2024 Summer Camp Frequently Asked Questions (FAQ)



FAQ FOR ALL SUMMER CAMPS / REGISTRATION FOR CAMPS

When is 2024 Summer Camp Registration?

Tuesday, March 19th - Shoreline Residents Thursday, March 21st - Lake Forest Park Residents Friday, March 22nd – Open to Everyone

REGISTRATION BEGINS AT 8:00AM FOR IN PERSON AND ON-LINE REGISTRATION

Do you offer a payment plan for camps?

Yes, we offer 2 options to pay for summer camps:

Option #1

Pay in full at the time of registration

- Register for camps on-line at <u>www.shorelinewa.gov/registernow</u>,
 - Note: If registering in person or over the phone you must have a current 2024 Liability Waiver on file prior to registration.
- Once you register for a spot in a camp (not placed on a wait list) you can pay 100% of the registration fee at that time.

Option #2

Payment plan: Pay \$50 per camp per child up front at time of registration. The balance will be due before the start of camp on the Monday 2 weeks prior to the start of the specific week of camp.

- Register for camps on-line, in person or over the phone if space is available.
- At the time of registration, after you check the online waiver you will see an option for payment plan.
- You will need to add a credit/debit card number that will be securely stored for future withdrawals. It is your responsibility to ensure this card is up to date and valid.
- Depending on what weeks you registered for, the remaining balance will be automatically withdrawn on the Monday 2 weeks prior to the start of the specific week of camp.
- If you need to stop the automatic payment or change, update the credit/debit card information please do so 7 calendar days prior to withdrawal.
- No refunds will be given when requested is less than 14 calendar days, not including the first day of camp. (Example: must withdraw before Monday 2 weeks prior to start of camp if camp starts on a Monday.)

Do you offer any sort of financial aid/Scholarships to help pay for camp?

Shoreline does offer scholarships for Shoreline residents. You can find the application online at: www.shorelinewa.gov/scholarships or at Spartan Recreation Center: 202 185th St. NE. Shoreline, WA. 98155. Qualifications: eligibility for free or reduced lunch through the Shoreline School district for the current school year, enrolled in Head Start, or a letter from DSHS showing approval for services during the current year. The Scholarship for the calendar year 2024 is \$225.00/child.

What is the refund policy?

Refunds for summer camps requested at least fourteen (14) calendar days before the first day of camp will be subject to a \$50 administrative fee per participant, per camp. After the fee is applied, the remaining balance will be refunded. **No refunds will be given if requested less than 14 calendar days, not including the first day of camp**. Refund policy: www.shorelinewa.gov/refunds.

Can I transfer to a different Camp?

A participant may request to transfer to another camp with available space if the request is received at least fourteen (14) calendar days before the first day of camp. If transferring from one camp into another, the administration fee will be waived. The transfer must be made at the same time as the cancellation and for the same participant.

Is After Care Available?

After Care is available from 3:30-5:30pm for Camp Shoreline at Spartan Recreation Center and Ridgecrest Elementary. The fee is \$40/wk and you can add after care at the time you register for your Camp Shoreline Camp.

There is no After Care for Camp Shoreline Outdoor Camp or any specialty camps (ie. Skyhawks, Nature, Lego, technology, dance camps)

Where is the "After Care" option when I go to register online?

After you add a Camp Shoreline Camp to your cart online, there will be the option to add After Care to your camp registration. This will add the fee for after care to your cart.

Can I add "After Care" after I have already registered?

Yes, this option may be added later by calling 206-801-2600 or stopping by the Spartan Recreation Center.

What is a "Specialty Camp"?

A specialty camp is any camp other than our City of Shoreline operated Camp Shoreline Camps. Specialty camps are run by contractors specializing in a specific subject matter. (ie. Legos)

Morning specialty camps are over at 12 pm and the afternoon specialty camps don't start until 1 pm. What do I do for the hour in between?

If your camper is registered for a morning and afternoon camp at the Spartan Recreation Center or adjacent facility (Shoreline Park turf fields, tennis courts or Shoreline stadium), we offer "Lunchtime Camp Care". Lunchtime Camp Care is a free program where Camp Shoreline staff pick up your camper from their morning camp, supervise them from 12pm-1pm and then return them to their afternoon camp. You need to register for Lunchtime Camp Care for the specific week you are attending a morning and afternoon camp and your camper needs to bring a sack lunch. To register, you can look up Lunchtime Camp Care on the online registration site. You can register for Lunchtime Camp Care any time after you have registered for your morning and afternoon specialty camp.

How fast do camps fill up?

Some camps like our Camp Shoreline Day Camp are very popular and can fill within the first hour of registration opening. It is important to register early and have a backup camp picked out in the situation your preferred camp fills.

What is the FASTEST way to register for Summer Camp?

Tips for fast registration:

- Make sure your account is up to date BEFORE the first day of registration. This includes addresses, phone numbers, emergency contacts and health notes. Go to www.shorelinewa.gov/registernow to update your account.
- Make sure your password works.
- Write down all camps you want to register for and have a list of back up camps. There is a 4 digit code associated with each camp that may help in registration. You can enter the 4 digit code directly into the search box for quick selection of a specific camp.
- Add camps you want to register for to your WISH LIST by clicking the heart next to the camp. On the day of registration, you can access all your selected camps from your WISH LIST, making it easier and faster to register.



What do I do if my preferred camp is full?

If you cannot get in your preferred camp, **be sure to add your camper to that camps waitlist**. We have many other camp options if you are unable to get into your preferred camp. Check out all these options online at www.shorelinewa.gov/registernow. We recommend having a backup camp picked out in the situation that your preferred camp fills.

My camper is on a waitlist, now what?

Spartan Recreation Center will notify you if a spot has opened up in the camp your child is waitlisted for. Please make sure your contact information is correct. If you miss the call, please follow the directions left on the voice message. These messages are time sensitive, so if you wait too long to call back, your spot will be given up.

FAQ SPECIFIC TO CAMP SHORELINE SUMMER CAMPS

What information will I receive about Camp Shoreline?

When you register for Camp Shoreline, you will be emailed the Parent/Camper Handbook will all important details about Camp Shoreline.

What are the hours of Camp Shoreline Day Camp?

- 7:30am 3:30pm Camp Shoreline at Spartan Recreation Center and Ridgecrest Elementary
- 8:00am 4:00pm Camp Shoreline Outdoor Camp (OC)

How can I get a Camp Shoreline daily schedule?

An email is sent out to the account holder's email address on the Friday before camp with a link to the Camp Shoreline website www.shorelinewa.gov/campshoreline. Each week of camp is themed, and the activities correspond with the theme. Although each day's specific activities are not listed on the website, it does include a basic daily schedule. Camp Shoreline does our best to remain consistent, but at times unforeseen circumstances occur and, therefore, the schedule is subject to change. If possible, Camp Shoreline will notify parents/legal guardians of significant changes to scheduling and/or programming.

What should my camper wear to camp?

Camp Shoreline encourages campers to dress in layers since the mornings can be cool and the afternoons warm. Campers should wear clothing that is appropriate for an active day, both inside and outside. Appropriate items would include shorts, t-shirts, light jackets/sweatshirts, and athletic shoes. Flip-flops and open toed sandals are not to be worn at camp. It is also helpful to label all items with the campers first and last name. Please remember that camp can be messy from playing outside and creating various art projects, so we always ask that you dress your camper in clothes that can get dirty.

Can my camper buy lunch?

No. There are no opportunities for campers to purchase lunch while at any of Camp Shoreline programs. Campers are also not permitted to use the vending machines while at camp. There is no reason for campers to come to camp with money. Please refrain from sending money with your camper as it tends to get lost or misplaced.

What if my camper forgets his/her lunch?

Every so often, lunches get left behind. The City Camp Staff will contact you to let you know that your camper does not have a lunch. Camp Staff will make sure that your camper will get something to eat from the snack supply, but it will be simple. If your camper forgot their lunch and you want to bring it prior to the lunch hour, please call (206)801-2600 to coordinate a safe delivery for the item(s).

Does camp provide snack?

Campers should bring their own snack for morning snack time. If a camper does not have a morning snack, one will be provided for them. An afternoon snack is provided for campers signed up for Aftercare.

What shouldn't my camper bring to camp?

Please do not bring any money, electronics, toys or valuables to camp, including cell phones. We are not responsible for any lost or stolen items.

Campers who bring weapons, drugs or alcohol to camp will be expelled.

What if my camper loses something at camp?

Please do your best to make sure all your camper's items are labeled with their first and last name. There is a designated lost and found area. The City of Shoreline will hold onto all items for up to one (1) week after the conclusion of the camp they attended. The City of Shoreline is not responsible for any items that are lost or stolen, and under no circumstances will reimburse lost, stolen, or broken items.