails in the City	15.1%	12.0%	12.8%	14.8%	14.1%	13.5%	13.9%
City swimming pool	3.0%	3.7%	2.5%	3.7%	3.4%	3.0%	3.2%
Outdoor athletic fields	3.3%	1.0%	2.2%	2.8%	1.8%	3.9%	2.5%
Ease of registering for programs	1.6%	2.0%	2.5%	1.3%	1.8%	1.6%	1.7%
Fees charged for recreation programs	2.1%	9.7%	6.9%	3.1%	5.6%	2.6%	4.7%
Variety of recreation programs	4.6%	7.7%	4.4%	6.5%	6.5%	4.3%	5.6%
Preservation of open space	20.6%	20.7%	20.0%	21.1%	19.8%	22.7%	20.6%
None chosen	14.1%	13.7%	12.8%	14.4%	13.7%	13.8%	14.2%



**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q20. 2nd Emphasis</u>						
Maintenance of City parks	18.7%	18.0%	17.5%	19.2%	18.2%	20.1%	18.5%
Maintenance of City playgrounds	12.0%	7.0%	12.5%	9.2%	11.0%	9.2%	10.4%
Walking and biking trails in the City	16.0%	12.3%	10.3%	17.4%	13.7%	16.8%	14.7%
City swimming pool	4.9%	2.3%	3.8%	3.9%	3.6%	4.3%	4.0%
Outdoor athletic fields	6.0%	6.0%	9.1%	4.1%	6.1%	5.6%	5.9%
Ease of registering for programs	1.8%	2.7%	2.8%	1.7%	2.7%	1.0%	2.1%
Fees charged for recreation programs	3.3%	7.3%	5.0%	4.4%	4.5%	4.9%	4.7%
Variety of recreation programs	6.9%	15.3%	10.9%	9.2%	10.8%	8.2%	9.8%
Preservation of open space	13.0%	13.7%	12.5%	13.7%	13.0%	13.2%	13.1%
None chosen	17.4%	15.3%	15.6%	17.2%	16.4%	16.8%	17.0%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years? (Top Two Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q20. Most Emphasis</u>						
Maintenance of City parks	49.3%	39.3%	46.6%	46.0%	45.0%	49.3%	46.0%
Maintenance of City playgrounds	16.9%	15.3%	19.4%	14.8%	17.5%	14.5%	16.4%
Walking and biking trails in the City	31.2%	24.3%	23.1%	32.2%	27.7%	30.3%	28.6%
City swimming pool	7.9%	6.0%	6.3%	7.6%	7.0%	7.2%	7.2%
Outdoor athletic fields	9.3%	7.0%	11.3%	6.8%	7.9%	9.5%	8.4%
Ease of registering for programs	3.3%	4.7%	5.3%	3.0%	4.5%	2.6%	3.8%
Fees charged for recreation programs	5.5%	17.0%	11.9%	7.6%	10.1%	7.6%	9.3%
Variety of recreation programs	11.4%	23.0%	15.3%	15.7%	17.3%	12.5%	15.4%
Preservation of open space	33.6%	34.3%	32.5%	34.8%	32.8%	35.9%	33.7%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q21a. Availability of public transportation options</u>						
Very Satisfied	10.5%	26.5%	10.8%	18.5%	15.6%	16.0%	15.9%
Satisfied	41.2%	40.5%	38.9%	42.5%	37.9%	46.6%	41.0%
Neutral	30.8%	16.0%	30.6%	22.7%	27.3%	22.9%	25.6%
Dissatisfied	13.6%	14.4%	16.0%	13.0%	15.4%	11.5%	14.1%
Very Dissatisfied	3.9%	2.7%	3.8%	3.4%	3.8%	3.1%	3.5%
<u>Q21b. Availability of bicycle lanes</u>							
Very Satisfied	9.7%	11.2%	7.0%	12.2%	9.0%	13.1%	10.3%
Satisfied	34.0%	40.2%	36.4%	35.9%	38.2%	33.1%	36.2%
Neutral	35.0%	34.7%	40.4%	31.2%	36.9%	29.9%	34.8%
Dissatisfied	17.1%	11.2%	11.4%	17.4%	12.6%	19.9%	14.9%
Very Dissatisfied	4.3%	2.8%	4.8%	3.3%	3.4%	4.0%	3.8%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q21c. Availability of sidewalks on major streets and routes</u>						
Very Satisfied	5.6%	18.3%	8.7%	11.5%	11.6%	8.3%	10.4%
Satisfied	38.3%	42.2%	41.0%	38.4%	42.1%	35.5%	39.5%
Neutral	26.3%	18.0%	23.7%	23.2%	21.8%	25.5%	23.5%
Dissatisfied	20.9%	18.7%	19.6%	20.3%	18.7%	22.8%	19.9%
Very Dissatisfied	8.9%	2.8%	7.1%	6.5%	5.7%	7.9%	6.7%
<u>Q21d. Availability of sidewalks near your residence</u>							
Very Satisfied	3.8%	15.2%	6.1%	9.2%	8.7%	6.9%	8.0%
Satisfied	20.1%	33.2%	28.8%	21.6%	28.7%	16.9%	24.5%
Neutral	18.1%	19.4%	18.3%	18.4%	19.0%	16.6%	18.7%
Dissatisfied	31.5%	23.2%	26.9%	29.6%	26.5%	32.8%	28.5%
Very Dissatisfied	26.6%	9.0%	19.9%	21.2%	17.1%	26.9%	20.3%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q21. Transportation and Land Use: (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q21e. Traffic calming measures in your neighborhood</u>						
Very Satisfied	4.0%	9.3%	3.8%	7.4%	6.8%	4.7%	5.9%
Satisfied	25.5%	32.7%	31.2%	25.3%	29.3%	24.7%	27.9%
Neutral	33.1%	29.2%	31.5%	32.2%	31.1%	33.1%	31.6%
Dissatisfied	22.7%	20.6%	21.2%	22.4%	22.5%	21.5%	22.1%
Very Dissatisfied	14.7%	8.2%	12.3%	12.7%	10.4%	16.0%	12.5%
<u>Q21f. City's efforts for supporting alternative means of transportation such as transit, bicycling, walking</u>							
Very Satisfied	7.3%	18.4%	9.4%	12.3%	11.9%	10.5%	11.3%
Satisfied	30.6%	36.1%	32.9%	32.7%	34.0%	31.1%	32.7%
Neutral	41.7%	27.4%	38.1%	35.2%	35.0%	38.2%	36.6%
Dissatisfied	15.3%	13.2%	13.3%	15.5%	13.7%	15.7%	14.4%
Very Dissatisfied	5.0%	4.9%	6.3%	4.2%	5.3%	4.5%	4.9%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q22. Most Emphasis</u>						
Availability of public transportation options	23.9%	28.3%	32.2%	21.6%	29.4%	18.8%	25.5%
Availability of bicycle lanes	4.0%	6.7%	6.3%	4.3%	5.8%	3.6%	4.9%
Availability of sidewalks on major streets and routes	12.5%	9.0%	11.9%	10.9%	11.4%	11.2%	11.4%
Availability of sidewalks near your residence	24.8%	21.7%	20.0%	26.1%	19.5%	31.6%	23.6%
Traffic calming measures in your neighborhood	17.3%	12.3%	15.0%	16.1%	15.7%	15.8%	15.6%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	9.5%	11.0%	7.2%	11.6%	10.3%	9.9%	9.9%
None chosen	7.9%	11.0%	7.5%	9.4%	8.1%	9.2%	9.1%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q22. 2nd Emphasis</u>						
Availability of public transportation options	11.6%	10.3%	10.9%	11.6%	11.7%	10.9%	11.4%
Availability of bicycle lanes	6.5%	8.3%	5.0%	8.5%	7.0%	7.6%	7.1%
Availability of sidewalks on major streets and routes	17.1%	20.0%	16.9%	18.1%	18.4%	16.8%	17.9%
Availability of sidewalks near your residence	18.0%	11.7%	19.4%	13.7%	16.0%	15.5%	15.6%
Traffic calming measures in your neighborhood	16.0%	15.7%	13.4%	17.2%	14.4%	18.1%	15.8%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	16.2%	20.7%	21.6%	16.1%	18.7%	17.1%	17.9%
None chosen	14.6%	13.3%	12.8%	14.8%	13.7%	14.1%	14.4%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years? (Top Two Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q22. Most Emphasis</u>						
Availability of public transportation options	35.6%	38.7%	43.1%	33.3%	41.1%	29.6%	36.9%
Availability of bicycle lanes	10.6%	15.0%	11.3%	12.8%	12.8%	11.2%	12.0%
Availability of sidewalks on major streets and routes	29.6%	29.0%	28.8%	29.0%	29.7%	28.0%	29.3%
Availability of sidewalks near your residence	42.8%	33.3%	39.4%	39.7%	35.5%	47.0%	39.2%
Traffic calming measures in your neighborhood	33.3%	28.0%	28.4%	33.3%	30.1%	33.9%	31.4%
City's efforts for supporting alternative means of transportation such as transit, bicycling, walking	25.7%	31.7%	28.8%	27.7%	29.0%	27.0%	27.8%



## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q23a. Roads and streets, i.e. Aurora Corridor</u>						
Very Satisfied	26.8%	27.6%	13.2%	35.2%	23.9%	33.6%	27.1%
Satisfied	46.7%	47.2%	57.1%	40.8%	48.9%	42.3%	47.2%
Neutral	14.7%	20.1%	20.2%	14.1%	17.7%	14.0%	16.2%
Dissatisfied	8.8%	3.9%	5.9%	8.1%	6.8%	8.4%	7.2%
Very Dissatisfied	2.9%	1.2%	3.5%	1.8%	2.8%	1.7%	2.4%
<u>Q23b. Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell</u>							
Very Satisfied	24.1%	23.9%	16.4%	28.7%	23.3%	26.2%	24.0%
Satisfied	50.2%	53.1%	53.9%	50.5%	52.5%	49.6%	51.1%
Neutral	20.5%	20.8%	25.0%	16.7%	19.7%	20.2%	20.6%
Dissatisfied	3.8%	1.8%	4.7%	2.3%	3.8%	2.0%	3.1%
Very Dissatisfied	1.5%	0.4%	0.0%	1.8%	0.7%	2.0%	1.1%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q23c. Trails and paths, e.g. Interurban Trail, soft trails in parks</u>						
Very Satisfied	21.7%	24.6%	14.9%	27.1%	21.0%	26.4%	22.6%
Satisfied	52.3%	52.0%	58.0%	49.6%	56.0%	46.5%	52.1%
Neutral	21.3%	17.5%	23.8%	17.6%	18.1%	22.3%	20.2%
Dissatisfied	3.3%	5.2%	3.3%	4.3%	4.5%	3.0%	3.9%
Very Dissatisfied	1.4%	0.8%	0.0%	1.4%	0.4%	1.9%	1.2%
<u>Q23d. Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog</u>							
Very Satisfied	16.9%	21.8%	9.3%	24.1%	18.0%	20.1%	18.4%
Satisfied	52.6%	50.0%	52.7%	52.0%	51.5%	52.8%	51.8%
Neutral	26.5%	23.3%	31.6%	21.4%	25.4%	25.3%	25.6%
Dissatisfied	3.4%	3.9%	5.9%	2.2%	4.9%	1.3%	3.5%
Very Dissatisfied	0.5%	1.0%	0.4%	0.2%	0.2%	0.4%	0.6%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q23. Capital Investments: How satisfied are you with the capital investments the City of Shoreline has recently made? (Without "Don't Know")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q23e. Building and facilities, e.g. Spartan Recreation Center, City Hall</u>						
Very Satisfied	16.7%	21.0%	13.4%	21.2%	19.0%	17.5%	18.1%
Satisfied	51.5%	45.9%	52.6%	48.5%	49.4%	50.8%	49.7%
Neutral	27.1%	27.1%	28.5%	25.7%	26.4%	27.1%	27.1%
Dissatisfied	3.6%	5.2%	4.3%	3.6%	4.0%	3.8%	4.1%
Very Dissatisfied	1.1%	0.9%	1.2%	0.9%	1.1%	0.8%	1.0%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### **Q24. How important do you feel it is to continue making capital investments to Shoreline facilities? (without non chosen)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q24. How important do you feel it is to continue making capital investments to Shoreline facilities?</u>						
Very important	48.7%	52.6%	43.0%	54.4%	48.6%	52.7%	49.8%
Somewhat important	33.9%	31.7%	37.7%	30.7%	33.2%	33.6%	33.6%
Not sure	12.6%	14.6%	16.1%	11.1%	15.0%	9.2%	13.1%
Not important	4.8%	1.0%	3.2%	3.8%	3.1%	4.5%	3.5%

### **Q25. Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision. How supportive are you regarding the City's long-term emphasis on economic development? (without not provided)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q25. How supportive are you regarding the City's long-term emphasis on economic development?</u>						
Very Supportive	41.5%	56.2%	44.7%	47.9%	47.1%	46.1%	46.4%
Somewhat Supportive	36.8%	31.2%	36.7%	34.2%	35.8%	34.1%	34.8%
Not sure	15.9%	12.0%	14.4%	13.9%	14.0%	14.0%	14.6%
Not Supportive	5.8%	0.7%	4.2%	4.0%	3.1%	5.8%	4.2%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q26. 1st Support</u>							
Increase fees for City services, such as recreation program fees and building permit fees	19.0%	14.3%	17.8%	17.2%	18.7%	15.5%	17.3%
Increase sales tax or car licensing fees to fund street maintenance	9.3%	11.0%	8.8%	10.7%	11.0%	8.2%	9.9%
Explore implementing a business and occupation tax on Shoreline businesses	18.1%	21.7%	22.5%	17.4%	21.6%	15.1%	19.1%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	30.1%	32.3%	27.8%	33.6%	27.4%	38.2%	31.0%
None	23.4%	20.7%	23.1%	21.1%	21.3%	23.0%	22.7%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
Q26. 2nd Support							
Increase fees for City services, such as recreation program fees and building permit fees	16.5%	15.7%	16.3%	16.6%	15.7%	17.4%	16.2%
Increase sales tax or car licensing fees to fund street maintenance	17.4%	17.3%	17.5%	17.6%	16.8%	18.8%	17.2%
Explore implementing a business and occupation tax on Shoreline businesses	18.1%	22.7%	22.2%	18.9%	21.4%	17.8%	19.9%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	16.2%	17.7%	14.4%	17.9%	17.3%	15.5%	16.6%
None	31.7%	26.7%	29.7%	29.0%	28.8%	30.6%	30.1%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q26. 3rd Support</u>							
Increase fees for City services, such as recreation program fees and building permit fees	17.4%	17.3%	14.7%	18.9%	18.0%	15.8%	17.2%
Increase sales tax or car licensing fees to fund street maintenance	15.1%	22.0%	20.3%	16.8%	18.4%	17.8%	17.9%
Explore implementing a business and occupation tax on Shoreline businesses	15.1%	14.3%	13.8%	15.7%	13.5%	17.1%	14.7%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	10.6%	13.0%	12.2%	10.9%	12.4%	9.5%	11.3%
None	41.7%	33.3%	39.1%	37.7%	37.7%	39.8%	39.0%

## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

**Q26. The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development. Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support. (Top Three Without "None Chosen")**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q26. 1st Support</u>							
Increase fees for City services, such as recreation program fees and building permit fees	53.0%	47.3%	48.8%	52.7%	52.4%	48.7%	50.7%
Increase sales tax or car licensing fees to fund street maintenance	41.9%	50.3%	46.6%	45.1%	46.1%	44.7%	45.0%
Explore implementing a business and occupation tax on Shoreline businesses	51.4%	58.7%	58.4%	51.9%	56.6%	50.0%	53.8%
Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.	56.9%	63.0%	54.4%	62.5%	57.1%	63.2%	58.9%



## Where Respondents Currently Reside and Whether They Own or Rent Their Residence

### **Q28. Do you own or rent your current residence? (without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q28. Do you own or rent your current residence?</u>						
Own	100.0%	0.0%	62.8%	67.4%	60.0%	76.5%	65.4%
Rent	0.0%	100.0%	37.2%	32.6%	40.0%	23.5%	34.6%

### **Q30. Do you live east or west of I-5? (without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q30. Do you live east or west of I-5?</u>						
East	35.5%	40.3%	100.0%	0.0%	56.7%	1.7%	37.2%
West	64.5%	59.7%	0.0%	100.0%	43.3%	98.3%	62.8%

### **Q31. Do you live east or west of Aurora Avenue N.? (without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q31. Do you live east or west of Aurora Avenue N.?</u>						
East	58.8%	75.6%	98.4%	44.8%	100.0%	0.0%	64.6%
West	41.2%	24.4%	1.6%	55.2%	0.0%	100.0%	35.4%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q32. What is your total annual household income? (Without don't know)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q32. What is your total annual household income?</u>						
Under \$25,000	5.3%	27.5%	11.2%	12.3%	13.6%	8.4%	12.5%
\$25,000 to \$49,999	15.3%	44.5%	32.7%	21.3%	30.8%	16.4%	25.5%
\$75,000 to \$99,999	27.8%	17.1%	26.5%	22.9%	23.5%	25.2%	24.1%
\$100,000 or more	51.5%	10.9%	29.6%	43.5%	32.1%	50.0%	38.0%

**Q33. Your gender:**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q33. Your gender:</u>						
Male	45.4%	43.0%	39.1%	48.6%	44.3%	46.4%	44.8%
Female	54.6%	57.0%	60.9%	51.4%	55.7%	53.6%	55.2%

**Where Respondents Currently Reside and Whether They Own or Rent Their Residence**

**Q34. Are you or members of your household of Hispanic or Latino ancestry? (without not provided)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
	<u>Q34. Are you or members of your household of Hispanic or Latino ancestry?</u>						
Yes	4.0%	9.8%	5.7%	6.3%	6.8%	4.7%	6.0%
No	96.0%	90.2%	94.3%	93.7%	93.2%	95.3%	94.0%

**Q35. Which of the following best describes your race/ethnicity? (without not provided)**

N=878	Q28. Do you own or rent your current residence?		Q30. Do you live east or west of I-5?		Q31. Do you live east or west of Aurora Avenue N.?		Total
	Own	Rent	East	West	East	West	
<u>Q35. Which of the following best describes your race/ethnicity?</u>							
African American/Black	2.0%	5.3%	4.1%	2.6%	4.0%	1.6%	3.1%
White/Caucasian	78.7%	69.9%	72.3%	78.1%	72.1%	82.8%	75.5%
Asian	14.4%	14.3%	16.3%	12.9%	15.8%	10.8%	14.5%
Native American	1.3%	3.4%	1.5%	2.5%	2.2%	1.9%	2.1%
Pacific Islander	1.7%	2.5%	2.0%	1.6%	2.2%	1.6%	1.9%
Other	1.8%	4.7%	3.8%	2.3%	3.7%	1.3%	2.8%

**Section 14**  
***Survey Instrument***

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*City of Shoreline*

17500 Midvale Avenue North  
Shoreline, WA 98133-4905  
(206) 801-2700 ♦ Fax (206) 546-7868

June 2014

Dear Shoreline Resident:

***Your input on the enclosed survey is extremely important.*** We believe it is crucial to ask our residents whether or not they are satisfied with the services we provide. In order to ensure that the City's priorities are aligned with the needs of our residents, we need to know what you think.

***Your household was one of a limited number selected at random to receive this survey, and your participation is necessary to make the survey a success.***

***We greatly appreciate your time.*** We realize that this survey takes some time to complete, but every question is essential. The time you invest in this survey will influence dozens of decisions that will be made about the City's future. Your responses will also help the City Council gauge the success of its efforts to carry out the community's vision for the City of Shoreline and to address the many opportunities and challenges facing our community.

***Please return your survey or complete it online sometime during the next week.*** We have selected ETC Institute to administer this survey. ETC Institute will present the results to the City in September. Your responses will remain confidential. Please return your survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, Kansas, 66061 or go to [www.shorelinecitizensurvey.org](http://www.shorelinecitizensurvey.org) to complete the survey online.

If you have any questions, please contact Eric Bratton with the City of Shoreline at [ebratton@shorelinewa.gov](mailto:ebratton@shorelinewa.gov) or (206) 801-2217. Thanks again for taking the time to let your voice be heard.

Sincerely,

Debbie Tarry  
City Manager  
City of Shoreline

# Year 2014 City of Shoreline Citizen Satisfaction Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's ongoing effort to provide quality services that the people of Shoreline need and value. If you have questions, please call Communications Program Coordinator Eric Bratton at 206-801-2217.

1. Counting yourself, how many people live in your household? \_\_\_\_\_
2. Counting yourself, how many people in your household are?
 

Under age 5 _____	Ages 20-24 _____	Ages 55-64 _____
Ages 5-9 _____	Ages 25-34 _____	Ages 65-74 _____
Ages 10-14 _____	Ages 35-44 _____	Ages 75+ _____
Ages 15-19 _____	Ages 45-54 _____	

## Quality of Services and Facilities

3. Please rate your overall satisfaction with major categories of services provided by the City of Shoreline on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<u>How satisfied are you with:</u>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
(A) Overall quality of police services.....	5	4	3	2	1	9
(B) Overall quality of City parks and recreation programs and facilities.....	5	4	3	2	1	9
(C) Overall effectiveness of the City's code enforcement program .....	5	4	3	2	1	9
(D) Overall effectiveness of City communication with the public.....	5	4	3	2	1	9
(E) Overall quality of the City's stormwater runoff/stormwater management system.....	5	4	3	2	1	9
(F) Overall flow of traffic and congestion management in Shoreline .....	5	4	3	2	1	9
(G) Overall quality of human services (e.g. support for people in times of need) offered by the City .....	5	4	3	2	1	9
(H) Overall effectiveness of City's efforts to sustain environmental quality .....	5	4	3	2	1	9
(I) Overall quality of service provided by the City of Shoreline.....	5	4	3	2	1	9

4. Which **THREE** of these items do you think should receive the most emphasis from city leaders over the next **TWO** years? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing the letters from Question 3 above in the spaces below.]

\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_  
 1st                      2nd                      3rd

5. Please use a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied”, to rate your satisfaction with the following maintenance services provided by the City of Shoreline:

<u><i>How satisfied are you with:</i></u>	Very <u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	Very <u>Dissatisfied</u>	Don't <u>Know</u>
(A) Overall maintenance of city streets .....	5	4	3	2	1	9
(B) Maintenance of streets in your neighborhood .....	5	4	3	2	1	9
(C) Maintenance of sidewalks in Shoreline.....	5	4	3	2	1	9
(D) Mowing and trimming along city streets and other public areas .....	5	4	3	2	1	9
(E) Overall cleanliness of city streets and other public areas.....	5	4	3	2	1	9
(F) Adequacy of city street lighting in your neighborhood.....	5	4	3	2	1	9
(G) Adequacy of storm drainage services in your neighborhood.....	5	4	3	2	1	9
(H) Garbage/recycling provider services.....	5	4	3	2	1	9
(I) Maintenance of public trees along City streets....	5	4	3	2	1	9

6. Which TWO of the maintenance items listed above do you think should receive the most emphasis from city leaders over the next TWO years? [Please indicate your 1<sup>st</sup> and 2<sup>nd</sup> choices by writing the letters from Question 5 above in the spaces below.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

7. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” with the following:

<u><i>How satisfied are you with the City of Shoreline’s efforts regarding:</i></u>	Very <u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	Very <u>Dissatisfied</u>	Don't <u>Know</u>
(A) Enforcing the clean-up of garbage, junk, or debris on private property .....	5	4	3	2	1	9
(B) Enforcing removal of abandoned/junk autos .....	5	4	3	2	1	9
(C) Enforcement of graffiti removal from private properties.....	5	4	3	2	1	9

8. Which ONE of the city codes and ordinances items listed above do you think should receive the most emphasis from city leaders over the next TWO years? [Please indicate your choice by writing the letter from Question 7 above in the space below.]

Highest Priority \_\_\_\_\_

**Public Safety**

9. Please use a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” to rate your satisfaction with the following **public safety services** provided by the City of Shoreline:

<b><u>How satisfied are you with:</u></b>	Very <u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	Very <u>Dissatisfied</u>	Don't <u>Know</u>
(A) Overall quality of local police protection .....	5	4	3	2	1	9
(B) The City’s efforts to prevent crime .....	5	4	3	2	1	9
(C) Enforcement of local traffic laws .....	5	4	3	2	1	9
(D) Enforcement of drug laws .....	5	4	3	2	1	9
(E) Enforcement of prostitution laws .....	5	4	3	2	1	9
(F) Enforcement of property crime laws .....	5	4	3	2	1	9

10. Which **TWO** of the **public safety** items listed above do you think should receive the most emphasis from city leaders over the next **TWO** years? [Please indicate your 1<sup>st</sup> and 2<sup>nd</sup> choices by writing the letters from Question 9 above in the spaces below.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

11. On a scale of 1 to 5, where 5 means “Very Safe” and 1 means “Very Unsafe,” please rate how safe you feel in the following situations:

<b><u>How safe do you feel:</u></b>	<u>Very safe</u>	<u>Safe</u>	<u>Neutral</u>	<u>Unsafe</u>	<u>Very Unsafe</u>	<u>Don't know</u>
(A) In your neighborhood during the day.....	5	4	3	2	1	9
(B) In your neighborhood at night.....	5	4	3	2	1	9
(C) In city parks and trails.....	5	4	3	2	1	9
(D) In other public areas in Shoreline .....	5	4	3	2	1	9
(E) Overall feeling of safety in Shoreline .....	5	4	3	2	1	9

**Communications**

12. From which of the following have you received information about City projects, issues, services, and events? (check all that apply)

- \_\_\_\_\_ (01) City newsletter “CURRENTS”
- \_\_\_\_\_ (02) City’s Parks and Recreation Guide
- \_\_\_\_\_ (03) City cable channel (Comcast 21 or Frontier 27)
- \_\_\_\_\_ (04) City website
- \_\_\_\_\_ (05) City’s social media sites (Facebook, Twitter, Instagram)
- \_\_\_\_\_ (06) Online resources (e.g., Shoreline Area News, Neighbor to Neighbor, Secret Shoreline, other online media)
- \_\_\_\_\_ (07) Involvement in neighborhood association or Shoreline Watch
- \_\_\_\_\_ (08) Television news
- \_\_\_\_\_ (09) Alert Shoreline
- \_\_\_\_\_ (10) Other: \_\_\_\_\_



**13. City Communications. Please rate your satisfaction on a scale of 1 to 5, where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” with the following:**

<b><u>How satisfied are you with the following aspects of city communication:</u></b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
(A) The availability of information about City services, meetings, and events .....	5	4	3	2	1	9
(B) City's efforts to provide information on major City issues (e.g., light rail station area planning) .....	5	4	3	2	1	9
(C) City’s efforts to provide opportunities for public involvement .....	5	4	3	2	1	9
(D) The quality of content on City’s website .....	5	4	3	2	1	9
(E) The quality of the content in the City’s newsletter “CURRENTS” .....	5	4	3	2	1	9
(F) The quality of City’s social media .....	5	4	3	2	1	9

**Leadership and Quality of Life**

**14. Several items that may influence your perception of the City of Shoreline are listed below. Please rate each item on a scale of 1 to 5 where 5 means “Very Satisfied” and 1 means “Very Dissatisfied.”**

<b><u>How satisfied are you with:</u></b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
(A) Overall image of the City .....	5	4	3	2	1	9
(B) Overall quality of leadership provided by the City’s elected officials .....	5	4	3	2	1	9
(C) Overall effectiveness of the City Manager and city staff .....	5	4	3	2	1	9

**15. From the choices below, please check how much you agree with the statement “I trust the City of Shoreline to spend my tax dollars responsibly.”**

- |  |  |
|--|--|
| <input type="checkbox"/> (1) Strongly agree    | <input type="checkbox"/> (4) Strongly disagree |
| <input type="checkbox"/> (2) Somewhat agree    | <input type="checkbox"/> (5) No opinion        |
| <input type="checkbox"/> (3) Somewhat disagree |  |

**16. Please rate Shoreline on a scale of 1 to 5 where 5 means “Excellent” and 1 means “Poor” with regard to each of the following:**

<b><u>How would you rate Shoreline:</u></b>	Excellent	Good	Neutral	Below Average	Poor	Don't Know
(A) As a place to live .....	5	4	3	2	1	9
(B) As a place to raise children .....	5	4	3	2	1	9
(C) As a place to work .....	5	4	3	2	1	9
(D) As a place with a variety of housing choices .....	5	4	3	2	1	9
(E) As a place to shop .....	5	4	3	2	1	9
(F) As a place for dining and entertainment options .....	5	4	3	2	1	9
(G) Overall quality of life in the City .....	5	4	3	2	1	9

**17. Overall, how do you rate the condition of your neighborhood?**

- (1) Excellent                       (3) Average                       (5) Poor  
 (2) Good                               (4) Below Average                       (9) Don't know

**18. In general, do you think the City of Shoreline is moving in the right direction?**

- (1) Yes                                       (3) Don't know  
 (2) No

**Parks and Recreation**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>19. <u>How satisfied are you with:</u></b>						
(A) Maintenance of City parks .....	5	4	3	2	1	9
(B) Maintenance of City playgrounds .....	5	4	3	2	1	9
(C) Walking and biking trails in the City .....	5	4	3	2	1	9
(D) City swimming pool.....	5	4	3	2	1	9
(E) Outdoor athletic fields .....	5	4	3	2	1	9
(F) Ease of registering for programs .....	5	4	3	2	1	9
(G) Fees charged for recreation programs .....	5	4	3	2	1	9
(H) Variety of recreation programs .....	5	4	3	2	1	9
(I) Preservation of open space .....	5	4	3	2	1	9

**20. Which TWO of the parks and recreation items listed above do you think should receive the most emphasis from city leaders over the next TWO years?** [Please indicate your 1<sup>st</sup> and 2<sup>nd</sup> choices by writing the letters from Question 19 above in the spaces below.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

**Transportation and Land Use**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
<b>21. <u>How satisfied are you with:</u></b>						
(A) Availability of public transportation options .....	5	4	3	2	1	9
(B) Availability of bicycle lanes .....	5	4	3	2	1	9
(C) Availability of sidewalks on major streets and routes .....	5	4	3	2	1	9
(D) Availability of sidewalks near your residence .....	5	4	3	2	1	9
(E) Traffic calming measures in your neighborhood .....	5	4	3	2	1	9
(F) City's efforts for supporting alternative means of transportation such as transit, bicycling, walking .....	5	4	3	2	1	9

**22. Which TWO of the transportation items listed above in Question 21 do you think should receive the most emphasis from city leaders over the next TWO Years?** [Please indicate your 1<sup>st</sup> and 2<sup>nd</sup> choices by writing the letters from Question 21 above in the spaces below.]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_

**Capital Investments**

23. <b><u>How satisfied are you with the capital investments the City of Shoreline has recently made?</u></b>	Very				Very	Don't
	Satisfied	Satisfied	Neutral	Dissatisfied	Dissatisfied	Know
(A) Roads and streets, i.e. Aurora Corridor.....	5.....	4.....	3.....	2.....	1.....	9
(B) Parks improvements, e.g. Twin Ponds and Sunset Park Community Gardens, Cromwell .....	5.....	4.....	3.....	2.....	1.....	9
(C) Trails and paths, e.g. Interurban Trail, soft trails in parks.....	5.....	4.....	3.....	2.....	1.....	9
(D) Stormwater improvements, e.g. Cromwell, Boeing Creek, Ronald Bog .....	5.....	4.....	3.....	2.....	1.....	9
(E) Building and facilities, e.g. Spartan Recreation Center, City Hall .....	5.....	4.....	3.....	2.....	1.....	9

24. **How important do you feel it is to continue making capital investments to Shoreline facilities?**

- |                             |                        |
|-----------------------------|------------------------|
| ____ (1) Very important     | ____ (3) Not sure      |
| ____ (2) Somewhat important | ____ (4) Not important |

25. **Economic development, which means increasing opportunities for more retail, multi-family housing, commercial development, and job growth, helps generate the resources necessary to provide the City services identified as important in the community's vision.**

**How supportive are you regarding the City's long-term emphasis on economic development?**

- \_\_\_\_ (1) Very supportive
- \_\_\_\_ (2) Somewhat supportive
- \_\_\_\_ (3) Not sure
- \_\_\_\_ (4) Not supportive

26. **The City of Shoreline has identified a number of strategies to ensure the City is able to maintain basic services in the event of future budget deficits. Included in the strategies are the City's ongoing commitments to controlling costs and increasing revenue from economic development.**

**Additionally, four (4) potential strategies for increasing revenues are being considered and are listed below. In priority order, please select the THREE potential strategies for increasing revenues that you would most support.** [Please write in the letters in the spaces below for your 1st, 2nd, and 3rd choices or circle none.]

1<sup>st</sup>Support      2<sup>nd</sup>Support      3<sup>rd</sup>Support      None

- (A) Increase fees for City services, such as recreation program fees and building permit fees
- (B) Increase sales tax or car licensing fees to fund street maintenance
- (C) Explore implementing a business and occupation tax on Shoreline businesses
- (D) Renewal of the 2010 Basic Public Safety, Parks and Recreation, and Community Services, Maintenance and Operation Levy, which is a property tax levy lid lift.

