City Manager Qualities



1. What specific qualities will the next Shoreline City Manager need most to be successful?	
	Response Count
	32
answered question	32
skipped question	2
2. What are the most important challenges facing the City of Shoreline now and in tahead?	he years
	Response Count
	34
answered question	34
skipped question	0

Page 2,	Q1. What specific qualities will the next Shoreline City Manager need most to be s	uccessful?
1	Willing to work collaboratively with Council, and to also push back when necessary. Able and willing to spend the time needed to engage and attend community events. An appreciation that the city is working well and is ready to take the next steps toward future success.	Aug 27, 2013 5:57 PM
2	Cleaning up aurora from 155th to 145th. Close the Methadone Clinic City is turning into a drug ridden dump. Drug addicts hang around Mc Donald's after they get there fix for free from the government. Beer cans and trash all over the Interurban trail People sleeping in tents. I haven't seen one officer on the bike trial	Aug 27, 2013 4:21 PM
3	Someone who can communicate well, is organized and will have integrity.	Aug 27, 2013 8:31 AM
4	A strongly organized mind, an ability to manage projects and people without requiring direct line of command over them, and a penchant for documentation. An awareness of and dedication to work-life balance, while keeping the city needs at high priority. Comfortable working with members of the public, seeking input and feedback, and taking displeasure.	Aug 27, 2013 7:29 AM
5	I believe good communication and organizational skills are needed for a city manager.	Aug 27, 2013 6:57 AM
6	Good listener, experience, lives in Shoreline	Aug 26, 2013 12:46 PM
7	Independent thinker without the overwhelming sense of self survival the past 3 have had.	Aug 25, 2013 5:07 PM
8	Knowledge and understanding of the current layout and specific neighborhood's "image" what makes that neighborhood what it is	Aug 25, 2013 3:00 PM
9	A). Better listener to the community and constituents. Community voices have important things to be heard and acted upon. If the new City Manager again locks into her own ideas, and refuses to embrace community ideas, a struggle will evolve which retards advancement for both the City and the Community B). Land use project experience and litigation C). More visibility in the various neighborhoods on their issues. The job should be one of persistent engagement, not hiding from the neighborhoods with locked in ideas lacking the ability to manage compromise. D). The interest and necessary execution of cooperative ventures and agreements with adjacent governments. C).	Aug 25, 2013 1:24 PM
10	Flexibility, knowledgeable of issues in Shoreline, and open, honest communication regarding decisions in our area (i.e., Point Wells and Light Rail station). The Manager needs to consider its citizen's input when coming to a final decision. Partnering with its' people, this city can continue to be a fabulous place to live and bring up families.	Aug 25, 2013 9:01 AM
11	1. Ability to visualize the long term effects of actions taken now and plan accordingly. 2. Ability to express and understand a variety of points of view. 3. Ability to stand firm for the best for Shoreline. 4. Don't be too politically correct. 5. Flexibility 6. A good honest heart.	Aug 25, 2013 12:05 AM
12	Honesty with the councilmembers and citizens Fiscally responsible	Aug 24, 2013 3:12 PM

Experience managing a city of comparable size, ideally 50,000+, the threshold for certain grants as I understand it. Accessible to public and staff. Actively solicits others' feedbacks and opinions, total and community. Genuinely interested in others' feedback and opinions, not just for window-dressing. Straightforward and honest enough to say why they can or cannot do anything. Open about what the city is doing and where the city is going. For instance, on our light rail stations, very little has been communicated about this other than at a high level. Perhaps some of this is to keep potentially-affected property values down, but at least we could hear what the overarching hopes are ("transit-oriented development" is beyond the understanding of most). Also, since Metro has surprisingly indicated their future bus service, even though they don't know their ability to supply it (given a 17% service cut on tap starting next year) + conditions that will certainly change in the next 10 years, it might be useful to see what they have in mind. Negotiating experience with dealing with other stakeholders (e.g., state, county, cities) would be useful. 14 Detail oriented, listens to the concerns of the Shoreline residents, and isn't afraid to stand up for what is right. 15 Be a good listener; take time to sort out the various interest groups— and have the good of all of Shoreline at heart, as much as possible. Be a wise steward of our money and resources. 16 One who is more approachable than the former. 17 Aug 24, 2013 8:40 AM 18 I would think that experience, excellent people skills, an ability to listen well, clarify the councils' statements if needed, and give very thoughful diplomatic responses would be essential. Also, the person should be highly intelligent, of high moral standing, have strong leadership qualities, and get along well with a diverse population. Also, an ability to work calmiy under stress and an ability to juggle small concerns while keeping the big picture in mind would be important. 19 Connec	Page 2, Q1. What specific qualities will the next Shoreline City Manager need most to be successful?		
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	23		Aug 23, 2013 7:49 PM
Integrity Open listening Adaptability/Flexible in accommodating ideas other than Aug 23, 2013 6:39 PM	24	Be open to all inputcouncil members, residents, city staff, and others.	Aug 23, 2013 7:13 PM
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Page 2,	Page 2, Q1. What specific qualities will the next Shoreline City Manager need most to be successful?		
	own Respect for Shoreline residents - transparency/honesty in communication		
26	progressive principals that underly his/her decisions as a council member. strong commitment to mass transit, brining the light rail in on time, and maintaining the city's commitment to an excellent public school system. i'd also like a sidewalk or two.	Aug 23, 2013 4:34 PM	
27	Be invisible and blind	Aug 23, 2013 1:59 PM	
28	Respect and love for the forest that we live in. One item would be to have organized fireworks on the 4th of July. During the summer months our forests get dry, and there are homes and people living in those homes. I used to work in Forestry, and I no how volatile and I now how a spark from a firework can get into dry grass or on dry tree debris, and start a fire that could spread to other trees and to homes. This is critical.	Aug 23, 2013 1:05 PM	
29	Good forecaster with knowledge of other similar communities and their challenges.	Aug 23, 2013 12:22 PM	
30	The ability to change the perception of staff that they run the city for their own benefit. The city is funded by fees and taxes paid by residents and the residents must be the primary voice in all decision making. This requires the city to provide unbiased, complete information, not the heavily biased, "cherry-picked" opinions we now get.	Aug 23, 2013 12:16 PM	
31	Open communication	Aug 23, 2013 11:20 AM	
32	Strategic. Partners with the community. Offers stability. Innovative.	Aug 23, 2013 11:06 AM	

Page 2, Q2. What are the most important challenges facing the City of Shoreline now and in the years ahead?		
1	Economic development attracting businesses that enhance life in our community and reduce the need to go far for shopping, services and entertainment. Economic reality no matter how well the city is managed, we will face financial challenges because we can't do everything we want without raising taxes or cutting other things. Safety safe walk zones/routes, keeping careful tabs on crime and being ready to make changes to deal with current issues and those that come up. Aging infrastructure: while the city is less than 20 years old, our infrastructure is much older in some cases. Once we take over the water and sewer, the city may face major repairs in the next 20 years. Open spaces we have some great parks and a botanic garden, but do we have the ongoing funds to keep them? Garbage, graffiti, safety, equipment/amenities and in the case of Kruckeberg, specialized skills.	Aug 27, 2013 5:57 PM
2	Close the dumpy hotels! Have a backbone and be a real leader Bus stops look like hangouts for drunks and methadone clients For one it shouldn't be that close to the high school. Maybe offer some treatment for the people Businesses are losing customers, everywhere you go someone is asking you for money Should be called Shadyline instead of Shoreline	Aug 27, 2013 4:21 PM
3	Point Wells and continued clean up of Aurora.	Aug 27, 2013 8:31 AM
4	The water system assumption. Point Wells situation control, particularly in terms of traffic flow and tax impact. Urban redevelopment and safety. Educational excellence. Sidewalks, please! The light rail project. Relationships with the neighborhoods that make up the residential city.	Aug 27, 2013 7:29 AM
5	I believe the Point Wells development will be a major concern for our city as it will affect our infrastructure, services, schools, traffic, etc.	Aug 27, 2013 6:57 AM
6	New big projects with major increases in traffic on roads that are not safely walkable.	Aug 26, 2013 12:46 PM
7	Maintaining an acceptable level of services with	Aug 25, 2013 9:11 PM
8	Changing the government system and going to an elected mayor. Otherwise we will have a professional staff running the city, none of whom live here.	Aug 25, 2013 5:07 PM
9	Increasing development and transportation issues. Even now, bike infastructure, besides the Interurban Trail, is virtually non-existant, and current infastructure, such as bike lanes, are neglected and poorly maintained.	Aug 25, 2013 3:00 PM
10	A). Point Wells. B). Light rail. C). Becoming less rigid, and more accommodating to constituents needs. D). Keeping the Aurora Corridor from becoming an extension of the problems south of 145th. E). Increasing the responsiveness and effectiveness of anti-crime police. F). Honoring the community wishes to at least delay, if not abandon, any City take-over of Ronald Sewer District creating overhead driven sewer bill inflation.	Aug 25, 2013 1:24 PM
11	Point Wells. It is imperative that the city council is thoughtful about the effects of the development of the space at Point Wells. The impacts to our roads (traffic and wear), safety (more cars means the possiblilty of more accidents, car v. car or car v. pedestrian), and quality of life depends upon it! The second important challenge will be the light rail stops in Shoreline. These need to be well thought	Aug 25, 2013 9:01 AM

Page 2, Q2. What are the most important challenges facing the City of Shoreline now and in the years ahead?		
	out with the least impacts to its neighbors.	
12	1. Safety for the citizens, especially the young and elderly. 2. Solving the "Urban Center" issues with SHORELINE RESIDENTS in mindput aside the political pushing and pulling and make a good solution for the RESIDENTS and CONSTITUENTS. 3, NO COAL TRAINSat all! The coal dust will be a health hazard long term and a dirty mess for all who live nearby. Think about the people who already have breathing issues without the coal.	Aug 25, 2013 12:05 AM
13	Battling bad press and neighborhood opinions about Point Wells and Ronald Wastewater takeover.	Aug 24, 2013 3:12 PM
14	Economic development has always been a challenge, which is no doubt why we've had a revolving door of Economic Development Directors since inception. There are numerous kinds of businesses that don't exist in Shoreline that, if located here, would help us greatly. Imagine if we could coax a Fry's store to Westminster Square. I rarely travel to the lone store in Renton due to the distance. When they first went in, I suggested a north-end locationwhy not Shoreline? Meanwhile, Haggen's just left, and abruptly. How about a Target there? What about a fine dining restaurant somewhere in Shoreline (no location in mind for this one, although there are some vacated parcels on Aurora)? Second would be transportation. Sound Transit short-changed Shoreline with their bus service, which comes close to our southern border, but that's it, and it's only off-peak and the walk to the southbound station from the small Park & Ride to the east is hazardous. Now, they're thinking of light rail, at 185th and perhaps at 145th or 155th. Shoreline needs to ensure that we get 2 stations, not one. If 185th, they need to start negotiations with the School District re: their lot to the northwest. We need to hear about sidewalk improvements for 1st NE, 5th NE (both sides of I-5), 10th NE, and 185th, which should be similar no matter which option is selection. What about bicycle lanes on the same streets? Certainly, this info can be disclosed. At 145th, the situation is far murkier and thus needs far more transparency due to the highest traffic volume in Shoreline outside of Aurora (5th NE to 15th NE), the poorest sidewalk condition of any east/west arterial in Shoreline, and no future developments planned on that street. What are the city's solutions, since negotiations with the other owners of 145th haven't been started? How about communicating the near-future capital improvements in the city?	Aug 24, 2013 2:42 PM
15	Master plan process and how the city listens to concerns, Homelessness, Population growth, Impact of traffic on local neighborhoods and streets, people loosing theirs homes, and services available for low income and struggling families.	Aug 24, 2013 11:50 AM
16	Transportation. Making it possible for citizens to use transit improvements by providing adequate free parking near main metro areas do not start charging for reserved parking otherwise, I may as well drive. The deal concerning the water district; keep wastewater prices low; don't subsume the Ronald funds into the general fund, and then have our rates go up.	Aug 24, 2013 9:24 AM
17	The awful Point Wells debacle.	Aug 24, 2013 9:01 AM
18	Economic development.	Aug 24, 2013 8:40 AM

Page 2, Q2. What are the most important challenges facing the City of Shoreline now and in the years ahead?		
19	City planning, to create areas that attract and sustain small businesses that provide citizen's needs and places to walk to that are attractive, healthy, and unique. Provide more ways to reach citizen's about events - information kiosks or give incentives to businesses to install community bulletin boards. Model and promote sustainable practices in every way possible to mitigate climate change.	Aug 24, 2013 8:37 AM
20	Stopping Point Wells.	Aug 24, 2013 8:01 AM
21	point wells preparation	Aug 24, 2013 7:17 AM
22	Point Wells Budgetary Growth management Light Rail	Aug 24, 2013 5:52 AM
23	GROWTH: Traffic, Housing, Jobs, and maintain Shoreline as a Friendly, Livable, Community. Budget is important, but keeping Taxes LOW is important to the Citizens as well.	Aug 24, 2013 5:39 AM
24	Attracting new business, especially in the soon to be vacated spot where Haggens now is.	Aug 24, 2013 5:07 AM
25	I think that the development or whatever at the Point Wells location should be paramount. Snohomish County should not be allowed to dictate to Shoreline.	Aug 23, 2013 7:49 PM
26	Staying united. We were like a team as we worked toward incorporation. When certain factions became apparent through city council members, we saw factions develop throughout the city. In recent years we have been cohesive and got a lot of new projects accomplished and residents seem truly satisfied with the city.	Aug 23, 2013 7:13 PM
27	Regaining trust of Shoreline residents Point Wells Point Wells Point Wells	Aug 23, 2013 6:39 PM
28	as new members of the shoreline community, my family and i struggle with understanding the lack of sidewalks. sidewalks bring excellent opportunities for neighbors to interact, reduce pollution by decreasing time in the car, and have a direct public health benefit by increasing the amount of walking residents do. I would like to see a city wide initiative to build some sidewalks.	Aug 23, 2013 4:34 PM
29	Global Warming and city council emotions	Aug 23, 2013 1:59 PM
30	Good schools, good safe roads, controlling taxes. A good idea would be small signing for commercial enterprises.	Aug 23, 2013 1:05 PM
31	Growth infrastructure, traffic, city free amenities	Aug 23, 2013 12:22 PM
32	Honesty. When is the city going to tell the public they want the water and sewer districts so they can control fees? Of course that will mean the fees will go up so the staff can continue to force feed council one sided information and spend ever more money at the resident's expense.	Aug 23, 2013 12:16 PM
33	Aquiring utilities, Point Wells, lawsuits	Aug 23, 2013 11:20 AM
34	Budget. Just listening and responding to the vocal few.	Aug 23, 2013 11:06 AM